**TENDER ENQUIRY NOTICE**

HLL/BME/ICCONS-01 LTD/2015-16 21.02.2015

Name of Work : Supply of 1 no of Hearing Aid Analyzer for the setting up of Audiology Department at ICCONS Hospital, Shoranur.

Limited tenders are invited on behalf of Director, Institute of Communicative & Cognitive Neurosciences (ICCONS), An Autonomous Institute under Govt. of Kerala for the Supply of 1 no of Hearing Aid Analyzer for the setting up of Audiology Department at ICCONS Hospital, Shoranur.

The specification for the Hearing Aid Analyzer is enclosed herewith.

**Address to which the offers are to be submitted:**

**Chief Biomedical Consultant**

HLL Lifecare Limited

Office Annexe

TC 24/606, TENRA-22

Palathinkara, Thycaud

Trivandrum 695014

Ph : 0471 – 2330447

Email: ctcbme@lifecarehll.com

**Submission of Offer**

The offer shall be submitted in single bid system. The offer should be submitted in a sealed envelope superscribing “1 no of Hearing Aid Analyzer for the setting up of Audiology Department at ICCONS Hospital, Shoranur & Trivandrum”

Last date and time of Receipt of offers : 02.03.2015 02.00 pm

Date and time of Opening of Offers : 02.03.2015 02.30 pm

**Payment terms**

Payment shall be made in Indian Rupees as specified in the contract in the following manner:

1. **On delivery:**

75 % payment of the contract price shall be paid on receipt of goods in good condition and upon the submission of the following documents:

1. Four copies of supplier’s invoice showing contract number, goods description, quantity, unit price and total amount;
2. Consignee Receipt Certificate as per in original issued by the authorized representative of the consignee;
3. Two copies of packing list identifying contents of each package;
4. Inspection certificate issued by HLL.
5. Certificate of origin.
6. **On Acceptance:**

Balance 25 % payment would be made after satisfactory completion against ‘Final Acceptance Certificate’ of goods/equipments to be issued by the consignees and endorsed by HLL subject to recoveries, if any, either on account of non-rectification of defects/deficiencies not attended by the Supplier or otherwise.

The address to which the Hearing Aid Analyzer to be supplied is as follows:

**Location 1:**

***Director***

***Institute of Communicative & Cognitive Neurosciences (ICCONS)***

***Kavalappara, Shoranur   
Palakkad***

***Kerala 679523***

***Phone: 0466 – 2224869, 0466-2223038***

**Delivery period**

# The Hearing Aid Analyzer shall be supplied within 1 month from the date of supply order.

The supplier should give CMC for the quoted item for 5 years after 2 years warranty period. Cost of CMC will not be considered for price comparison purpose.

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **1** | **2** | **3** | **4** | | | | | **5** | |
| **Schedule No.** | **BRIEF DESCRIPTION OF GOODS** | **QUANTITY.**  **(Nos.)** | **CMC Cost for Each Unit year wise\*.** | | | | | **Total CMC Contract Cost for 5 Years** | |
| **1st** | **2nd** | **3rd** | **4th** | **5th** |  |
| **a** | **b** | **c** | **d** | **e** |  |
| 1 |  |  |  |  |  |  |  |  |
| 2 |  |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |  |  |

**Other Conditions**

1. Warranty should be for minimum 2 years from the date of acceptance of Hearing Aid Analyzer and the Warranty has to be given in the name of client (ICCONS).

**Performance Security**

1. Within Fifteen (15) days from date of the issue of purchase order the successful bidder, shall furnish performance security for an amount equal to ten percent (10%) of the total value of the contract, valid up to sixty (60) days after the date of completion of all contractual obligations by the supplier, including the warranty obligations.
2. Demo of equipments and sample of instruments should be arranged when asked for
3. Earnest Money of Rs. 14,000/- has to be submitted along with the tender in the form of a Demand Draft/ Fixed Deposit Receipt (FDR) of a scheduled bank issued in favour of **HLL Lifecare Limited, Thiruvananthapuram** which should be placed in a separate sealed cover marked “Earnest Money” shall be submitted along with the tender.
4. The rate quoted should be inclusive of all taxes, duties, transport, loading and unloading up to consignee site.
5. The tenderer shall submit the compliance for technical specifications. The Make, Model & Country of origin should also be attached along with the bid.
6. The original Literature or the relevant part of the user/service manual should be attached as proof.
7. The offer shall be valid for 3 months.
8. The invoice/ bills shall be raised in the name of “**Director-ICCONS a/c HLL Lifecare Ltd “** and the same shall be submitted to the HLL Engineer in charge.
9. TIN no. of HLL should not be mentioned in any of the documents as HLL is acting on behalf of the client in the capacity of consultant alone.
10. The system shall be handed over to the client after due verification by HLL Engineer in Charge.
11. The bidders should seal and sign the Tender Enquiry Notice and should be submitted along with the tender

**For CEO HITES**

**Chief Biomedical Consultant**

**HLL Lifecare Limited**

**TECHNICAL SPECIFICATION**

|  |  |
| --- | --- |
| **S.N** | **HEARING AID ANALYSER** |
| **1** | **Technical Specifications** |
| 1.1 | Should be portable hearing aid analyser. |
| 1.2 | Frequency range : 200 - 8000 Hz or better |
| 1.3 | Frequency accuracy : +/- 1% |
| 1.4 | Should be able to analyse stimulus signal types like pure tone, random noise, band limited white noise, real speech etc |
| 1.5 | Stimulation intensity range: 40-100 dB SPL in 1dB step |
| 1.6 | Measurement intensity range: Probe microphone 40-150dB SPL +/-2dB |
| 1.7 | Should have the following tests |
|  | a ANSI 3.22 |
|  | b IEC 118 |
|  | c Harmonic Distortion |
|  | d Microphone Directionality |
|  | e Battery Current Drain |
|  | f Reference Test Gain |
|  | g Full on Gain |
|  | h Coil Frequency Response |
| 1.8 | Should have priniting facility for reports |
| 1.9 | Laptop with latest specifications for necessary working of the analyzer:  Processor: 2.4GHz Intel Corei3 or better Windows Latest Operational System with geuine softwares & antivirus software HDD: 500GB; RAM: 4 GB or more USB: atleast 3 nos Display: 14" approx DVD W/R |
| **2** | **System Configuration Accessories, spares and consumables** |
| 2.1 | Should be supplied with 1 set of all standard accessories for free of cost |
| 2.2 | All the software & hardware for necessary for working of the equipment should be supplied without any additional cost. |
| **3** | **Standards, Safety and Training** |
| 3.1 | Manufacturer should have ISO certification and the copy of the same should be enclosed along with the technical bid. |
| 3.2 | The quoted model should have European CE/US FDA certification and copy of the certificate should be submitted along with the technical bid. |
| 3.3 | Comprehensive training should be given for staffs and engineers till familiar with the system. |
| 3.4 | Should have local service facility .The service provider should have the necessary equipments recommended by the manufacturer to carry out preventive maintenance test as per guidelines provided in the service/maintenance manual. |
| 3.5 | Must submit atleast 2 nos of latest purchase order of the quoted model dated within 3 years along with the price bid. |
| 3.6 | Must submit atleast 1.no of unpriced PO copy and performance satisfactory report within last 5 years from reputed clients along with technical bid. |
| **4** | **Documentation** |
| 4.1 | Complete User/Technical/Maintenance manual to be supplied in English (Soft copy & Hard copy). |
| 4.2 | Certificate of calibration and inspection from factory. |
| 4.3 | Warranty & CMC as per tender terms. |