# E-TENDER ENQUIRY DOCUMENT

FOR PURCHASE OF EQUIPMENT FOR VARIOUS LABORATORIES

#### FOR AND ON BEHALF OF

Central Drugs Standard Control Organization Directorate General of Health Services, Ministry of Health & Family Welfare Govt. of India

## HLL/PCD/CDSCO-06/RT-III/18-19



BY

# **HLL Lifecare Limited**

(A GOVERNMENT OF INDIA ENTERPRISE)

Procurement & Consultancy Services Division B-14 A, Sector-62, Noida-201 307

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## SECTION I NOTICE INVITING TENDERS (NIT)

from

**HLL Lifecare Limited** 

(A GOVERNMENT OF INDIA ENTERPRISE)

Procurement & Consultancy Services Division B-14 A, Sector-62, Noida-201 307

URL: www.lifecarehll.com Email: pcd@hllhites.com PHONE: 0120-4071500 FAX: 0120-4071513

FOR

## Central Drugs Standard Control Organization Directorate General of Health Services Ministry of Health & Family Welfare Govt. of India

Tender Enquiry No.: HLL/PCD/CDSCO-06/RT-III/18-19 Dated 26.12.2018

## **NOTICE INVITING e-TENDERS (NIeT)**

Procurement & Consultancy Services Division of HLL Lifecare Limited, for and on behalf of Central Drugs Standard Control Organization (CDSCO), invites **e- tenders**, from eligible and qualified tenderers for the following equipment for Various Laboratories under Central Drugs Standard Control Organization (CDSCO) located in various locations in India:

Sch no	Event Number	Name of the Instrument	Total Qty.	EMD
1	3000003687	Analytical Balance (5 digits) with printer along with Anti Vibration table	8	₹ 96,000
2	3000003688	Tensile Strength Tester	2	₹ 56,000
3	3000003686	Amino Acid Analyzer	2	₹ 2,00,000
4	3000003689	Liquid Nitrogen Storage System	1	₹ 20,000
5	3000003690	Ion Chromatographic System	2	₹ 1,60,000
6	3000003691	Cold Centrifuge	2	₹ 32,000

#### 2. Tender No.: HLL/PCD/CDSCO-06/RT-II/17-18

Sl. No.	Description	Schedule
0	Tender Processing fee	<b>Rs. 3540/-</b> ( Rs. Three Thousand Five Hundred
a		Forty Only)
b	Pre-bid meeting date, time & Venue	<b>07.01.2019, 1100 hrs</b> IST ,
		HLL Life care Ltd, (A Government of India
		Enterprise), Procurement & Consultancy
		Services Division, B-14 A, Sector-62, Noida -
		201 307

Sl. No.	Description	Schedule
С	Closing date & time for submission of tender processing fee and EMD in physical form	25.01.2019, 1400 hrs (IST) Bidders have to submit Original Bank Instruments viz. DD/BC/BG of tender processing fee and EMD within the above mentioned date and time
d	Closing date & time for submission of online bids	25.01.2019, 1300 hrs IST
e	Time and date of opening of online bids	25.01.2019, 1430 hrs IST
f	Venue for :- Submission of tender processing fee, EMD in physical form, e-Tender opening, Price bid opening.	HLL Lifecare Limited, (A Government of India Enterprise), Procurement & Consultancy Services Division, B-14 A, Sector-62, Noida-201307
g	Venue for :- e-Tender opening, Price bid opening	Same as above

#### **SPECIFIC Instructions for e-Tender Participation:**

- 3. Bidders should have valid Class 3 Digital Signature Certificate with encryption.
- 4. Bidders are requested to read the bidders help document on e-tender web site link before proceeding for bidding.
- 5. The prospective bidders have to register with the E-procurement system of HLL at <a href="https://etender.lifecarehll.com/irj/portal">https://etender.lifecarehll.com/irj/portal</a>. On completion of the registration process, the bidders will be provided user ID and password within 48 hours (excepting non-working days). In order to submit the bids electronically bidders are required to have a valid Class 3 Digital Signature Certificate (signing and encryption/ decryption certificates).
- 6. Post receipt of User ID & Password, Bidders can log on for downloading & uploading tender document.
- 7. The tenderers shall submit tender processing fee and EMD in physical form at the scheduled time and venue.
- 8. Tenderer may download the tender enquiry documents from the web site <a href="www.lifecarehll.com">www.lifecarehll.com</a> or <a href="www.cdsco.nic.in">www.eprocure.gov.in/cppp</a> or <a href="https://etender.lifecarehll.com/irj/portal">https://etender.lifecarehll.com/irj/portal</a>.
- 9. The submission of tender online can only be done thru' <a href="https://etender.lifecarehll.com/irj/portal">https://etender.lifecarehll.com/irj/portal</a> .
- 10. All prospective tenderers may attend the Pre Tender meeting. The venue, date and time indicated above.
- 11. Tenderers shall ensure that their tenders complete in all respects, are submitted **online through** HLL's e-portal (as described above) ONLY. No Deviation is acceptable.

<u>IMPORTANT NOTE</u>:-Tender processing fee (Rs. 5,750/-) and EMD (As applicable) should be deposited in the Tender Box located at HLL Lifecare Limited, Procurement and Consultancy Division, B-14 A, Sector-62, Noida-201307, Uttar Pradesh on or before 25.01.2019, 1400 hrs (IST). Submission beyond stipulated date & time would result in REJECTION of BID.

If EMD is submitted in the form of BG, then the validity of the BG should be at least 165 days from the date of tender opening.

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### SECTION – II GENERAL INSTRUCTIONS TO TENDERERS (GIT)

#### A. PREAMBLE

#### 1. Definitions and Abbreviations

1.1 The following definitions and abbreviations, which have been used in these documents shall have the meanings as indicated below:

#### 1.2. Definitions:

- (i) "Purchaser" means the organization purchasing goods and services as incorporated in the Tender Enquiry document.
- (ii) "e- Tender" means Bids / Quotation / Tender received from a Firm / Tenderer / Bidder.
- (iii) "Tenderer" means Bidder/ the Individual or Firm submitting Bids / Quotation / Tender
- (iv) "Supplier" means the individual or the firm supplying the goods and services as incorporated in the contract.
- (v) "Goods" means the articles, material, commodities, livestock, furniture, fixtures, raw material, spares, instruments, machinery, equipment, medical equipment, industrial plant etc. which the supplier is required to supply to the purchaser under the contract.
- (vi) "Services" means services allied and incidental to the supply of goods, such as transportation, installation, commissioning, provision of technical assistance, training, after sales service, maintenance service and other such obligations of the supplier covered under the contract.
- (vii) "Earnest Money Deposit" (EMD) means Bid Security/ monetary or financial guarantee to be furnished by a tenderer along with its tender.
- (viii) "Contract" means the written agreement entered into between the purchaser and/or consignee and the supplier, together with all the documents mentioned therein and including all attachments, annexure etc. therein.
- (ix) "Performance Security" means monetary or financial guarantee to be furnished by the successful tenderer for due performance of the contract placed on it. Performance Security is also known as Security Deposit.
- (x) "Consignee" means the Hospital Institute/Medical College/ Person to whom the goods are required to be delivered as specified in the Contract. If the goods are required to be delivered to a person as an interim consignee for the purpose of despatch to another person as provided in the Contract then that "another" person is the consignee, also known as ultimate consignee.
- (xi) "Specification" means the document/standard that prescribes the requirement with which goods or service has to conform.
- (xii) "Inspection" means activities such as measuring, examining, testing, gauging one or more characteristics of the product or service and comparing the same with the specified requirement to determine conformity.
- (xiii) "Day" means calendar day.

#### 1.3 Abbreviations:

- (i) "TE Document" means Tender Enquiry Document
- (ii) "NIT" means Notice Inviting Tenders.
- (iii) "GIT" means General Instructions to Tenderers
- (iv) "SIT" means Special Instructions to Tenderers
- (v) "GCC" means General Conditions of Contract

- (vi) "SCC" means Special Conditions of Contract
- (vii) "DGS&D" means Directorate General of Supplies and Disposals
- (viii) "NSIC" means National Small Industries Corporation
- (ix) "PSU" means Public Sector Undertaking
- (x) "CPSU" means Central Public Sector Undertaking
- (xi) "LSI" means Large Scale Industry
- (xii) "SSI" means Small Scale Industry
- (xiii) "LC" means Letter of Credit
- (xiv) "DP" means Delivery Period
- (xv) "BG" means Bank Guarantee
- (xvi) "ED" means Excise Duty
- (xvii) "CD" means Custom Duty
- (xviii) "VAT" means Value Added Tax
- (xix) "CENVAT" means Central Value Added Tax
- (xx) "GST" means Goods & Service Tax
- (xxi) "RR" means Railway Receipt
- (xxii) "BL" means Bill of Lading
- (xxiii) "FOB" means Free on Board
- (xxiv) "FCA" means Free Carrier
- (xxv) "FOR" means Free On Rail
- (xxvi) "CIF" means Cost, Insurance and Freight
- (xxvii) "CIP (Destinations)" means Carriage and Insurance Paid up to named port of destination. Additionally the Insurance (local transportation and storage) would be extended and borne by the Supplier from ware house to the consignee site for a period including 3 months beyond date of delivery.
  - (xxviii) "DDP" means Delivery Duty Paid named place of destination (consignee site)
  - (xxix) "INCOTERMS" means International Commercial Terms as on the date of Tender Opening
  - (xxx) "MOH&FW" means Ministry of Health & Family Welfare, Government of India
  - (xxxi) "Dte. GHS" means Directorate General and Health Services, MOH&FW.
  - (xxxii) "CMC" means Comprehensive maintenance Contract (labour, spare and preventive maintenance)
  - (xxxiii) "RT" means Re-Tender.
  - (xxxiv) "CDSCO" means Central Drugs Standard Control Organization

#### 2. Introduction

- 2.1 The Purchaser has issued these TE documents for purchase of goods and related services as mentioned in Section VI "List of Requirements", which also indicates, *inter alia*, the required delivery schedule, terms and place of delivery.
- 2.2 This section (Section II "General Instruction Tenderers") provides the relevant information as well as instructions to assist the prospective tenderers in preparation and submission of tenders. It also includes the mode and procedure to be adopted by the purchaser for receipt and opening as well as scrutiny and evaluation of tenders and subsequent placement of contract.
- 2.3 The tenderers shall also read the Special Instructions to Tenderers (SIT) related to this purchase, as contained in Section III of these documents and follow the same accordingly. Whenever there is a conflict between the GIT and the SIT, the provisions contained in the SIT shall prevail over those in the GIT.
- 2.4 Before formulating the tender and submitting the same to the purchaser, the tenderer should read and examine all the terms, conditions, instructions, checklist etc. contained in the TE documents. Failure to provide and/or comply with the required information, instructions etc. incorporated in these TE documents may result in rejection of its tender.

#### 3. Availability of Funds

3.1 Expenditure to be incurred for the proposed purchase will be met from the funds available with the purchaser/consignee.

#### 4. Language of Tender

- 4.1 The tender submitted by the tenderer and all subsequent correspondence and documents relating to the tender exchanged between the tenderer and the purchaser, shall be written in the English language, unless otherwise specified in the Tender Enquiry. However, the language of any printed literature furnished by the tenderer in connection with its tender may be written in any other language provided the same is accompanied by an English translation and, for purposes of interpretation of the tender, the English translation shall prevail.
- 4.2 The tender submitted by the tenderer and all subsequent correspondence and documents relating to the tender exchanged between the tenderer and the purchaser, may also be written in the Hindi language, provided that the same are accompanied by English translation, in which case, for purpose of interpretation of the tender etc, the English translations shall prevail.

#### 5. Eligible Tenderers

5.1 This invitation for tenders is open to all suppliers who fulfil the eligibility criteria specified in these documents.

#### 6. Eligible Goods and Services

6.1 All goods and related services to be supplied under the contract shall have their origin in India or any other country with which India has not banned trade relations. The term "origin" used in this clause means the place where the goods are mined, grown, produced, or manufactured or from where the related services are arranged and supplied.

#### 7. Tendering Expense

7.1 The tenderer shall bear all costs and expenditure incurred and/or to be incurred by it in connection with its tender including preparation, mailing and submission of its tender and for subsequent processing the same. The purchaser will, in no case be responsible or liable for any such cost, expenditure etc regardless of the conduct or outcome of the tendering process.

#### **B. e-TENDER ENQUIRY DOCUMENTS**

#### 8. Content of Tender Enquiry Documents

- 8.1 In addition to Section I "Notice inviting e-Tender" (NIeT), the TE documents include:
  - ➤ Section II General Instructions to Tenderers (GIT)
  - ➤ Section III Special Instructions to Tenderers (SIT)
  - ➤ Section IV General Conditions of Contract (GCC)
  - ➤ Section V Special Conditions of Contract (SCC)
  - ➤ Section VI List of Requirements
  - ➤ Section VII Technical Specifications
  - ➤ Section VIII Quality Control Requirements
  - Section IX Qualification Criteria
  - Section X Tender Form
  - ➤ Section XI Price Schedules
  - Section XII Questionnaire
  - Section XIII Bank Guarantee Form for EMD
  - Section XIV Manufacturer's Authorisation Form
  - ➤ Section XV Bank Guarantee Form for Performance Security/CMC Security
  - Section XVI Contract Forms A & B

- ➤ Section XVII Proforma of Consignee Receipt Certificate
- ➤ Section XVIII Proforma of Final Acceptance Certificate by the consignee
- ➤ Section XIX Instructions from Ministry of Shipping/Surface Transport (Annexure 1 & 2)
- Section XX Check List for the Tenderers
- ➤ Section XXI Consignee List
- ➤ Appendix A Integrity pact
- 8.2 The relevant details of the required goods and services, the terms, conditions and procedure for tendering, tender evaluation, placement of contract, the applicable contract terms and, also, the standard formats to be used for this purpose are incorporated in the above-mentioned documents. The interested tenderers are expected to examine all such details etc to proceed further.

#### 9. Amendments to TE documents

- 9.1 At any time prior to the deadline for submission of tenders, the purchaser may, for any reason deemed fit by it, modify the TE documents by issuing suitable amendment(s) to it.
- 9.2 Such an amendment will be notified in writing by registered/speed post or by fax/telex/e-mail, followed by copy of the same by registered post to all prospective tenderers, which have received the TE documents and will be binding on them.
- 9.3 In order to provide reasonable time to the prospective tenderers to take necessary action in preparing their tenders as per the amendment, the purchaser may, at its discretion extend the deadline for the submission of tenders and other allied time frames, which are linked with that deadline.

#### 10. Clarification of TE documents

10.1 A tenderer requiring any clarification or elucidation on any issue of the TE documents may take up the same with the purchaser in writing. The purchaser will respond in writing to such request provided the same is received by the purchaser ON OR BEFORE THE PRE BID MEETING (unless otherwise specified in the SIT). Representation sent after the pre bid meeting date will not be taken into cognizance.

#### C. PREPARATION OF e-TENDERS

#### 11. Documents Comprising the e-Tender

- 11.1 The tender shall be submitted online **ONLY EXCEPT TENDER PROCESSING FEE & EMD** (in physical form) as mentioned below:
- (i) Technical Bid (Consisting of Eligibility Criteria & Technical Specifications viz. Product Specification Sheets/Brochures, OEM Certificate etc.). Bidders may name the files indicating the nature of content in pdf format which would be required to be attached in e-tender.
- (ii) Price Bid (To be filled up in the Proforma, Signed, Stamped, Scanned to pdf mode & attach under PRICE BID.

#### DO NOT'S

Bidders are requested <u>NOT</u> to submit the hard copy of Financial Bid along with the physical form of tender. In case the hard copy of financial bid is submitted in physical form, the tender shall be straightway rejected. Also, uploading of the price bid in prequalification bid or technical bid will <u>RESULT IN</u> <u>REJECTION</u> of the tender.

#### A) Technical Tender (Un priced Tender)

All Technical details (eg. Eligibility Criterias requested (as mentioned below)) should be attached in C-Folder of e-tendering module, failing which the tender stands invalid & REJECTED.

#### Bidders shall furnish the following information along with technical tender (in pdf format):

- i. Earnest money Deposit (EMD) furnished in accordance with GIT clause 19.1 alternatively, documentary evidence as per GIT clause 19.2 for claiming exemption from payment of earnest money.
- ii. Tender Form as per Section X (without indicating any prices).
- iii. Documentary evidence, as necessary in terms of clauses 5 and 17 establishing that the tenderer is eligible to submit the tender and, also, qualified to perform the contract if its tender is accepted.
- iv. Tenderer/Agent who quotes for goods manufactured by other manufacturer shall furnish Manufacturer's Authorisation Form. While giving authorization to agent, to quote on their behalf, manufacturer has to give the reasons for not quoting directly against this tender.
- v. Power of Attorney in favour of signatory of TE documents and signatory of Manufacturer's Authorisation Form.
- vi. Documents and relevant details to establish in accordance with GIT clause 18 that the goods and the allied services to be supplied by the tenderer conform to the requirement of the TE documents.
- vii. Performance Statement as per section IX along with relevant copies of orders and end users' satisfaction certificate.
- viii. Price Schedule(s) as per Section XI filled up with all the details including Make, Model etc. of the goods offered with prices blank (without indicating any prices).
  - ix. Certificate of Incorporation.
  - x. Checklist as per Section XX.
  - xi. Cost of tender document should be payable by DD / pay order. Cheque will not be accepted.
- xii. Self Attested copies of VAT registration certificate and PAN Card.
- xiii. Non conviction / no pending conviction certification issued by Notary on judicial stamp paper for preceding three years.
- xiv. Self attested copies of quality certificates i.e. US FDA/ CE Certificate issued by competent authority, if applicable.
- xv. Documentary evidence stating the status of bidder.
- xvi. List of procurement agencies of repute to which the tendered product have been supplied during last 12 months.
- xvii. Self attested copies of annual report, audited balance sheet and profit & loss account for preceding three years from the date of tender opening.
- xviii. Notarized affidavit that tenderer does not have any relation with the person authorized to evaluate technically or involve in finalizing the tender or will decide the use of tendered items.
  - xix. A self-declaration on Rs 10/ Non-judicial Stamp Paper that the rates quoted in the tender are the lowest and not quoted less than this to any Government Institution (State / Central / other Institute in India).
  - xx. Product catalogues / original Data Sheet must be enclosed of all quoted items.
  - xxi. The Integrity pact (At Appendix-A) shall be a part and parcel of this document and has to be signed by bidder(s) at the pre tendering stage itself, as a pre-bid obligation and should be submitted along with the Techno-Commercial Bids. All bidders are bound to comply with the integrity pact clauses. Bids submitted without signing the integrity pact will be ab initio rejected without assigning any reason.

#### B) Price Bid:

- 1. Prices are to be quoted in the attached Price Bid format online on e-tender portal in pdf format & apply digital signature certificate. While uploading the price the tenderer has to ensure that the FILE NAME of the attached document SHOULD BE SAME as that of provided price bid format.
- 2. The price should be quoted for the accounting unit indicated in the e-tender document.

The bidder shall not submit hard copy of financial bid otherwise his tender shall be straightway rejected. Also, uploading the price bid in prequalification bid or technical bid will result in rejection of the tender.

- 1. The information given at clause no.11.1 A) ii) & viii) above should be reproduced with the prices indicated.
- 2. All pages of the Tender should be page numbered and indexed.
- 3. It is the responsibility of tenderer to go through the TE document to ensure furnishing all required documents in addition to above, if any.
- 4. Deleted.
- 5. Tenderer should quote firm and fixed rates.
- 6. Free goods will be incorporated in price comparison.
- 7. The specification and size of each product should be as per details given in tender.
- 8. Any variation may result in the rejection of the tender.
- 9. Plea of clerical error, typographical error etc., committed by the tenderer would not be accepted.
- 10. No correspondence will be entertained after opening of the price bid.
- 11. Any conditional price bid would not be entertained and tender will be treated cancelled.

#### Note:

It is the responsibility of tenderer to go through the TE document to ensure furnishing all required documents in addition to above, if any. Any deviation would result in REJECTION of tender and would not be considered at a later stage at any cost by HLL.

- 11.2 A person signing (manually or digitally) the tender form or any documents forming part of the contract on behalf of another shall be deemed to warrantee that he has authority to bind such other persons and if, on enquiry, it appears that the persons so signing had no authority to do so, the purchaser may, without prejudice to other civil and criminal remedies, cancel the contract and hold the signatory liable for all cost and damages.
- 11.3 A tender, which does not fulfil any of the above requirements and/or gives evasive information/reply against any such requirement, shall be liable to be ignored and rejected.
- 11.4 Tender sent by fax/telex/cable/electronically shall be ignored.

#### 12. Tender currencies

- 12.1 The tenderer supplying indigenous goods or already imported goods shall quote only in Indian Rupees.
- 12.2 For imported goods if supplied directly from abroad, prices shall be quoted in any freely convertible currency say US Dollar, Euro, GBP or Yen. As regards price(s) for allied services, if any required with the goods, the same shall be quoted in Indian Rupees only if such services are to be performed /undertaken in India. Commission for Indian Agent, if any and if payable shall be indicated in the space provided for in the price schedule and will be payable in Indian Rupees only.
- 12.3 Tenders, where prices are quoted in <u>ANY OTHER WAY</u> shall be treated as <u>NON RESPONSIVE AND REJECTED</u>.

#### 13 Tender Prices

13.1 The Tenderer shall indicate on the Price Schedule provided under Section XI all the specified components of prices shown therein including the unit prices and total tender prices of the goods and services it proposes to supply against the requirement. All the columns shown in the price

- schedule should be filled up as required. If any column does not apply to a tenderer, same should be clarified as "NA" by the tenderer.
- 13.2 If there is more than one schedule in the List of Requirements, the tenderer has the option to submit its quotation for any one or more schedules and, also, to offer special discount for combined schedules. However, while quoting for a schedule, the tenderer shall quote for the complete requirement of goods and services as specified in that particular schedule.
- 13.3 Deleted
- 13.4 While filling up the columns of the Price Schedule, the following aspects should be noted for compliance:
- 13.4.1 For domestic goods or goods of foreign origin located within India, the prices in the corresponding price schedule shall be entered separately in the following manner:
  - a) The price of the goods, quoted ex-factory/ ex-showroom/ ex-warehouse/ off-the-shelf, as applicable, including all taxes and duties like GST etc. already paid or payable on the components and raw material used in the manufacture or assembly of the goods quoted exfactory etc. or on the previously imported goods of foreign origin quoted ex-showroom etc;
  - b) Any sales or other taxes and any duties including excise duty, which will be payable on the goods in India if the contract is awarded;
  - c) charges towards Packing & Forwarding, Inland Transportation, Insurance (local transportation and storage) would be borne by the Supplier from ware house to the consignee site for a period including 3 months beyond date of delivery, Loading/Unloading and other local costs incidental to delivery of the goods to their final destination as specified in the List of Requirements and Price Schedule;
  - d) The price of Incidental Services, as mentioned in List of Requirements and Price Schedule;
  - e) The prices of Turnkey (if any), as mentioned in List of Requirements, Technical Specification and Price Schedule;
  - f) The rates quoted by the tenderer, shall be firm and fixed and inclusive of all taxes including work contract taxes, custom central duties and levies and all charges for packing forwarding, insurance, freight and delivery, installation, testing commissioning etc at site i/c temporary construction of storage, risk, overhead charges general liabilities/ obligations and clearance from local authorities. Rates shall be firm for the contractual period of time and for such time for which department shall grant extension of time till completion of work. Octroi duty shall be paid separately but the department on demand can furnish octroi exemption certificate. However the department is not liable to reimburse the octroi duty in case the concerned authorities do not honour exemption certificate.
  - g) The price of annual CMC, as mentioned in List of Requirements, Technical Specification and Price Schedule.

# 13.4.2 For goods offered from abroad, the prices in the corresponding price schedule shall be entered separately in the following manner:

- a) The price of goods quoted FOB/FCA port of shipment, as indicated in the List of Requirements and Price Schedule;
- b) The amount of freight and insurance and price of goods quoted CIP port of entry in India.
- c) The price of goods quoted CIP (name port of destination) in India nearest airport ,seaport basis as indicated in the List of Requirements and Consignee List;
- d) Deleted
- e) The charges for Insurance (local transportation and storage) would be extended and borne by the Supplier from port of entry to the consignee site for a period including 3 months beyond date of delivery. Other local costs and Incidental costs, as specified in the List of Requirements and Price Schedule;
- f) The charges for Incidental Services, as in the List of Requirements and Price Schedule;
- g) Deleted.

- h) The prices of Turnkey (if any), as mentioned in List of Requirements, Technical Specification and Price Schedule; and
- i) The price of annual CMC, as mentioned in List of Requirements, Technical Specification and Price Schedule.
- 13.5 Additional information and instruction on Duties and Taxes:
- 13.5.1 If the Tenderer desires to ask for GST, Works Contract Tax etc. to be paid extra, the same must be specifically stated. In the absence of any such stipulation the price will be taken inclusive of such duties and taxes and no claim for the same will be entertained later.
- 13.5.2 Excise Duty: DELETED
- 13.5.3 Sales Tax: DELETED

#### 13.5.4 Octroi Duty and Local Duties & Taxes:

Normally, goods to be supplied to government departments against government contracts are exempted from levy of town duty, Octroi duty, terminal tax and other levies of local bodies. However, on some occasions the local bodies (like town body, municipal body etc.), as per their regulations, allow such exemptions only on production of certificate to this effect from the concerned government department. Keeping this in view, the supplier shall ensure that the stores to be supplied by the supplier against the contract placed by the purchaser are exempted from levy of any such duty or tax and, wherever necessary, obtain the exemption certificate from the purchaser.

However, if a local body still insists upon payment of such local duties and taxes, the same should be paid by the supplier to the local body to avoid delay in supplies and possible demurrage charges and obtain a receipt for the same. The supplier should forward the receipt obtained for such payment to the purchaser to enable the purchaser reimburse the supplier and take other necessary action in the matter.

#### 13.5.5 Customs Duty:

The Purchaser will pay the Customs duty wherever applicable.

#### 13.5.6 Goods and Services Tax (GST):

If a tenderer asks for Goods and Services Tax to be paid extra, the rate and nature of Goods and Services Tax applicable should be shown separately. The Goods and Services Tax will be paid as per the rate at which it is liable to be assessed or has actually been assessed provided the transaction is legally liable to Goods and Services Tax and is payable as per the terms of the contract. If any refund of Tax is received at a later date, the Supplier must return the amount forthwith to the purchaser.

- 13.6 For transportation of imported goods offered from abroad, relevant instructions as incorporated under GCC Clause 10 shall be followed.
- 13.7 For insurance of goods to be supplied, relevant instructions as provided under GCC Clause 11 shall be followed.
- 13.8 Unless otherwise specifically indicated in this TE document, the terms FCA, FOB, FAS, CIF, CIP, DDP etc. for imported goods offered from abroad, shall be governed by the rules & regulations prescribed in the current edition of INCOTERMS, published by the International Chamber of Commerce, Paris

- 13.9 The need for indication of all such price components by the tenderers, as required in this clause (viz., GIT clause 13) is for the purpose of comparison of the tenders by the purchaser and will no way restrict the purchaser's right to award the contract on the selected tenderer on any of the terms offered.
- 13.10 All sundry equipments, fittings, units assemblies, accessories, hardware items, foundation bolts, termination lugs for electrical connections, and all other items which are useful and necessary for efficient assembly and installation of equipment and components of the work shall be deemed to have been included in the tender irrespectively of the fact whether such items are specifically mentioned in the tender documents or not.
- 13.11 Tenderers are required to quote as per the specification of the stores. The deviation to specification if any must be brought out clearly giving a deviation statement. Detailed break up of prices for the main equipment and the accessory /optional item must be provided separately, item wise in the same serial order as listed in the technical bid.
- 13.12 Tenderers are required to submit the original proforma invoice in duplicate from their principals/ foreign suppliers clearly indicating the agency commission.

#### 14. Indian Agent

- 14.1 If a foreign tenderer has engaged an agent in India in connection with its tender, the foreign tenderer, in addition to indicating Indian agent's commission, if any, in a manner described under GIT sub clause 12.2 above, shall also furnish the following information:
  - a) The complete name and address of the Indian Agent and its permanent income tax account number as allotted by the Indian Income Tax authority.
  - b) The details of the services to be rendered by the agent for the subject requirement.
  - c) Details of Service outlets in India, nearest to the consignee(s), to render services during Warranty and CMC period.
  - d) A copy of agreement between the Agent & their principal detailing the terms & conditions as well as services and after sales services as above to be rendered by the agent and the precise relationship between them and their mutual interest in the business as laid out in section VII (Technical specifications).
  - e) Principal/ manufacturer's original proforma invoice with the price bid

#### 15. Firm Price

- 15.1 Unless otherwise specified in the SIT, prices quoted by the tenderer shall remain firm and fixed during the currency of the contract and not subject to variation on any account.
- However, as regards taxes and duties, if any, chargeable on the goods and payable, the conditions stipulated in GIT clause 13 will apply.

#### 16. Alternative Tenders

- 16.1 Alternative Tenders are not permitted.
- 16.2 However the Tenderers can quote alternate models meeting the tender specifications of same manufacturer with single EMD.
- 16.3 If an agent submits bid on behalf of the Principal/OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item/product. In a tender, either the Indian Agent on behalf of the Principal/OEM or Principal/OEM itself can bid but both cannot bid simultaneously for the same item/product in the same tender.

#### 17 Documents Establishing Tenderer's Eligibility and Qualifications

17.1 Pursuant to GIT clause 11, the tenderer shall furnish, as part of its tender, relevant details and documents establishing its eligibility to quote and its qualifications to perform the contract if its tender is accepted.

- 17.2 The documentary evidence needed to establish the tenderer's qualifications shall fulfil the following requirements:
  - a) In case the tenderer offers to supply goods, which are manufactured by some other firm, the tenderer has been duly authorised by the goods manufacturer to quote for and supply the goods to the purchaser. The tenderer shall submit the manufacturer's authorization letter to this effect as per the standard form provided under Section XIV in this document.
  - b) The tenderer has the required financial, technical and production capability necessary to perform the contract and, further, it meets the qualification criteria incorporated in the Section IX in these documents.
  - c) In case the tenderer is not doing business in India, it is duly represented by an agent stationed in India fully equipped and able to carry out the required contractual functions and duties of the supplier including after sale service, maintenance & repair etc. of the goods in question, stocking of spare parts and fast moving components and other obligations, if any, specified in the conditions of contract and/or technical specifications.
  - d) In case the tenderer is an Indian agent/authorized representative quoting on behalf of a foreign manufacturer for the **restricted item**, the Indian agent/authorized representative is already enlisted under the Compulsory Enlistment Scheme of Ministry of Finance, Govt. of India operated through Directorate General of Supplies & Disposals (DGS&D), New Delhi.

#### 18. Documents establishing Goods' Conformity to TE document.

- 18.1 The tenderer shall provide in its tender the required as well as the relevant documents like technical data, literature, drawings etc. to establish that the goods and services offered in the tender fully conform to the goods and services specified by the purchaser in the TE documents. For this purpose the tenderer shall also provide a clause-by-clause commentary on the technical specifications and other technical details incorporated by the purchaser in the TE documents to establish technical responsiveness of the goods and services offered in its tender.
- 18.2 In case there is any variation and/or deviation between the goods & services prescribed by the purchaser and that offered by the tenderer, the tenderer shall list out the same in a chart form without ambiguity and provide the same along with its tender.
- 18.3 If a tenderer furnishes wrong and/or misguiding data, statement(s) etc. about technical acceptability of the goods and services offered by it, its tender will be liable to be ignored and rejected in addition to other remedies available to the purchaser in this regard.

#### 19. Earnest Money Deposit (EMD)

- 19.1 Pursuant to GIT clauses 8.1 and 11.1(d) the tenderer shall furnish along with its tender, earnest money for amount as shown in the List of Requirements. The earnest money is required to protect the purchaser against the risk of the tenderer's unwarranted conduct as amplified under sub-clause 19.7 below.
- 19.2 The tenderers who are currently registered and, also, will continue to remain registered during the tender validity period with Directorate General of Supplies & Disposals or with National Small Industries Corporation, New Delhi for the **specific goods as per tender enquiry specification** shall be eligible for exemption from EMD. Vague stipulations in the Registration Certificate such as "to customers' specification" etc. will not be acceptable for exemption from furnishing of earnest money. In case the tenderer falls in these categories, it should furnish copy of its valid registration details (with DGS&D or NSIC, as the case may be).
- 19.3 The earnest money shall be denominated in Indian Rupees or equivalent currencies as per GIT clause 12.2. The earnest money shall be furnished in one of the following forms:
  - i) Account Payee Demand Draft
  - ii) Banker's cheque and
  - iii) Bank Guarantee

- 19.4 The demand draft or banker's cheque shall be drawn on any commercial bank in India in favour of the "HLL Lifecare Limited" payable at New Delhi. In case of bank guarantee, the same is to be provided from any commercial bank in India or country of the tenderer as per the format specified under Section XIII in these documents.
- 19.5 The earnest money shall be valid for a period of forty-five (45) days beyond the validity period of the tender. As validity period of Tender as per Clause 20 of GIT is 120 days, the EMD shall be valid for 165 days from Techno Commercial Tender opening date.
- 19.6 Unsuccessful tenderers' earnest money will be returned to them without any interest, after expiry of the tender validity period, but not later than thirty days after conclusion of the resultant contract. Successful tenderer's earnest money will be returned without any interest, after receipt of performance security from that tenderer.
- 19.7 Earnest Money is required to protect the purchaser against the risk of the Tenderer's conduct, which would warrant the forfeiture of the EMD. Earnest money of a tenderer will be forfeited, if the tenderer withdraws or amends its tender or impairs or derogates from the tender in any respect within the period of validity of its tender or if it comes to notice that the information/documents furnished in its tender is incorrect, false, misleading or forged without prejudice to other rights of the purchaser. The successful tenderer's earnest money will be forfeited without prejudice to other rights of Purchaser if it fails to furnish the required performance security within the specified period.
- 19.8 Bank Guarantee furnished from foreign banks will not be accepted

#### 20. Tender Validity

- 20.1 If not mentioned otherwise in the SIT, the tenders shall remain valid for acceptance for a period of 120 days (One hundred and twenty days) after the date of tender opening prescribed in the TE document. Any tender valid for a shorter period shall be treated as unresponsive and rejected.
- 20.2 In exceptional cases, the tenderers may be requested by the purchaser to extend the validity of their tenders up to a specified period. Such request(s) and responses thereto shall be conveyed by surface mail or by fax/ telex/cable followed by surface mail. The tenderers, who agree to extend the tender validity, are to extend the same without any change or modification of their original tender and they are also to extend the validity period of the EMD accordingly. A tenderer, however, may not agree to extend its tender validity without forfeiting its EMD.
- 20.3 In case the day up to which the tenders are to remain valid falls on/ subsequently declared a holiday or closed day for the purchaser, the tender validity shall automatically be extended up to the next working day.

#### 21. Digital Signing of e-Tender

21.1 The tenderers shall submit their tenders as per the instructions contained in GIT Clause 11. Tenders shall be uploaded with all relevant PDF format. The relevant tender documents should be uploaded by an authorised person having Class 3 B digital signature certificate.

#### D. SUBMISSION OF TENDERS

#### 22. Submission of Tenders

- 22.1 The tender shall be submitted online only.
- (i) Pre-qualification and Technical compliance as per following documents (ONLY Online submissions for all the documents.)
  - a) Manufacturer's authorization in case bid is submitted by an Indian agent (A declaration must be attached here in case directly quoted by a manufacturer or a document establishing the relation of the Indian office with the manufacturer in case quoted by Indian office of the manufacturer).
  - b) Tender Form as per section X.

- c) Compliance of all terms and conditions of TED like- warranty, delivery period, delivery terms, payment terms etc
- d) Declaration regarding Fall Clause and Deregistration, debarment from any Govt Dept/ Agencies
- e) Copy of PAN.
- f) Certificate of Incorporation/Declaration being a proprietary firm.
- g) Abridged Annual report of last 03 years (Balance sheet and Profit & Loss Account) in pdf format.
- h) Name, address and details of account with respect to bidder and/or beneficiary of L/C.
- i) Quality Control Requirements as per Section VIII
- j) Performance statement along with required PO copies and its corresponding end user's satisfactory performance certificate as per section IX.
- k) Technical Bid along with clause-by-clause technical compliance statement for the quoted goods vis-à-vis the Technical specifications along with product catalogue and data sheet in the tender enquiry.
- 1) The Integrity pact (At Appendix-A) shall be a part and parcel of this document and has to be signed by bidder(s) at the pre tendering stage itself, as a pre-bid obligation and should be submitted along with the Techno-Commercial Bids. All bidders are bound to comply with the integrity pact clauses. Bids submitted without signing the integrity pact will be ab initio rejected without assigning any reason.

#### (ii) PRICE BID (ONLY ONLINE)

22.2 The tenderers must ensure that they submit the on-line tenders not later than the closing time and date specified for submission of tenders.

Along with price bid recent purchase order copies for the same model and technical configuration issued by institute of National importance / reputed central / state government hospitals should be uploaded in pdf form for price reasonability.

#### 23. Late Tender

23.1 There is NO PROVISION of uploading late tender beyond stipulated date & time in the etendering system.

#### 24. Alteration and Withdrawal of Tender

24.1 The tenderer, is permitted to change, edit or withdraw its bid on or before the end date & time.

#### E. TENDER OPENING

#### 25. Opening of Tenders

25.1 The purchaser will open the e-tenders at the specified date and time and at the specified place as indicated in the NIT.

In case the specified date of tender opening falls on/ is subsequently declared a holiday or closed day for the purchaser, the tenders will be opened at the appointed time and place on the next working day.

25.2 Authorized representatives of the tenderers, who have submitted tenders on time may attend the tender opening provided they bring with them letters of authority from the corresponding tenderers.

The tender opening official(s) will prepare a list of the representatives attending the tender opening. The list will contain the representatives' names & signatures and corresponding tenderers' names and addresses.

25.3 Two - Tender system as mentioned in Para 21.6 above will be as follows. The <u>Techno - Commercial Tenders</u> are to be opened in the first instance, at the prescribed time and date as indicated in NIT. These Tenders shall be scrutinized and evaluated by the competent committee/ authority with reference to parameters prescribed in the TE document. During the Techno - Commercial Tender opening, the tender opening official(s) will read the salient features of the tenders like brief description of the goods offered, delivery period, Earnest Money Deposit and any other special features of the tenders, as deemed fit by the tender opening official(s). Thereafter, in the second stage, the Price Tenders of only the Techno - Commercially acceptable offers (as decided in the first stage) shall be opened for further scrutiny and evaluation on a date notified after the evaluation of the Techno - Commercial tender. The prices, special discount if any of the goods offered etc., as deemed fit by tender opening official(s) will be read out.

#### F. SCRUTINY AND EVALUATION OF TENDERS

#### 26. Basic Principle

26.1 Tenders will be evaluated on the basis of the terms & conditions already incorporated in the TE document, based on which tenders have been received and the terms, conditions etc. mentioned by the tenderers in their tenders. No new condition will be brought in while scrutinizing and evaluating the tenders.

#### 27. Preliminary Scrutiny of Tenders

- 27.1 The Purchaser will examine the Tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed stamped and whether the Tenders are generally in order.
- 27.2 Prior to the detailed evaluation of Price Tenders, pursuant to GIT Clause 34, the Purchaser will determine the substantial responsiveness of each Tender to the TE Document. For purposes of these clauses, a substantially responsive Tender is one, which conforms to all the terms and conditions of the TE Documents without material deviations. Deviations from, or objections or reservations to critical provisions such as those concerning Performance Security (GCC Clause 5), Warranty (GCC Clause 15), EMD (GIT Clause 19), Taxes & Duties (GCC Clause 20), Force Majeure (GCC Clause 26) and Applicable law (GCC Clause 31) will be deemed to be a material deviation. The Purchaser's determination of a Tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.
- 27.3 If a Tender is not substantially responsive, it will be rejected by the Purchaser and cannot subsequently be made responsive by the Tenderer by correction of the nonconformity.
- 27.4 The tenders will be scrutinized to determine whether they are complete and meet the essential and important requirements, conditions etc. as prescribed in the TE document. The tenders, which do not the meet the basic requirements, are liable to be treated as non responsive and will be summarily ignored.
- 27.5 The following are some of the important aspects, for which a tender shall be declared non responsive and will be summarily ignored;
  - (i) The bidder has submitted hard copy of financial bid (only online submission price bids are allowed).
  - (ii) Tender is unsigned.
  - (iii) Tender validity is shorter than the required period.
  - (iv) Required EMD (Amount, validity etc.)/ exemption documents have not been provided.
  - (v) Tenderer has quoted for goods manufactured by other manufacturer(s) without the required Manufacturer's Authorisation Form as per Section XIV.
  - (vi) Tenderer has not agreed to give the required performance security.
  - (vii) Goods offered are not meeting the tender enquiry specification.
  - (viii) Tenderer has not agreed to other essential condition(s) specially incorporated in the tender enquiry like terms of payment, liquidated damages clause, warranty clause, dispute resolution mechanism applicable law.

- (ix) Poor/ unsatisfactory past performance.
- (x) Tenderers who stand deregistered/banned/blacklisted by any Govt. Authorities.
- (xi) Tenderer is not eligible as per GIT Clauses 5.1 & 17.1.
- (xii) Tenderer has not quoted for the entire quantity as specified in the List of Requirements in the quoted schedule.
- (xiii) Tenderer has not agreed for the delivery terms and delivery schedule.
- (xiv) The Integrity pact (At Appendix-A) shall be a part and parcel of this document and has to be signed by bidder(s) at the pre tendering stage itself, as a pre-bid obligation and should be submitted along with the Techno-Commercial Bids. All bidders are bound to comply with the integrity pact clauses. Bids submitted without signing the integrity pact will be ab initio rejected without assigning any reason.

#### 28. Minor Infirmity/Irregularity/Non-Conformity

28.1 If during the evaluation, the purchaser find any minor informality and/or irregularity and/or non-conformity in a tender, , the purchaser will convey its observation on such 'minor' issues to the tenderer by registered/speed post/courier/e-mail/fax etc. asking the tenderer to respond by a specified date. If the tenderer does not reply by the specified date or gives evasive reply without clarifying the point at issue in clear terms, that tender will be liable to be ignored.

#### 29 Discrepancies in Prices

- 29.1 If, in the price structure quoted by a tenderer, there is discrepancy between the unit price and the total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail and the total price corrected accordingly, unless the purchaser processing feels that the tenderer has made a mistake in placing the decimal point in the unit price, in which case the total price as quoted shall prevail over the unit price and the unit price corrected accordingly.
- 29.2 If there is an error in a total price, which has been worked out through addition and/or subtraction of subtotals, the subtotals shall prevail and the total corrected; and
- 29.3 If there is a discrepancy between the amount expressed in words and figures, the amount in words shall prevail, subject to sub clause 29.1 and 29.2 above.
- 29.4 If, as per the judgement of the purchaser, there is any such arithmetical discrepancy in a tender, the same will be suitably conveyed to the tenderer by registered / speed post. If the tenderer does not agree to the observation of the purchaser, the tender is liable to be ignored.

#### 30. Discrepancy between original and copies of Tender

30.1 In case any discrepancy is observed between the text etc. of the original copy and that in the other copies of the same tender set, the text etc. of the original copy shall prevail. Here also, the purchaser will convey its observation suitably to the tenderer by register / speed post and, if the tenderer does not accept the purchaser's observation, that tender will be liable to be ignored.

#### 31. Qualification Criteria

31.1 Tenders of the tenderers, who do not meet the required Qualification Criteria prescribed in Section IX, will be treated as non - responsive and will not be considered further.

#### 32. Conversion of tender currencies to Indian Rupees

32.1 In case the TE document permits the tenderers to quote their prices in different currencies, all such quoted prices of the responsive tenderers will be converted to a single currency viz., Indian Rupees for the purpose of equitable comparison and evaluation, as per the exchange rates established by the Reserve Bank of India for similar transactions, as on the date of 'Price Tender' opening.

#### 33. Schedule-wise Evaluation

33.1 In case the List of Requirements contains more than one schedule, the responsive tenders will be evaluated and compared separately for each schedule. The tender for a schedule will not be considered if the complete requirements prescribed in that schedule are not included in the tender. However, as already mentioned in GIT sub clause 13.2, the tenderers have the option to quote for any one or more schedules and offer discounts for combined schedules. Such discounts wherever applicable will be taken into account to determine the lowest evaluated cost for the purchaser in deciding the successful tenderer for each schedule, subject to tenderer(s) being responsive.

#### 34. Comparison of Tenders

34.1 Unless mentioned otherwise in Section – III – Special Instructions to Tenderers and Section – VI – List of Requirements, the comparison of the responsive tenders shall be carried out on Delivery Duty Paid (DDP) consignee site basis. The quoted turnkey prices, CMC prices and running operation and maintenance will also be added for comparison/ranking purpose for evaluation.

#### 35. Additional Factors and Parameters for Evaluation and Ranking of Responsive Tenders

- 35.1 Further to GIT Clause 34 above, the purchaser's evaluation of a tender will include and take into account the following:
  - i) In the case of goods manufactured in India or goods of foreign origin already located in India, Goods & Service Tax(GST) & other similar taxes and Works Contract Tax etc which will be contractually payable (to the tenderer), on the goods if a contract is awarded on the tenderer; and
  - ii) In the case of goods of foreign origin offered from abroad, customs duty and other similar import duties/taxes, which will be contractually payable (to the tenderer) on the goods if the contract is awarded on the tenderer.
- 35.2 The purchaser's evaluation of tender will also take into account the additional factors, if any, incorporated in SIT in the manner and to the extent indicated therein.
- 35.3 The Purchaser reserves the right to give the price preference to small-scale sectors etc. and purchase preference to central public sector undertakings as per the instruction in vogue while evaluating, comparing and ranking the responsive tenders.
  - i. In exercise of powers conferred in Section 11 of the Micro, Small and Medium Enterprises Development (MSMED) Act 2006, the Government has notified a new Public Procurement Policy for Micro & Small Enterprises effective from 1<sup>st</sup> April 2012. The policy mandates that 20% of procurement of annual requirement of goods and services by all Central Ministries / Public Sector Undertakings will be from the micro and small enterprises. The Government has also earmarked a sub-target of 4% procurement of goods & services from MSEs owned by SC/ST entrepreneurs out of above said 20% quantity.
  - ii. In accordance with the above said notification, the participating Micro and Small Enterprises (MSEs) in a tender, quoting price within the band of L1+15% would also be allowed to supply a portion of the requirement by bringing down their price to the L1 price, in a situation where L1 price is from someone other than an MSE. Such MSEs would be allowed to supply up to 20% of the total tendered value. In case there are more than one such eligible MSE, the 20% supply will be shared equally. Out of 20% of the quantity earmarked for supply from MSEs, 4% quantity is earmarked for procurement from MSEs owned by SC/ST entrepreneurs. However, in the event of failure of such MSEs to participate in the tender process or meet the tender requirements and the L1 price, the 4% quantity earmarked for MSEs owned by SC/ST entrepreneurs will be met from other participating MSEs.
  - iii. The MSEs fulfilling the prescribed eligibility criteria and participating in the tender shall enclose with their tender a copy of their valid registration certificate with District Industries Centres or Khadi and Village Industries Commission or Khadi and Village Industries Board or Coir Board or National Small Industries Corporation or any other body specified by Ministry of Micro and Small enterprises in support of their being an MSE, failing which their tender will be liable to be ignored.

#### **36.** Tenderer's capability to perform the contract

- 36.1 The purchaser, through the above process of tender scrutiny and tender evaluation will determine to its satisfaction whether the tenderer, whose tender has been determined as the lowest evaluated responsive tender is eligible, qualified and capable in all respects to perform the contract satisfactorily. If, there is more than one schedule in the List of Requirements, then, such determination will be made separately for each schedule.
- 36.2 The above-mentioned determination will, inter alia, take into account the tenderer's financial, technical and production capabilities for satisfying all the requirements of the purchaser as incorporated in the TE document. Such determination will be based upon scrutiny and examination of all relevant data and details submitted by the tenderer in its tender as well as such other allied information as deemed appropriate by the purchaser.

#### 37. Contacting the Purchaser

- 37.1 From the time of submission of tender to the time of awarding the contract, if a tenderer needs to contact the purchaser for any reason relating to this tender enquiry and / or its tender, it should do so only in writing.
- 37.2 In case a tenderer attempts to influence the purchaser in the purchaser's decision on scrutiny, comparison & evaluation of tenders and awarding the contract, the tender of the tenderer shall be liable for rejection in addition to appropriate administrative actions being taken against that tenderer, as deemed fit by the purchaser.

#### G. AWARD OF CONTRACT

#### 38. Purchaser's Right to accept any tender and to reject any or all tenders

38.1 The purchaser reserves the right to accept in part or in full any tender or reject any or more tender(s) without assigning any reason or to cancel the tendering process and reject all tenders at any time prior to award of contract, without incurring any liability, whatsoever to the affected tenderer or tenderers.

#### 39. Award Criteria

39.1 Subject to GIT clause 38 above, the contract will be awarded to the lowest evaluated responsive tenderer decided by the purchaser in terms of GIT Clause 36.

#### 40. Variation of Quantities at the Time of Award/ Currency of Contract

- 40.1 At the time of awarding the contract, the purchaser reserves the right to increase or decrease by up to twenty five (25) per cent, the quantity of goods and services mentioned in the schedule (s) in the "List of Requirements" (rounded off to next whole number) without any change in the unit price and other terms & conditions quoted by the tenderer.
- 40.2 If the quantity has not been increased at the time of the awarding the contract, the purchaser reserves the right to increase by up to twenty five (25) per cent, the quantity of goods and services mentioned in the contract (rounded off to next whole number) without any change in the unit price and other terms & conditions mentioned in the contract, during the currency of the contract.

#### 41. Notification of Award

41.1 Before expiry of the tender validity period, the purchaser will notify the successful tenderer(s) in writing, by registered / speed post or by fax/ telex/cable (to be confirmed by registered / speed post) that its tender for goods & services, which have been selected by the purchaser, has been accepted, also briefly indicating therein the essential details like description, specification and quantity of the goods & services and corresponding prices accepted. The successful tenderer must furnish to the purchaser the required performance security within thirty days from the date of dispatch of this notification, failing which the EMD will forfeited and the award will be cancelled.

Relevant details about the performance security have been provided under GCC Clause 5 under Section IV.

41.2 The Notification of Award shall constitute the conclusion of the Contract.

#### 42. Issue of Contract

- 42.1 Promptly after notification of award, the Purchaser/Consignee will mail the contract form (as per Section XVI) duly completed and signed, in duplicate, to the successful tenderer by registered / speed post.
- 42.2 Within twenty one days from the date of the contract, the successful tenderer shall return the original copy of the contract, duly signed and dated, to the Purchaser/Consignee by registered / speed post.
- 42.3 The Purchaser/Consignee reserves the right to issue the Notification of Award consignee wise.

#### 43. Non-receipt of Performance Security and Contract by the Purchaser/Consignee

43.1 Failure of the successful tenderer in providing performance security and / or returning contract copy duly signed in terms of GIT clauses 41 and 42 above shall make the tenderer liable for forfeiture of its EMD and, also, for further actions by the Purchaser/Consignee against it as per the clause 24 of GCC – Termination of default.

#### 44. Return of EMD

44.1 The earnest money of the successful tenderer and the unsuccessful tenderers will be returned to them without any interest, whatsoever, in terms of GIT Clause 19.6.

#### 45. Publication of Tender Result

45.1 The name and address of the successful tenderer(s) receiving the contract(s) will be mentioned in the notice board/bulletin/web site of the purchaser.

#### **46.** Corrupt or Fraudulent Practices

- 46.1 It is required by all concerned namely the Consignee/Tenderers/Suppliers etc to observe the highest standard of ethics during the procurement and execution of such contracts. In pursuance of this policy, the Purchaser: -
  - (a) defines, for the purposes of this provision, the terms set forth below as follows:
    - (i) "corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution; and
    - (ii) "fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Purchaser, and includes collusive practice among Tenderers (prior to or after Tender submission) designed to establish Tender prices at artificial non-competitive levels and to deprive the Purchaser of the benefits of free and open competition;
  - (b) will reject a proposal for award if it determines that the Tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;
  - (c) Will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract by the purchaser if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing the contract.

#### SECTION - III SPECIAL INSTRUCTIONS TO TENDERERS (SIT)

Sl. No.	<b>GIT Clause</b>	Topic	SIT Provision	Page No.
	No.			
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В	8 to 10	TE documents	No Change	24
С	11 to 21	Preparation of Tenders	Change	24
D	22 to24	Submission of Tenders	Change	24
Е	25	Tender Opening	No Change	24
F	26 to 37	Scrutiny and Evaluation of Tenders	No Change	24
G	38 to 45	Award of Contract	No Change	24

The following Special Instructions to Tenderers will apply for this purchase. These special instructions will modify/substitute/supplement the corresponding General Instructions to Tenderers (GIT) incorporated in Section II. The corresponding GIT clause numbers have also been indicated in the text below:

In case of any conflict between the provision in the GIT and that in the SIT, the provision contained in the SIT shall prevail.

#### Rates:

The rates quoted by the tenderer shall be firm and inclusive of all taxes (including work contract taxes)

#### **SUBMISSION OF e-TENDERS**

- (i) All the necessary documents as prescribed in the NIT shall be prepared and scanned in different files (in PDF format as prescribed) and uploaded for on-line submission of Proposal.
- (ii) Except Tender Processing fee and EMD, all document(s)/ information(s) including the Financial Proposal (i.e. FORMAT FOR SUBMISSION OF FINANCIAL PROPOSAL) should be uploaded **online only** in the prescribed format given in the website. No other mode of submission shall be acceptable.
- (iii) The prospective bidders may scan the documents in low resolution (75 to 100 DPI) instead of 200 DPI. The documents may be scanned for further lower resolution (if possible). This would reduce the size of the Cover and would be uploaded faster.
- (iv) The prospective bidders may upload Drawing files, if any, in ".dwf" format so that the size of document is less. This is a generic format and all software supports this format.
- (v) The Individual file size of uploading is restricted up to 5 MB. Bidders may upload multiple files (Not exceeding 5 MB individually) & name the files in a way, which describes the contents.

# SECTION - IV GENERAL CONDITIONS OF CONTRACT (GCC) TABLE OF CLAUSES

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#### SECTION - IV GENERAL CONDITIONS OF CONTRACT (GCC)

#### 1. Application

1.1 The General Conditions of Contract incorporated in this section shall be applicable for this purchase to the extent the same are not superseded by the Special Conditions of Contract prescribed under Section V, List of requirements under Section VI and Technical Specification under Section VII of this document.

#### 2. Use of contract documents and information

- 2.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract or any provision thereof including any specification, drawing, sample or any information furnished by or on behalf of the purchaser in connection therewith, to any person other than the person(s) employed by the supplier in the performance of the contract emanating from this TE document. Further, any such disclosure to any such employed person shall be made in confidence and only so far as necessary for the purposes of such performance for this contract.
- 2.2 Further, the supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC sub-clause 2.1 above except for the sole purpose of performing this contract.
- 2.3 Except the contract issued to the supplier, each and every other document mentioned in GCC subclause 2.1 above shall remain the property of the purchaser and, if advised by the purchaser, all copies of all such documents shall be returned to the purchaser on completion of the supplier's performance and obligations under this contract.

#### 3. Patent Rights

3.1 The supplier shall, at all times, indemnify and keep indemnified the purchaser, free of cost, against all claims which may arise in respect of goods & services to be provided by the supplier under the contract for infringement of any intellectual property rights or any other right protected by patent, registration of designs or trademarks. In the event of any such claim in respect of alleged breach of patent, registered designs, trademarks etc. being made against the purchaser, the purchaser shall notify the supplier of the same and the supplier shall, at his own expenses take care of the same for settlement without any liability to the purchaser.

#### 4. Country of Origin

- 4.1 All goods and services to be supplied and provided for the contract shall have the origin in India or in the countries with which the Government of India has trade relations.
- 4.2 The word "origin" incorporated in this clause means the place from where the goods are mined, cultivated, grown, manufactured, produced or processed or from where the services are arranged.
- 4.3 The country of origin may be specified in the Price Schedule

#### 5. Performance Security

- 5.1 Within thirty (30) days from date of the issue of notification of award by the Purchaser/Consignee, the supplier, shall furnish performance security to the Purchaser/Consignee for an amount equal to ten percent (10%) of the total value of the contract, valid up to sixty (60) days after the date of completion of all contractual obligations by the supplier, including the warranty obligations, initially valid for a period of minimum 42 months from the date of Notification of Award
- 5.2 The Performance security shall be denominated in Indian Rupees as detailed below: It shall be in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any Scheduled bank in India or Bank Guarantee issued by a Scheduled bank in India, in the prescribed form as provided in section XV of this document in favour of the Purchaser/Consignee. The validity of the Fixed Deposit receipt or Bank Guarantee will be for a period up to sixty (60) days beyond Warranty Period.
- 5.3 In the event of any failure /default of the supplier with or without any quantifiable loss to the government including furnishing of consignee wise Bank Guarantee for CMC security as per Proforma in Section XV, the amount of the performance security is liable to be forfeited. The

- Administration Department may do the needful to cover any failure/default of the supplier with or without any quantifiable loss to the Government.
- 5.4 In the event of any amendment issued to the contract, the supplier shall, within twenty-one (21) days of issue of the amendment, furnish the corresponding amendment to the Performance Security (as necessary), rendering the same valid in all respects in terms of the contract, as amended.
- 5.5 The supplier shall enter into Annual Comprehensive Maintenance Contract as per the 'Contract Form B' in Section XVI with respective consignees, 3 (three) months prior to the completion of Warranty Period. The CMC will commence from the date of expiry of the Warranty Period.
- 5.6 Subject to GCC sub clause 5.3 above, the Purchaser/Consignee will release the Performance Security without any interest to the supplier on completion of the supplier's all contractual obligations including the warranty obligations & after receipt of Consignee wise bank guarantee for CMC security in favour of Head of the Hospital/ Institute/ Medical College of the consignee as per the format in Section XV.

#### **6.** Technical Specifications and Standards

6.1 The Goods & Services to be provided by the supplier under this contract shall conform to the technical specifications and quality control parameters mentioned in 'Technical Specification' and 'Quality Control Requirements' under Sections VII and VIII of this document.

#### 7. Packing and Marking

- 7.1 The packing for the goods to be provided by the supplier should be strong and durable enough to withstand, without limitation, the entire journey during transit including transhipment (if any), rough handling, open storage etc. without any damage, deterioration etc. As and if necessary, the size, weights and volumes of the packing cases shall also take into consideration, the remoteness of the final destination of the goods and availability or otherwise of transport and handling facilities at all points during transit up to final destination as per the contract.
- 7.2 The quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall strictly comply with the requirements as provided in Technical Specifications and Quality Control Requirements under Sections VII and VIII and in SCC under Section V. In case the packing requirements are amended due to issue of any amendment to the contract, the same shall also be taken care of by the supplier accordingly.
- 7.3 Packing instructions:

Unless otherwise mentioned in the Technical Specification and Quality Control Requirements under Sections VII and VIII and in SCC under Section V, the supplier shall make separate packages for each consignee (in case there is more than one consignee mentioned in the contract) and mark each package on three sides with the following with indelible paint of proper quality:

- a. contract number and date
- b. brief description of goods including quantity
- c. packing list reference number
- d. country of origin of goods
- e. consignee's name and full address and
- f. supplier's name and address

#### 8. Inspection, Testing and Quality Control

8.1 The purchaser and/or its nominated representative(s) will, without any extra cost to the purchaser, inspect and/or test the ordered goods and the related services to confirm their conformity to the contract specifications and other quality control details incorporated in the contract. The purchaser shall inform the supplier in advance, in writing, the purchaser's programme for such inspection and, also the identity of the officials to be deputed for this purpose. The cost towards the

- transportation, boarding & lodging will be borne by the purchaser and/or its nominated representative(s).
- 8.2 The Technical Specification and Quality Control Requirements incorporated in the contract shall specify what inspections and tests are to be carried out and, also, where and how they are to be conducted. If such inspections and tests are conducted in the premises of the supplier or its subcontractor(s), all reasonable facilities and assistance, including access to relevant drawings, design details and production data, shall be furnished by the supplier to the purchaser's inspector at no charge to the purchaser.
- 8.3 If during such inspections and tests the contracted goods fail to conform to the required specifications and standards, the purchaser's inspector may reject them and the supplier shall either replace the rejected goods or make all alterations necessary to meet the specifications and standards, as required, free of cost to the purchaser and resubmit the same to the purchaser's inspector for conducting the inspections and tests again.
- 8.4 In case the contract stipulates pre-despatch inspection of the ordered goods at supplier's premises, the supplier shall put up the goods for such inspection to the purchaser's inspector well ahead of the contractual delivery period, so that the purchaser's inspector is able to complete the inspection within the contractual delivery period.
- 8.5 If the supplier tenders the goods to the purchaser's inspector for inspection at the last moment without providing reasonable time to the inspector for completing the inspection within the contractual delivery period, the inspector may carry out the inspection and complete the formality beyond the contractual delivery period at the risk and expense of the supplier. The fact that the goods have been inspected after the contractual delivery period will not have the effect of keeping the contract alive and this will be without any prejudice to the legal rights and remedies available to the purchaser under the terms & conditions of the contract.
- 8.6 The purchaser's/consignee's contractual right to inspect, test and, if necessary, reject the goods after the goods' arrival at the final destination shall have no bearing of the fact that the goods have previously been inspected and cleared by purchaser's inspector during pre-despatch inspection mentioned above.
- 8.7 Goods accepted by the purchaser/consignee and/or its inspector at initial inspection and in final inspection in terms of the contract shall in no way dilute purchaser's/consignee's right to reject the same later, if found deficient in terms of the warranty clause of the contract, as incorporated under GCC Clause 15.
- 8.8 Principal/ Foreign supplier shall also have the equipment inspected by recognised/ reputed agency like SGS, Lloyd, TUV, BEARUE VERITAS prior to despatch at the supplier's cost and furnish necessary certificate from the said agency in support of their claim.

#### 9. Terms of Delivery

9.1 Goods shall be delivered by the supplier in accordance with the terms of delivery and as per the delivery period specified in the contract. Please note that the time shall be the essence of the contract.

#### 10. Transportation of Goods

10.1.1 Instructions for transportation of imported goods offered from abroad:

The supplier shall not arrange part-shipments and/or transhipment without the express/prior written consent of the purchaser. The supplier is required under the contract to deliver the goods under CIP (Named port of destination) terms; the shipment shall be made by Indian flag vessel or by vessels belonging to the conference lines in which India is a member country through India's forwarding agents/coordinators. In case the forwarding agent/coordinators are unable to provide timely adequate space in Indian flag vessel or by vessels belonging to the conference lines, the supplier shall arrange shipment through any available vessel to adhere to the delivery schedule given in the contract.

10.1.2 In case of airlifting of imported goods offered from abroad, the same will be done only through the National Carrier i.e. Air India wherever applicable. In case the National Carrier is not available, any other airlines available for early delivery may be arranged.

#### 10.1.3 Deleted.

# 10.2 Instructions for transportation of domestic goods including goods already imported by the supplier.

In case no instruction is provided in this regard in the SCC, the supplier will arrange transportation of the ordered goods as per its own procedure. The supplier shall be responsible for all lose ,destructions, damage or deterioration of or to the goods from any cause whatsoever while the goods after approval by the inspector are awaiting despatch or delivery.

#### 11. Insurance:

- 11.1 Unless otherwise instructed in the SCC, the supplier shall make arrangements for insuring the goods against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the following manner:
  - i) In case of supply of domestic goods on Consignee site basis, the supplier shall be responsible till the entire stores contracted for arrival in good condition at destination. The transit risk in this respect shall be covered by the Supplier by getting the stores duly insured for an amount equal to 110% of the value of the goods from ware house to ware house (consignee site) on all risk basis. The insurance cover shall be obtained by the Supplier and should be valid till 3 months after the receipt of goods by the Consignee.
  - ii) In case of supply of the imported goods on CIP Named port of Destination Basis, the additional extended Insurance (local transportation and storage) would be borne by the Supplier from the port of entry to the consignee site for a period including 3 months beyond date of delivery for an amount equal to 110% of the overall expenditure to be incurred by the purchaser from ware house to ware house (consignee site) on all risk basis.

If the equipment is not commissioned and handed over to the consignee within 3 months, the insurance will be got extended by the supplier at their cost till the successful installation, testing, commissioning and handing over of the goods to the consignee. In case the delay in the installation and commissioning is due to handing over of the site to the supplier by the consignee, such extensions of the insurance will still be done by the supplier, but the insurance extension charges at actuals will be reimbursed.

#### 12. Spare parts

- 12.1 If specified in the List of Requirements and in the resultant contract, the supplier shall supply/provide any or all of the following materials, information etc. pertaining to spare parts manufactured and/or supplied by the supplier:
  - a) The spare parts as selected by the Purchaser/Consignee to be purchased from the supplier, subject to the condition that such purchase of the spare parts shall not relieve the supplier of any contractual obligation including warranty obligations; and
  - b) The spare parts as selected by the Purchaser/Consignee to be purchased from the supplier, subject to the condition that such purchase of the spare parts shall not relieve the supplier of any contractual obligation including warranty obligations; and
  - c) In case the production of the spare parts is discontinued:
    - i) Sufficient advance notice to the Purchaser/Consignee before such discontinuation to provide adequate time to the purchaser to purchase the required spare parts etc., and

- ii) Immediately following such discontinuation, providing the Purchaser/Consignee, free of cost, the designs, drawings, layouts and specifications of the spare parts, as and if requested by the Purchaser/Consignee.
- 12.2 Supplier shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the goods so that the same are supplied to the Purchaser/Consignee promptly on receipt of order from the Purchaser/ Consignee.

#### 13. Incidental services

- 13.1 Subject to the stipulation, if any, in the SCC (Section V), List of Requirements (Section VI) and the Technical Specification (Section VII), the supplier shall be required to perform the following services.
  - i) Installation & commissioning, Supervision and Demonstration of the goods.
  - ii) Providing required jigs and tools for assembly, minor civil works required for the completion of the installation.
  - iii) Training of Consignee's Doctors, Staff, operators etc. for operating and maintaining the goods
  - iv) Supplying required number of operation & maintenance manual for the goods

#### 14. Distribution of Dispatch Documents for Clearance/Receipt of Goods

The supplier shall send all the relevant despatch documents well in time to the Purchaser/Consignee to enable the Purchaser/Consignee clear or receive (as the case may be) the goods in terms of the contract.

Unless otherwise specified in the SCC, the usual documents involved and the drill to be followed in general for this purpose are as follows.

A) For Domestic Goods, including goods already imported by the supplier under its own arrangement

Within 24 hours of despatch, the supplier shall notify the purchaser, consignee, and others concerned if mentioned in the contract, the complete details of despatch and also supply the following documents to them by registered post / speed post (or as instructed in the contract):

- (i) Four copies of supplier's invoice showing contract number, goods description, quantity, unit price and total amount;
- (ii) Two copies of packing list identifying contents of each package;
- (iii) Inspection certificate issued by the nominated Inspection agency, if any.
- (iv) Certificate of origin;
- (v) Insurance Certificate as per GCC Clause 11.
- (vi) Manufacturers/Supplier's warranty certificate & In-house inspection certificate.
- B) For goods imported from abroad

Within 24 hours of despatch, the supplier shall notify the purchaser, consignee, and others concerned if mentioned in the contract, the complete details of despatch and also supply the following documents to them by registered post / speed post (or as instructed in the contract). In case of CIP contracts where custom clearance is to be done by purchaser any delay or demurrage occurred during the customs clearance on account of the non-availability of technical support/clarifications/documents from the supplier shall be borne by the supplier:

- (i) Four copies of supplier's invoice showing contract number, goods description, quantity, unit price and total amount;
- (ii) Original and four copies of the negotiable clean, on-board Bill of Lading/Airway bill, marked freight pre paid and four copies of non-negotiable Bill of Lading/Airway bill;
- (iii) Four Copies of packing list identifying contents of each package;

- (iv) Insurance Certificate as per GCC Clause 11.
- (v) Manufacturer's/Supplier's warranty certificate;
- (vi) Inspection Certificate for the despatched equipments issued by SGS/Lloyd/ Bureau Veritas/TUV agencies prior to despatch.
- (vii) Manufacturer's own factory inspection report;
- (viii) Certificate of origin
- (ix) Port of Loading:
- (x) Port of Discharge and
- (xi) Expected date of arrival.

#### 15. Warranty

The supplier warrants comprehensively that the goods supplied under the contract is new, unused and incorporate all recent improvements in design and materials unless prescribed otherwise by the purchaser in the contract. The supplier further warrants that the goods supplied under the contract shall have no defect arising from design, materials (except when the design adopted and / or the material used are as per the Purchaser's/Consignee's specifications) or workmanship or from any act or omission of the supplier, that may develop under normal use of the supplied goods under the conditions prevailing in India.

15.2 The **warranty** shall remain valid for 36 months from the date of installation & commissioning with a regular up gradation of newer technology as and when evolved followed by a CMC for a period of 3 (Three) Years for all the equipments after the goods or any portion thereof as the case may be, have been delivered to the final destination and installed and commissioned at the final destination and accepted by the purchaser/CONSIGNEE in terms of the contract, unless specified otherwise in the SCC.

No conditional warranty will be acceptable.

- a. Warranty as well as Comprehensive Maintenance contract will be inclusive of all accessories and Turnkey work and it will also cover the following wherever applicable:-
  - Any kind of motor.
  - Plastic & Glass Parts against any manufacturing defects.
  - All kind of sensors.
  - All kind of coils, probes and transducers.
  - Printers and imagers including laser and thermal printers with all parts.
- b. Replacement and repair will be under taken for the defective goods.
- c. Proper marking has to be made for all spares for identification like printing of installation and repair dates.
- 15.3 In case of any claim arising out of this warranty, the Purchaser/Consignee shall promptly notify the same in writing to the supplier. The period of the warranty will be as per G.C.C clause number 15.2 above irrespective of any other period mentioned elsewhere in the bidding documents.
- 15.4 Upon receipt of such notice, the supplier shall, within 8 hours on a 24(hrs) X 7 (days) X 365 (days) basis respond to take action to repair or replace the defective goods or parts thereof, free of cost, at the ultimate destination. The supplier shall take over the replaced parts/goods after providing their replacements and no claim, whatsoever shall lie on the purchaser for such replaced parts/goods thereafter. The penalty clause for non rectification will be applicable as per tender conditions
- 15.5 In the event of any rectification of a defect or replacement of any defective goods during the warranty period, the warranty for the rectified/replaced goods shall be extended till the completion of the original warranty period of the main equipment.
- 15.6 If the supplier, having been notified, fails to respond to take action to repair or replace the defect(s) within 8 hours on a 24(hrs) X 7 (days) X 365 (days) basis, the purchaser may proceed to

- take such remedial action(s) as deemed fit by the purchaser, at the risk and expense of the supplier and without prejudice to other contractual rights and remedies, which the purchaser may have against the supplier.
- During Warranty period, the supplier is required to visit at each consignee's site at least once in 6 months commencing from the date of the installation for preventive maintenance of the goods
- 15.8 The Purchaser/Consignee reserve the rights to enter into Annual Comprehensive Maintenance Contract between Consignee and the Supplier for the period as mentioned in Section VII, Technical Specifications after the completion of warranty period.

#### 16. Assignment

16.1 The Supplier shall not assign, either in whole or in part, its contractual duties, responsibilities and obligations to perform the contract, except with the Purchaser's prior written permission.

#### 17. Sub Contracts

- 17.1 The Supplier shall notify the Purchaser in writing of all sub contracts awarded under the contract if not already specified in its tender. Such notification, in its original tender or later, shall not relieve the Supplier from any of its liability or obligation under the terms and conditions of the contract.
- 17.2 Sub contract shall be only for bought out items and sub-assemblies.
- 17.3 Sub contracts shall also comply with the provisions of GCC Clause 4 ("Country of Origin").

#### 18. Modification of contract

- 18.1 If necessary, the purchaser may, by a written order given to the supplier at any time during the currency of the contract, amend the contract by making alterations and modifications within the general scope of contract in any one or more of the following:
  - a) Specifications, drawings, designs etc. where goods to be supplied under the contract are to be specially manufactured for the purchaser,
  - b) Mode of packing,
  - c) Incidental services to be provided by the supplier
  - d) Mode of despatch,
  - e) Place of delivery, and
  - f) Any other area(s) of the contract, as felt necessary by the purchaser depending on the merits of the case.
- 18.2 In the event of any such modification/alteration causing increase or decrease in the cost of goods and services to be supplied and provided, or in the time required by the supplier to perform any obligation under the contract, an equitable adjustment shall be made in the contract price and/or contract delivery schedule, as the case may be, and the contract amended accordingly. If the supplier doesn't agree to the adjustment made by the Purchaser/Consignee, the supplier shall convey its views to the Purchaser/Consignee within twenty-one days from the date of the supplier's receipt of the Purchaser's/Consignee's amendment / modification of the contract.

#### 19. Prices

19.1 Prices to be charged by the supplier for supply of goods and provision of services in terms of the contract shall not vary from the corresponding prices quoted by the supplier in its tender and incorporated in the contract except for any price adjustment authorised in the SCC.

#### 20. Taxes and Duties

- 20.1 Supplier shall be entirely responsible for all taxes, duties, processing fees, levies etc. incurred until delivery of the contracted goods to the purchaser.
- 20.2 Further instruction, if any, shall be as provided in the SCC.

#### 21. Terms and Mode of Payment

#### 21.1 Payment Terms

Payment shall be made subject to recoveries, if any, by way of liquidated damages or any other charges as per terms & conditions of contract in the following manner.

#### A) Payment for Domestic Goods Or Foreign Origin Located Within India.

Payment shall be made in Indian Rupees as specified in the contract in the following manner:

# Payment shall be made in Indian Rupees as specified in the contract in the following manner: a) On delivery:

80% payment of the contract price shall be paid on receipt of goods in good condition and upon the submission of the following documents:

- (i) Four copies of supplier's invoice showing contract number, goods description, quantity, unit price and total amount;
- (ii) Consignee Receipt Certificate as per Section XVII in original issued by the authorized representative of the consignee;
- (iii)Two copies of packing list identifying contents of each package;
- (iv)Inspection certificate issued by the nominated Inspection agency, if any.
- (v) Insurance Certificate as per GCC Clause 11 and documents also to be submitted for payment of LC confirming that dispatch documents has already been sent to all concerned as per the contract within 24 hours:
- (vi)Certificate of origin.

#### b) On Acceptance:

Balance 20% payment would be made against 'Final Acceptance Certificate' as per Section XVIII of goods to be issued by the consignees subject to recoveries, if any, either on account of non-rectification of defects/deficiencies not attended by the Supplier or otherwise. FAC need to be issued by the designated consignee after installation, commissioning, testing and one to two weeks of successful trial run of the equipment.

#### **B) Payment for Imported Goods:**

Payment for foreign currency portion shall be made in the currency as specified in the contract in the following manner:

#### a) On Shipment:

Eighty (80)% of the net CIP price (CIP price less Indian Agency commission) of the goods shipped shall be paid through irrevocable, non-transferable Letter of Credit (LC) opened in favour of the supplier in a bank in his country and upon submission of documents specified hereunder:

- (i) Four copies of supplier's invoice showing contract number, goods description, quantity, unit price and total amount:
- (ii) Original and four copies of the negotiable clean, on-board Bill of Lading/Airway bill, marked freight pre paid and four copies of non-negotiable Bill of Lading/Airway bill;
- (iii) Four Copies of packing list identifying contents of each package;
- (iv)Insurance Certificate as per GCC Clause 11 and documents also to be submitted for payment of LC confirming that dispatch documents has already been sent to all concerned as per the contract within 24 hours;
- (v) Manufacturer's/Supplier's warranty certificate;
- (vi)Inspection certificate issued by the nominated inspection agency, if applicable as per contract;
- (vii) Manufacturer's own factory inspection report and
- (viii) Certificate of origin by the chamber of commerce of the concerned country;
- (ix)Inspection Certificate for the despatched equipment issued by recognized/ reputed agency like SGS, Lloyd, BEAURU VARITUS and TUV prior to despatch.

#### b) On Acceptance:

Balance payment of 20% of net CIP price of goods would be made against 'Final Acceptance Certificate' as per Section XVIII to be issued by the consignees through irrevocable, non-transferable Letter of Credit (LC) opened in favour of the Foreign Principal in a bank in his country, subject to recoveries, if any. FAC need to be issued by the designated consignee after installation, commissioning, testing and one to two weeks of successful trail run of the equipment.

In case where the installation and commissioning or final inspection and test at site is delayed for any reason for which consignee is responsible, 10% of the contract price shall become payable, after the expiry of six months from the date of arrival of the last consignment at site subject to submission of a bank guarantee by the supplier for the said amount valid initially for the period of six months. The supplier shall get the validity of the bank guarantee extended for the further period as and when asked for by the purchaser.

#### **b.1) Payment of Indigenous Goods:**

Payment of indigenous goods will be paid as per the applicable payment terms i.e. 80% on delivery and 20% on acceptance. Delivery of the indigenous goods should be in line with the imported equipment.

- c) (i) Payment of Incidental Costs till consignee site & Incidental Services (including Installation & Commissioning, Supervision, Demonstration and Training) will be paid in Indian Rupees to the Indian Agent on proof of final installation, commission and acceptance of equipment by the consignee.
  - (ii) Deleted

#### d) Payment of Indian Agency Commission:

Indian Agency commission will be paid to the manufacturer's agent in the local currency for an amount in Indian rupees indicated in the relevant Price Schedule (as per prevailing rate of exchange ruling on the date of Contract) and shall not be subject to further escalation/exchange variation. Payment shall be paid in Indian Rupees to the Indian Agent on proof of 100 % payment to the Foreign Principal.

#### C) Payment of Turnkey, if any:

Turnkey payment will be made to the manufacturer's agent in Indian rupees indicated in the relevant Price Schedule (as per prevailing rate of exchange ruling on the date of Contract) and shall not be subject to further escalation / exchange variation. Payment shall be made in Indian Rupees to the Indian Agent on proof of 100 % payment to the Foreign Principal.

#### D) Payment for Annual Comprehensive Maintenance Contract Charges:

The consignee will enter into CMC with the supplier at the rates as stipulated in the contract. The payment of CMC will be made on six monthly basis after satisfactory completion of said period, duly certified by the consignee on receipt of bank guarantee for an amount equivalent to 2.5 % of the cost of the equipment as per contract valid till 2 months after expiry of entire CMC period.

- 21.2 The supplier shall not claim any interest on payments under the contract.
- 21.3 Where there is a statutory requirement for tax deduction at source, such deduction towards income tax and other tax as applicable will be made from the bills payable to the Supplier at rates as notified from time to time.
- 21.4 Irrevocable & non transferable LC shall be opened by the purchaser. However, if the supplier requests specifically to open confirmed LC, the extra charges would be borne by the supplier. If LC is required to be extended and/or amended for reasons not attributable to the purchaser/consignee, the charges thereof shall be borne by the supplier.

- 21.5 The payment shall be made in the currency / currencies authorised in the contract.
- 21.6 The supplier shall send its claim for payment in writing, when contractually due, along with relevant documents etc., duly signed with date, to respective consignees.
- 21.7 While claiming payment, the supplier is also to certify in the bill that the payment being claimed is strictly in terms of the contract and all the obligations on the part of the supplier for claiming that payment has been fulfilled as required under the contract.
- 21.8 While claiming reimbursement of duties, taxes etc. (like GST) from the Purchaser/Consignee, as and if permitted under the contract, the supplier shall also certify that, in case it gets any refund out of such taxes and duties from the concerned authorities at a later date, it (the supplier) shall refund to the Purchaser/Consignee forthwith.
- 21.9 In case where the supplier is not in a position to submit its bill for the balance payment for want of receipted copies of Inspection Note from the consignee and the consignee has not complained about the non-receipt, shortage, or defects in the supplies made, balance amount will be paid by the paying authority without consignee's receipt certificate after three months from the date of the preceding part payment for the goods in question, subject to the following conditions:
  - (a) The supplier will make good any defect or deficiency that the consignee (s) may report within six months from the date of despatch of goods.
  - (b) Delay in supplies, if any, has been regularized.
  - (c) The contract price where it is subject to variation has been finalized.
  - (d) The supplier furnishes the following undertakings:

"I/We,	certify that I/We have not received back the Inspection Note duly receipted by the
consignee	or any communication from the purchaser or the consignee about non-receipt, shortage or
defects in	the goods supplied. I/We agree to make good any defect or deficiency that the
consignee 1	may report within three months from the date of receipt of this balance payment.

#### 22. Delivery

- 22.1 The supplier shall deliver the goods and perform the services under the contract within the time schedule specified by the Purchaser/Consignee in the List of Requirements and as incorporated in the contract. The time for and the date of delivery of the goods stipulated in the schedule shall be deemed to be of the essence of the contract and the delivery must be completed not later than the date (s) as specified in the contract.
- 22.2 Subject to the provision under GCC clause 26, any unexcused delay by the supplier in maintaining its contractual obligations towards delivery of goods and performance of services shall render the supplier liable to any or all of the following sanctions:
  - (i) imposition of liquidated damages,
  - (ii) forfeiture of its performance security and
  - (iii) termination of the contract for default.
- 22.3 If at any time during the currency of the contract, the supplier encounters conditions hindering timely delivery of the goods and performance of services, the supplier shall promptly inform the Purchaser/Consignee in writing about the same and its likely duration and make a request to the Purchaser/Consignee for extension of the delivery schedule accordingly. On receiving the supplier's communication, the Purchaser/Consignee shall examine the situation as soon as possible and, at its discretion, may agree to extend the delivery schedule, with or without liquidated damages for completion of supplier's contractual obligations by issuing an amendment to the contract.
- When the period of delivery is extended due to unexcused delay by the supplier, the amendment letter extending the delivery period shall, inter alia contain the following conditions:
  - (a) The Purchaser/Consignee shall recover from the supplier, under the provisions of the clause 23 of the General Conditions of Contract, liquidated damages on the goods and services, which the Supplier has failed to deliver within the delivery period stipulated in the contract.

- (b) That no increase in price on account of any ground, whatsoever, including any stipulation in the contract for increase in price on any other ground and, also including statutory increase in or fresh imposition of customs duty, GST or on account of any other tax or duty which may be levied in respect of the goods and services specified in the contract, which takes place after the date of delivery stipulated in the contract shall be admissible on such of the said goods and services as are delivered and performed after the date of the delivery stipulated in the contract.
- (c) But nevertheless, the Purchaser/Consignee shall be entitled to the benefit of any decrease in price on account of reduction in or remission of customs duty, GST or any other duty or tax or levy or on account of any other grounds, which takes place after the expiry of the date of delivery stipulated in the contract.
- 22.5 The supplier shall not dispatch the goods after expiry of the delivery period. The supplier is required to apply to the Purchaser/Consignee for extension of delivery period and obtain the same before despatch. In case the supplier dispatches the goods without obtaining an extension, it would be doing so at its own risk and no claim for payment for such supply and / or any other expense related to such supply shall lie against the purchaser.

#### 22.6 Passing of Property:

- 22.6.1 The property in the goods shall not pass to the purchaser unless and until the goods have been delivered to the consignee in accordance with the conditions of the contract.
- 22.6.2 Where there is a contract for sale of specific goods and the supplier is bound to do something to the goods for the purpose of putting them into a deliverable state the property does not pass until such thing is done.
- 22.6.3 Unless otherwise agreed, the goods remain at the supplier's risk until the property therein is transferred to the purchaser.

#### 23. Liquidated damages

23.1 Subject to GCC clause 26, if the supplier fails to deliver any or all of the goods or fails to perform the services within the time frame(s) incorporated in the contract, the Purchaser/Consignee shall, without prejudice to other rights and remedies available to the Purchaser/Consignee under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% per week of delay or part thereof on delayed supply of goods and/or services until actual delivery or performance subject to a maximum of 10% of the contract price with applicable service tax at prevailing rate. Once the maximum is reached Purchaser/Consignee may consider termination of the contract as per GCC 24.

Since the Liquidated damages are in virtue of non-performance of services, it will attract Service tax also, which in turn shall be deducted from the bidder.

During the above-mentioned delayed period of supply and / or performance, the conditions incorporated under GCC sub-clause 22.4 above shall also apply.

#### 24. Termination for default

- 24.1 The Purchaser/Consignee, without prejudice to any other contractual rights and remedies available to it (the Purchaser/Consignee), may, by written notice of default sent to the supplier, terminate the contract in whole or in part, if the supplier fails to deliver any or all of the goods or fails to perform any other contractual obligation(s) within the time period specified in the contract, or within any extension thereof granted by the Purchaser/Consignee pursuant to GCC sub-clauses 22.3 and 22.4.
- 24.2 In the event of the Purchaser/Consignee terminates the contract in whole or in part, pursuant to GCC sub-clause 24.1 above, the Purchaser/Consignee may procure goods and/or services similar to those cancelled, with such terms and conditions and in such manner as it deems fit and the supplier shall be liable to the Purchaser/Consignee for the extra expenditure, if any, incurred by the Purchaser/Consignee for arranging such procurement.

24.3 Unless otherwise instructed by the Purchaser/Consignee, the supplier shall continue to perform the contract to the extent not terminated.

#### 25. Termination for insolvency

25.1 If the supplier becomes bankrupt or otherwise insolvent, the purchaser reserves the right to terminate the contract at any time, by serving written notice to the supplier without any compensation, whatsoever, to the supplier, subject to further condition that such termination will not prejudice or affect the rights and remedies which have accrued and / or will accrue thereafter to the Purchaser/Consignee.

#### 26. Force Majeure

- 26.1 Notwithstanding the provisions contained in GCC clauses 22, 23 and 24, the supplier shall not be liable for imposition of any such sanction so long the delay and/or failure of the supplier in fulfilling its obligations under the contract is the result of an event of Force Majeure.
- 26.2 For purposes of this clause, Force Majeure means an event beyond the control of the supplier and not involving the supplier's fault or negligence and which is not foreseeable and not brought about at the instance of , the party claiming to be affected by such event and which has caused the non performance or delay in performance. Such events may include, but are not restricted to, acts of the Purchaser/Consignee either in its sovereign or contractual capacity, wars or revolutions, hostility, acts of public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes excluding by its employees , lockouts excluding by its management, and freight embargoes.
- 26.3 If a Force Majeure situation arises, the supplier shall promptly notify the Purchaser/Consignee in writing of such conditions and the cause thereof within twenty one days of occurrence of such event. Unless otherwise directed by the Purchaser/Consignee in writing, the supplier shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.
- 26.4 If the performance in whole or in part or any obligation under this contract is prevented or delayed by any reason of Force Majeure for a period exceeding sixty days, either party may at its option terminate the contract without any financial repercussion on either side.
- 26.5 In case due to a Force Majeure event the Purchaser/Consignee is unable to fulfil its contractual commitment and responsibility, the Purchaser/Consignee will notify the supplier accordingly and subsequent actions taken on similar lines described in above sub-paragraphs.

#### 27. Termination for convenience

- 27.1 The Purchaser/Consignee reserves the right to terminate the contract, in whole or in part for its (Purchaser's/Consignee 's) convenience, by serving written notice on the supplier at any time during the currency of the contract. The notice shall specify that the termination is for the convenience of the Purchaser/Consignee. The notice shall also indicate interalia, the extent to which the supplier's performance under the contract is terminated, and the date with effect from which such termination will become effective.
- 27.2 The goods and services which are complete and ready in terms of the contract for delivery and performance within thirty days after the supplier's receipt of the notice of termination shall be accepted by the Purchaser/Consignee following the contract terms, conditions and prices. For the remaining goods and services, the Purchaser/Consignee may decide:
  - a) To get any portion of the balance completed and delivered at the contract terms, conditions and prices; and / or
  - b) To cancel the remaining portion of the goods and services and compensate the supplier by paying an agreed amount for the cost incurred by the supplier towards the remaining portion of the goods and services.

#### 28. Governing language

28.1 The contract shall be written in English language following the provision as contained in GIT clause 4. All correspondence and other documents pertaining to the contract, which the parties exchange, shall also be written accordingly in that language.

#### 29. Notices

- 29.1 Notice, if any, relating to the contract given by one party to the other, shall be sent in writing or by cable or telex or facsimile and confirmed in writing. The procedure will also provide the sender of the notice, the proof of receipt of the notice by the receiver. The addresses of the parties for exchanging such notices will be the addresses as incorporated in the contract.
- 29.2 The effective date of a notice shall be either the date when delivered to the recipient or the effective date specifically mentioned in the notice, whichever is later.

#### 30. Resolution of disputes

- 30.1 If dispute or difference of any kind shall arise between the Purchaser/Consignee and the supplier in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations.
- 30.2 If the parties fail to resolve their dispute or difference by such mutual consultation within twenty-one days of its occurrence, then, unless otherwise provided in the SCC, either the Purchaser/Consignee or the supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided the applicable arbitration procedure will be as per the Arbitration and Conciliation Act, 1996 of India. In the case of a dispute or difference arising between the Purchaser/Consignee and a domestic Supplier relating to any matter arising out of or connected with the contract, such dispute or difference shall be referred to the sole arbitration of an officer in the Ministry of Law and Justice, appointed to be the arbitrator by the C&MD of HLL. The award of the arbitrator shall be final and binding on the parties to the contract subject to the provision that the Arbitrator shall give reasoned award in case the value of claim in reference exceeds Rupees One lakhs (Rs. 1,00,000/-)
- 30.3 Venue: The venue of arbitration shall be Delhi/New Delhi (India).
- 30.4 Jurisdiction of the court will be Delhi/New Delhi.

#### 31. Applicable Law

The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force.

#### 32 Withholding and Lien in respect of sums claimed

Whenever any claim for payment arises under the contract against the supplier the purchaser shall be entitled to withhold and also have a lien to retain such sum from the security deposit or sum of money arising out of under any other contract made by the supplier with the purchaser, pending Finalization or adjudication of any such claim.

It is an agreed term of the contract that the sum of money so withheld or retained under the lien referred to above, by the purchaser, will be kept withheld or retained till the claim arising about of or under the contract is determined by the Arbitrator or by the competent court as the case may be, and the supplier will have no claim for interest or damages whatsoever on any account in respect of such withholding or retention.

#### 33. General/Miscellaneous Clauses

- 33.1 Nothing contained in this Contract shall be constructed as establishing or creating between the parties, i.e. the Supplier/its Indian Agent/CMC Provider on the one side and the Purchaser on the other side, a relationship of master and servant or principal and agent.
- 33.2 Any failure on the part of any Party to exercise right or power under this Contract shall not operate as waiver thereof.

- 33.3 The Supplier shall notify the Purchaser/Consignee /the Government of India of any material change would impact on performance of its obligations under this Contract.
- 33.4 Each member/constituent of the Supplier/its Indian Agent/CMC Provider, in case of consortium shall be **jointly and severally liable** to and responsible for all obligations towards the Purchaser/Consignee/Government for performance of contract/services including that of its Associates/Sub Contractors under the Contract.
- 33.5 The Supplier/its Indian Agent/CMC Provider shall at all times, indemnify and keep indemnified the Purchaser/Government of India against all claims/damages etc. for any infringement of any Intellectual Property Rights (IPR) while providing its services under CMC or the Contract.
- 33.6 The Supplier/its Agent/CMC Provider shall, at all times, indemnify and keep indemnified the Purchaser/Consignee/Government of India against any claims in respect of any damages or compensation payable in consequences of any accident or injury sustained or suffered by its employees or agents or by any other third party resulting from or by any action, omission or operation conducted by or on behalf of the supplier/its associate/affiliate etc.
- 33.7 All claims regarding indemnity shall survive the termination or expiry of the contract.

#### SECTION - V

### **SPECIAL CONDITIONS OF CONTRACT (SCC)**

The following Special Conditions of Contract (SCC) will apply for this purchase. The corresponding clauses of General Conditions of Contract (GCC) relating to the SCC stipulations have also been incorporated below.

These Special Conditions will modify/substitute/supplement the corresponding (GCC) clauses. Whenever there is any conflict between the provision in the GCC and that in the SCC, the provision contained in the SCC shall prevail.

Note- Against each Notification of Award (NoA), Separate L/Cs shall be opened consignee wise.

The warranty conditions will be as mentioned in the list of requirement as per section VI of the tender enquiry.

#### SECTION - VI LIST OF REQUIREMENTS

#### Part I

Sch.	Name of Instrument	Requirements of the Laboratories							Total
No.		CDL Kolkata	CDL Kasau li	CDTL Hyder abad	CDTL Mum bai	CDTL Chen nai	RDTL Guwa hati	RDTL Chandi garh	No. of Equip ments
1	Analytical Balance (5 digits) with printer along with Anti Vibration table	2	1	1	1	1	1	1	8
2	Tensile Strength Tester	1	-	-	1	-	-	-	2
3	Amino Acid Analyzer	1	-	-	1	-	-	-	2
4	Liquid Nitrogen Storage System	-	1	-	-	-	-	-	1
5	Ion Chromtographic System	-	1	-	1	-	-	-	2
6	Cold Centrifuge	1	1	-	_	-	-	-	2

Note: The details of the drug testing labs are as articulated in Section - XXI, Consignee List of tender enquiry document.

#### Part II: Required Delivery Schedule:

#### a) For Indigenous goods or for imported goods if supplied from India:

60 days from date of Notification of Award to delivery at consignee site. The date of delivery will be the date of delivery at consignee site (Tenderers may quote earliest delivery period).

#### b) For Imported goods directly from foreign:

90 days from the date of opening of L/C. The date of delivery will be the date of Bill of Lading/Airway bill. (Tenderers may quote the earliest delivery period).

#### Part III: Scope of Incidental Services:

Installation & Commissioning, Supervision, Demonstration, Trial run and Training etc. as specified in GCC Clause 13

Installation & commissioning shall be completed within 30 days of receipt of the stores/ goods at site or within 30 days of handing over the site for installation, complete in all respect by the consignee, whichever is later. The date of handing over the site has to be intimated by the supplier to the purchaser. The delay on the part of the supplier to install & commission the equipment will also attract the provisions as contained in the liquidated damage clause.

#### Part IV:

Turnkey (if any) as per details in Technical Specification.

#### Part V:

Warranty period as per details in general technical specification and as specified in Part I above. Warranty period will be 36 months from the date of installation, commissioning and acceptance Comprehensive Maintenance Contract (CMC) as per details in General Technical Specification and also specified in part I above.

#### Part VI:

Required Terms of Delivery and Destination.

#### a) For Indigenous goods or for imported goods if supplied from India or for imported goods:

At Consignee Site – Specified in the List of Requirements

Insurance (local transportation and storage) would be borne by the Supplier from ware house to the consignee site for a period including 3 months beyond date of delivery

#### b) For Imported goods directly from abroad:

The foreign tenderers are required to quote their rates on CIP Named Port of Destination Basis giving breakup of the price as per the Proforma prescribed in the Price Schedule. Purchaser will place the order on CIP Named Port of Destination basis.

The shipping arrangements shall be made in accordance with the instruction of Ministry of Shipping & Transport, New Delhi, India as detailed in Annexure 1 at Section XIX.

Insurance (local transportation and storage) would be extended and borne by the Supplier from ware house to the consignee site for a period including 3 months beyond date of delivery.

Destination/Consignee details are given in Section XXI

# **SECTION-VII**

#### TECHNICAL SPECIFICATIONS

- **Note 1:** Tenderer's attention is drawn to GIT clause 18 and GIT sub-clause 11.1(c). The tenderer is to provide the required details, information, confirmations, etc. accordingly failing which it's tender is liable to be ignored.
- Note 2: General: Bidders are requested to make sure that they should attach the list of equipments for carrying out routine and preventive maintenance wherever asked for and should make sure that Electrical Safety Analyzer / Tester for Medical equipments to periodically check the electrical safety aspects as per BIS Safety Standards IS-13540 which is also equivalent to IEC electrical safety standard IEC-60601 is a part of the equipments. If the Electrical Safety Analyzer/Tester is not available they should provide a commitment to get the equipments checked for electrical safety compliance with Electronic Regional Test Labs / Electronics Test and Development Centers across the country on every preventive maintenance call.

# Item no.1 Analytical balance with 5 digits display

#### **Technical Specification**

Maximum Capacity : 30 g or More.

USP minimum sample weight : 15 mg or less (5% load, k = 2, U = 0.1%).

Readability : 0.01 mg or better Minimum Display : 0.01 mg or better.

Repeatability (standard deviation) : 0.02 mg or better (at 5% load)

(Test Weight)

Linearity :  $\pm 0.1$  mg or better

Response time / Settling Time : 6 sec or less

Sensitivity temperature drift : 0.0001 % /°C or better.

(at 10 to 30°C)

Eccentricity : RSD not more than 0.05% at 30% of the maximum

capacity of the balance.

Weighing Modes : Should have at least Grams (g) and Milligrams (mg).

Pan Size : Circular 3.5" (90 mm) Diameter or more.

Printer and PC connectivity : Via USB or RS232 port

Display : Touch screen with graphical user interface.

Data Transfer : Data should be transferred to PC without use of

software.

Other features:

- 1. Integrated Level-Control (Optoelectronic level sensor) and Level Warning to ensure optimal and repeatable weighing.
- 2. Minimum sample weight should be displayed.
- 3. Built-in overload protection.
- 4. Should have different configurable levels of security.
- 5. Fully automatic temperature and time-controlled internal calibration and adjustment.
- 8. Storage of all data of calibration procedures Cal Audit Trail.
- 7. Should be quoted with proper compatible printer.
- 8. The printer should generate the statistical evaluation of weighing data. (Printing parameters; Sum of all sample weights, Mean value, Standard deviation, Variation coefficient, Lowest measured value, Highest measured value, Difference between lowest and highest measured values, Date and time, etc.)
- 9. Weighing results should be printed in compliance with GLP/GMP.

**Documents and Trainings** 

: Should provide IQ - OQ and PQ documents. Onsite training at the time of installation.

Calibration

: On site Calibration with traceable reference material for the following parameters;

- 1. Linearity (Not more than  $\pm$  0.0001g).
- 2. Repeatability according to USP.
- 3. Precision (SD = Not more than 5Xd, Where d is the scale interval).
- 4. Eccentricity (RSD not more than 0.05% at 30% of the maximum capacity of the balance).
- 5. Drift test (RSD = Not more than 0.05%).
- 6. Uncertainty (Not more than 0.001).

# <u>Item no. 2</u> <u>Tensile Strength Tester</u>

	Technical Specifications
	Digital Tensile strength tester which is capable of determining tensile strength and elongation of
1	textile, rubber, plastic, fabric, metals and other materials etc. The sample is held between two jaws, the upper one is stationary jaw while the other end is made to move at a known fixed speed with the help of motor, gear box and lead screw arrangement. The load exerted on the stationary jaw is sensed by a sensor connected with a load cell which directly indicates the load in digital form in kg. The elongation of the test specimen is measured on the three type of testes can be operated on this unit. Graphs. Load, v/s Elongation and Stress v/s strain graphs. Auto scaling before print out. Special graph against specific need can be provided. For desired force value, corresponding the elongation value & vice-versa can be directly seen on the screen. Cross head Drive & Speeds. Variable test speed through variable frequency A.C. Drive. For speed range refer table and speed selection through computer key board.
2	The dual column-loading frame shall be capable of tension, compression, flexure, shear, and reverse stress testing. It should include a digital closed loop command and processing feedback motion control system which a high performance DC servo motor.
3	The load frame shall include a bright red ISO approved emergency stop switch. For safety purposes, the system shall not restart the crosshead moving when the emergency stop button is released.
4	Machine should be Dual column tabletop.
5	Capacity of machine – (0 – 2000kg) (20 KN)
6	Load cell required – 2
7	Maximum elongation in mm of the material which undergoes tensile testing- 900mm Approx.
8	Maximum and minimum speed/velocity - 0.005mm/minto 1270 mm/ min
9	Dimension for flat and round specimen- For round 40 mm diameter
10	Maximum Load – 20KN
11	Standards followed for each material testing: ESTM- E4 , ISO 7500/1, EN-10002/2
12	Component to be tested- Needles, Surgical Suture including steel suture, Adhesive tapes, & Transfusion and Infusion Set.
13	Sample Length - Will vary with samples
14	Machine Type - Computerized
15	Rate of movement of moving jaw – user selectable
16	Type of gripper needed in m/c -Jaw Type
17	Preferably Sensitivity – 100 gms
18	DOCUMENTS AND TRAININGS
19	IQ - OQ and PQ documents
20	On site Calibration with traceable reference material, to be done by the supplier on installation and there after every six months during warranty and CMC period.
21	On Site Training at the time of installation.
22	Compatible PC and suitable printer also to be provided.
23	CFR 21 part 11 certificate for software also to be provided.
	OTHER CONDITIONS:
	The system quoted should be of latest model and the spares and services should be available for next 10 years.
	Warranty: 3 years standard warranty from the date of successful installation of the equipment and 3 years CMC afterward.

# Item no. 3 Amino Acid Analyzer

Ì	Reproducibility of peak area: 3%, RSD
	Compatible PC and suitable printer also to be provided.
	CFR 21 part 11 certificate for software also to be provided.
10	DOCUMENTS AND TRAININGS:
	IQ - OQ and PQ documents
	On site Calibration with traceable reference material, to be done by the supplier on
	installation and there after every six months during warranty and CMC period.
	On Site Training at the time of installation.

## <u>Item no. 4</u> <u>Liquid Nitrogen Storage System</u>

	Technical Specification
1	Description: Cryocan (Liquid Nitrogen) Storage system alongwith racks for 2.0 ml. cryo vials (Capacity 2,000 – 3,000 vials)
2	Capacity: 100 - 120 Litres
3	Static Evaporation rate: 0.3 – 0.7 litres/day.
4	Diameter: 1.5 ft. to 2.0 ft.
5	Height: 3.0 ft. to 3.5 ft.
6	Neck Diameter: 6 to 8.5 Inch
	The system quoted should be of latest model and the spares and services should be available for next 10 years.
	Warranty: 3 years standard warranty from the date of successful installation of the equipment and 3 years CMC afterward.
	DOCUMENTS AND TRAININGS:
7	IQ - OQ and PQ documents.
8	Deleted.
9	On Site Training at the time of installation.

# Item no. 5 Ion Chromtographic System

### Ion Chromatography System dual mode

Computer controlled Ion Chromatography System able to provide sample matrix to analyze carbohydrates, mono, di & polysaccharides in vaccines samples of Typhoid, Hib, meningococcal. The system should have the provision of upgradation for multiple flexibility of parallel detection.

#### 1. Solvent Delivery Pump - Quantity 01 No.

Pump with built-in ternary/quaternary low/high pressure pump with non-metallic PEEK base compatible for 0-14 pH & Reverse Phase (RP) compatibility for 3/4 solvents gradient as per the following specification.

Flow range: 0.001 - 10 mL/min or better

Flow Accuracy: < 0.1%

Pressure Ripple: <1% without dampner

Flow Reproducibility/Precision: <0.1% Operating Pressure: 0-5000 psi or more

Vacuum Degasser: Built in with gradient pump Gradient profile: linear, concave and convex Gradient Proportioning Accuracy: ±0.5 at 2 mL/min

#### 2. Chromatography Accessories & Detector Enclosure - Quantity: 01 No.

To mount various accessories like sample injection valves (01 no.), multiple columns with thermo-stated column compartment. No. of columns accommodated: Minimum 2

#### 3. Electrochemical Detector Cell - Quantity: 01 No.

The electrochemical detector must be capable of operating in, pulsed Amperometry, DC Amperometry mode, or Cyclovoltammetry.

Potential Range: ±2.00 v in 0.001V increment

Cell volume: <0.5µL

Reference Electrode: Ag/ AgCl or Pd

Working Electrodes: Gold electrode with gasket and polishing kit (Non Disposable), Detector must accept

other working electrode like Silver, Platinum & Glassy carbon.

#### 4. Auto-Sampler

Auto-sampler must be capable of performing full-loop and partial-loop injections.

Sample Capacity: 95 x 1.5ml or more

Variable Volume Range: 1μL to 100 μL (Standard)

Injection Precision Fixed loop <0.5% RSD at 20 µL or better

Sample Tray (Thermostatting): up to 4°C to 55°C

#### 5. System compatibility with Columns

Operating Pressure: 4000 psi (27.9 Mpa) or above

Chemical Compatibility: pH 0-14 Upto 90% of common HPLC solvents and must be compatible with the gradient eluents like Sodium acetate and Sodium hydroxide

System should be compatible to use with 2mm id columns.

100% solvent compatibility for all eluents.

Column for carbohydrates, mono, di & Polysaccharides (02 no's): Resin Composition for column: 10-µm diameter substrate (ethylvinylbenzene 55% crosslinked with divinylbenzene) agglomerated with 460-nm MicroBead difunctional quaternary ammonium ion (5% crosslinked). 4 mm X 250 mm.

# **6.** Installation Qualification (IQ) Kit with all necessary Documents / Binder (Complete Binder) IQ / OQ / PQ Kit including for EC detectors & Documents / Complete Binder.

7. Original licensed chromatography software to control IC System, data acquisition, processing & reporting etc. The software must be able to provide full automatic control of the process of analysing samples. This must include acquiring data quantization, producing a report, and the option to upgrade to an incorporated excels like spreadsheet for report flexibility. The software must be automating integration updates without time consuming batch reprocessing of changes to integration in a data set. S/w must be 21 CFR Part 11 Compliance.

All the above mentioned components of the instrument must be manufactured by one manufacturer and controlled through single software. PC & Printer with support Software Windows 7 or any other compatible version & colored printer with automatic both side printing facility. Compatible branded online 3 KVA UPS with 1 hour back up.

#### 8. Other Accessories:

Solvent filtration assembly with vacuum pump and 0.2 micron & 0.45 micron nylon 66 membrane filters Ouantity 5000 for each size

Sample filtration syringes with  $0.2\ \mathrm{micron}\ \&\ 0.45\ \mathrm{micron}$  nylon  $66\ \mathrm{membrane}$  filters

Quantity 5000 filter for each size.

Vials 2000 No.

Spares: like inline filters, fluidics, tubings, nuts, sample and prep. Syringes, needle assembly, to suffice for 2 years.

Reference Electrode:- Quantity 3 No

Working Electrodes: - Quantity 3 No

Any other accessories for smooth functions should be provided.

#### 9. Other Conditions

List of user in vaccine industries/vaccine testing laboratory along with contact details emphasizing the use in testing of Polysaccharides vaccines.

Method is to be developed for analysis of vaccine as per ASTM Method.

The system quoted should be of latest model and the spares and services should be available for minimum 10 years.

Warranty: 3 years standard warranty from the date of successful installation of the equipment and 3 years CMC afterward.

All the consumables parts should be covered except columns and vials during warranty and CMC period.

On site calibration with traceable reference material to be done by the supplier on installation and thereafter every six months during warranty and CMC period.

On site successful training to staff should be provided at the time of installation.

# <u>Item no. 6</u> <u>Cold Centrifuge</u>

1	Max speed with fixed angle rotor 15000 rpm.
2	Max RCF with fixed angle rotor: 22000Xg or better.
3 (a)	Rotor: Fixed angle rotor 24x2ml with speed preferably not less than 15000rpm,
(b)	8x50ml rotor with suitable adaptor for uses of 15ml tubes;
i	speed not less than 10000 rpm or better;
	Swing bucket rotor: 4X100 or better capacity with speed preferably 5000 rpm or better
С 4	Display: Digital LED or LCD
5	Control system : Microprocessor based
6	Rotor should have auto locking system
7	Rotor shall be installed and removed with convenience without requirement of tools.
8	Drive system should be direct, brushless induction low profile motor
9	Should have imbalance detector system
10	Program for repeated routine operation
11	Temperature set range: -10°C to +40°C
12	Temperature Accuracy ±1°C
13	Should have pre-cooling system
14	Should have pulse/ short run system
15	Acceleration/Deceleration option
16	Centrifugation chamber: Stainless steel.
17	Timer Display: 3 digits
18	Sound Level (dBA): 65 or less.
19	Should have proper surface gripping feature
20	Safety device: Door interlock, Over speed detection
21	Run Time 30secs to 999mins or continuous operation.
22	Automatic over-temperature detector Internal Diagnosis.
23	Memory: 100 programs or more.
24	CE, ISO compliance.
25	Documents and Trainings:
a	IQ, OQ and PQ documents
- 4	Calibration certificate with traceability, to be done by the supplier every six month during the
b	warranty and CMC period.
С	On Site Training at the time of installation.
26	Other Conditions
	The system quoted should be of latest model and the spares and services should be available
27	for minimum10 years.
28	Warranty: 3 years standard warranty from the date of successful installation of the equipment
20	and 3 years CMC afterward.
29	All the consumables parts should be covered except columns and vials during warranty and
25	CMC Period.
30	Deleted
31	On site successful training to staff should be provided at the time of installation.

#### GENERAL TECHNICAL SPECIFICATIONS

#### **GENERAL POINTS:**

- 1. Warranty:
  - a) Three years Comprehensive Warranty as per Conditions of Contract of the TE document for complete equipment and Turnkey Work from the date of satisfactory installation, commissioning, trial run & handing over of equipment to Institution/Consignee/ User.
  - b) 98% up time Warranty of complete equipment with extension of Warranty period by double the downtime period on 24 (hrs) X 7 (days) X 365 (days) basis.
  - c) All software <u>updates and changes</u> should be provided free of cost during Warranty & CMC period.

#### 2. After Sales Service:

After sales service centre should be available at the city of Hospital/Institution/Medical College/Organisation/Consignee on 24 (hrs) X 7 (days) X 365 (days) basis. Complaints should be attended properly, maximum within 24 hrs. The service should be provided by Tenderer/Indian Agent. Undertaking by the Principals that the spares for the equipment shall be available for at least 10 years from the date of supply. If the manufacturer /agent do not have the service centres in India they will have to set up the same within 45 days after award of contract.

#### 3. Training:

IQ, OQ AND PQ documents.

On site calibration with traceable reference material, to be done by the supplier on installation and there after every six months during warranty and CMC priod.

On Site training to Technicians/ staff at the time of installation is to be provided by Principal/ Indian Agents (if they have the requisite know-how) for operation and maintenance of the equipment to the satisfaction of the consignee.

- 4. Annual Comprehensive Maintenance Contract (CMC) of subject equipment with Turnkey:
  - a) The cost of Comprehensive Maintenance Contract (CMC) which includes preventive maintenance including testing & calibration as per technical/ service /operational manual of the manufacturer, labour and spares, after satisfactory completion of Warranty period may be quoted for next **3 years on yearly basis** for complete equipment (including other vacuumatic parts wherever applicable) and Turnkey (if any). The supplier shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in three months during the CMC period
  - b) The cost of CMC may be quoted along with taxes applicable on the date of Tender Opening. The taxes to be paid extra, to be specifically stated. In the absence of any such stipulation the price will be taken inclusive of such taxes and no claim for the same will be entertained later.
  - c) Cost of CMC will be added for Ranking/Evaluation purpose. The same will be taken at Net Present Value with a 10% discounting factor each year.
  - d) The payment of CMC will be made on six monthly basis after satisfactory completion of said period, duly certified by end user on receipt of bank guarantee for 2.5 % of the cost of the equipment as per Section XV valid till 2 months after expiry of entire CMC period.
  - e) There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.

- f) During CMC period, the supplier is required to visit at each consignee's site at least once in 3 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
- g) All software <u>updates and changes</u> should be provided free of cost during CMC.
- h) All the consumables parts should be covered except curettes during warranty and CMC period.
- i) Failure of the above [4. e) to 4. g)] by the supplier, may lead to the forfeiture of the Bank Guarantee for Annual CMC.
- j) The payment of CMC will be made as stipulated in GCC Clause 21.

#### Turnkey:

Turnkey is indicated in the technical specification of the respective items, wherever required. The Tenderer shall examine the existing site where the equipment is to be installed, in consultation with the consignee. The Tenderers to quote prices indicating break-up of prices of the Machine and Turnkey Job of each equipment. The Turnkey costs may be quoted in Indian Rupee will be added for Ranking Purpose.

The taxes to be paid extra, to be specifically stated. In the absence of any such stipulation the price will be taken inclusive of such duties and taxes and no claim for the same will be entertained later.

The Turnkey Work should completely comply with AERB requirement, if any.

#### 5. Installation and commissioning:

Pre requisite for installation & commissioning must be spelt out very clearly along with the technical bid (e.g. power requirements, AC, controlled air temperature, furniture etc.)

# Section – VIII Quality Control Requirements

(Proforma for equipment and quality control employed by the manufacturer(s)

Tender Reference No.

Date of opening

Time

Name and address of the Tenderer:

Note: All the following details shall relate to the manufacturer(s) for the goods quoted for.

- Name of the manufacturer
  - a. full postal address
  - b. full address of the premises
  - c. telegraphic address
  - d. telex number
  - e. telephone number
  - f. fax number
- O2 Plant and machinery details
- Manufacturing process details
- 04 Monthly (single shift) production capacity of goods quoted for
  - a. normal
  - b. maximum
- O5 Total annual turn-over (value in Rupees)
- Quality control arrangement details
  - a. for incoming materials and bought-out components
  - b. for process control
  - c. for final product evaluation
- 07 Test certificate held
  - a . type test
  - b . BIS/ISO certification
  - c any other
- 08 Details of staff
  - a. technical
  - b skilled
  - c unskilled

Signature and seal of the Tenderer

## Section - IX

# **Qualification Criteria**

- 01. The Tenderer must be a Manufacturer or its authorized Agent.
- 02. (a) The Manufacturer should have supplied and installed in last **Five** years from the date of Tender Opening, at least 33% of the quoted quantity of the similar equipment meeting major specification parameters which is functoning satisfactorily.
- 02. (b) The Tenderers quoting as authorized representative of the manufacturer meeting the above criteria 02 (a) should have should have executed at least one contract in the last <u>Five</u> years from the date of Tender Opening, of similar equipment meeting major parameters of technical specification, which is functoning satisfactorily, any where in India of the same manufacturer.

#### Note

- 1. The tenderer shall give an affidavit as under:
  - "We hereby certify that if at any time, information furnished by us is proved to be false or incorrect, we are liable for any action as deemed fit by the purchaser in addition to forfeiture of the earnest money."
- 2. In support of 2 (a) & 2 (b), the Tenderer shall furnish Performance statement in the enclosed Proforma 'A'.
  - The manufacturer as well as the Tenderer/ Indian Agent shall furnish Satisfactory Performance cum installation Certificate in respect of above, duly translated in English and duly notarized in the country of origin, alongwith the tender.
- 3. The Tenderer shall furnish a brief write-up, packed with adequate data explaining and establishing his available capacity/capability (both technical and financial) to perform the Contract (if awarded) within the stipulated time period, after meeting all its current/present commitments. The Tenderer shall also furnish details of Equipment and Quality Control in the enclosed Section VIII.
- 4. Notwithstanding anything stated above, the Purchaser reserves the right to assess the Tenderer's capability and capacity to perform the contract satisfactorily before deciding on award of Contract, should circumstances warrant such an assessment in the overall interest of the Purchaser.
- 5. The Purchaser reserves the right to ask for a free demonstration of the quoted equipment at a pre determined place acceptable to the purchaser for technical acceptability as per the tender specifications, before the opening of the Price Tender.

# PROFORMA 'A' PROFORMA FOR PERFORMANCE STATEMENT

(For the period of last five years)

Tender Reference No.			:_				
Date of opening			:_				
Time			:_				
Name and add	:						
Name and add	dress of the	manufacturer	:				
Order placed by (full	Order number and date	Description and quantity of ordered	Value of order	Date of completio	n of	Remarks indicating reasons for	Have the goods been functioning
address of Purchaser/ Gonsignee) goods and services			(Rs.)	As per contract	Actual	delay if any	Satisfactorily (attach documentary proof)**
1	2	2	1	5	6	7	Q

We hereby certify that if at any time, information furnished by us is proved to be false or incorrect, we are liable for any action as deemed fit by the purchser in addition to forfeiture of the earnest money.

#### Signature and seal of the Tenderer

\*\* The documentary proof will be a certificate from the consignee/end user with crossreference of order no. and date in the certificate along with a <u>notarized certification</u> <u>authenticating the correctness of the information furnished</u>. If at any time, information furnished is proved to be false or incorrect, the earnest money furnished will be forfeited

\*\* The bidders are requested to submit the latest purchase order copies supplied to Premeire Government Institutes.

#### FORMAT OF PERFORMANCE CERTIFICATE

### To whom it may concern

			Date
manufacturer) supplied equipment,against	us	our	(name & address ofNos(indicate quantity) of (indicate name of the equipment) order
no	dt		(please indicate order
no & date as figurin	g in the	performance	statement).The equipment was
installed,commissioned an	d handed o	over to us	(indicate date) &
Place:	-		Name & Designation of the
Date:			officer with seal
			(in capital letters)

# Section – X TENDER FORM

To Date	
COO(HITES), HLL Lifecare Limited, Procurement and Consultancy Division, B-14 A, Sector 62, Noida -201307, Uttar Pradesh	<u> </u>
Ref. Your TE document No	reby (s) in (e(s), pply dule y of (y), in with edd said other ereof
(Signature with d	ate)
(Signature with d	ate)

(Name and designation) Duly authorised to sign tender for and on behalf of

# <u>SECTION – XI PRICE SCHEDULE</u>

Price to be filled in the relevant field of Price Format in Excel provided in the e-tendering portal.

HLL/PCD/CDSCO-06/RT-III/18-19 Page No. 58 Dated 26.12.2018

### SECTION – XII QUESTIONNAIRE

## Fill up the Section XX - Check List for Tenderers and enclose with the Tender

- 1. The tenderer should furnish specific answers to all the questions/issues mentioned in the Checklist. In case a question/issue does not apply to a tenderer, the same should be answered with the remark "not applicable".
- 2. Wherever necessary and applicable, the tenderer shall enclose certified copy as documentary proof/ evidence to substantiate the corresponding statement.
- 3. In case a tenderer furnishes a wrong or evasive answer against any of the question/issues mentioned in the Checklist, its tender will be liable to be ignored.

## SECTION – XIII BANK GUARANTEE FORM FOR EMD

Whereas	(hereinafter called the "Tenderer") has submitted its
quotation dated	for the supply of
(hereinafter called the "tender")	against the purchaser's tender enquiry No.  Know all persons by these presents that we  (Hereinafter called
of	(Hereinafter called
	e at are bound unto reinafter called the "Purchaser) in the sum of
	payment will and truly to be made to the said Purchaser, the
	gns by these presents. Sealed with the Common Seal of the
	day of 20 The conditions of this obligation
are:	
within the period of validity of this	mends, impairs or derogates from the tender in any respect stender.  tified of the acceptance of his tender by the Purchaser
contract. or b) fails or refuses to accept	the performance security for the due performance of the execute the contract.
or c) if it comes to notice that incorrect, false, misleading	the information/documents furnished in its tender is gor forged
without the Purchaser having to substant will note that the amount claimed by it i conditions, specifying the occurred condit This guarantee will remain in force for a	the above amount upon receipt of its first written demand, that its demand, provided that in its demand the Purchaser is due to it owing to the occurrence of one or both the two tion(s).  period of forty-five days after the period of tender validity reach the Bank not later than the above date.
and any demand in respect thereof should	(Signature of the authorised officer of the Bank)
	(Signature of the authorised officer of the Balik)
	Name and designation of the officer
	Seal, name & address of the Bank and address of the Branch

#### To be enclosed with Techno-Commercial Bid

#### **ANNEXURE-A**

#### **BIDDER PARTICULARS**

- 1. Name of the Bidder :
- 2. Address of the Bidder :
- 3. Name of the Manufacturer (s):
- 4. Address(es) of the Manufacturer:
- 5. Name and address of the person: To whom all references shall be made regarding this tender inquiry.

Telephone:

Telex : Fax:

E-mail address:

Witness:

Signature

Name

Address

Designation

Company

Date

Company Seal

#### To be enclosed with Techno-Commercial Bid

#### **ANNEXURE-B**

UNDERTAKING							
То,							
Sir,							
Having examined the Bidding Documents of Tende undersigned offer to supply, install, commission,	er No.					and	d
we undertake, if our bid is accepted,	to	com	plete	deliv	ery c	of	
all the items specified in the contract within receipt of your		weeks	calculated	from	the	date	of
Notification of Award and to complete the installation	on, testinç	g commis	sioning				
Signature and Seal							
(In the capacity of)							
Only Authorized to sign bid for and on behalf o	of						

#### To be enclosed with Techno-Commercial Bid

#### **ANNEXURE-C**

#### **BIDDER PROFILE**

Α.	General	Inform	ation.
<i>,</i>	Outloidi		aucioi i.

- (i) Location of Corporate Headquarters
- : (ii) Date and Country of Incorporation
- : (iii) Manufacturing Facility (S)

Location Size Capacity

(iv) No. of Service Facility(S) in India

Location

Strength

Area Covered

(v) Average yearly y turnover for last three

years: (vi) Geographical Distribution of the

Supplier: No. of Offices

Locations Staff strength (vii) Total No. of

(vii) Total No. of installations of the system

offered. (viii) No. of Employees Total No. Manufacturing R&D (If

any) Hardware Maintenance

Software

В.	Reference	of Major	installation	with similar	products	(attach	documents	in support,	if available)
	S. No	o. Custon	ner Name, A	Address Pro	duct Des	cription			
т,	lanhana								

Telephone

Fax Number

(No. of Machines installation year wise).

Date.....

Signature and seal of bidder

## **SECTION – XIV** MANUFACTURER'S AUTHORISATION FORM

To

COO(HITES), HLL Lifecare Limited, Procurement and Consultancy Division, B-14 A, Sector 62, Noida -201307, Uttar Pradesh	or -
Dear Sir,	

62, Noida -201307, Uttar Pradesh
Dear Sir,
Ref: Your TE document No dated
We, who are proven and reputable manufacturers of (name and description of the goods offered in the tender) having
factories at
We also state that we are not participating directly in this tender for the following reason(s):
We further confirm that no supplier or firm or individual other than Messrs.  (name and address of the above agent) is authorised to submit a
tender, process the same further and enter into a contract with you against your requirement as contained in the above referred TE documents for the above goods manufactured by us. We also hereby extend our full warranty, CMC as applicable as per clause 15 of the General Conditions of Contract, read with modification, if any, in the Special Conditions of Contract for the goods and services offered for supply by the above firm against this TE document.
We also hereby confirm that we would be responsible for the satisfactory execution of contract placed on the authorised agent
We also confirm that the price quoted by our agent shall not exceed the price which we would have quoted directly"
Yours faithfully,
[Signature with date, name and designation] for and on behalf of Messrs
[Name & address of the manufacturers]
Note: 1. This letter of authorisation should be on the letter head of the manufacturing firm and should be signed by a person competent and having the power of attorney to legally bind the manufacturer.  2. Deleted.

## SECTION - XV

# BANK GUARANTEE FORM FOR PERFORMANCE SECURITY/ CMC SECURITY

То	
COO(HITES)	
HLL Lifecare Ltd.	
B-14-A,Sector-62, Noida	
WHEREAS	dated t"). rnish you
NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behasupplier, up to a total of (Amount of the guarantee in we figures), and we undertake to pay you, upon your first written demand declaring the supplier default under the contract and without cavil or argument, any sum or sums within the limits of of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons demand or the sum specified therein.	ords and r to be in f (amount
We hereby waive the necessity of your demanding the said debt from the supplier before present with the demand.  We further agree that no change or addition to or other modification of the terms of the contract performed there under or of any of the contract documents which may be made between you supplier shall in any way release us from any liability under this guarantee and we hereby wair of any such change, addition or modification.  This guarantee shall be valid up to 42 (forty two) months from the date of Notification of A	ract to be u and the ve notice
up to (indicate date)   (Signature with date of the authorised officer of t	
Name and designation of the	he officer
Seal, name & address of the Bank and address of th	

#### To be enclosed with Techno-Commercial

#### **ANNEXURE**

PROFORMA OF GUARANTEE FOR SUPPLY OF SPARES DURING POST WARRANTY PERIOD

To, 
Sub: Tender No
Dear Sir,
In consideration of the (hereinafter referred to as "Purchaser" which expression shall unless repugnant to the context or meaning thereof include its successors, administrators and assignees) having awarded to M/s with its Registered/Head office at
We the supplier hereby give a guarantee for the supply of all necessary spares demanded for the routine and emergency maintenance of being supplied by us to for a period of not less than 7 years after the warranty period of 3 years and life time spares thereafter in case asked for by the purchaser.
We further clarify that for the first 3 years i.e. warranty period of 3 years, the equipment is covered by the warranty clause as mentioned. For the remaining period of 7 Years and thereafter for the life time, a detailed list of spares will be supplied to the purchaser for the purpose of enabling him to decide spares needed for routine and emergency maintenance.
Datedday of20
(Signature) Name: For & on behalf of M/s

### SECTION – XVI CONTRACT FORM - A

# CONTRACT FORM FOR SUPPLY, INSTALLATION, COMMISSIONING, HANDING OVER, TRIAL RUN, TRAINING OF OPERATORS & WARRANTY OF GOODS

(Address of the office issuing		er's/Consignee's					
_							
		_ dated		. I NT.	1.4.1		
1 nis is in con	itinuation 1	to this office's Notific	cation of Awa	ra No	dated .		
1. Name & ac	TE do aven	e Supplier:date				d t	
2. Purchaser s	S LE GOCUII	e Supplier: date	issued by the	and subsequ	ieni Am	enament	
2 Cumplion's	, uai Tandar Na	ed(if any)	, issued by the	basayant samm	municati	ion(a)	
5. Supplier s	dote	dated	and Su	osequent com	numcau	ioii(s) Ltha pur	hogor in
connection		ed (if any)	i, exchanged be	tween the supp	pher and	i tile purc	maser m
			vina dogumani	a ata which or	a inalud	lad in tha	dooumonts
		stract Form, the follow graphs 2 and 3 above,	_				
as integral			, shan also be	deemed to form	ii aiiu be	e read and	u construed
as integral	part of tills	contract.					
(iii) Li (iv) To (v) Qu (vi) To (vii) Po (viii) Io (ix) Po  Note: The respectively and abbrev the Purchase 5. Some term for ready r (i) Bri	ist of Requirechnical Spality Contreller Formerice Schedumufactururchaser's Manufactururchaser's Manufactururchaser's Manufactururchaser's TE does, conditioneference:  ef particulate as under:	ecifications; ol Requirements; furnished by the suppule(s) furnished by the ers' Authorisation Fo Notification of Award dexpressions used it to them in the condition of the	in this contractions of Section ly to this contract of the above	t shall have treferred to ab II – 'General I actreferred docurshall be supplied	the sam ove. Fu instructi ments a ed/ prov	rther, the ons to Te re reprod	definitions enderers' of uced below the supplier
	Schedule	Brief description of	Accounting	Quantity to	Unit	Total	Terms of
	No.	goods/services	unit	be supplied	Price	price	delivery
					<u> </u>		
					<u> </u>		
	Any other	additional services (i	f applicable) a	nd cost thereof	<u>:</u>		

### HLL Lifecare Limited

Total value (in figure) (In words)
(ii)Delivery schedule
(iii) Details of Performance Security
(iv) Quality Control
(a) Mode(s), stage(s) and place(s) of conducting inspections and tests.
(b) Designation and address of purchaser's inspecting officer
(v) Destination and despatch instructions
(vi) Consignee, including port consignee, if any
6. Warranty clause
7. Payment terms
8. Paying authority
(Signature, name and address
of the Purchaser's/Consignee's authorised official
For and on behalf of
Received and accepted this contract
(Signature, name and address of the supplier's executive
duly authorised to sign on behalf of the supplier)
For and on behalf of
(Name and address of the supplier)
(Seal of the supplier)
Date:
Place:

## SECTION – XVI CONTRACT FORM – B

#### CONTRACT FORM FOR ANNUAL COMPREHENSIVE MAINTENANCE CONTRACT

Annua Betwe	al CM Contract No en	•	dated				
(Address of Head of Hospital/Institute/Medical College) And							
(Name Ref:	& Address of the S Contract No supply, installation warranty of goods In continuation to t	dated_ n, commissionii s)	ng, handing		t No. & date of C un, Training of o		
9. Th	e Contract of Annua	al Comprehensiv	e Maintenan	ce is hereby c	oncluded as under	r:	
1	2	3		4 Annual Comprehensive Maintenance Contract Cost for Each Unit year wise*.			
Schedule No.	BRIEF DESCRIPTION OF GOODS	QUANTITY. (Nos.)	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	Comprehensive Maintenance Contract Cost for	
110.			a	b	c	Years [3 x (4a+4b+4c)]	
Total value (in figure) (In words) b) The CMC commence from the date of expiry of all obligations under Warranty i.e. from (date of expiry of CMC)  c) The cost of Annual Comprehensive Maintenance Contract (CMC) which includes preventive maintenance, labour and spares, after satisfactory completion of Warranty period may be quoted for next 2 years as contained in the above referred contract on yearly basis for complete equipment (including X ray tubes, Helium for MRI, Batteries for UPS, other vacummatic parts, &) and Turnkey (if any).  d) There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.  e) During CMC period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.  f) All software updates should be provided free of cost during CMC.  g) The bank guarantee valid till [(fill the date) 2 months after expiry of entire CMC period] for an amount of Rs [(fill amount) equivalent to 2.5 % of the cost of the equipment as per contract] shall be furnished in the prescribed format given in Section XV of the TE document, along with the signed copy of Annual CMC within a period of							

## HLL Lifecare Limited

	21 (twenty one) days of issue of Annual CMC failing which the proceeds of Performance
	Security shall be payable to the Purchaser/Consignee.
h)	If there is any lapse in the performance of the CMC as per contract, the proceeds Annual CMC bank guarantee for an amount of Rs (equivalent to 2.5 % of the cost of the equipment as per contract) shall be payable to the Consignee.
i)	<b>Payment terms:</b> The payment of Annual CMC will be made against the bills raised to the consignee by the supplier on six monthly basis after satisfactory completion of said period, duly certified by the Consignee. The payment will be made in Indian Rupees.
j)	Paying authority: (name of the consignee i.e. authorised official)
	(Signature, name and address of Institute official)
	For and on behalf of
Receiv	ved and accepted this contract
` •	ture, name and address of the supplier's executive uthorised to sign on behalf of the supplier)
For an	d on behalf of
(Name	and address of the supplier)
(Seal o	of the supplier)
Date: _	
Place:	

## SECTION – XVII CONSIGNEE RECEIPT CERTIFICATE

(To be given by consignee's authorized representative)

The following store (s) has /have been received in good condition:

1)	Contract No. & date	:
2)	Supplier's Name	:
3)	Consignee's Name & Address with telephone No. & Fax No.	:
4)	Name of the item supplied	:
5)	Quantity Supplied	:
6)	Date of Receipt by the Consignee	:
7)	Name and designation of Authorized Representative of Consignee	:
8)	Signature of Authorized Representative of Consignee with date	:
Seal o	of the Consignee	

# SECTION – XVIII Proforma of Final Acceptance Certificate by the Consignee

	No	
	Date	
To		
M/s		
		_
Sub	ject: Certificate of commissioning of	of equipment/plant.
goo (sul	d conditions along with all the st	)/plant(s) as detailed below has/have been received in tandard and special accessories and a set of spares accordance with the contract/technical specifications. issioned.
(a)	Contract No	dated
(b)	Description of the equipment(s)/plan	ts:
(c)	Equipment(s)/ plant(s) nos.:	
(d)	Quantity:	
(e)	Bill of Loading/Air Way Bill/Railway Receipt/ Goods Consignment Note no	dated
(f)	Name of the vessel/Transporter:	
(g)	Name of the Consignee:	
(n)	Date of commissioning and proving te	est:
	•	supplied and recoveries to be made on that
		account.
Sl. :	Description of Item Quantity	Amount to be recovered No.

The proving test has been done to our entire satisfaction and operators have been trained to operate the equipment(s)/plant(s).

The supplier has fulfilled its contractual obligations satisfactorily ## or

The supplier has failed to fulfil its contractual obligations with regard to the following:

He has not adhered to the time schedule specified in the contract in dispatching the documents/drawings pursuant to 'Technical Specifications'.

He has not supervised the commissioning of the equipment(s)/plant(s)in time, i.e. within the period

specified in the contract from date of intimation by the Purchaser/Consignee in respect of the installation of the equipment(s)/plant(s).

The supplier as specified in the contract has not done training of personnel.

The extent of delay for each of the activities to be performed by the supplier in terms of the contract is

The amount of recovery on account of non-supply of accessories and spares is given under Para no.02.

The amount of recovery on account of failure of the supplier to meet his contractual obligations is \_\_\_\_\_\_ (here indicate the amount).

Signature

Name

Designation with stamp

### ## Explanatory notes for filling up the certificate:

He has adhered to the time schedule specified in the contract in dispatching the documents/drawings pursuant to 'Technical Specification'.

He has supervised the commissioning of the equipment(s)/plant(s) in time, i.e. within the time specified in the contract from date of intimation by the Purchaser/Consignee in respect of the installation of the equipment(s)/plant(s).

Training of personnel has been done by the supplier as specified in the contract

In the event of documents/drawings having not been supplied or installation and commissioning of the equipment(s)/plant(s) having been delayed on account of the supplier, the extent of delay should always be mentioned in clear terms.

# SECTION – XIX ANNEXURES

# DETAILS OF SHIPPING ARRANGEMENT FOR LINER CARGOES IN RESPECT OF C & F/CIF/TURNKEY/F.O.R CONTRACTS FOR IMPORTS

10. (a) SHIPMENT FROM PORTS OF U.K INCLUDING NORTHERN IRELAND (ALSO EIRE), FROM THE NORTH CONTINENT OF EUROPE (GERMANY, HOLLAND, BELGIUM, FRANCE, NORWAY, SWEDEN, DENMARK, FINLAND AND PORTS ON THE CONTINENTAL SEABOARD OF MEDITERRANIAN (I.E. FRENCH WESTERN ITALIAN PORTS), TO PORTS IN INDIA.

The Seller should arrange shipment of the goods by vessels belonging to the member lines of the India-Pakistan-Bangladesh Conference. If the Seller finds that the space on the 'Conference Lines' vessels is not available for any specific shipment, he should take up with India-Pakistan-Bangladesh Conference. Conferity House, East Grinstead, Sussex (UK), for providing shipping space and also inform the Shipping Co-ordination Officer, Ministry of Surface Transport, New Delhi, (Cable: TRANSCHART, NEW DELHI, Telex: VAHAN IN – 031 – 61157, 61158, 61159)

The Seller should arrange shipment through the Government of India's Forwarding Agents, M/s Schenker & Co., 2000-Hamburg (Cable: SCHENKER CO., HAMBURG) OR obtain a certificate from them to the effect that shipment has been arranged in accordance with instructions of the Ministry of Surface Transport, (TRANSCHART), New Delhi.

## (b) SHIPMENT FORM PORTS OF U.K. INCLUDING NORTHERN

Goods under this contract would be shipped by the national shipping companies of the Contracting Parties operating bilateral shipping service and vessels under the flag of third countries in accordance with the Agreement between the Government of German Democratic Republic and the Government of the Republic of India in the Field of Merchant Shipping signed on 9.1.1979, as amended up-to-date.

### 11. ISHIPMENT FROM ADRIATIC PORTS OF EASTERN ITALY AND YUGOSLAVIA

The seller should arrange shipment of the goods by vessels belonging to the following Indian member lines;

- 1. The Shipping Purchaser of India Ltd.
- 2. The Scindia Steam Navigation Co., Ltd
- 3. India Steamship Co., Ltd

For the purpose of ascertaining the availability of suitable Indian vessels and granting dispensation in the event of their non-availability, the Seller should give adequate notice about the readiness of each consignment from time to time at least six weeks in advance of the required position to M/s Schenker & Co. 2000 HAMBURG (Cable: SCHENKER CO., HAMBURG) and also endorse a copy thereof to the Shipping Co-ordination Officer, Ministry of Surface Transport, New Delhi, (Cable: TRANSCHART, NEW DELHI, Telex: VAHAN IN -031-61157, 61158, 61159)

The seller should arrange shipment through the Government of India's Forwarding Agents M/s Schenker & Co. 2000 HAMBURG (Cable: SCHENKER CO., HAMBURG) or obtain

certificate from them to the effect that shipment has been arranged in accordance with the instructions of the Ministry of Surface Transport, (TRANSCHART), New Delhi.

### 12. SHIPMENT FROM POLAND & CZECHOSLOVAKIA

### (i) IMPORTS FROM POLAND

Shipment under this contract would be made by the National flag lines of the two parties and vessels of the third flag conference lines, in accordance with the agreement between the Govt. of the Republic of India and the Govt. of the Polish People's Republic regarding Shipping Cooperation dated 27.6.1960 as amended up-to-date.

## (ii) IMPORTS FROM CZECHOSLOVAKIA

Goods under this contract would be signed by the National flag lines of the two parties and vessels of the third flag conference lines, in accordance with the Agreement Co-operation in shipping between India and Czechoslovakia signed on 3.11.1978 and ratified on 19.12.1979, as amended up-to-date.

Shipping arrangement should be made by the Sellers in consultation with Resident Representative of the Indian Shipping Lines in Gdynia, Co., Morska Agencja W. Gdyniul, Pulaskiego 8, P.O. Box 246, Gdynia (Poland) – Telex: MG PL. 054301, Tel.: 207621, to whom details regarding contract number, nature of cargo, quantity, port of lading, discharging, name of Government consignee, expected date of readiness of each consignment etc. should be furnish at least six weeks in advance of the required position, with a copy thereof endorsed to the Shipping Co-ordination Officer, Ministry of Surface Transport, (Chartering Wing), New Delhi, (Cable: TRANSCHART, NEW DELHI, Telex: VAHAN IN – 031 – 61157, 61158, 61159)

### (e) SHIPMENT FROM U.S.S.R

Shipment under this contract should be made in accordance with the agreement between the Government of the Republic of India and the Government of U.S.S.R on Merchant Shipping 1976, as amended up-to-date, by vessels of Indo-Soviet shipping Service.

### 13. SHIPMENT FROM JAPAN

The shipment of goods should be made of India vessels to the maximum extent possible subject to the minimum of 50%.

The Seller should arrange shipment of the goods in consultation with the Embassy of India in Japan, Tokyo to whom details regarding contract number, nature of cargo, quantity, port of loading/discharge, name of Govt. consignee, expected date of readiness of each consignment etc. should be furnished at least six weeks in advance of the required position.

**Note:** The copies of such contracts are to be endorsed both to the Attached (commercial) embassy of India in Japan, Tokyo, and the shipping Co-ordination Officer, Ministry of Surface Transport, New Delhi.

### (g) SHIPMENT FROM AUSTRALIA, ALGERIA, BULGARIA, ROMANIA, EGYPY

The Seller shall arrange shipment of the goods by Indian flag vessels to the maximum extent possible subject to a minimum of 50 %. For the purpose of ascertaining the availability of suitable Indian vessels, the seller shall give adequate notice of not less than six weeks about

the readiness of each consignment to the Shipping Purchaser of India Ltd., SHIPPING HOUSE, 245, Madame Cama Road, Bombay – 400 021 (CABLE: SHIPINDIA BOMBAY) and also endorse a copy thereof to the Shipping Co-ordination Officer, Ministry of Surface Transport, New Delhi, (Cable: TRANSCHART, NEW DELHI, Telex: VAHAN IN – 031 – 61157, 61158, 61159)

### 14. SHIPMENT FROM PAKISTAN

The shipment of cargoes should be made by Indian vessels to the maximum extent possible subject to a minimum of 50 %.

Shipment arrangement should be made by the sellers in consultation with M/s Mogul Line Ltd., 16-Bank Street, Fort, Bombay – 400023 (Cable: MOGUL BOMBAY: Telex: 011 – 4049 MOGUL), to whom, details regarding contract number, nature of cargo, quantity, port of lading discharging, name of government consignee, expected date of readiness of each consignment etc. should be furnish at least six weeks in advance of the required position, with a copy thereof endorsed to the Shipping Co-ordination Officer, Ministry of Surface Transport, New Delhi, (Cable: TRANSCHART, NEW DELHI, Telex: VAHAN IN – 031 – 61157, 61158, 61159)

# (i) SHIPMENT FROM U.S ATLANTIC & GULF PORTS

The Seller should arrange shipment of the goods by vessels belonging to the member lines of the India – Pakistan – Bangladesh – Ceylon and Burma Outward Freight Conference. If the Seller finds that the space of the 'Conference Lines' vessels is not available for any specific shipment he should take up with India – Pakistan- Bangladesh – Ceylon and Burma Outward Freight Conference, 19, Rector Street, New York, N.Y. 10006 USA, for providing shipping space and also inform the Shipping Co-ordination Officer, Ministry of Surface Transport, New Delhi, (Cable: TRANSCHART, NEW DELHI, Telex: VAHAN IN – 031 – 61157, 61158, 61159)

### 15. SHIPMENT FROM ST. LAWRENCE AN EASTERN CANADIAN PORTS

The Seller should arrange shipment of the goods by vessels belonging to the following shipping lines;

- 1. The shipping Purchaser of India Ltd.
- 2. The Scindia Steam Navigation Co., Ltd

If the Seller finds that the space in the vessels of these Lines is not available for any particular consignments, he should inform the Shipping Co-ordination Officer, Ministry of Surface Transport, New Delhi, (Cable: TRANSCHART, NEW DELHI, Telex: VAHAN IN -031-61157, 61158, 61159) immediately so that dispensation from the shipping lines concerned to use alternative lifting may be sought.

# (k) SHIPMENT FROM WEST COAST PORTS OF U.S.S CANADA AND OTHER AREAS NOT SPECIFICALLY MENTIONED ABOVE

The Seller should arrange shipment of the goods by Indian vessels to the maximum extent possible subject to a minimum of 50 %. For the purpose of ascertaining the availability of suitable Indian vessels and granting dispensation in the event of their non-availability, the Seller should furnish the details regarding contract number, nature of cargo, quantity, port of lading, discharging, name of government consignee, expected date of readiness of each

consignment etc. to the Shipping Co-ordination Officer, Ministry of Surface Transport, New Delhi, (Cable: TRANSCHART, NEW DELHI, Telex: VAHAN IN – 031 – 61157, 61158, 61159) at least six weeks in advance of the required position.

### 16. BILLS OF LADING

#### a. C.I.F./C&F/TURNKEY SHIPMENTS

The Bills of lading should be drawn to indicate Shipper and 'Consignee' as under:

**SHIPPER:** The C.I.F (C&F)/TURNKEY SUPPLIERS concerned.

**CONSIGNEE:** As per consignee's particulars in the contract (The name an address of the 'Port

Consignee' and 'Ultimate' both should be indicated).

### b. F.O.R SHIPMENTS

The Bills of lading should be drawn to indicate shipper Consignee as under:

**SHIPPER:** The F.O.R suppliers Concerned

**CONSIGNEE:** Supplier's Indian Agent on order

### Note:

- 1. Moreover the name of the 'Purchaser' and 'Ultimate' Consignee should appear in the body of the Bills of Lading as the 'Notify' or as a remark.
- 2. Two non-negotiable copies of the Bills of Lading indicating the freight amount and discount, if any allowed, should be forwarded to The Shipping Co-ordination Officer, Ministry of surface Transport (Chartering Wing), New Delhi after the shipment of each consignment is effected.
- 3. The seller should avoid the use of over-aged vessels for the shipment of the goods under the contract and if so used the cost of additional. Insurance, if any, shall be borne by the seller.

# SECTION – XX CHECKLIST

# Name of Tenderer: Name of Manufacturer:

Sl No.	Activity	Yes/ No/ NA	Page No. in the TE document	Remarks
1. a.	Have you enclosed EMD of required amount			
	for the quoted schedules?			
b.	In case EMD is furnished in the form of			
	Bank Guarantee, has it been furnished as per			
	Section XIII?			
c.	In case Bank Guarantee is furnished, have			
	you kept its validity of 165 days from			
	Techno Commercial Tender Opening date as			
	per clause 19 of GIT?			
2. a.	Have you enclosed duly filled Tender Form			
	as per format in Section X?			
b.	Have you enclosed Power of Attorney in			
	favour of signatory of TE documents and			
	signatory of Manufacturer's Authorisation			
	Form along with a copy of Memorandum of			
	Article/Partnership deed duly notarised?			
3.	(a) Are you a SSI unit, registered with NSIC			
	under Single point registration Scheme or			
	registered with DGS&D for the quoted items			
	? If so, have you enclosed a copy of the			
	registration certificate?			
	(b) Are you enlisted with DGS&D as Indian			
	Agent under the compulsory Enlistment			
	Scheme of Ministry of Finance, Govt. of			
	India?			
	If so have you enclosed a copy of the			
	enlistment certificate?			

Sl No.	Activity	Yes/ No/ NA	Page No. in the TE document	Remarks
4. a.	Have you enclosed clause-by-clause			
	technical compliance statement for the			
	quoted goods vis-à-vis the Technical			
	specifications?			
b.	In case of Technical deviations in the			
	compliance statement, have you identified			
	and marked the deviations?			
5. a.	Have you submitted satisfactory			
	performance certificate from the end users in			
	respect of all orders mentioned in the			
	Proforma for performance statement in Sec.			
	IX of TE document.			
b.	Have you submitted copy of the supply			
	order(s) and installation report?			
6.	(a) Have you submitted manufacturer's			
	authorization as per Section XIV?			
	(b) Have you submitted a copy of the			
	agreement between you and your Principal			
	as per clause 14 of GIT?			
7.	(a) Have you submitted prices of goods,			
	turnkey (if any), CMC etc. in the Price Bid			
	as per Section XI?			
	(b) Have you submitted with your Price Bid			
	your Principal's /Manufacturer's Original			
	proforma invoice indicating FOB value and			
	Indian Agent Commission?			
8.	Have you kept validity of 120 days from the			
	Techno Commercial Tender Opening date as			
0	per the TE document?			
9. a.	In case of Indian Tenderer, have you			
	furnished Income Tax Account No. as			
	allotted by the Income Tax Department of			
	Government of India?			

Sl No.	Activity	Yes/ No/ NA	Page No. in the TE document	Remarks
b.	In case of Foreign Tenderer, have you			
	furnished Income Tax Account No. of your			
	Indian Agent as allotted by the Income Tax			
	Department of Government of India?			
10.	Have you intimated the name an full address			
	of your Banker (s) along with your Account			
	Number			
11.	(a) Have you fully accepted payment terms			
	as per TE document?			
	(b) Have you accepted "terms of delivery" as			
	per TE document i.e. Delivery at Consignee			
	Site"?			
12.	Have you fully accepted delivery period as			
	per TE document?			
13.	Have you accepted the warranty as per TE			
	document?			
14.	Have you accepted all other terms and			
	conditions of TE document?			
15.	(a) Have you furnished documents			
	establishing your eligibility & qualification			
	criteria as per TE documents?			
	(b) Have you given "write up" as asked for			
	in Qualification Criteria (Section IX) under			
	Note 2?			
16	Have you furnished Annual Report (Balance			
	Sheet and Profit & Loss Account) for last			
	three years prior to the date of Tender			
	opening?			
17	Have you submitted the certificate of			
	incorporation?			
18	Have you submitted the integrity pact?			

### N.B.

- 1. All pages of the Tender should be page numbered and indexed.
- 2. The Tenderer may go through the checklist and ensure that all the documents/confirmations listed above are enclosed in the tender and no column is left blank. If any column is not applicable, it may be filled up as NA.
- **3**. It is the responsibility of tenderer to go through the TE document to ensure furnishing all required documents in addition to above, if any. Non submission of the above information/documents makes the bid liable to be ignored without any further reference to the Bidder.

(Signature with date)

(Full name, designation & address of the person duly authorised sign on behalf of the Tenderer)

For and on behalf of

(Name, address and stamp of the tendering firm)

# Section – XXI Consignee List

Consignee Code	Contact Address.
RDTL Chandigarh	The Director, Regional Drug Testing Laboratory Sector 39-C, Chandigarh-160036
CDTL Chennai	The Director, Central Drug Testing Laboratory G.M.S.D Campus, No.37,Naval Hospital Road, Periamet,Chennai-600003
CDTL Mumbai	The Director, Central Drug Testing Laboratory Zonal FDA Bhawan Belasis Road, GMSD Compond Mumbai Central, Mumbai-400008
CDTL Hyderabad	The Deputy Drugs Controller(I) Central Drugs Testing Laboratory CDSCO Bhavan, SR Nagar, Hyderabad-5000038
CDL Kolkata	The Director, Central Drugs Laboratory 3,Kyd Street, Kolkata-700016
RDTL Guwahati	The Director, Regional Drugs Testing Laboratory Sixmile,Guwahati-781037
CDL Kasauli	The Director, Central Research Institute, Kasauli Distt. Solan (HP)- 173204

NB: The consignee will ensure timely issue of NMIC,Octroi Exemption Certificates & Entry Tax Exemption Certificates, wherever applicable, to the suppliers.

# APPENDIX-A INTEGRITY PACT

	EGRITTIMET
HLL Lifecare Limited,	
Procurement and Consultancy Division,	
B-14 A, Sector-62, Noida-201307, Uttar Pradesh	
Tender No:	
PRE-CONTRACT INTEGRITY PACT	
This Pre-Contract Integrity Pact (herein after called the Integrity Pact) is the month of	made on day of
Between	
HLL Lifecare Limited, a Government of India Enterprise with registere Poojappura, Thiruvananthapuram 695 012, Kerala, India. (Hereinafte expression shall mean and include, unless the context otherwise requires, hassigns) of the First Party.	er called "HLL", which
And	
M/s with office at represe Chief Executive Officer (hereinafter called the "BIDDER/Seller"/Contract mean and include, unless the context otherwise requires, his successors and Second Party.	tor which expression shall
Preamble	
[Both HLL and BIDDER referred above are jointly referred to as the Partie	es]
HLL intends to award, under laid down organizational procedures, Puragainst Tender /Work Order /Purchase Order No	L desires full compliance use of resources, and of

### NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:-

- 1. Enable HLL to obtain the desired materials/ stores/equipment/ work/ project done at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement; and
- 2. Enable the BIDDER to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and HLL will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

# Clause.1. Commitments of HLL

- 1.1 HLL undertakes that HLL and/or its Associates (i.e. employees, agents, consultants, advisors, etc.) will not demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.
- 1.2 HLL will, during the tender process / pre-contract stage, treat all BIDDERs with equity and reason, and will provide to all BIDDERs the same information and will not provide any such information or additional information, which is confidential in any manner, to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERs in relation to tendering process or during the contract execution.
- 1.3 All the officials of HLL regarding this Integrity Pact will report to Chief Vigilance Officer of HLL (CVO), any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach shall not be permitted.
- 1.4 HLL will exclude from the process all known prejudiced persons and persons who would be known to have a connection or nexus with the prospective bidder.
- 1.5 If the BIDDER reports to HLL with full and verifiable facts any misconduct on the part of HLL's Associates (i.e. employees, agents, consultants, advisors, etc.) and the same is prima facie found to be correct by HLL, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by HLL. Further, such an Associate may be debarred from further dealings related to the contract process. In such a case, while an enquiry is being conducted by HLL the proceedings under the contract would not be stalled.

### Clause 2. Commitments of BIDDERs/ CONTRACTORs

- 2. The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:-
- 2.1 The BIDDER will not offer, directly or indirectly (i.e. employees, agents, consultants, advisors, etc.) any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of HLL, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
- 2.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of HLL or otherwise in procuring the contract or forbearing to do or having done any act in

- relation to obtaining or execution of the contract or any other contract with HLL for showing or forbearing to show favour or disfavor to any person in relation to the contract or any other contract with HLL.
- 2.2.1 The BIDDER will not engage in collusion, price fixing, cartelization, etc. with other counterparty(s).
- 2.2.2 The Bidder(s) will not pass to any third party any confidential information entrusted to it, unless duly authorized by HLL.
- 2.2.3 The Bidder(s) will promote and observe ethical practices within its Organization and its affiliates.
- 2.2.4 BIDDER shall disclose the name and address of agents and representatives and Indian BIDDERS shall disclose their foreign principals or associates.
- 2.2.5 The Bidder(s) will not make any false or misleading allegations against HLL or its Associates.
- 2.2.6 BIDDERs shall disclose the payments to be made by them to agents/brokers or any other intermediary, in connection with this bid/contract.
- 2.2.7 The BIDDER further confirms and declares to HLL that the BIDDER is the original manufacture/integrator/authorized government sponsored export entity of the defense stores and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to HLL or any of its functionaries, whether officially or unofficially to award the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.
- 2.2.8 The BIDDER while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of HLL or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
- 2.2.9 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- 2.2.10 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
- 2.2.11 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of HLL, or alternatively, if any relative of an officer of HLL has financial interest/stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of tender.

- The term 'relative' for this purpose would be as defined in Section 2(77) of the Companies Act 2013.
- 2.2.12 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of HLL.
- 2.2.13 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract, and will not enter into any undisclosed agreement or understanding with other Bidders, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
- 2.2.14 The BIDDER will not commit any offence under the relevant Indian Penal Code, 1860 or Prevention of Corruption Act, 1988; further the Bidder(s)/ Contractor(s) will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the HLL as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.
- 2.2.15 The BIDDER will not instigate third persons to commit offences outlined above or be an accessory to such offences.
- 2.2.16 The Bidder(s)/Contractors(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly the Bidder(s)/Contractors(s) of Indian Nationality shall furnish the name and address of the foreign Principal(s), if any.
- 2.2.17 The Bidder(s) shall not approach the courts while representing the matters to IEM and the Bidder(s) will await their decision in the matter.

# Clause.3. Previous contravention and Disqualification from tender process and exclusion from future contracts

- 3.1 The BIDDER declares that no previous contravention occurred in the last three years immediately before signing of this Integrity Pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the tender process
- 3.2 The BIDDER agrees that if it makes incorrect statement on this subject, BIDDER can be disqualified from the tender process or the contract, if already awarded, can be terminated for such reason.
  - If BIDDER before award or during execution has committed a contravention through a violation of Clause 2, above or in any other form such as to put his reliability or credibility in question, HLL is entitled to disqualify the BIDDER from the tender process.

### Clause.4. Equal treatment of all Bidders /Contractors /Subcontractors

- 4.1 The Bidder(s)/ Contractor(s) undertake(s) to demand from his Subcontractors a commitment in conformity with this Integrity Pact.
- 4.2 HLL will enter into agreements with identical conditions as this one with all Bidders and Contractors.
- 4.3 HLL will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

### Clause.5. Consequences of Violation / Breach

- 5.1 Any breach of the aforesaid provision by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle HLL to take all or any one of the following action, wherever required:-
- i. To immediately call off the pre-contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER(s) would continue.
- ii. If BIDDER commits violation of Integrity Pact Policy during bidding process, he shall be liable to compensate HLL by way of liquidated damages amounting to a sum equivalent to 5% to the value of the offer or the amount equivalent to Earnest Money Deposit/Bid Security, whichever is higher.
- iii. In case of violation of the Integrity Pact after award of the contract, HLL will be entitled to terminate the contract. HLL shall also be entitled to recover from the contractor liquidated damages equivalent to 10% of the contract value or the amount equivalent to security deposit/performance guarantee, whichever is higher.
- iv. To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.
- v. To recover all sums already paid by HLL, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of State Bank of India, while in case of a BIDDER from a country other than India with interest thereon at 2% higher than the LIBOR. If any outstanding payment is due to the BIDDER from HLL in connection with any other contract for any other stores, such outstanding payment could also be utilized to recover the aforesaid amount.
- vi. To encash the advance bank guarantee and performance guarantee /warranty bond, if furnished by the BIDDER, in order to recover the payments already made by HLL, along with interest.
- vii. To cancel all or any other contract with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to HLL resulting from such cancellation/recession and HLL shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.
- viii. To debar the BIDDER from participating in future bidding processes of HLL for a minimum period of five (5) years, which may be further extended at the discretion of

- HLL or until Independent External Monitors is satisfied that the Bidder(s) will not commit any future violation.
- ix. To recover all sums paid in violation of this Pact by BIDDER(s) to any middleman or agent or broker with a view to securing the contract.
- x. In cases where irrevocable Letters of credit have been received in respect of any contract signed by HLL with the BIDDER, the same shall not be opened.
- xi. Forfeiture of performance guarantee in case of a decision by HLL to forfeit the same without assigning any reason for imposing sanction for violation of the pact.
- 5.2 HLL will be entitled to all or any of the actions mentioned in para 5.1(i) to (x) of this pact also on the commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of an offence as defined in Chapter IX of the Indian Penal Code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.
- 5.3 The decision of HLL to the effect that a breach of the provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent External Monitor(s) appointed for the purposes of this Pact.

### Clause.6. Fall Clause

The BIDDER undertakes that it has not supplied/is not supplying similar product/systems or subsystems OR providing similar services at a price / charge lower than that offered in the present bid in respect of any other Ministry/Department of the Government of India or PSU and if it is found any stage that similar product/systems or sub systems was supplied by the BIDDER to any to the Ministry/Department of the Government of India or a PSU at a lower price, then that very price, with due allowance for elapsed time will be applicable to the present case and the difference in the cost would be refunded by the BIDDER to HLL, if the contract has already been concluded.

### **Clause .7. Independent External Monitor(s)**

- 7.1 HLL has appointed Independent External Monitor(s) (hereinafter referred to as IEM(s)) for this Pact in consultation with the Central Vigilance Commission. (Name and addresses of the Monitor(s) to be given).
- 7.2 The responsibility of the IEM(s) shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.
- 7.3 The IEM(s) shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.
- 7.4 Both the parties accept that the IEM(s) have the right to access all the documents relating to the project/ procurement, including minutes of meetings.
- 7.5 As soon as the IEM(s) notices, or has reason to believe, a violation of this pact, he will so inform the CVO.

- 7.6 The BIDDER(S) accepts that the IEM(s) have the right to access without restriction to all project documentation of HLL including that provided by the BIDDER. The BIDDER will also grant the IEM(s), upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to subcontractors engaged by the BIDDER. The IEM(s) shall be under contractual obligation to treat the information and documents of the BIDDER/Subcontractor(s) with confidentiality.
- 7.7 HLL will provide to the IEM(s) sufficient information about all meetings among the parties related to the Project provided such meeting could have an impact on the contractual relation between the parties. The parties will offer to the IEM(s) option to participate in such meetings.
- 7.8 The IEM(s) will submit a written report to the CVO of HLL within 8 to 10 weeks from the date of reference or intimation to him by HLL/BIDDER.

### Clause.8. Criminal charges against violating Bidder(s)/ Contractor(s)/ Subcontractor(s)

If HLL obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if HLL has substantive suspicion in this regard, HLL will inform the same to the Chief Vigilance Officer.

### **Clause.9. Facilitation of Investigation**

In case of any allegation of violation of any provisions of this Pact or payment of commission, HLL or its agencies shall be entitled to examine all the documents, including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

#### Clause.10. Law and Place of Jurisdiction

Both the Parties agree that this Pact is subject to Indian Law. The place of performance and hence this Pact shall be subject to Delhi/NCR Jurisdiction.

### Clause.11. Other legal Actions

The actions stipulated in the Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

### Clause.12. Validity and Duration of the Agreement

This Pact begins when both parties have legally signed it. It expires for the Contractor/Successful bidder 12 months after the last payment under the contract or the complete execution of the contract to the satisfaction of the both HLL and the BIDDER /Seller, including warranty period, whichever is later, and for all other Bidders/unsuccessful bidders 6 months after the contract has been awarded.

If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by Chairman and Managing Director of HLL.

## Clause. 13. Other provisions

- 13.1 Changes and supplements as well as termination notices need to be made in writing. Both the Parties declare that no side agreements have been made to this Integrity Pact.
- 13.1 If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
- 13.1 Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions

INWITNESS THEREOF the parties have signed and executed this pact at the place and date first above mentioned in the presents of following witnesses:

HLL Lifecare Limited.	Bidder	
Witness	Witness	
1	1	
2	2	

<sup>\*</sup> Provisions of these clauses would be amended /deleted in line with the policy of the HLL in regard to involvement of Indian agents of foreign suppliers.