Dear Sir,

Sub: <u>Supply, Installation and Configuration of CISCO 1941 Routers and</u> <u>accessories at our Irapuram Factory Eranakulam and HCS Division,</u> <u>Bengaluru.</u>

HLL Lifecare Limited (HLL), Thiruvananthapuram invites sealed bids from the competent and eligible bidders for the supply, installation and configuration of Router and accessories at our Irapuram Factory, Eranakulam Dist. and HCS division Bengaluru.

TERMS and CONDITIONS

- 1. The Schedule of requirement is given in **Annexure-1**.
- 2. The respective bidder should be an authorized service partner of CISCO products. For this the bidder may submit the manufacturer's authorization letter along with the bid.
- 3. The prices should be quoted as per the format for price schedule enclosed (Annexure 2).
- 4. In the price schedule, if there is any discrepancy between the unit price and total price the unit price shall prevail and the total price shall be corrected by the purchaser accordingly.
- 5. The bid should be valid for a period of 90 days from the date of opening of bids.
- 6. The bids will be evaluated by taking the total amount quoted for the items
- 7. The purchase order will be placed on the first lowest responsive bidder.
- 8. The bids should contain the complete technical specifications of the equipment supported with illustrative literatures/catalogues.
- 9. The quoted product with accessories should have a minimum of **3 years** warranty. All the defective parts should be replaced, at free of cost during the warranty period.
- 10. All the break down calls should be attended within **2** hours from the intimation.
- 11. Necessary user manuals/CDs/accessories of hardware and software are to be supplied along with the equipments.

- 12. Penalty @ 0.50 % per week's delay subject to a maximum of 5 % is applicable for delayed delivery.
- 13. Payment will be released from Corporate and Registered Office Poojappura, Thiruvananthapuram within 30 days upon successful completion of work. For claiming this payment the following documents are to be submitted to the paying authority.
 - a. Three copies of Invoice
 - b. Delivery/Installation report duly signed by the concerned person of HLL and representatives of the supplier.
 - c. Warranty certificate
- 14. Bids should be submitted on or before **15:00 Hrs on 18.10.2013** and the same **will be opened at 15.30 Hrs on the same day** at Registered and Corporate Office, Poojappura, Thiruvananthapuram in the presence of the representative of the bidder who choose to attend. If the bid opening day is declared as holiday for HLL, the bid will be opened at the next working day of HLL.
- 15. Any bid received after the deadline for submission of bids will be rejected.
- 16. HLL reserves the right to accept/reject any or all of the bids without assigning any reason whatsoever.
- 17. The envelopes containing the bid shall bear the Bid No. (Here insert the details given under reference) and the words "DO NOT OPEN BEFORE" (Here insert the time and date of bid opening).
- 18. The bids should be submitted at the following address.

Associate Vice President (IT) HLL Lifecare Limited Corporate and Registered Office, HLL Bhavan, Poojappura, Thiruvananthapuram – 695 012, Phone: 0471- 2354949.

- 19. Any dispute arising out of the tender/bid document/ evaluation of bids/issue of purchase order shall be subject to the jurisdiction of the competent court at Thiruvananthapuram only.
- 20. No fax/email bids will be accepted.
- 21.HLL shall not be liable for the delay in submission of bids after the due date specified above due to any reason including postal delay.

Thanking you,

Yours faithfully,

P. Sivakumar Senior Manager (Hardware)

Annexure-1

SI. No	Item Description	Part No	Unit	Qty	Location
	Cisco 1941 Router with w/2 GE 2 EHWIC slots 256MB CF 512MB DRAM IP Base	CISCO1941/K9	No.	2	
	SMARTNET 8X5XNBD Cisco 1941 w/2 GE2	CON-SNT-1941	years	6 (3 years for each Router)	
	Cisco 1900 IOS UNIVERSAL	S190UK9-15204M	No.	1	
	2-Port Serial WAN Interface Card	HWIC-2T	No.	4	
	Cisco 1941 AC Power Supply	PWR-1941-AC	No.	1	IFC-1 No.
1	AC Power Cord (India/South Africa) C13 BS 546 1.8m	CAB-ACSA	No.	2	Bengaluru- 1 No.
	V.35 Cable DTE Male to Smart Serial 10 Feet	CAB-SS-V35MT	No.	8	
	IP Base License for Cisco 1900	SL-19-IPB-K9	No.	2	
	Cisco Config Pro Express on Router Flash	ISR-CCP-EXP	No.	2	
	512MB Default DRAM for Cisco 1941 ISR	MEM-1900-512MB- DEF	No.	2	
	256MB Compact Flash for Cisco 1900 2900 3900 ISR	MEM-CF-256MB	No.	2	

Address of location:

IFC- HLL lifecare Limited Irapuram Factory Plot No.1,Rubber Park, Irapuram,Kunnathunada, Ernakulam – 683541 HCS –Bengaluru-HCS –Bengaluru-HCS –Bengaluru-Healthcare Service Division Headquarters, No.32/1/1, Kuvempu Coffee Board Layout, Kempapura, Bengaluru - 560024. Tel: 080 -23626201,23626202

-	Price Schedule						Annexure – II	_
SI.NO	Description of item / work	Unit	Quantity	Basic Price (Rs)	Taxes/ Duties (Rs)	Other incidental costs if any (Rs)	Total Price for each unit (Rs)	Amount (Rs)
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Total Price (in Figure) : Rs.....

Total Price (in words) : Rs.