NATIONAL e- TENDER ENQUIRY DOCUMENT

FOR PURCHASE OF COLD CHAIN ITEMS

UNDER UNIVERSAL IMMUNISATION PROGRAMME

FOR

GOVT. OF INDIA

MINISTRY OF HEALTH & FAMILY WELFARE

HLL/PCD/IMMU-06/15-16



by
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(A Govt. of India Enterprise)
Procurement & Consultancy Services Division
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SECTION I

NOTICE INVITING e-TENDERS (NIT)

Tender Enquiry No.: HLL/PCD/IMMU-06/15-16 Date:03.08.2015

Country India

Name of the project Universal Immunization Programme (UIP)

Name of the Goods: Voltage Stabilizers, Stem Thermometer, Cold Boxes, Vaccine

Carrier and Ice Pack.

(1) Procurement & Consultancy Services Division of HLL Lifecare Limited, for and on behalf of Govt. of India, Ministry of Health & Family Welfare, invites e-tenders, from eligible and qualified tenderers for supply of Cold Chain Equipment under Universal Immunization Programme:

SI. No.	Schd. No:	e-Tender Ref. No (Event No.)	Item Name	Consignee#	Total Quantity (nos.)	EMD Amount(Rs)
1	1(a)		Low Voltage Stabilizer (110-240 V)*	GMSD Karnal	3596	2,15,760
	1(b)	3000000266		GMSD Mumbai	3309	1,98,540
	1(c)	3000000200		GMSD Chennai	1704	1,02,240
	1(d)			GMSD Kolkata	3960	2,37,600
	2 (a)		Voltago	GMSD Karnal	4362	2,61,720
2	2 (b)	3000000267	Voltage Stabilizer (150-240 V)*	GMSD Mumbai	2740	1,64,400
	2 (c)	3000000207		GMSD Chennai	3370	2,02,200
	2 (d)			GMSD Kolkata	1374	82,440
	3 (a)	3000000268	Stem Thermometer	GMSD Karnal	13531	31,933
3	3 (b)			GMSD Mumbai	9985	23,565
3	3 (c)			GMSD Chennai	12073	28,492
	3 (d)			GMSD Kolkata	8341	19,685
4	4 (a)	3000000269	Cold Box (Large)	GMSD Karnal	410	53,054
	4 (b)			GMSD Mumbai	2733	3,53,650
	4 (c)			GMSD Chennai	2000	2,58,800
	4 (d)			GMSD Kolkata	6863	8,88,072
	5 (a)		Cold Box	GMSD Karnal	128	12,403
5	5 (b)	3000000270	(small)	GMSD Mumbai	1206	1,16,861
	5 (c)		(Siliali)	GMSD Kolkata	6938	6,72,292
	6 (a)	3000000271	Vaccine	GMSD Karnal	49834	5,69,104
6	6 (b)			GMSD Mumbai	67579	7,71,752
0	6 (c)		Carrier	GMSD Chennai	68075	7,77,416
	6 (d)			GMSD Kolkata	130044	14,85,102
	7 (a)		Ice Pack	GMSD Karnal	301666	84,466
7	7 (b)	3000000272		GMSD Chennai	313330	87,732
	7 (c)			GMSD Kolkata	566598	1,58,647

[#] Consignee details are given in Section VI (List of requirement)

^{*} Note: For item Sl No.1 & 2 i.e. Voltage stabilizers, only manufacturers are allowed to participate.

Tender No.: HLL/PCD/IMMU-06/15-16

SI.	Description	Schedule
а	Cost of the Tender Enquiry Document	Rs. 5000/- (Rs. Five Thousands Only)
b	Pre-Tender meeting date , time & Venue	11.08.2015, 15.00 hrs IST, HLL Lifecare Limited, , Procurement & Consultancy Services Division, B-14 A, Sector-62, Noida-201307
С	Closing date & time for submission of tender fee and EMD in physical form	01.09.2015,1700 hrs (IST) Tenderer have to submit Original Bank Instruments viz. DD/BC/BG of tender fee and EMD within the above mentioned date and time
d	Closing date & time for submission of online Tenders	03.09.2015, 17.00 hrs IST
е	Closing date & time for submission of Documents in physical form	04.09.2015, 13.00 hrs IST
f	Time and date of opening of online Tenders	04.09.2015, 14.30 hrs IST
g	 Venue for :- Submission of tender fee, EMD in physical form. E-Tender Opening-Tech Tender 	HLL Lifecare Limited, Procurement & Consultancy Services Division, B-14 A, Sector-62, Noida-201307

SPECIFIC Instructions for e-Tender Participation:

- 3. Tenderer should have valid Class 3 Digital Signature Certificate with Encryption Key.
- 4. Tenderers are requested to read the Bidder help document on e-tender web site link before proceeding for Tendering.
- 5. The Prospective Tenderers have to register in the E-procurement Portal of HLL at https://etender.lifecarehll.com/irj/portal. The video tutorials on the process to be followed for New Bidder Registration and Certificate Export are available under Bidder Help Documents. On completion of the registration process, the Tenderer will be provided with user ID and password within 7 working days (excepting non-working days). In order to submit the Tenders electronically Tenderer are required to have a valid Class 3 Digital Signature Certificate (signing and encryption/ decryption keys).
- 6. Post receipt of User ID & Password, Tenderer can log on for downloading & uploading tender document.
- 7. The tenderers shall submit tender fee and EMD in physical form at the scheduled time and venue.
- 8. Tenderer may download the tender enquiry documents from the web site<u>www.lifecarehll.com</u> or www.eprocure.gov.in/cppp or https://etender.lifecarehll.com/iri/portal.
- 9. The submission of online tender can only be done through https://etender.lifecarehll.com/irj/portal
- 10. All prospective tenderers may attend the Pre Tender meeting. The venue, date and time indicated above.
- 11. Tenderers shall ensure that their tenders complete in all respects, are submitted **online** through HLL's e-portal (as described above) ONLY. No DEVIATION is acceptable.

IMPORTANT NOTE:-Tender fee(Rs.5,000/-) and EMD (As applicable) should be deposited in the Tender Box located at HLL Lifecare Limited, Procurement and Consultancy Division, B-14 A, Sector-62, Noida-201307, Uttar Pradesh on or before 01.09.2015,1700 hrs (IST). Submission beyond stipulated date & time would result in REJECTION of TENDER.

SVP (GB)

SECTION - II

GENERAL INSTRUCTIONS TO TENDERER (GIT)

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A. PREAMBLE

1. Definitions and Abbreviations

1.1 The following definitions and abbreviations, which have been used in these documents shall have the meanings as indicated below:

1.2. Definitions:

- i) "Purchaser" means the organization purchasing goods and services as incorporated in the Tender Enquiry document.
- ii) "e-Tender" means Tenders / Quotation / Tender received from a Firm / Tenderer / Tenderer online.
- iii) "Tenderer" means Tenderer/ the Individual or Firm submitting Tenders / Quotation / e-Tenders
- iv) "Supplier" means the individual or the firm supplying the goods and services as incorporated in the contract.
- v) "Goods" means the articles, material, commodities, livestock, furniture, fixtures, raw material, spares, instruments, machinery, equipment, medical equipment, industrial plant etc. which the supplier is required to supply to the purchaser under the contract.
- vi) "Services" means services allied and incidental to the supply of goods, such as transportation, installation, commissioning, provision of technical assistance, training, after sales service, maintenance service and other such obligations of the supplier covered under the contract.
- vii) "Earnest Money Deposit" (EMD) means Tender Security/ monetary or financial guarantee to be furnished by a Tenderer along with its tender.
- viii) "Contract" means the written agreement entered into between the purchaser and/or consignee and the supplier, together with all the documents mentioned therein and including all attachments, annexure etc. therein.
- ix) "Performance Security" means monetary or financial guarantee to be furnished by the successful Tenderer for due performance of the contract placed on it. Performance Security is also known as Security Deposit.
- x) "Consignee" means the Government Medical Store Depot (GMSD) Hospital/Institute/Medical College/ person to whom the goods are required to be delivered as specified in the Contract. If the goods are required to be delivered to a person as an interim consignee for the purpose of despatch to another person as provided in the Contract then that "another" person is the consignee, also known as ultimate consignee.
- xi) "Specification" means the document/standard that prescribes the requirement with which goods or service has to conform.
- xii) "Inspection" means activities such as measuring, examining, testing, gauging one or more characteristics of the product or service and comparing the same with the specified requirement to determine conformity.
- xiii) "Day" means calendar day.

1.3 Abbreviations:

- (i) "TE Document" means Tender Enquiry Document
- (ii) "NIT" means Notice Inviting Tenders.
- (iii) "GIT" means General Instructions to Tenderer
- (iv) "SIT" means Special Instructions to Tenderer
- (v) "GCC" means General Conditions of Contract
- (vi) "SCC" means Special Conditions of Contract

- (vii) "NSIC" means National Small Industries Corporation
- (viii) "PSU" means Public Sector Undertaking
- (ix) "CPSU" means Central Public Sector Undertaking
- (x) "LSI" means Large Scale Industry
- (xi) "SSI" means Small Scale Industry
- (xii) "LC" means Letter of Credit
- (xiii) "DP" means Delivery Period
- (xiv) "BG" means Bank Guarantee
- (xv) "ED" means Excise Duty
- (xvi) "CD" means Custom Duty
- (xvii) "VAT" means Value Added Tax
- (xviii) "CENVAT" means Central Value Added Tax
- (xix) "CST" means Central Sales Tax
- (xx) "RR" means Railway Receipt
- (xxi) "DDP" means Delivery Duty Paid named place of destination (consignee site)
- (xxii) "MOH&FW" means Ministry of Health & Family Welfare, Government of India
- (xxiii) "Dte. GHS" means Directorate General and Health Services, MOH&FW.
- (xxiv) "RT" means Re-Tender.
- (xxv) GMSD means Government Medical Store Depot.

2. Introduction

- 2.1 The Purchaser has issued these TE documents for purchase of goods and related services as mentioned in Section VI "List of Requirements", which also indicates, *interalia*, the required delivery schedule, terms and place of delivery.
- 2.2 This section (Section II "General Instruction Tenderer") provides the relevant information as well as instructions to assist the prospective Tenderer in preparation and submission of tenders. It also includes the mode and procedure to be adopted by the purchaser for receipt and opening as well as scrutiny and evaluation of tenders and subsequent placement of contract.
- 2.3 The Tenderer shall also read the Special Instructions to Tenderer (SIT) related to this purchase, as contained in Section III of these documents and follow the same accordingly. Whenever there is a conflict between the GIT and the SIT, the provisions contained in the SIT shall prevail over those in the GIT.
- 2.4 Before formulating the tender and submitting the same to the purchaser, the Tenderer should read and examine all the terms, conditions, instructions, checklist etc. contained in the TE documents. Failure to provide and/or comply with the required information, instructions etc. incorporated in these TE documents may result in rejection of its tender.

3. Availability of Funds

Expenditure to be incurred for the proposed purchase will be met from the funds available with the purchaser/consignee.

4. Language of Tender

- 4.1 The tender submitted by the Tenderer and all subsequent correspondence and documents relating to the tender exchanged between the Tenderer and the purchaser, shall be written in the English language, unless otherwise specified in the Tender Enquiry. However, the language of any printed literature furnished by the Tenderer in connection with its tender may be written in any other language provided the same is accompanied by an English translation and, for purposes of interpretation of the tender, the English translation shall prevail.
- 4.2 The tender submitted by the Tenderer and all subsequent correspondence and documents relating to the tender exchanged between the Tenderer and the purchaser, may also be written in the Hindi language, provided that the same are accompanied by English translation, in which case, for purpose of interpretation of the tender etc, the English translations shall prevail.

5. Eligible Tenderer

This invitation for tenders is open to all suppliers who fulfil the eligibility criteria specified in these documents.

6. Eligible Goods and Services

All goods and related services to be supplied under the contract shall have their origin in India or any other country with which India has not banned trade relations. The term "origin" used in this clause means the place where the goods are mined, grown, produced, or manufactured or from where the related services are arranged and supplied.

7. Tendering Expense

The Tenderer shall bear all costs and expenditure incurred and/or to be incurred by it in connection with its tender including preparation, mailing and submission of its tender and for subsequent processing the same. The purchaser will, in no case be responsible or liable for any such cost, expenditure etc regardless of the conduct or outcome of the tendering process.

B. e-TENDER ENQUIRY DOCUMENTS

8. Content of Tender Enquiry Documents

8.1 In addition to Section I – "Notice inviting Tender" (NIT), the TE document include:

Section II - General Instructions to Tenderer (GIT)
Section IV - Special Instructions to Tenderer (SIT)
Section IV - General Conditions of Contract (GCC)
Section V - Special Conditions of Contract (SCC)

Section VI – List of Requirements Section VII – Technical Specifications Section VIII - Quality Control Requirements

Section IX – Qualification Criteria

Section X – Tender Form Section XI – Price Schedules

Section XII - Questionnaire

Section XIII – Bank Guarantee Form for EMD Section XIV – Manufacturer's Authorisation Form

Section XV - Bank Guarantee Form for Performance /CMC Security

Section XVI - Contract Forms A & B

Section XVII - Proforma of Consignee Receipt Certificate

Section XVIII - Proforma of Final Acceptance Certificate by the consignee

Section XIX -Instructions from Ministry of Shipping/ Surface Transport (Annexure 1 & 2)

Section XX — Check List for the Tenderer

Section XXI - Consignee List

8.2 The relevant details of the required goods and services, the terms, conditions and procedure for tendering, tender evaluation, placement of contract, the applicable contract terms and, also, the standard formats to be used for this purpose are incorporated in the above-mentioned documents. The interested Tendererare expected to examine all such details etc to proceed further.

9. Amendments to TE documents

- 9.1 At any time prior to the deadline for submission of tenders, the purchaser may, for any reason deemed fit by it, modify the TE documents by issuing suitable amendment(s) to it.
- 9.2 Such an amendment will be notified only in the website(s) www.lifecarehll.com or www.eprocure.gov.in or etender.lifecarehll.com/irj/portal All prospective Tenderer are hereby instructed to visit the website regularly, so that additional documents if any required or any modifications in the tender documents can be done prior to the last date of submission of the Tenders.
- 9.3 In order to provide reasonable time to the prospective Tenderer to take necessary action in preparing their tenders as per the amendment, the purchaser may, at its discretion extend the deadline for the submission of tenders and other allied time frames, which are linked with that deadline.

10. Clarification of TE documents

A tenderer requiring any clarification or elucidation on any issue of the TE documents may take up the same with the purchaser in writing. The purchaser will respond in writing to such request provided the same is received by the purchaser not later than fifteen days (unless otherwise specified in the SIT) prior to the prescribed date of submission of tender.

C. PREPARATION OF e-TENDERS

11. Documents Comprising the Tender

The tender shall be submitted online and in physical form (except price bid) in three parts/covers as mentioned below:

- (i) Tender Fee, EMD (Physical form)
- (ii) Technical Bid (Both online and physical)
- (iii) Price Bid (Only online).

DO NOT'S

Tenderer are requested <u>NOT</u> to submit the hard copy of Financial Tender along with the physical form of tender. In case the hard copy of financial Tender is submitted in physical form, the tender is liable for rejection. Also, uploading of the price Tender in prequalification Tender or technical Tender will **RESULT IN REJECTION** of the tender.

A) <u>Technical Tender (Un priced Tender)</u>

All Technical details eg. Eligibility Criterias requested (as mentioned below) should be attached in *C-Folder of e-tendering module*(Under *Notes & Attachments* of *Rfx Information* of *Create Response* window), failing which the tender stands invalid.

Tenderer shall furnish the following information along with technical tender (in pdf format):

- i) Earnest money furnished in accordance with GIT clause 19.1 alternatively, documentary evidence as per GIT clause 19.2 for claiming exemption from payment of earnest money.
- ii) Tender Form as per Section X (without indicating any prices.
- iii) Documentary evidence, as necessary in terms of clauses 5 and 17 establishing that the Tenderer is eligible to submit the tender and, also, qualified to perform the contract if its tender is accepted.
- iv) Tenderer/Agent who quotes for goods manufactured by other manufacturer shall furnish Manufacturer's Authorization Form. While giving authorization to agent, to quote on their behalf, manufacturer has to give the reasons for not quoting directly against this tender.
- v) Power of Attorney in favour of signatory of TE documents and signatory of Manufacturer's Authorisation Form.
- vi) Documents and relevant details to establish in accordance with GIT clause 18 that the goods and the allied services to be supplied by the Tenderer conform to the requirement of the TE documents.
- vii) Performance Statement as per section IX along with relevant copies of orders and end users' satisfaction certificate.
- viii) Price Schedule(s) as per Section XI filled up with all the details including Make, Model etc. of the goods offered with prices blank (without indicating any prices).
- ix) Certificate of Incorporation
- x) Checklist as per Section XX.

B) Price Tender:

- Prices are to be quoted in the attached Price Tender format online on e-tender portal in pdf format. While uploading Price Bid, Tenderer has to ensure that the FILE NAME of the attached document SHOULD BE SAME as that of provided format of Price Tender
- 2. The price should be quoted for the accounting unit indicated in the e-tender document.

The Tenderer shall not submit hard copy of financial Tender otherwise his tender shall be straightway rejected. Also, uploading the price Tender in prequalification Tender or technical Tender will result in rejection of the tender.

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Note:

It is the responsibility of tenderer to go through the TE document to ensure furnishing all required documents in addition to above, if any. Any deviation would result in REJECTION of tender and would not be considered at a later stage at any cost by HLL.

- 11.2 A person signing (manually or digitally) the tender form or any documents forming part of the contract on behalf of another shall be deemed to warrantee that he has authority to bind such other persons and if, on enquiry, it appears that the persons so signing had no authority to do so, the purchaser may, without prejudice to other civil and criminal remedies, cancel the contract and hold the signatory liable for all cost and damages.
- 11.2 The authorized signatory of the Tenderer must sign the tender duly stamped at appropriate places and initial all the remaining pages of the tender.
- 11.3 A tender, which does not fulfil any of the above requirements and/or gives evasive information/reply against any such requirement, shall be liable to be ignored and rejected.
- 11.4 Tender sent by fax/telex/cable/electronically shall be ignored.

12. Tender currencies

- 12.1 The Tenderer supplying indigenous goods or already imported goods shall quote only in Indian Rupees.
- 12.2 Deleted
- 12.3 Tenders, where prices are quoted in any other way shall be treated as non -responsive and rejected.

13 Tender Prices

- 13.1 The Tenderer shall indicate on the Price Schedule provided under Section XI all the specified components of prices shown therein including the unit prices and total tender prices of the goods and services it proposes to supply against the requirement. All the columns shown in the price schedule should be filled up as required. If any column does not apply to a Tenderer, same should be clarified as "NA" by the Tenderer.
- 13.2 If there is more than one schedule in the List of Requirements, the Tenderer has the option to submit its quotation for any one or more schedules and, also, to offer special discount for combined schedules. However, while quoting for a schedule, the Tenderer shall quote for the complete requirement of goods and services as specified in that particular schedule.
- 13.3 Deleted
- 13.4 While filling up the columns of the Price Schedule, the following aspects should be noted for compliance:
- 13.4.1 For domestic goods or goods of foreign origin located within India, the prices in the corresponding price schedule shall be entered separately in the following manner:
 - a) the price of the goods, quoted ex-factory/ ex-showroom/ ex-warehouse/ off-the-shelf, as applicable, including all taxes and duties like sales tax, CST VAT, CENVAT, Custom Duty, Excise Duty etc. already paid or payable on the components and raw material used in the manufacture or assembly of the goods quoted ex-factory etc. or on the previously imported goods of foreign origin quoted ex-showroom etc;
 - any sales or other taxes and any duties including excise duty, which will be payable on the goods in India if the contract is awarded;
 - c) charges towards Packing & Forwarding, Inland Transportation, Insurance (local transportation and storage) would be borne by the Supplier from ware house to the consignee site for a period including 3 months beyond date of delivery,

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- Loading/Unloading and other local costs incidental to delivery of the goods to their final destination as specified in the List of Requirements and Price Schedule:
- d) the price of Incidental Services, as mentioned in List of Requirements and Price Schedule;
- e) the prices as mentioned in List of Requirements, Technical Specification and Price Schedule; and
- f) The price of annual CMC, as mentioned in List of Requirements, Technical Specification and Price Schedule.

13.4.2 Deleted

- 13.5 Additional information and instruction on Duties and Taxes:
- 13.5.1 If the Tenderer desires to ask for excise duty, sales tax/VAT, Service Tax, Works Contract Tax etc. to be paid extra, the same must be specifically stated. In the absence of any such stipulation the price will be taken inclusive of such duties and taxes and no claim for the same will be entertained later.

13.5.2 Excise Duty:

- a) If reimbursement of excise duty is intended as extra over the quoted prices, the supplier must specifically say so also indicating the rate, quantum and nature of the duty applicable. In the absence of any such stipulation it will be presumed that the prices quoted are firm and final and no claim on account of excise duty will be entertained after the opening of tenders.
- b) If a Tenderer chooses to quote a price inclusive of excise duty and also desires to be reimbursed for variation, if any, in the excise duty during the time of supply, the Tenderer must clearly mention the same and also indicate the rate and quantum of excise duty included in its price. Failure to indicate all such details in clear terms may result in rejection of that tender.
- c) Subject to sub clauses 13.5.2 (a) & (b) above, any change in excise duty upward/downward as a result of any statutory variation in excise duty taking place within contract terms shall be allowed to the extent of actual quantum of excise duty paid by the supplier. In case of downward revision in excise duty, the actual quantum of reduction of excise duty shall be reimbursed to the purchaser by the supplier. All such adjustments shall include all reliefs, exemptions, rebates, concession etc. if any obtained by the supplier.

13.5.3 Sales Tax:

If a Tenderer asks for sales tax/ VAT, Service Tax and Works Contract Tax to be paid extra, the rate and nature of sales tax applicable should be shown separately. The sales tax / VAT, Service Tax and Works Contract Tax will be paid as per the rate at which it is liable to be assessed or has actually been assessed provided the transaction of sale is legally liable to sales tax / VAT, Service Tax and Works Contract Tax and is payable as per the terms of the contract. If any refund of Tax is received at a later date, the Supplier must return the amount forth-with to the purchaser.

13.5.4 Octroi Duty and Local Duties & Taxes:

Normally, goods to be supplied to government departments against government contracts are exempted from levy of town duty, Octroi duty, terminal tax and other levies of local bodies. However, on some occasions, the local bodies (like town body, municipal body etc.)

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as per their regulations allow such exemptions only on production of certificate to this effect from the concerned government department. Keeping this in view, the supplier shall ensure that the stores to be supplied by the supplier against the contract placed by the purchaser are exempted from levy of any such duty or tax and, wherever necessary, obtain the exemption certificate from the purchaser.

However, if a local body still insists upon payment of such local duties and taxes, the same should be paid by the supplier to the local body to avoid delay in supplies and possible demurrage charges and obtain a receipt for the same. The supplier should forward the receipt obtained for such payment to the purchaser to enable the purchaser reimburse the supplier and take other necessary action in the matter.

- 13.5.5 Deleted
- 13.6 Deleted
- 13.7 For insurance of goods to be supplied, relevant instructions as provided under GCC Clause 11 shall be followed.
- 13.8 Deleted
- 13.9 The need for indication of all such price components by the Tenderer, as required in this clause (viz., GIT clause 13) is for the purpose of comparison of the tenders by the purchaser and will no way restrict the purchaser's right to award the contract on the selected Tenderer on any of the terms offered.
- 14. Deleted

15. Firm Price

- 15.1 Unless otherwise specified in the SIT, prices quoted by the Tenderer shall remain firm and fixed during the currency of the contract and not subject to variation on any account.
- However, as regards taxes and duties, if any, chargeable on the goods and payable, the conditions stipulated in GIT clause 13 will apply.

16. Alternative Tenders

- 16.1 Alternative Tenders are not permitted.
- 16.2 However the Tenderers can quote alternate models meeting the tender specifications of same manufacturer with single EMD.
- 16.3 If an agent submits Tender on behalf of the Principal/OEM, the same agent shall not submit a Tender on behalf of another Principal/OEM in the same tender for the same item/product. In a tender, either the Indian Agent on behalf of the Principal/OEM or Principal/OEM itself can Tender but both cannot Tender simultaneously for the same item/product in the same tender.

17 Documents Establishing Tenderer's Eligibility and Qualifications

- 17.1 Pursuant to GIT clause 11, the Tenderer shall furnish, as part of its tender, relevant details and documents establishing its eligibility to quote and its qualifications to perform the contract if its tender is accepted.
- 17.2 The documentary evidence needed to establish the Tenderer's qualifications shall fulfil the following requirements:
 - a) in case the Tenderer offers to supply goods, which are manufactured by some other firm, the Tenderer has been duly authorised by the goods manufacturer to quote for and supply the goods to the purchaser. The Tenderer shall submit the manufacturer's

- authorization letter to this effect as per the standard form provided under Section XIV in this document.
- b) the Tenderer has the required financial, technical and production capability necessary to perform the contract and, further, it meets the qualification criteria incorporated in the Section IX in these documents.
- c) in case the Tenderer is not doing business in India, it is duly represented by an agent stationed in India fully equipped and able to carry out the required contractual functions and duties of the supplier including after sale service, maintenance & repair etc. of the goods in question, stocking of spare parts and fast moving components and other obligations, if any, specified in the conditions of contract and/or technical specifications.
- d) in case the Tenderer is an Indian agent/authorized representative quoting on behalf of a foreign manufacturer for the <u>restricted item</u>, the Indian agent/authorized representative is already enlisted under the Compulsory Enlistment Scheme of Ministry of Finance, Govt. of India, operated through Directorate General of Supplies & Disposals (DGS&D), New Delhi.

18. Documents establishing Good's Conformity to TE document.

- 18.1 The Tenderer shall provide in its tender the required as well as the relevant documents like technical data, literature, drawings etc. to establish that the goods and services offered in the tender fully conform to the goods and services specified by the purchaser in the TE documents. For this purpose the Tenderer shall also provide a clause-by-clause commentary on the technical specifications and other technical details incorporated by the purchaser in the TE documents to establish technical responsiveness of the goods and services offered in its tender.
- 18.2 In case there is any variation and/or deviation between the goods & services prescribed by the purchaser and that offered by the Tenderer, the Tenderer shall list out the same in a chart form without ambiguity and provide the same along with its tender.
- 18.3 If a Tenderer furnishes wrong and/or misguiding data, statement(s) etc. about technical acceptability of the goods and services offered by it, its tender will be liable to be ignored and rejected in addition toother remedies available to the purchaser in this regard.

19. Earnest Money Deposit (EMD)

- 19.1 Pursuant to GIT clauses 8.1 and 11.1(A)(i) the Tenderer shall furnish along with its tender, earnest money for amount as shown in Section I, Notice Inviting Tender (NIT),. The earnest money is required to protect the purchaser against the risk of the Tenderer's unwarranted conduct as amplified under sub-clause 19.7 below.
- 19.2 The Tenderer who are currently registered and, also, will continue to remain registered during the tender validity period with Directorate General of Supplies & Disposals or with National Small Industries Corporation, New Delhi for the specific goods as per tender enquiry specification shall be eligible for exemption from EMD. Vague stipulations in the Registration Certificate such as "to customers' specification" etc. will not be acceptable for exemption from furnishing of earnest money. In case the Tenderer falls in these categories, it should furnish copy of its valid registration details (with DGS&D or NSIC, as the case may be).
- 19.3 The earnest money shall be denominated in Indian Rupees or equivalent currencies as per GIT clause 12.2. The earnest money shall be furnished in one of the following forms:
 - i) Account Payee Demand Draft
 - ii) Banker's cheque and
 - iii) Bank Guarantee

- 19.4 The demand draft or banker's cheque shall be drawn on any commercial bank in India or country of the Tenderer, in favour of the "HLL Lifecare Limited" payable at New Delhi. In case of bank guarantee, the same is to be provided from any commercial bank in India or country of the Tenderer as per the format specified under Section XIII in these documents.
- 19.5 The earnest money shall be valid for a period of forty-five (45) days beyond the validity period of the tender. As validity period of Tender as per Clause 20 of GIT is 120 days, the EMD shall be valid for 165 days from Techno Commercial Tender opening date.
- 19.6 Unsuccessful Tenderer' earnest money will be returned to them without any interest, after expiry of the tender validity period, but not later than thirty days after conclusion of the resultant contract. Successful Tenderer's earnest money will be returned without any interest, after receipt of performance security from that Tenderer.
- 19.7 Earnest Money is required to protect the purchaser against the risk of the Tenderer's conduct, which would warrant the forfeiture of the EMD. Earnest money of a Tenderer will be forfeited, if the Tenderer withdraws or amends its tender or impairs or derogates from the tender in any respect within the period of validity of its tender or if it comes to notice that the information/documents furnished in its tender is incorrect, false, misleading or forged without prejudice to other rights of the purchaser. The successful Tenderer's earnest money will be forfeited without prejudice to other rights of Purchaser if it fails to furnish the required performance security within the specified period.
- 19.8 Deleted

20. Tender Validity

- 20.1 If not mentioned otherwise in the SIT, the tenders shall remain valid for acceptance for a period of 120 days (One hundred and twenty days) after the date of tender opening prescribed in the TE document. Any tender valid for a shorter period shall be treated as unresponsive and rejected.
- 20.2 In exceptional cases, the Tenderer may be requested by the purchaser to extend the validity of their tenders up to a specified period. Such request(s) and responses thereto shall be conveyed by surface mail or by fax/ telex/cable followed by surface mail. The Tenderer, who agree to extend the tender validity, are to extend the same without any change or modification of their original tender and they are also to extend the validity period of the EMD accordingly. A Tenderer, however, may not agree to extend its tender validity without forfeiting its EMD.
- 20.3 In case the day up to which the tenders are to remain valid falls on/ subsequently declared a holiday or closed day for the purchaser, the tender validity shall automatically be extended up to the next working day.

21. Digital Signing of e-Tender

21.1 The tenderers shall submit their tenders as per the instructions contained in GIT Clause 11. Tenders shall be uploaded with all relevant PDF format. The relevant tender documents should be uploaded by an authorised person having Class 3 B digital signature certificate.

D. SUBMISSION OF TENDERS

22. Submission of Tenders

- 22.1 The tender shall be submitted online only.
 - (i) Pre-qualification and Technical compliance as per following documents (Online& Physical submissions of all the documents.)
 - Manufacturer's authorization in case Tender is submitted by an Indian agent (A declaration must be attached here in case directly quoted by a manufacturer or

- a document establishing the relation of the Indian office with the manufacturer in case quoted by Indian office of the manufacturer).
- b) Tender Form as per section X.
- c) Compliance of all terms and conditions of TED like- warranty, delivery period, delivery terms, payment terms etc
- d) Declaration regarding Fall Clause and Deregistration, debarment from any Govt. Dept/ Agencies
- e) Copy of PAN.
- f) Certificate of Incorporation/Declaration being a proprietary firm.
- g) Abridged Annual report of last 03 years (Balance sheet and Profit & Loss Account) in pdf format.
- h) Name, address and details of account with respect to Tenderer and/or beneficiary of L/C.
- i) Quality Control Requirements as per Section VIII
- j) Performance statement along with required PO copies and its corresponding end user's satisfactory performance certificate as per section IX.
- k) Technical Tender along with clause-by-clause technical compliance statement for the quoted goods vis-à-vis the Technical specifications along with product catalogue and data sheet in the tender enquiry.

(ii) PRICE TENDER (Only ONLINE Submission).

22.2 The tenderers must ensure that they submit the on-line tenders not later than the closing time and date specified for submission of tenders. Along with Price Tender recent purchase order copies for the same model and technical configuration issued by institute of National importance / reputed central / state government hospitals should be uploaded in pdf form for price reasonability.

23. Late Tender

23.1 There is NO PROVISION of uploading late tender beyond stipulated date & time in the etendering system.

24. Alteration and Withdrawal of Tender

24.1 The tenderer, is permitted to change, edit or withdraw its Tender on or before the end date &time.

E. TENDER OPENING

25. Opening of Tenders

25.1 The purchaser will open the e-tenders at the specified date and time and at the specified place as indicated in the NIT.

In case the specified date of tender opening falls on / is subsequently declared a holiday or closed day for the purchaser, the tenders will be opened at the appointed time and place on the next working day.

25.2 Authorized representatives of the tenderers, who have submitted tenders on time may attend the tender opening provided they bring with them letters of authority from the corresponding tenderers.

The tender opening official(s) will prepare a list of the representatives attending the tender opening. The list will contain the representatives' names & signatures and corresponding tenderers' names and addresses.

25.3 Two - Tender system as mentioned in Para 21.6 above will be as follows. The <u>Techno-Commercial Tenders</u> are to be opened in the first instance, at the prescribed time and date as indicated in NIT. These Tenders shall be scrutinized and evaluated by the competent committee/ authority with reference to parameters prescribed in the TE document. During the Techno - Commercial Tender opening, the tender opening official(s) will read the salient features of the tenders like brief description of the goods offered, delivery period, Earnest Money Deposit and any other special features of the tenders, as deemed fit by the tender opening official(s). Thereafter, in the second stage, the Price Tenders of only the Techno - Commercially acceptable offers (as decided in the first stage) shall be opened for further scrutiny and evaluation on a date notified after the evaluation of the Techno - Commercial tender. The prices, special discount if any of the goods offered etc., as deemed fit by tender opening official(s) will be read out.

F. SCRUTINY AND EVALUATION OF TENDERS

26. Basic Principle

26.1 Tenders will be evaluated on the basis of the terms & conditions already incorporated in the TE document, based on which tenders have been received and the terms, conditions etc. mentioned by the Tenderer in their tenders. No new condition will be brought in while scrutinizing and evaluating the tenders.

27. Preliminary Scrutiny of Tenders

- 27.1 The Purchaser will examine the Tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed stamped and whether the Tenders are generally in order.
- 27.2 The Purchaser's determination of a Tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence
- 27.3 Deleted
- 27.4 The tenders will be scrutinized to determine whether they are complete and meet the essential and important requirements, conditions etc. as prescribed in the TE document. The tenders, which do not the meet the basic requirements, are liable to be treated as non responsive and will be summarily ignored.
- 27.5 The following are some of the important aspects, for which a tender shall be declared non responsive and will be summarily ignored;
 - (i) The Tenderer has submitted hard copy of financial Tender (only online submission price Tenders are allowed).
 - (ii) Tender is unsigned.
 - (iii) Tender validity is shorter than the required period.
 - (iv) Required EMD (Amount, validity etc.)/ exemption documents have not been provided.

- (v) Tenderer has quoted for goods manufactured by other manufacturer(s) without the required Manufacturer's Authorisation Form as per Section XIV.
- (vi) Tenderer has not agreed to give the required performance security of required amount in an acceptable form in terms of GCC clause 5, read with modification, if any, in Section V "Special Conditions of Contract", for due performance of the contract.
- (vii) Deleted
- (viii) Tenderer has not agreed to other essential condition(s) specially incorporated in the tender enquiry like terms of payment, liquidated damages clause, warranty clause, dispute resolution mechanism applicable law.
- (ix) Poor/ unsatisfactory past performance.
- (x) Tenderers who stand deregistered/banned/blacklisted by any Govt. Authorities.
- (xi) Tenderer is not eligible as per GIT Clauses 5.1 & 17.1.
- (xii) Tenderer has not quoted for the entire quantity as specified in the List of Requirements in the quoted schedule.
- (xiii) Tenderer has not agreed for the delivery terms and delivery schedule.

28. Minor Infirmity/Irregularity/Non-Conformity

If during the preliminary examination, the purchaser find any minor informality and/or irregularity and/or non-conformity in a tender, the purchaser may waive the same provided it does not constitute any material deviation and financial impact and, also, does not prejudice or affect the ranking order of the Tenderer. Wherever necessary, the purchaser will convey its observation on such 'minor' issues to the Tenderer by registered/speed post etc. asking the Tenderer to respond by a specified date. If the Tenderer does not reply by the specified date or gives evasive reply without clarifying the point at issue in clear terms, that tender will be liable to be ignored.

29 Discrepancies in Prices

- 29.1 If, in the price structure quoted by a Tenderer, there is discrepancy between the unit price and the total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail and the total price corrected accordingly, unless the purchaser feels that the Tenderer has made a mistake in placing the decimal point in the unit price, in which case the total price as quoted shall prevail over the unit price and the unit price corrected accordingly.
- 29.2 If there is an error in a total price, which has been worked out through addition and/or subtraction of subtotals, the subtotals shall prevail and the total corrected; and
- 29.3 If there is a discrepancy between the amount expressed in words and figures, the amount in words shall prevail, subject to sub clause 29.1 and 29.2 above.
- 29.4 If, as per the judgement of the purchaser, there is any such arithmetical discrepancy in a tender, the same will be suitably conveyed to the Tenderer by registered / speed post. If the Tenderer does not agree to the observation of the purchaser, the tender is liable to be ignored.

30. Discrepancy between original and copies of Tender

In case any discrepancy is observed between the text etc. of the original copy and that in the other copies of the same tender set, the text etc. of the original copy shall prevail. Here also, the purchaser will convey its observation suitably to the Tenderer by register / speed post and, if the Tenderer does not accept the purchaser's observation, that tender will be liable to be ignored.

31. Qualification Criteria

Tenders of the Tenderer, who do not meet the required Qualification Criteria prescribed in Section IX, will be treated as non - responsive and will not be considered further.

32. Deleted

33. Schedule-wise Evaluation

In case the List of Requirements contains more than one schedule, the responsive tenders will be evaluated and compared separately for each schedule. The tender for a schedule will not be considered if the complete requirements prescribed in that schedule are not included in the tender. However, as already mentioned in GIT sub clause 13.2, the Tenderer have the option to quote for any one or more schedules and offer discounts for combined schedules. Such discounts wherever applicable will be taken into account to determine the lowest evaluated cost for the purchaser in deciding the successful Tenderer for each schedule, subject to Tenderer(s) being responsive.

34. Comparison of Tenders

Unless mentioned otherwise in Section – III – Special Instructions to Tenderer and Section – VI – List of Requirements, the comparison of the responsive tenders shall be carried out on Delivery Duty Paid (DDP) consignee site basis.

35. Additional Factors and Parameters for Evaluation and Ranking of Responsive Tenders

- 35.1 Further to GIT Clause 34 above, the purchaser's evaluation of a tender will include and take into account the following:
 - i) In the case of goods manufactured in India or goods of foreign origin already located in India, sales tax & other similar taxes and excise duty & other similar duties, Customs Duties, Service Tax, Works Contract Tax etc which will be contractually payable (to the Tenderer), on the goods if a contract is awarded on the Tenderer; and
 - ii) in the case of goods of foreign origin offered from abroad, customs duty and other similar import duties/taxes, which will be contractually payable (to the Tenderer) on the goods if the contract is awarded on the Tenderer.
- 35.2 The purchaser's evaluation of tender will also take into account the additional factors, if any, incorporated in SIT in the manner and to the extent indicated therein.
- 35.3 The Purchaser reserves the right to give the price preference to small-scale sectors etc. and purchase preference to central public sector undertakings as per the instruction in vogue while evaluating, comparing and ranking the responsive tenders.

36. Tenderer's capability to perform the contract

- 36.1 The purchaser, through the above process of tender scrutiny and tender evaluation will determine to its satisfaction whether the Tenderer, whose tender has been determined as the lowest evaluated responsive tender is eligible, qualified and capable in all respects to perform the contract satisfactorily. If, there is more than one schedule in the List of Requirements, then, such determination will be made separately for each schedule.
- 36.2 The above-mentioned determination will, interalia, take into account the Tenderer's financial, technical and production capabilities for satisfying all the requirements of the purchaser as incorporated in the TE document. Such determination will be based upon

scrutiny and examination of all relevant data and details submitted by the Tenderer in its tender as well as such other allied information as deemed appropriate by the purchaser.

37. Contacting the Purchaser

- 37.1 From the time of submission of tender to the time of awarding the contract, if a Tenderer needs to contact the purchaser for any reason relating to this tender enquiry and / or its tender, it should do so only in writing.
- 37.2 In case a Tenderer attempts to influence the purchaser in the purchaser's decision on scrutiny, comparison & evaluation of tenders and awarding the contract, the tender of the Tenderer shall be liable for rejection in addition to appropriate administrative actions being taken against that Tenderer, as deemed fit by the purchaser.

G. AWARD OF CONTRACT

38. Purchaser's Right to accept any tender and to reject any or all tenders

The purchaser reserves the right to accept in part or in full any tender or reject any or more tender(s) without assigning any reason or to cancel the tendering process and reject all tenders at any time prior to award of contract, without incurring any liability, whatsoever to the affected Tenderer or Tenderes.

39. Award Criteria

Subject to GIT clause 38 above, the contract will be awarded to the lowest evaluated responsive Tenderer decided by the purchaser in terms of GIT Clause 36.

40. Variation of Quantities at the Time of Award/ Currency of Contract

- 40.1 At the time of awarding the contract, the purchaser reserves the right to increase or decrease by up to twenty five (25) per cent, the quantity of goods and services mentioned in the schedule (s) in the "List of Requirements" (rounded ofto next whole number) without any change in the unit price and other terms & conditions quoted by the Tenderer.
- 40.2 If the quantity has not been increased at the time of the awarding the contract, the purchaser reserves the right to increase by up to twenty five (25) per cent, the quantity of goods and services mentioned in the contract (rounded off to next whole number) without any change in the unit price and other terms & conditions mentioned in the contract, during the currency of the contract after one year from the Date of Notification of Award.

41. Notification of Award

- 41.1 Before expiry of the tender validity period, the purchaser will notify the successful Tenderer(s) in writing, by registered / speed post or by fax/ telex/cable (to be confirmed by registered / speed post) that its tender for goods & services, which have been selected by the purchaser, has been accepted, also briefly indicating there in the essential details like description, specification and quantity of the goods & services and corresponding prices accepted. The successful Tenderer must furnish to the purchaser the required performance security within thirty days from the date of dispatch of this notification, failing which the EMD will forfeited and the award will be cancelled. Relevant details about the performance security have been provided under GCC Clause 5 under Section IV.
- 41.2 The Notification of Award shall constitute the conclusion of the Contract.

42. Issue of Contract

- 42.1 Promptly after notification of award, the Purchaser/Consignee will mail the contract form (as per Section XVI) duly completed and signed, in duplicate, to the successful Tenderer by registered / speed post.
- 42.2 Within twenty one days from the date of the contract, the successful Tenderer shall return the original copy of the contract, duly signed and dated, to the Purchaser/Consignee by registered / speed post.
- 42.3 The Purchaser/Consignee reserves the right to issue the Notification of Award consignee wise.

43. Non-receipt of Performance Security and Contract by the Purchaser/Consignee

Failure of the successful Tenderer in providing performance security and / or returning contract copy duly signed in terms of GIT clauses 41 and 42 above shall make the Tenderer liable for forfeiture of its EMD and, also, for further actions by the Purchaser/Consignee against it as per the clause 24 of GCC – Termination of default.

44. Return of E M D

The earnest money of the successful Tenderer and the unsuccessful Tenderer will be returned to them without any interest, whatsoever, in terms of GIT Clause 19.6.

45. Publication of Tender Result

The name and address of the successful Tenderer(s) receiving the contract(s) will be mentioned in the notice board/bulletin/web site of the purchaser.

46. Corrupt or Fraudulent Practices

It is required by all concerned namely the Consignee/Tenderer/Suppliers etc to observe the highest standard of ethics during the procurement and execution of such contracts. In pursuance of this policy, the Purchaser: -

- (a) defines, for the purposes of this provision, the terms set forth below as follows:
 - "corrupt practice" means the offering, giving, receiving or soliciting of any thing
 of value to influence the action of a public official in the procurement process or
 in contract execution; and
 - (ii) "fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Purchaser, and includes collusive practice among Tenderer (prior to or after Tender submission) designed to establish Tender prices at artificial noncompetitive levels and to deprive the Purchaser of the benefits of free and open competition;
- (b) will reject a proposal for award if it determines that the Tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question:
- (c) will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract by the purchaser if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing the contract.

SECTION - III SPECIAL INSTRUCTIONS TO TENDERER (SIT)

Sl. No.	GIT Clause	Topic	SIT Provision	Page No.
	No.			
A	1 to 7	Preamble	No Change	23
В	8 to 10	TE documents	No Change	23
С	11 to 21	Preparation of Tenders	No Change	23
D	22 to24	Submission of Tenders	Change	23
Е	25	Tender Opening	No Change	23
F	26 to 37	Scrutiny and Evaluation of Tenders	No Change	23
G	38 to 45	Award of Contract	No Change	23

The following Special Instructions to Tenderers will apply for this purchase. These special instructions will modify/substitute/supplement the corresponding General Instructions to Tenderers (GIT) incorporated in Section II. The corresponding GIT clause numbers have also been indicated in the text below:

In case of any conflict between the provision in the GIT and that in the SIT, the provision contained in the SIT shall prevail.

SUBMISSION OF e-TENDERS

- (i) All the necessary documents as prescribed in the NIT shall be prepared and scanned in different files (in PDF format as prescribed) and uploaded for on-line submission of Proposal.
- (ii) Except Tender Fee and EMD, all document(s)/ information(s) including the Financial Proposal (i.e. FORMAT FOR SUBMISSION OF FINANCIAL PROPOSAL) should be uploaded **online only** in the prescribed format given in the website. No other mode of submission shall be acceptable.
- (iii) The prospective Tenderer may scan the documents in low resolution (75 to 100 DPI) instead of 200 DPI. The documents may be scanned for further lower resolution (if possible). This would reduce the size of the Cover and would be uploaded faster.
- (iv) The prospective Tenderer may upload Drawing files, if any, in ".dwf" format so that the size of document is less. This is a generic format and all software supports this format.
- (v) The Individual file size of uploading is restricted upto 5 MB .Tenderer may upload multiple files (Not exceeding 5 MB individually) & name the files in a way , which describes the contents.

SECTION - IV

GENERAL CONDITIONS OF CONTRACT (GCC)

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1. Application

The General Conditions of Contract incorporated in this section shall be applicable for this purchase to the extent the same are not superseded by the Special Conditions of Contract prescribed under Section V, List of requirements under Section VI and Technical Specification under Section VII of this document.

2. Use of contract documents and information

- 2.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract or any provision thereof including any specification, drawing, sample or any information furnished by or on behalf of the purchaser in connection therewith, to any person other than the person(s) employed by the supplier in the performance of the contract emanating from this TE document. Further, any such disclosure to any such employed person shall be made in confidence and only so far as necessary for the purposes of such performance for this contract.
- 2.2 Further, the supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC sub-clause 2.1 above except for the sole purpose of performing this contract.
- 2.3 Except the contract issued to the supplier, each and every other document mentioned in GCC sub-clause 2.1 above shall remain the property of the purchaser and, if advised by the purchaser, all copies of all such documents shall be returned to the purchaser on completion of the supplier's performance and obligations under this contract.

3. Patent Rights

The supplier shall, at all times, indemnify and keep indemnified the purchaser, free of cost, against all claims which may arise in respect of goods & services to be provided by the supplier under the contract for infringement of any intellectual property rights or any other right protected by patent, registration of designs or trademarks. In the event of any such claim in respect of alleged breach of patent, registered designs, trade marks etc. being made against the purchaser, the purchaser shall notify the supplier of the same and the supplier shall, at his own expenses take care of the same for settlement without any liability to the purchaser.

4. Country of Origin

- 4.1 All goods and services to be supplied and provided for the contract shall have the origin in India or in the countries with which the Government of India has trade relations.
- 4.2 The word "origin" incorporated in this clause means the place from where the goods are mined, cultivated, grown, manufactured, produced or processed or from where the services are arranged.
- 4.3 The country of origin may be specified in the Price Schedule

5. Performance Security

5.1 Within Thirty (30) days from date of the issue of notification of award by the Purchaser/Consignee, the supplier, shall furnish performance security to the Purchaser/Consignee for an amount equal to ten percent (10%) of the total value of the contract, valid up to sixty (60) days after the date of completion of all contractual obligations by the supplier, including the warranty obligations, initially valid for a period of minimum 32 months from the date of Notification of Award for Voltage stabilizers & 20 months for other items

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- The Performance security shall be denominated in Indian Rupees or in the currency of the contract as detailed below:
 - It shall be in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any Scheduled bank in India or Bank Guarantee issued by a Scheduled bank in India, in the prescribed form as provided in section XV of this document in favour of the Purchaser/Consignee. The validity of the Fixed Deposit receipt or Bank Guarantee will be for a period up to sixty (60) days beyond Warranty Period.
- 5.3 In the event of any failure /default of the supplier with or without any quantifiable loss to the government including furnishing of consignee wise Bank Guarantee as per Proforma in Section XV, the amount of the performance security is liable to be forfeited. The Administration Department may do the needful to cover any failure/default of the supplier with or without any quantifiable loss to the Government.
- In the event of any amendment issued to the contract, the supplier shall, within twenty-one (21) days of issue of the amendment, furnish the corresponding amendment to the Performance Security (as necessary), rendering the same valid in all respects in terms of the contract, as amended.
- 5.5 Deleted
- 5.6 Subject to GCC sub clause 5.3 above, the Purchaser/Consignee will release the Performance Security without any interest to the supplier on completion of the supplier's all contractual obligations including the warranty obligations.

6. Technical Specifications and Standards

The Goods & Services to be provided by the supplier under this contract shall conform to the technical specifications and quality control parameters mentioned in 'Technical Specification' and 'Quality Control Requirements' under Sections VII and VIII of this document.

7. Packing and Marking

- 7.1 The packing for the goods to be provided by the supplier should be strong and durable enough to withstand, without limitation, the entire journey during transit including transhipment (if any), rough handling, open storage etc. without any damage, deterioration etc. As and if necessary, the size, weights and volumes of the packing cases shall also take into consideration, the remoteness of the final destination of the goods and availability or otherwise of transport and handling facilities at all points during transit up to final destination as per the contract.
- 7.2 The quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall strictly comply with the requirements as provided in Technical Specifications and Quality Control Requirements under Sections VII and VIII and in SCC under Section V. In case the packing requirements are amended due to issue of any amendment to the contract, the same shall also be taken care of by the supplier accordingly.
- 7.3 Packing instructions:

Unless otherwise mentioned in the Technical Specification and Quality Control Requirements under Sections VII and VIII and in SCC under Section V, the supplier shall make separate packages for each consignee (in case there is more than one consignee mentioned in the contract) and mark each package on three sides with the following with indelible paint of proper quality:

- a. contract number and date
- b. brief description of goods including quantity
- c. packing list reference number
- d. country of origin of goods
- e. consignee's name and full address and
- f. supplier's name and address

8. Inspection, Testing and Quality Control

- 8.1 The purchaser and/or its nominated representative(s) will, without any extra cost to the purchaser, inspect and/or test the ordered goods and the related services to confirm their conformity to the contract specifications and other quality control details incorporated in the contract. The purchaser shall inform the supplier in advance, in writing, the purchaser's programme for such inspection and, also the identity of the officials to be deputed for this purpose. "The cost towards the transportation, boarding and lodging will be borne by the purchaser and/or its nominated representative(s) for the first visit. In case the goods are rejected in the first instance and the supplier requests for re-inspection, and if same is accepted by purchaser/consignee/PSA/PA, all subsequent inspections shall be at the cost of the supplier. The expense will be to and fro Economy Airfare, Local Conveyance, Boarding and Lodging of the inspection team for the inspection period."
- 8.2 The Technical Specification and Quality Control Requirements incorporated in the contract shall specify what inspections and tests are to be carried out and, also, where and how they are to be conducted. If such inspections and tests are conducted in the premises of the supplier or its subcontractor(s), all reasonable facilities and assistance, including access to relevant drawings, design details and production data, shall be furnished by the supplier to the purchaser's inspector at no charge to the purchaser.
- 8.3 If during such inspections and tests the contracted goods fail to conform to the required specifications and standards, the purchaser's inspector may reject them and the supplier shall either replace the rejected goods or make all alterations necessary to meet the specifications and standards, as required, free of cost to the purchaser and resubmit the same to the purchaser's inspector for conducting the inspections and tests again.
- In case the contract stipulates pre-despatch inspection of the ordered goods at supplier's premises, the supplier shall put up the goods for such inspection to the purchaser's inspector well ahead of the contractual delivery period, so that the purchaser's inspector is able to complete the inspection within the contractual delivery period.
- 8.5 If the supplier tenders the goods to the purchaser's inspector for inspection at the last moment without providing reasonable time to the inspector for completing the inspection within the contractual delivery period, the inspector may carry out the inspection and complete the formality beyond the contractual delivery period at the risk and expense of the supplier. The fact that the goods have been inspected after the contractual delivery period will not have the effect of keeping the contract alive and this will be without any prejudice to the legal rights and remedies available to the purchaser under the terms & conditions of the contract.
- 8.6 The purchaser's/consignee's contractual right to inspect, test and, if necessary, reject the goods after the goods' arrival at the final destination shall have no bearing of the fact that the goods have previously been inspected and cleared by purchaser's inspector during predespatch inspection mentioned above.
 - "On rejection, the supplier shall remove such stores within 14 days of the date of intimation of such rejection from the consignee's premises. If such goods are not removed by the supplier within the period mentioned above, the purchaser/consignee may remove the rejected stores and either return the same to the supplier at his risk and cost by such mode of transport as purchaser/consignee may decide or dispose of such goods at the suppliers

- risk to recover any expense incurred in connection with such disposals and also the cost of the rejected stores if already paid for."
- 8.7 Goods accepted by the purchaser/consignee and/or its inspector at initial inspection and in final inspection in terms of the contract shall in no way dilute purchaser's/consignee's right to reject the same later, if found deficient in terms of the warranty clause of the contract, as incorporated under GCC Clause 15.
- 8.8 Deleted

9. Terms of Delivery

Goods shall be delivered by the supplier in accordance with the terms of delivery and as per the delivery period specified in the schedule of requirement. Please note that the time shall be the essence of the contract.

10. Transportation of Goods

10.1 Deleted.

10.2 Instructions for transportation of domestic goods including goods already imported by the supplier under its own arrangement:

In case no instruction is provided in this regard in the SCC, the supplier will arrange transportation of the ordered goods as per its own procedure.

11. Insurance:

Unless otherwise instructed in the SCC, the supplier shall make arrangements for insuring the goods against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the following manner:

- i) In case of supply of domestic goods on Consignee site basis, the supplier shall be responsible till the entire stores contracted for arrival in good condition at destination. The transit risk in this respect shall be covered by the Supplier by getting the stores duly insured for an amount equal to 110% of the value of the goods from ware house to ware house (consignee site) on all risk basis. The insurance cover shall be obtained by the Supplier and should be valid till 3 months after the receipt of goods by the Consignee (excluding Insulated Vaccine van).
 - ii) For Insulated Vaccine Van, the transit risk shall be covered by the supplier by getting the stores duly insured for amount equal to 110% of the value of the goods up to the consignee site.
- iii) Deleted

If the equipment is not commissioned and handed over to the consignee within 3 months, the insurance will be got extended by the supplier at their cost till the successful installation, testing, commissioning and handing over of the goods to the consignee. In case the delay in the installation and commissioning is due to handing over of the site to the supplier by the consignee, such extensions of the insurance will still be done by the supplier, but the insurance extension charges at actual will be reimbursed.

12. Spare parts

- 12.1 If specified in the List of Requirements and in the resultant contract, the supplier shall supply/provide any or all of the following materials, information etc. pertaining to spare parts manufactured and/or supplied by the supplier:
 - a) The spare parts as selected by the Purchaser/Consignee to be purchased from the supplier, subject to the condition that such purchase of the spare parts shall not relieve the supplier of any contractual obligation including warranty obligations; and
 - b) In case the production of the spare parts is discontinued:
 - Sufficient advance notice to the Purchaser/Consignee before such discontinuation to provide adequate time to the purchaser to purchase the required spare parts etc., and
 - ii) Immediately following such discontinuation, providing the Purchaser/Consignee, free of cost, the designs, drawings, layouts and specifications of the spare parts, as and if requested by the Purchaser/Consignee.
- 12.2 Supplier shall carry sufficient inventories to assure ex-stock supply of consumable spares for the goods so that the same are supplied to the Purchaser/Consignee promptly on receipt of order from the Purchaser/Consignee.

13. Incidental services

Subject to the stipulation, if any, in the SCC (Section - V), List of Requirements (Section - VI) and the Technical Specification (Section - VII), the supplier shall be required to perform the following services.

- i) Installation & commissioning, Supervision and Demonstration of the goods
- ii) Providing required jigs and tools for assembly, minor civil works required for the completion of the installation.
- iii) Training of Consignee's Staff, operators etc. for operating and maintaining the goods
- iv) Supplying required number of operation & maintenance manual for the goods

14. Distribution of Dispatch Documents for Clearance/Receipt of Goods

The supplier shall send all the relevant despatch documents well in time to the Purchaser/Consignee to enable the Purchaser/Consignee clear or receive (as the case may be) the goods in terms of the contract.

Unless otherwise specified in the SCC, the usual documents involved and the drill to be followed in general for this purpose are as follows.

A) For Domestic Goods, including goods already imported by the supplier under its own arrangement

Within 24 hours of delivery, the supplier shall notify the purchaser, consignee, and others concerned if mentioned in the contract, the complete details of despatch and also supply the following documents to them by registered post / speed post (or as instructed in the contract):

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- (i) Four copies of supplier's invoice showing contract number, goods description, quantity, unit price and total amount;
- (ii) Consignee Receipt Certificate as per Section XVII in original issued by the authorized representative of the consignee;
- (iii) Two copies of packing list identifying contents of each package;
- (iv) Inspection certificate issued by the nominated Inspection agency, if any.
- (v) Certificate of origin;
- (vi) Insurance Certificate as per GCC Clause 11.
- (vii) Manufacturers/Supplier's warranty certificate & In-house inspection certificate.
- B) Deleted

15. Warranty

- 15.1 The supplier warrants comprehensively that the goods supplied under the contract is new, unused and incorporate all recent improvements in design and materials unless prescribed otherwise by the purchaser in the contract. The supplier further warrants that the goods supplied under the contract shall have no defect arising from design, materials (except when the design adopted and / or the material used are as per the Purchaser's/Consignee's specifications) or workmanship or from any act or omission of the supplier, that may develop under normal use of the supplied goods under the conditions prevailing in India.
- This warranty shall remain valid for <u>as mentioned in the technical specifications</u> after the goods or any portion thereof as the case may be, have been delivered to the final destination and installed and commissioned at the final destination and accepted by the Purchaser/Consignee in terms of the contract, unless specified otherwise in the SCC.
 - a. No conditional warranty will be acceptable.
 - b. Warranty will be inclusive of all accessories& consumable.
 - c. Replacement and repair will be under taken for the defective goods.
 - d. Proper marking has to be made for all spares for identification like printing of installation and repair dates.
- 15.3 In case of any claim arising out of this warranty, the Purchaser/Consignee shall promptly notify the same in writing to the supplier. The period of the warranty will be as per G.C.C clause number 15.2 above irrespective of any other period mentioned elsewhere in the Tenderding documents.
- 15.4 Upon receipt of such notice, the supplier shall, within 48 hours on a 24(hrs) X 7 (days) X 365 (days) basis respond to take action and to repair or replace the defective goods or parts thereof, free of cost, at the ultimate destination within next 48 hours. The supplier shall take over the replaced parts/goods after providing their replacements and no claim, whatsoever shall lie on the purchaser for such replaced parts/goods thereafter. The penalty clause for non-rectification will be applicable as per tender conditions.
- 15.5 In the event of any rectification of a defect or replacement of any defective goods during the warranty period, the warranty for the rectified/replaced goods shall be extended to a further period of twenty four (24) months from the date such rectified / replaced goods starts functioning to the satisfaction of the purchaser.
- 15.6 If the supplier, having been notified, fails to respond to take action to repair or replace the defect(s) within 48 hours on a 24(hrs) X 7 (days) X 365 (days) basis, the purchaser may proceed to take such remedial action(s) as deemed fit by the purchaser, at the risk and expense of the supplier and without prejudice to other contractual rights and remedies, which the purchaser may have against the supplier.
- 15.7 Deleted

- 15.9 The supplier along with its Indian Agent shall ensure continued supply of the spare parts for the machines and equipment supplied by them to the purchaser for 10 years from the date of installation and handing over.
- 15.10 The Supplier along with its Indian Agent shall always accord most favoured client status to the Purchaser vis-à-vis its other Clients/Purchasers of its equipment/machines/goods etc. and shall always give the most competitive price for its machines/equipment supplied to the Purchaser/Consignee.
- 15.11 Deleted
- 15.12 In regard to Voltage Stabilizer, Stem Thermometer, Cold Boxes, Vaccine Carrier and Ice Pack the supplier shall replace it with a new one free of cost if the same is found defective within the warranty period. The supplier shall take over defective stabilizer or stem thermometer after providing the replacement. The warranty for the replaced goods shall be same as in Clause 15.2 of GCC from the date of replacement."

16. Assignment

The Supplier shall not assign, either in whole or in part, its contractual duties, responsibilities and obligations to perform the contract, except with the Purchaser's prior written permission.

17. Sub Contracts

- 17.1 The Supplier shall notify the Purchaser in writing of all sub contracts awarded under the contract if not already specified in its tender. Such notification, in its original tender or later, shall not relieve the Supplier from any of its liability or obligation under the terms and conditions of the contract.
- 17.2 Sub contract shall be only for bought out items and sub-assemblies.
- 17.3 Sub contracts shall also comply with the provisions of GCC Clause 4 ("Country of Origin").

18. Modification of contract

- 18.1 If necessary, the purchaser may, by a written order given to the supplier at any time during the currency of the contract, amend the contract by making alterations and modifications within the general scope of contract in any one or more of the following:
 - a) Specifications, drawings, designs etc. where goods to be supplied under the contract are to be specially manufactured for the purchaser,
 - b) Mode of packing,
 - c) Incidental services to be provided by the supplier
 - d) Mode of despatch,
 - e) Place of delivery, and
 - f) Any other area(s) of the contract, as felt necessary by the purchaser depending on the merits of the case.
- 18.2 In the event of any such modification/alteration causing increase or decrease in the cost of goods and services to be supplied and provided, or in the time required by the supplier to perform any obligation under the contract, an equitable adjustment shall be made in the contract price and/or contract delivery schedule, as the case may be, and the contract amended accordingly. If the supplier doesn't agree to the adjustment made by the Purchaser/Consignee, the supplier shall convey its views to the Purchaser/Consignee within twenty-one days from the date of the supplier's receipt of the Purchaser's/Consignee's amendment / modification of the contract.

19. Prices

Prices to be charged by the supplier for supply of goods and provision of services in terms of the contract shall not vary from the corresponding prices quoted by the supplier in its tender and incorporated in the contract except for any price adjustment authorised in the SCC.

20. Taxes and Duties

- 20.1 Supplier shall be entirely responsible for all taxes, duties, fees, levies etc. incurred until delivery of the contracted goods to the purchaser.
- 20.2 Further instruction, if any, shall be as provided in the SCC.
- 20.3 The entry tax, if applicable, the exemption certificate will be issued or the same will be reimbursed by purchaser/ consignee. The road permits will be issued by the consignee at the time of delivery of goods.

21. Terms and Mode of Payment

21.1 Payment Terms

Payment shall be made in Indian Rupees as specified in the contract in the following manner:

a) On delivery:

- 75% payment of the contract price shall be paid on receipt of goods in good condition and upon the submission of the following documents:
- Four copies of supplier's invoice showing contract number ,goods description, quantity, unit price and total amount;
- (ii) Consignee Receipt Certificate as per Section XVII in original issued by the authorized representative of the consignee;
- (iii)Two copies of packing list identifying contents of each package;
- (iv)Inspection certificate issued by the nominated Inspection agency, if any.
- (v) Insurance Certificate as per GCC Clause 11anddocuments also to be submitted for payment of LC confirming that dispatch documents has already been sent to all concernedasperthecontractwithin24hours;
- (vi)Certificate of origin.

b) On Acceptance:

Balance 25%payment would be made against 'Final Acceptance Certificate' as per Section XVIII of goods to be issued by the consignees subject to recoveries, if any, either on account of non-rectification of defects/deficiencies not attended by the Supplier or otherwise.

B) Payment for Imported Goods: Deleted

C) Payment of Turnkey, if any:

Turnkey payment will be made to the manufacturer's agent in Indian rupees indicated in the relevant PriceS chedule (as per prevailing rate of exchange ruling on the date of Contract) and shall not be subject to further escalation/ exchange variation. Payment shall be made in Indian Rupees to the Indian Agent on proof of 100% payment to the Foreign Principal.

21.2 The supplier shall not claim any interest on payments under the contract.

- 21.3 Where there is a statutory requirement for tax deduction at source, such deduction towards income tax and other tax as applicable will be made from the bills payable to the Supplier at rates as notified from time to time.
- 21.4 The payment shall be made in the currency / currencies authorised in the contract.
- 21.5 The supplier shall send its claim for payment in writing, when contractually due, along with relevant documents etc., duly signed with date, to respective consignees.
- 21.6 While claiming payment, the supplier is also to certify in the bill that the payment being claimed is strictly in terms of the contract and all the obligations on the part of the supplier for claiming that payment has been fulfilled as required under the contract.
- 21.7 While claiming reimbursement of duties, taxes etc. (like sales tax, excise duty, custom duty) from the Purchaser/Consignee, as and if permitted under the contract, the supplier shall also certify that, in case it gets any refund out of such taxes and duties from the concerned authorities at a later date, it (the supplier) shall refund to the Purchaser/Consignee forthwith.
- 21.9 In case where the supplier is not in a position to submit its bill for the balance payment for want of receipted copies of Inspection Note from the consignee and the consignee has not complained about the non-receipt, shortage, or defects in the supplies made, balance amount will be paid by the paying authority without consignee's receipt certificate after three months from the date of the preceding part payment for the goods in question, subject to the following conditions:
 - (a) The supplier will make good any defect or deficiency that the consignee (s) may report within six months from the date of despatch of goods.
 - (b) Delay in supplies, if any, has been regularized.
 - (c) The contract price where it is subject to variation has been finalized.
 - (d) The supplier furnishes the following undertakings:

"I/We,	certify that I/	Ne have not	received ba	ck the Inspe	ction Note	duly
receipted by the co	nsignee or an	y communica	tion from the	purchaser o	r the consi	gnee
about non-receipt, s	hortage or def	ects in the go	ods supplied.	. ľ/We	agree to r	nake
good any defect or	deficiency that	the consigne	e may report	within three r	months fron	n the
date of receipt of this	s balance pavn	nent.				

22. Delay in the supplier's performance

- 22.1 The supplier shall deliver the goods and perform the services under the contract within the time schedule specified by the Purchaser/Consignee in the List of Requirements and as incorporated in the contract.
- 22.2 Subject to the provision under GCC clause 26, any unexcused delay by the supplier in maintaining its contractual obligations towards delivery of goods and performance of services shall render the supplier liable to any or all of the following sanctions:
 - (i) imposition of liquidated damages,
 - (ii) forfeiture of its performance security and
 - (iii) termination of the contract for default.
- 22.3 If at any time during the currency of the contract, the supplier encounters conditions hindering timely delivery of the goods and performance of services, the supplier shall promptly inform the Purchaser/Consignee in writing about the same and its likely duration and make a request to the Purchaser/Consignee for extension of the delivery schedule accordingly. On receiving the supplier's communication, the Purchaser/Consignee shall examine the situation as soon as possible and, at its discretion, may agree to extend the

- delivery schedule, with or without liquidated damages for completion of supplier's contractual obligations by issuing an amendment to the contract.
- 22.4 When the period of delivery is extended due to unexcused delay by the supplier, the amendment letter extending the delivery period shall, interalia contain the following conditions:
 - (a) The Purchaser/Consignee shall recover from the supplier, under the provisions of the clause 23 of the General Conditions of Contract, liquidated damages on the goods and services, which the Supplier has failed to deliver within the delivery period stipulated in the contract.
 - (b) That no increase in price on account of any ground, whatsoever, including any stipulation in the contract for increase in price on any other ground and, also including statutory increase in or fresh imposition of customs duty, excise duty, sales tax/ VAT, Service Tax and Works Contract Tax or on account of any other tax or duty which may be levied in respect of the goods and services specified in the contract, which takes place after the date of delivery stipulated in the contract shall be admissible on such of the said goods and services as are delivered and performed after the date of the delivery stipulated in the contract.
 - (c) But nevertheless, the Purchaser/Consignee shall be entitled to the benefit of any decrease in price on account of reduction in or remission of customs duty, excise duty, sales tax/ VAT, Service Tax and Works Contract Tax or any other duty or tax or levy or on account of any other grounds, which takes place after the expiry of the date of delivery stipulated in the contract.
- 22.5 The supplier shall not dispatch the goods after expiry of the delivery period. The supplier is required to apply to the Purchaser/Consignee for extension of delivery period and obtain the same before despatch. In case the supplier dispatches the goods without obtaining an extension, it would be doing so at its own risk and no claim for payment for such supply and / or any other expense related to such supply shall lie against the purchaser.

23. Liquidated damages

Subject to GCC clause 26, if the supplier fails to deliver any or all of the goods or fails to perform the services within the time frame(s) incorporated in the contract, the Purchaser/Consignee shall, without prejudice to other rights and remedies available to the Purchaser/Consignee under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% per week of delay or part thereof on delayed supply of goods and/or services until actual delivery or performance subject to a maximum of 10% of the contract price. Once the maximum is reached Purchaser/Consignee may consider termination of the contract as per GCC 24.

During the above-mentioned delayed period of supply and / or performance, the conditions incorporated under GCC sub-clause 22.4 above shall also apply.

24. Termination for default

24.1 The Purchaser/Consignee, without prejudice to any other contractual rights and remedies available to it (the Purchaser/Consignee), may, by written notice of default sent to the supplier, terminate the contract in whole or in part, if the supplier fails to deliver any or all of the goods or fails to perform any other contractual obligation(s) within the time period specified in the contract, or within any extension thereof granted by the Purchaser/Consignee pursuant to GCC sub-clauses 22.3 and 22.4.

- 24.2 In the event of the Purchaser/Consignee terminates the contract in whole or in part, pursuant to GCC sub-clause 24.1 above, the Purchaser/Consignee may procure goods and/or services similar to those cancelled, with such terms and conditions and in such manner as it deems fit and the supplier shall be liable to the Purchaser/Consignee for the extra expenditure, if any, incurred by the Purchaser/Consignee for arranging such procurement.
- 24.3 Unless otherwise instructed by the Purchaser/Consignee, the supplier shall continue to perform the contract to the extent not terminated.

25. Termination for insolvency

If the supplier becomes bankrupt or otherwise insolvent, the purchaser reserves the right to terminate the contract at any time, by serving written notice to the supplier without any compensation, whatsoever, to the supplier, subject to further condition that such termination will not prejudice or affect the rights and remedies which have accrued and / or will accrue thereafter to the Purchaser/Consignee.

26. Force Majeure

- 26.1 Notwithstanding the provisions contained in GCC clauses 22, 23 and 24, the supplier shall not be liable for imposition of any such sanction so long the delay and/or failure of the supplier in fulfilling its obligations under the contract is the result of an event of Force Majeure.
- 26.2 For purposes of this clause, Force Majeure means an event beyond the control of the supplier and not involving the supplier's fault or negligence and which is not foreseeable and not brought about at the instance of , the party claiming to be affected by such event and which has caused the non performance or delay in performance. Such events may include, but are not restricted to, acts of the Purchaser/Consignee either in its sovereign or contractual capacity, wars or revolutions, hostility, acts of public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes excluding by its employees, lockouts excluding by its management, and freight embargoes.
- 26.3 If a Force Majeure situation arises, the supplier shall promptly notify the Purchaser/Consignee in writing of such conditions and the cause thereof within twenty one days of occurrence of such event. Unless otherwise directed by the Purchaser/Consignee in writing, the supplier shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.
- 26.4 If the performance in whole or in part or any obligation under this contract is prevented or delayed by any reason of Force Majeure for a period exceeding sixty days, either party may at its option terminate the contract without any financial repercussion on either side.
- 26.5 In case due to a Force Majeure event the Purchaser/Consignee is unable to fulfil its contractual commitment and responsibility, the Purchaser/Consignee will notify the supplier accordingly and subsequent actions taken on similar lines described in above subparagraphs.

27. Termination for convenience

27.1 The Purchaser/Consignee reserves the right to terminate the contract, in whole or in part for its (Purchaser's/Consignee 's) convenience, by serving written notice on the supplier at any time during the currency of the contract. The notice shall specify that the termination is for the convenience of the Purchaser/Consignee. The notice shall also indicate interalia,

- the extent to which the supplier's performance under the contract is terminated, and the date with effect from which such termination will become effective.
- 27.2 The goods and services which are complete and ready in terms of the contract for delivery and performance within thirty days after the supplier's receipt of the notice of termination shall be accepted by the Purchaser/Consignee following the contract terms, conditions and prices. For the remaining goods and services, the Purchaser/Consignee may decide:
 - a) To get any portion of the balance completed and delivered at the contract terms, conditions and prices; and / or
 - b) To cancel the remaining portion of the goods and services and compensate the supplier by paying an agreed amount for the cost incurred by the supplier towards the remaining portion of the goods and services.

28. Governing language

The contract shall be written in English language following the provision as contained in GIT clause 4. All correspondence and other documents pertaining to the contract, which the parties exchange, shall also be written accordingly in that language.

29. Notices

- 29.1 Notice, if any, relating to the contract given by one party to the other, shall be sent in writing or by cable or telex or facsimile and confirmed in writing. The procedure will also provide the sender of the notice, the proof of receipt of the notice by the receiver. The addresses of the parties for exchanging such notices will be the addresses as incorporated in the contract.
- 29.2 The effective date of a notice shall be either the date when delivered to the recipient or the effective date specifically mentioned in the notice, whichever is later.

30. Resolution of disputes

- 30.1 If dispute or difference of any kind shall arise between the Purchaser/Consignee and the supplier in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations.
- 30.2 If the parties fail to resolve their dispute or difference by such mutual consultation within twenty-one days of its occurrence, then, unless otherwise provided in the SCC, either the Purchaser/Consignee or the supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided the applicable arbitration procedure will be as per the Arbitration and Conciliation Act, 1996 of India. In the case of a dispute or difference arising between the Purchaser/Consignee and a domestic Supplier relating to any matter arising out of or connected with the contract, such dispute or difference shall be referred to the sole arbitration of an officer in the Ministry of Law and Justice, appointed to be the arbitrator by the Director General (Health Services). The award of the arbitrator shall be final and binding on the parties to the contract subject to the provision that the Arbitrator shall give reasoned award in case the value of claim in reference exceeds Rupees One lakhs (Rs. 1,00,000/-).
- 30.3 Venue of Arbitration: The venue of arbitration shall be the place from where the contract has been issued, i.e., New Delhi, India.

31. Applicable Law

The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force.

32. General/ Miscellaneous Clauses

- 32.1 Nothing contained in this Contract shall be constructed as establishing or creating between the parties, i.e. the Supplier/its Indian Agent on the one side and the Purchaser on the other side, a relationship of master and servant or principal and agent.
- 32.2 Any failure on the part of any Party to exercise right or power under this Contract shall not operate as waiver thereof.
- 32.3 The Supplier shall notify the Purchaser/Consignee /the Government of India of any material change would impact on performance of its obligations under this Contract.
- 32.4 Deleted.
- 32.5 The Supplier/its Agent shall, at all times, indemnify and keep indemnified the Purchaser/Consignee/Government of India against any claims in respect of any damages or compensation payable in consequences of any accident or injury sustained or suffered by its employees or agents or by any other third party resulting from or by any action, omission or operation conducted by or on behalf of the supplier/its associate/affiliate etc.
- 32.6 All claims regarding indemnity shall survive the termination or expiry of the contract.

SECTION - V

SPECIAL CONDITIONS OF CONTRACT (SCC)

The following Special Conditions of Contract (SCC) will apply for this purchase. The corresponding clauses of General Conditions of Contract (GCC) relating to the SCC stipulations have also been incorporated below.

These Special Conditions will modify/substitute/supplement the corresponding (GCC) clauses. Whenever there is any conflict between the provision in the GCC and that in the SCC, the provision contained in the SCC shall prevail.

SECTION - VI

LIST OF REQUIREMENTS

Part I

Item No:	Sch. No.	Item Name	Consignee	Total Quantity (nos.)
	1 (a)	Low Voltage	GMSD Karnal	3596
1	1 (b)	Low Voltage Stabilizer (110 -	GMSD Mumbai	3309
	1 (c)	240 V)*	GMSD Chennai	1704
	1 (d)	240 V)	GMSD Kolkata	3960
	2 (a)	Voltage	GMSD Karnal	4362
2	2 (b)	Voltage	GMSD Mumbai	2740
2	2(c)	Stabilizer (150- 240 Volt)*	GMSD Chennai	3370
	2 (d)	240 VOII)	GMSD Kolkata	1374
	3 (a)		GMSD Karnal	13531
3	3 (b)	Stem	GMSD Mumbai	9985
3	3 (c)	Thermometer	GMSD Chennai	12073
	3 (d)		GMSD Kolkata	8341
	4 (a)	Cold Box (Large)	GMSD Karnal	410
4	4 (b)		GMSD Mumbai	2733
4	4 (c)		GMSD Chennai	2000
	4 (d)		GMSD Kolkata	6863
	5 (a)	Cold Box (Small)	GMSD Karnal	128
5	5 (b)		GMSD Mumbai	1206
	5 (c)		GMSD Kolkata	6938
	6 (a)	Vaccine Carrier	GMSD Karnal	49834
6	6 (b)		GMSD Mumbai	67579
6	6 (c)		GMSD Chennai	68075
	6 (d)]	GMSD Kolkata	130044
7	7 (a)		GMSD Karnal	301666
	7 (b)	Ice Pack	GMSD Chennai	313330
	7 (c)		GMSD Kolkata	566598

Note *: For item SI No.1&2 i.e. voltage stabilizers only manufacturers are allowed to participate.

Part II: Required Delivery Schedule:

First 50% within 120 days and balance 50% from 121 to 180 days from the date of issue of notification of award/ purchase order. The date of delivery will be the date of delivery at consignee site.

Note: The Purchaser/Consignee reserves the right to extend the delivery period up to one year from the date of NOA at its discretion.

Part III: Scope of Incidental Services:

Installation & Commissioning, Supervision, Demonstration, Trial run and Training etc. as specified in GCC Clause 13

Part IV:

Deleted

Part V:

Deleted

Part VI:

Required Terms of Delivery and Destination.

At Consignee Site – Specified in the List of Requirements Insurance (local transportation and storage) would be borne by the Supplier from ware house to the consignee site for a period including 3 months beyond date of delivery

Destination/Consignee details are given in Section XXI

SECTION - VII

Technical Specifications

- **Note 1:** Tenderer's attention is drawn to GIT clause 18 and GIT sub-clause 11.1(c). The Tenderer is to provide the required details, information, confirmations, etc. accordingly failing which it's tender is liable to be ignored.
- **Note 2:** General: Tenderer are requested to make sure that they should attach the list of equipment for carrying out routine and preventive maintenance wherever asked for and should make sure that Electrical Safety Analyzer / Tester for Medical equipment to periodically check the electrical safety aspects as per BIS and IEC safety Standards.
- Note 3: OPTIONAL ITEMS: Tendererare requested to quote for all the available options as asked in the Tenderding document with reasonable pricing. However the pricing for optional items will not be considered for price comparison for ranking purpose. If the firm has not quoted for any optional item their offer will be treated as TECHNICALLY RESPONSIVE if otherwise meeting the specification.

Schedule No. 1(a) to 1 (d)

Equipments specifications for AUTOMATIC VOLTAGE STBILIZERS – LOW VOLTAGE(100-240 V)

1. Descrin	tion of Function	
1.1	Automatic regulation relay type voltage stabilizer will provide a preset AC output 220 volt ± 10V for fluctuating AC input voltage and Frequency 50 Hz.	
1.2	It will be connected with Ice lined refrigerators and deep freezers used for storage of vaccines.	
2 Operation	onal Requirement	
2.1	Should be able to provide stable AC power output for a wide range of	
	fluctuations as per required output	
2.2	The out put capacity of the stabilizer should be 1 KVA to be connected with	
	two nos of cold chain equipments (Ice lined refrigerators & deep freezers)	
	having capacity 500 VA each.	
	al Specifications	
3.1	Should work for input voltage range of 100 – 240 volt AC single phase with	
	high input voltage cut at 240 volt.	
3.2	Step up voltage -10 volt per stage	
3.3	Overload protection at input, automatic cut-off time – between 2-4 seconds of	
	Under voltage/Over voltage cutoff at output.	
3.4	Maximum power loss due to leakage of current – 2%	
3.5	Restart delay of 6-9 minutes after the cut-off along with quick start button.	
3.6	The output voltage should be stable and capable of operating continuously	
	with respect to any change in ambient temperature and regulation should be automatic.	
3.7	Automatic Line Voltage stabilizer (step type) should be of copper wound	
	complete with voltmeter (digital/analog) with selector switch to indicate input	
	and output voltage and construction conforming to IS: 8448/1989 Reaffirmed	
	2003.	
3.8 The output side shall be provided with MCB of suitable rating duly IS		
0.0	marked.	
3.9	Provision for two output sockets of 15 Amps ISI marked.	
3.10	Details of transformer should be furnished, such as rating, weight of winding	
3.11	and core, which should be verified during inspection.	
3.11	A Metal Oxide Varistor (MOV) for surge suppression should be provided and connected directly on the power line.	
3.12	4 Light Emitting Diode should be provided to indicate power input, power	
3.12	output, equipment in standby condition and high input voltage.	
4.0 Enviro	nmental factors	
4.0 Enviro	The unit shall be capable of operating continuously in ambient temperature of	
	(-) 20 deg.C to (+) 50 deg.C and relatively humidity of 15-90%	
4.2	The unit shall be capable of being stored continuously in ambient	
	temperature of (-) 20 deg.C to (+) 50 deg.C and relatively humidity of 15-90%	
4.3	Outer cabinet should be enamelled after proper anti-rust process.	
	ards and safety	
5.1	Manufacture should submit the test certificate from test lab accredited by	
	,	

	NABL/STQC and submit the test certificate along with tender.	
6.0 Docum		
6.1	Certification of calibration and inspection from the factory at the time of pre- dispatch inspection.	
6.2	User/technical/Maintenance Manuals to be supplied along with the supply of stabilizers to the consignee.	
7.0 Warra	nty	
7.1	The warranty shall remain valid for 2 (two) years after the goods or any portion there of as the case may be ,have been delivered to the final destination and installed and commissioned at the final destination and accepted by the Purchaser/Consignee in terms of the contract	

Schedule No. 2 (a) to 2 (d)

Equipments specifications for AUTOMATIC VOLTAGE STBILIZERS (150 to 240 V)

1. Descrip	tion of Function
1.1	Automatic regulation relay type voltage stabilizer will provide a preset AC
	output 220 volt <u>+</u> 10V for fluctuating AC input voltage and Frequency 50 Hz.
1.2	It will be connected with Ice lined refrigerators and deep freezers used for
	storage of vaccines.
2 Operation	nal Requirement
2.1	Should be able to provide stable AC power output for a wide range of
	fluctuations as per required output
2.2	The out put capacity of the stabilizer should be 1 KVA to be connected with
	two nos of cold chain equipments (Ice lined refrigerators & deep freezers)
	having capacity 500 VA each.
3 Technica	al Specifications
3.1	Should work for input voltage range of 150 – 240 volt AC single phase with
	high input voltage cut at 240 volt.
3.2	Step up voltage -10 volt per stage
3.3	Overload protection at input, automatic cut-off time – between 2-4 seconds of
	Under voltage/Over voltage cut-off at output.
3.4	Maximum power loss due to leakage of current – 2%
3.5	Restart delay of 6-9 minutes after the cut-off along with quick start button.
3.6	The output voltage should be stable and capable of operating continuously
	with respect to any change in ambient temperature and regulation should be
	automatic.
3.7	Automatic Line Voltage stabilizer (step type) should be of copper wound
	complete with voltmeter (digital/analogue) with selector switch to indicate
	input and output voltage and construction conforming to IS: 8448/1989
	Reaffirmed 2003.
3.8	The output side shall be provided with MCB of suitable rating duly ISI
	marked.
3.9	Provision for two output sockets of 15 Amps ISI marked.
3.10	Details of transformer should be furnished, such as rating, weight of winding
	and core, which should be verified during inspection.
3.11	A Metal Oxide Varistor (MOV) for surge suppression should be provided and
	connected directly on the power line.
3.12	4 Light Emitting Diode should be provided to indicate power input, power
	output, equipment in standby condition and high input voltage.
4.0 Enviro	nmental factors

4.1	The unit shall be capable of operating continuously in ambient temperature of	
	(-) 20 deg.C to (+) 50 deg.C and relatively humidity of 15-90%	
4.2	The unit shall be capable of being stored continuously in ambient	
	temperature of (-) 20 deg.C to (+) 50 deg.C and relatively humidity of 15-90%	
4.3	Outer cabinet should be enameled after proper anti rust process.	
5.0 Standa	rds and safety	
5.1	Manufacture should submit the test certificate from test lab accredited by	
	NABL/STQC and submit the test certificate along with tender.	
6.0 Docum	entation	
6.1	Certification of calibration and inspection from the factory at the time of pre-	
	dispatch inspection.	
6.2	User/technical/Maintenance Manuals to be supplied along with the supply of	
	stabilizers to the consignee.	
7.0 Warranty		
7.1	The warranty shall remain valid for 2 (two) years after the goods or any	
	portion there of as the case may be ,have been delivered to the final	
	destination and installed and commissioned at the final destination and	
	accepted by the Purchaser/Consignee in terms of the contract	

Schedule No. 3 (a) to 3 (d): ALCOHOLSTEMTHERMOMETER

Power source:

None

Temperature ranges & accuracy:

Upper limit: $+50^{\circ}$ C Lower limit: -30° C Accuracy: $+1^{\circ}$ C

Scale markings:

Easilyreadablewithaminimumspaceof1 mm between each line:

Long lines (with numbers) for each10 degrees

Short lines for even numbered degrees
Shorter lines for odd numbered degrees

Safezonesforrangesof0°Cto+8°Cand-15°Cto-25°Ctobemarkedwithagreenbar.

Maximum relative humidity:

90%

Casing specification:

Non-corrodible, sealed mechanism.

Robustness:

To with stand 5 drops from 1 metre and vibration test.

Construction:

The glass column must be protected against breakage and strongly supported so that:

- o the column cannot be displaced more than 0.5 mm vertically with respect to the scale;
- o the reading angle is between 80/100° to plane of support plate.

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Mounting specification

Hook to suspend from shelf, or adhesive. Application and remarks:

Used in side refrigerator or freezers in small health Centres. can also be packed with vaccines during transport.

WHO Specification reference:

E6/TH.3

Applies to procedures:E6/PROC/2.

Warranty:

One year replacement warranty against any manufacturing defects.

Schedule No. 4 (a) to 4(d): Cold Box (Large)

1 Description of Function

SI Name

1.1 Cold Box is essential for safe transportation of sensitive vaccines from the place of manufacturing to the place of field storage and final carriage to the place of immunization. Thus, CFC-free cold boxes ensure a pre-determined safe temperature range (+2 to +8° C) for a particular period known as cold life of the product. The cold life period varies according to the product classifications made by WHO i.e for large equipment like cold boxes, the cold life is high whereas for small equipment like vaccine carriers the cold life requirement is less.

2 Operational Requirements

SI Name

The Large cold box, long range should be able to keep the vaccine safe while transporting to long distances for longer hours of time.

3 Technical Specifications

SI Name

- 3.1 Vaccine Storage Capacity 20-30 litres(any capacity within this range is acceptable)
- 3.2 Weight Fully Loaded should be less than 50 Kgs
- 3.3 Weight Empty (with empty ice pack) should less than 25 Kg
- 3.4 External surface and internal lining material LLDPE-(Linear Low Density Polyethylene)
- 3.5 Insulation material CFC-free Polyurethane
- 3.6 Insulation thickness 100-120 mm
- 3.7 Each Cold Box shall contain adequate ice packs of following specs: Volume of Ice Pack 0.35 -0.4 litres. External dimensions 165*95*33 mm+/-1mm
- 3.8 Each vaccine carrier/cold box shall contain ice packs of WHO Specifications PIS Ref: E5/IP.2. The specifications are as given below: Water Content: 0.35 to 0.4 Litres.

External Dimensions: 165x95x33 mm +/- 1 mm

Robustness: The Ice Packs samples shall withstand a one metre drop on every face, edge and corner when in a frozen state (-10 deg C to -20 deg C). It will then successfully pass the leakage test after thawing.

Leakage Test: No leaks when 40 Kg lateral force is applied.

Features: Effective reinforcements to restrain walls against swelling. Removable cap for filling ;cap to have effective internal water seal to resist 40 kg lateral force with no leakage.

Manufacturer's recommended filling line to be clearly indicated.

Freezing Characteristics:

Shall not display super-cooling characteristics when filled with demineralised water and frozen in flat, horizontal contact with evaporator at - 8 deg C. Maximum thickness of the icepack, when frozen solid and laid flat on an evaporator surface, shall not exceed the unfrozen thickness by more than 25%. The internal dimension of the unit should be sufficient to accommodate the largest tolerances of the standard ice packs.

- 3.9 Should meet Cold Life Requirement as per WHO at 43deg C without opening Minimum 96 hrs.
- 3.10 Should be provided with handles for two people to carry it to a large vehicle.

4 System Configuration Accessories, spares and consumables

SI Name

4.1 Large Cold Box- Large Range(including integrated lockable fittings)

5 Power Supply

SI Name

None

6. Standards, Safety and Training

SI Name

- 6.1 The equipment should Conform to WHO Specifications E004/CB.01.3 The equipment should preferably be listed on the Product Information Sheet of WHO.
- 6.2 The system should be tested as per WHO Standard Test procedures as per Eoo4/ CB01-VP3. Copy enclosed

8 Documentation

SI Name

- 7.1 Manufacturers certification of compliance of test procedures as per WHO Standards Test Procedures.
- 7.2 Inspection Certificate from manufacturer to be complying with WHO specification as specified above.

8 Warranty

8.1 One year replacement warranty against any manufacturing defects

Schedule no. 5(a) to 5 (c): Cold Box (small)

1 Description of Function

SI Name

1.1 Cold Box is essential for safe transportation of sensitive vaccines from the place of manufacturing to the place of field storage and final carriage to the place of immunization. Thus, CFC-free cold boxes ensure a predetermined safe temperature range (+2 to + 8° C) for a particular period known as cold life of the product. The cold life period varies according to the product classifications made by WHO i.e for large equipment like cold boxes, the cold life is high whereas for small equipment like vaccine carriers the cold life requirement is less.

2 Operational Requirements

3 Technical Specifications

SI	Name
3.1	Vaccine Storage Capacity 5- 8 litres(any capacity within this range is acceptable
3.2	Weight Fully Loaded should be less than 35 Kgs
3.3	Weight Empty (with empty ice pack)should less than 20 Kg
3.4	External surface and internal lining material LLDPE-(Linear Low Density Polyethylene)
3.5	Insulation material CFC-free Polyurethane
3.6	Insulation thickness 52-120 mm
3.7	Each Cold Box shall contain adequate Ice Packs of the following specifications: Volume of Ice Pack 0.35 to 0.4 litres. External dimensions 165*95*33 mm+/-1mm
3.8	Each vaccine carrier/cold box shall contain ice packs of WHO Specifications PIS Ref: E5/IP.2. The specifications are as given below: Water Content: 0.35 to 0.4 Litres. External Dimensions: 165x95x33 mm +/- 1 mm. Robustness: The Ice Packs samples shall withstand a one metre drop on every face, edge and corner when in a frozen state (-10 deg C to -20 deg C). It will then successfully pass the leakage test after thawing. Leakage Test: No leaks when 40 Kg lateral force is applied. Features: Effective reinforcements to restrain walls against swelling. Removable cap for filling ;cap to have effective internal water seal to resist 40 kg lateral force with no leakage. Manufacturer's recommended filling line to be clearly indicated. Freezing Characteristics: Shall not display super-cooling characteristics when filled with demineralised water and frozen in flat, horizontal contact with evaporator at - 8 deg C.

	Maximum thickness of the icepack, when frozen solid and laid flat on an evaporator surface, shall not exceed the unfrozen thickness by more than 25%. The internal dimension of the unit should be sufficient to accommodate the largest tolerances of the standard ice packs.
3.9	Should meet Cold Life Requirement as per WHO at 43 deg C without opening Minimum 48 hrs. Preference will be given to the products having higher cold life.
3.10	Should be provided with two handles to enable it to carried by one person
4 Sy	stem Configuration Accessories, spares and consumables
SI	Name
4.1	Small Cold Box- Large Range(including integrated lockable fittings)- qty
4.2	Adequate Ice Packs to fill the box
5 Po	wer Supply
SI N	lame
N	lone
6 Sta	indards, Safety and Training
SI	Name
6.1	The equipment should Conform to WHO Specifications E004/CB01.3 The equipment should preferably be listed on the Product Information Sheet of WHO.
6.2	The system should be tested as per WHO Standard Test procedures as per E004/CB01-VP3. Copy enclosed
8 Do	cumentation
SI	Name
7.1	Manufacturers certification of compliance of test procedures as per WHO Standards Test Procedures.
7.2	Inspection Certificate from manufacturer to be complying with WHO
1.2	specification as specified above.

8.1 One year replacement warranty against any manufacturing defects

Schedule 6 (a) to 6 (d) Vaccine Carrier

1 Description of Function

SI	Name	
1.1	Vaccine carriers are used to safely carry the vaccines during transportation.	

2 Operational Requirements

SI	Name	
2.1	Small vaccines carriers, short range are required to safely transport the vaccines under cold conditions for short distances.	

3 Technical Specifications

SI	Name
3.1	Vaccine Storage Capacity 1- 2 litres(any capacity within this range is acceptable
3.2	Weight fully loaded should be less than 5 Kg
3.3	Weight empty with empty ice pack should be less than 3 kg
3.4	External surface being HDPE-(High Density Polyethylene) and internal lining of HDPE/HIPS.
3.5	Insulation material CFC-free Polyurethane
3.6	Insulation thickness: 30-50 mm
3.7	Cold Life without opening 36 hours at 43 deg C (OR BETTER)
3.8	Each vaccine carrier shall contain ice packs of WHO PQS Performance specification, E05/IP01.1 The specifications are as given below: Water Content: 0.3 Litres. External Dimensions: 163x90x33 mm ± 1mm Empty weight: 75 to 80 gram. Robustness: The Ice Packs samples shall withstand a two metre drop on every face, edge and corner when in a frozen state (-10 deg C to - 20 deg C). It will then successfully pass the leakage test after thawing. Leakage Test: No leaks when 80 Kg lateral force is applied. Features: Effective reinforcements to restrain walls against swelling. Removable cap for filling; cap to have effective internal water seal to resist 80 kg lateral force with no leakage. Manufacturer's recommended filling line to be clearly indicated. Freezing Characteristics: Shall not display super cooling characteristics when filled with de mineralised water and frozen in flat, horizontal contact with evaporator at - 8 deg C. Maximum thickness of the icepack, when frozen solid and laid flat on an evaporator surface, shall not exceed the unfrozen thickness by more than 10%. The internal dimension of the unit should be sufficient to accommodate the largest tolerances of the standard ice packs.

3.9	In addition to the existing lid of the vaccine carrier a foam pad to be provided to serve as a temporary Lid to hold the vaccine vials during immunization sessions. The pad will: * be soft foam, minimum 30 mm thickness; * fit tightly inside the neck of the carrier on top of the ice packs, under the Lid *Vaccine Carrier should not have any slit cut into it for insertion of vaccine vial. However, puff insulation should be retained.

4 System Configuration Accessories, spares and consumables

SI	Name		
4.1	Vaccine Carrier-01		
4.2	Ice Packs-04		
4.3	Foam Pad-01		

5 Power Supply

6 Standards, Safety and Training

SI	Name
6.1	The equipment should Conform to WHO PQS Performance Specifications E-04/VC 01.2. The equipment should preferably be listed on the PQS Information sheet of WHO.
6.2	The system should be tested as per WHO Product Verifications Protocol E04/VC 01-VP.2 for Vaccine Carriers.
6.3	Warranty- The manufacturer must provide unconditional replacement warranty for one years

7 Documentation

SI	Name
7.1	Manufacturer's certification of compliance of test procedures as per WHO Standards Test Procedures.
7.2	Certificate of Type Testing as per WHO Product Verification Protocol to be provided prior to dispatch. Type-testing will be carried out by an independent ISO/IEC 17025 testing laboratory, accredited for Type Testing of COLD BOXES and VACCINE CARRIERS by WHO/UNICEF/ STQC/ NABL."

Schedule no 7 (a) to 7 (c): Ice Pack for Vaccine Carrier:

Clause	Particulars	Sub clause	Specifications
1	Brief Description	1.1	Ice packs are used with vaccine carrier for transportation of UIP vaccine from PHC to session site
2	Water Content	2.1	0.3 liter
3	External Dimensions	3.1	163x90x33 mm <u>+</u> 1mm
4	Empty weight	4.1	75 to 80 gram
5	Robustness	5.1	The icepack sample shall withstand a one meter drop on every face, edge and corner when in frozen state (-10°C to -20°C). It should then successfully pass the leakage test after thawing.
6	Leakage test	6.1	No leaks when 40 kg lateral force is applied.
7	Features:	7.1	Effective reinforcement to restrain walls against swelling.
		7.2	Removable cap for filling; cap to have effective internal water sear to resist 40 kg lateral force with no leakage.
		7.3	Manufacturer's recommended filling line to be clearly indicated.
8	Freezing characteristics	8.1	Shall not display super cooling characteristics when filled with dematerialized water and frozen in flat, horizontal contact with an evaporator at -8°C.
		8.2	Maximum thickness of the icepack, when frozen solid and laid flat on an evaporator surface, shall not exceed the unfrozen thickness by more than 10%.
		8.3	The equipment should meet WHO equipment performance specifications.
9	Type Test	9.1	The Ice pack need to be Type-tested by an independent ISO/IEC 17025testing laboratory, accredited for Type Testing of COLD BOXES and VACCINE CARRIERS by WHO/ UNICEF/ STQC/ NABL compared to full conformity with the requirements of specification E 005/IP01; and Quality Control testing to be carried out in accordance with the requirement of ISO 17025:2000 or later edition.
10	Warranty	10.1	One year replacement warranty against any manufacturing defects

GENERAL TECHNICAL SPECIFICATIONS

GENERAL POINTS:

- 1. Warranty:
 - a) As per GCC Clause 15.
 - b) 98% up time Warranty of complete equipment with extension of Warranty period by double the downtime period on 24 (hrs) X 7 (days) X 365 (days) basis.
 - c) All software updates should be provided free of cost during Warranty period.

2. After Sales Service:

After sales service centre should be available at the Capital City of State on 24 (hrs) X 7 (days) X 365 (days) basis. Complaints should be attended properly, maximum within 48 hrs. The service should be provided by Tenderer /Indian Agent. Undertaking by the Principals that the spares for the equipment shall be available for at least 10 years from the date of supply. However if the manufacturer/agent does not have the service centres in India will have to set up the same within 45 days after award of the contract. The supplier will provide a monthly statement of details of complaints received, attended, response time, spare parts replaced and recouped to the consignee, state and MOHFW.

3. Training:

Deleted.

SECTION - VIII

Quality Control Requirements

(Proforma for equipment and quality control employed by the manufacturer(s)

Tender Reference No.

Date of opening

Time

Name and address of the Tenderer:

Note: All the following details shall relate to the manufacturer(s) for the goods quoted for.

- 01 Name of the manufacturer
 - a. full postal address
 - b. full address of the premises
 - c. telegraphic address
 - d. telex number
 - e. telephone number
 - f. fax number
- 02 Plant and machinery details
- 03 Manufacturing process details
- 04 Monthly (single shift) production capacity of goods quoted for
 - a. normal
 - b. maximum
- O5 Total annual turn-over (value in Rupees)
- 06 Quality control arrangement details
 - a. for incoming materials and bought-out components
 - b. for process control
 - c. for final product evaluation
- 07 Test certificate held
 - a . type test
 - b . BIS/ISO certification
 - c . any other
- 08 Details of staff
 - a. technical
 - b skilled
 - c unskilled

Signature and seal of the Tenderer

SECTION - IX

Qualification Criteria

- 01. The Tenderer must be a Manufacturer or its authorized Agent.
 - O2. (a) The Manufacturer should have supplied and installed in last <u>Five</u> years from the date of Tender Opening, atleast <u>50%</u> of the quoted quantity of the similar equipment performing similar function which has beenmeeting major specification parameters which is functioning satisfactorily any where in case of Cold Box and Vaccine Carrier both will be consider similar equipment.
 - (b) The Tenderer quoting as authorized representative of the manufacturer meeting the above criteria 02 (a) should have supplied and installed in last <u>Five</u> years from the date of Tender Opening, atleast <u>25%</u> of the quoted quantity of similar equipment (as mentioned above) which is functioning satisfactorily, any where in India.
 - (c) Manufacturers /Tenderer quoting for more than one schedule should either match or exceed the requirement of cumulitive total of such schedules quoted in the last five years.
 - (d) Manufacturer/Tenderer quoting for a schedule must quote for all the quantity in the Schedule failing which such Tenders will be summerarily rejected.
 - (e) For Voltage stabilizer (Item no. 1&2) only manufacturers are allowed to participate.

Note

- 1. The tenderer shall give an affidavit as under:
 - "We hereby certify that if at any time, information furnished by us is proved to be false or incorrect, we are liable for any action as deemed fit by the purchaser in addition to forfeiture of the earnest money."
- 2. In support of 2 (a) the Tenderer shall furnish Performance statement in the enclosed Proforma 'A'.
 - The manufacturer as well as the Tenderer/ Indian Agent shall furnish Satisfactory Performance Certificate in respect of above, duly translated in English and duly notarized in the country of origin, alongwith the tender.
- 3. The Tenderer shall furnish a brief write-up, packed with adequate data explaining and establishing his available capacity/capability (both technical and financial) to perform the Contract (if awarded) within the stipulated time period, after meeting all its current/present commitments. The Tenderer shall also furnish details of Equipment and Quality Control in the enclosed Section VIII.
- 4. Notwithstanding anything stated above, the Purchaser reserves the right to assess the Tenderer's capability and capacity to perform the contract satisfactorily before deciding on award of Contract, should circumstances warrant such an assessment in the overall interest of the Purchaser.
- 5. The Purchaser reserves the right to ask for a free demonstration of the quoted equipment at a pre determined place acceptable to the purchaser for technical acceptability as per the tender specifications, before the opening of the Price Tender.

PROFORMA 'A' PROFORMA FOR PERFORMANCE STATEMENT

(For the period of last five years)

Tender Refe	rence No.		:_					
Date of oper	ning		:_					
Time			:_					
Name and a	ddress of th	e Tenderer	:_					
Name and a	ddress of th	e manufacturer	:_					
Order placed by (full address of	laced by number and quantity of ull and date of ordered or				n of Actual	Remarks indicating reasons for delay if	Have the goods been functioning Satisfactorily	
Purchaser/ Consignee)		services		contract		any	(attach documentary proof)**	
1	2	3	4	5	6	7	8	

Signature and seal of the Tenderer

** The documentary proof will be a certificate from the consignee/end user with cross-reference of order no. and date in the certificate along with a notarized certification authenticating the correctness of the information furnished. If at any time, information furnished is proved to be false or incorrect, the earnest money furnished will be forfeited

FORMAT OF PERFORMANCE CERTIFICATE

TO WHOM IT MAY CONCERN

Date	
Certified that M/s	(name & address o
manufacturer/agent) supplied us	Nos(indicate quantity) o
equipment, (indicate	ate name of the equipment) agains
our order nodt	(please indicate
order no & date as figuring in the performance	statement).The equipment was
installed,commissioned and handed over to us	(indicate date) & since ther
the equipment is has been working to our entire satisfaction.	
DI.	N 05 : :: :: ::
Place:	Name & Designation of the
Date:	officer withseal
	(in capital letters)

SECTION - X

TENDER FORM

To
Head (P&CD), HLL Lifecare Limited, Procurement and Consultancy Division, B-14 A, Sector
-62, Noida -201307, Uttar Pradesh
Ref. Your TE document Nodated
We, the undersigned have examined the above mentioned TE document, including amendment/corrigendum No, dated (if any), the receipt of which is hereby confirmed. We now offer to supply and deliver (Description of goods and services) in conformity with your above referred document for the sum of (total tender amount in figures and words), as shown in the price schedule(s), attached herewith and made part of this tender.
If our tender is accepted, we undertake to supply the goods and perform the services as mentioned above, in accordance with the delivery schedule specified in the List of Requirements. We further confirm that, if our tender is accepted, we shall provide you with a performance security of required amount in an acceptable form in terms of GCC clause 5, read with modification, if any, in Section - V – "Special Conditions of Contract", for due performance of the contract. We agree to keep our tender valid for acceptance as required in the GIT clause 20, read with modification, if any in Section - III – "Special Instructions to Tenderer" or for subsequently extended period, if any, agreed to by us. We also accordingly confirm to aTendere by this tender up to the aforesaid period and this tender may be accepted any time before the expiry of the aforesaid period. We further confirm that, until a formal contract is executed, this tender read with your written acceptance thereof within the aforesaid period shall constitute a binding contract between us. We further understand that you are not bound to accept the lowest or any tender you may receive against your above-referred tender enquiry. We confirm that we do not stand deregistered/banned/blacklisted by any Govt. Authorities. We confirm that we fully agree to the terms and conditions specified in above mentioned TE document, including amendment/ corrigendum if any
(Signature with date)
(Signature with date)

(Name and designation) Duly authorised to sign tender for and on behalf of

SECTION – XI PRICE SCHEDULE A) PRICE SCHEDULE FOR DOMESTIC GOODS OR GOODS OF FOREIGN ORIGIN LOCATED WITHIN INDIA

1	2	3	4		5					
Schedule	Brief Descriptio	Country of Origin	Quantity (Nos.)		Total Price (at Consignee Site) basis(Rs.) 4 x 5(g)					
	n of Goods		, ,	Ex - factory/ Ex - warehouse /Ex- showroom /Off - the shelf (a)	Excise Duty (if any) [%age & value]	Sales Tax/ VAT(if any) [%age & value]	Inland Transportation, Insurance for a period including 3 months beyond date of delivery, loading/ unloading and Incidental costs till consignee's site (d)	Incidental Services	Unit Price (at Consignee Site) basis (g) =a+b+c+d+e	Total price

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e: - 1	. If there	is a discr	epancy betw	een the unit	price and	I total price	THE UNIT PRICE sha	•	me	
	. If there	is a discr	epancy betw	een the unit	price and	I total price	THE UNIT PRICE sha	•	me	
	. If there	is a discr	epancy betw	een the unit	price and	I total price	THE UNIT PRICE sha	all prevail.		
In —	1									words:
T-	otal Tende	er price in	Rupees:							

Date: 03.08.2015

SECTION – XII QUESTIONNAIRE

Fill up the Section XX - Check List for Tenderer and enclose with the Tender

- 1. The Tenderer should furnish specific answers to all the questions/issues mentioned in the Checklist. In case a question/issue does not apply to a Tenderer, the same should be answered with the remark "not applicable".
- 2. Wherever necessary and applicable, the Tenderer shall enclose certified copy as documentary proof/ evidence to substantiate the corresponding statement.
- 3. In case a Tenderer furnishes a wrong or evasive answer against any of the question/issues mentioned in the Checklist, its tender will be liable to be ignored.

SECTION - XIII

BANK GUARANTEE FORM FOR EMD

Whereas _	(hereinafter called the "Tenderer") has submitted its quotation dated for the supply of (hereinafter called the "tender")
against the	purchaser's tender enquiry No Know all persons by these presents
that we	(Hereinafter called the "Bank")
having our	r registered office at are bound unto
	(hereinafter called the "Purchaser) in the sum of
	for which payment will and truly to be made to the said Purchaser, the
Bank binds	s itself, its successors and assigns by these presents. Sealed with the Common Seal of the
said Bank i	thisday of 20 The conditions of this obligation are:
with	ne Tenderer withdraws or amends, impairs or derogates from the tender in any respect nin the period of validity of this tender.
,	ne Tenderer having been notified of the acceptance of his tender by the Purchaser during period of its validity:-
	fails or refuses to furnish the performance security for the due performance of the contract or
	fails or refuses to accept/execute the contract or
	if it comes to notice that the information/documents furnished in its tender is incorrect, false, misleading or forged
without the will note th	ake to pay the Purchaser up to the above amount upon receipt of its first written demand, a Purchaser having to substantiate its demand, provided that in its demand the Purchaser hat the amount claimed by it is due to it owing to the occurrence of one or both the two specifying the occurred condition(s).
	ntee will remain in force for a period of forty-five days after the period of tender validity and in respect thereof should reach the Bank not later than the above date.
	(Signature with date of the authorised officer of the Bank)
	Name and designation of the officer
	Seal, name & address of the Bank and address of the Branch

SECTION – XIV MANUFACTURER'S AUTHORISATION FORM

То

Head (P&CD), HLL Lifecare Limited, Procurement and Consultancy Division, B-14 A, Sector -62, Noida -201307, Uttar Pradesh

Dear Sirs	,								
		ur TE doc	ument No	!	dated _				
We,				who are	proven	and re	eputable	manu	facturers
of			(name and	description	of the	goods	offered	in the	tender)
having	factories	at				_,	hereby		authorise
Messrs				ame and ad					
	he same furthe ove referred TE							nt as c	ontained
We furt	her confirm		o supplier (<i>name and ac</i>						
contained We also h	rocess the sar I in the above I nereby extend act for the go	eferred Ti our full wa	E documents arranty, , read	for the above d with modifi	e goods cation, if	manufa any, ir	actured by	y us. ecial Co	onditions
accamen							,	Yours f	faithfully,
			for and or	[<i>Sigr</i> n behalf of M			, name a	nd des	signation]

[Name & address of the manufacturers]

- Note: 1. This letter of authorisation should be on the letter head of the manufacturing firm and should be signed by a person competent and having the power of attorney to legally bind the manufacturer.
 - 2. Original letter may be sent.

SECTION - XV

BANK GUARANTEE FORM FOR PERFORMANCE SECURITY/ CMC SECURITY

Head (P&CD), HLL Lifecare Limited, Procurement and Consultancy Division
WHEREAS
(Signature with date of the authorised officer of the Bank)
Name and designation of the officer
Seal, name & address of the Bank and address of the Branch

SECTION - XVI

CONTRACT FORM - A

CONTRACT FORM FOR SUPPLY, INSTALLATION, COMMISSIONING, HANDING OVER, TRIAL RUN, TRAINING OF OPERATORS & WARRANTY OF GOODS

(Address of th	ne Purchase	r's/Consignee's					
office issuing	the contract)					
Contract No_		dated					
This is in co	ntinuation to	o this office's Notif	ication of Awa	ard No	date	ed	
1. Name & ac	ldress of the	Supplier:			_		
2. Purchaser'	s TE docume	ent Nodat	ted	and subs	sequent	Amend	ment
· · · · — — — — — — — — — — — — — — — —	Name & address of the Supplier: and subsequent Amendment No, dated (if any), issued by the purchaser Supplier's Tender No detect.						
S. Suppliers	. Supplier's Tender No dated and subsequent communication(s) No dated (if any), exchanged between the supplier and the						
purchaser	n connection	n with this tender.), excitatiged b	ctween the t	опринст	and the	
•		ontract Form, the fo	ollowing docum	nents etc, w	hich ar	e includ	ded in the
documents	mentioned	under paragraphs 2	2 and 3 above,				
read and o	onstrued as	integral part of this of	contract:				
/:	\	- m - distinguing - of Comptume -	1.				
		onditions of Contract anditions of Contract					
	ii) List of Re		ι,				
		Specifications;					
		ontrol Requirements:	;				
		orm furnished by the					
		nedule(s) furnished b				_	
		cturers' Authorisation or's Notification of Aw		able for this	tender)	;	
(1	x) Fulcilase	1 5 NOUNCAUON OF AV	varu				
Note: The	words and	expressions used in	this contract s	shall have th	e same	meanir	ngs as are
		to them in the cor					
		ations incorporated (eral Inst	ructions to
		aser's TE document					
		s, stipulations etc. o	out of the abov	e-referred d	ocumen	ts are r	eproduced
	eady referer	the goods and serv	ices which shal	ll he supplied	d/ provid	lad by th	ne supplier
are as under:		the goods and serv	ices willer sha	ii be supplied	a/ provid	ieu by ti	ie suppliel
are de direct.	Schedule	Brief	Accounting	Quantity	Unit	Total	Terms
		description of	unit	to be	Price		
		goods/services		supplied			delivery
		ces (if applicable) ar					
	ry schedule	(In word	ıs)				
		ance Security					
	y Control	arioc Occurry					
		and place(s) of cond	ducting inspecti	ons and test	S.		
(b) Desig	nation and a	ddress of purchaser					
(v) Destination and despatch instructions							

- (vi) Consignee, including port consignee, if any 1. Warranty clause
- Payment terms
 Paying authority

3. Paying authority	
	(Signature, name and address ser's/Consignee's authorised official) and on behalf of
Received and accepted this contract	
(Signature, name and address of the supplier's executive duly authorised to sign on behalf of the supplier) For and on behalf of	
(Seal of the supplier) Date:	
Place:	

SECTION – XVII <u>CONSIGNEE RECEIPT CERTIFICATE</u> (To be given by consignee's authorized representative)

The following store (s) has/have been received in good condition:

1)	Contract No. & date	:
2)	Supplier's Name	:
3)	Consignee's Name & Address with telephone No. & Fax No.	:
4)	Name of the item supplied	:
5)	Quantity Supplied	:
6)	Date of Receipt by the Consignee	:
7)	Name and designation of Authorized Representative of Consignee	:
8)	Signature of Authorized Representative of Consignee with date	:
9)	Seal of the Consignee	:

SECTION – XVIII Proforma of Final Acceptance Certificate by the Consignee

NI.

Da	te		
To M/s			
IVI/S			
Subjec	ct: Certificate of com	missioning o	f equipment/plant.
good ((subje	conditions along wi	th all the sta a no.02) in a	/plant(s) as detailed below has/have been received in andard and special accessories and a set of spares accordance with the contract/technical specifications. missioned.
(a) C	ontract No		dated
(b) D	escription of the equip	ment(s)/plan	ts:
(c) E	quipment(s)/ plant(s) r	10S.:	
(d) Q	uantity:		
	of Loading/Air Way B ceipt/ Goods Consign		o dated
(g) Na	me of the Consignee:		est:
Deta	ils of accessories/sp	•	t supplied and recoveries to be made on that
			account.
SI. De No.	scription of Item	Quantity	Amount to be recovered No.

The proving test has been done to our entire satisfaction and operators have been trained to operate the equipment(s)/plant(s).

The supplier has fulfilled its contractual obligations satisfactorily ## or

The supplier has failed to fulfil its contractual obligations with regard to the following:

He has not adhered to the time schedule specified in the contract in dispatching the documents/drawings pursuant to 'Technical Specifications'.

He has not supervised the commissioning of the equipment(s)/plant(s)in time, i.e. within the period specified in the contract from date of intimation by the Purchaser/Consignee in respect of the installation of the equipment(s)/plant(s).

The supplier as specified in the contract has not done training of personnel.

The extent of delay for each of the activities to be performed by the supplier in terms of the contract is

The amount of recovery on account of non-supply of accessories and spares is given under Para no.02.

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The amount of recovery	on account of failure of the supplier to meet his contractual obligations
isSignature	(here indicate the amount).
Name	
Designation with stamp	

Explanatory notes for filling up the certificate:

- 1. He has adhered to the time schedule specified in the contract in dispatching the documents/drawings pursuant to 'Technical Specification'.
- 2. He has supervised the commissioning of the equipment(s)/plant(s) in time, i.e. within the time specified in the contract from date of intimation by the Purchaser/Consignee in respect of the installation of the equipment(s)/plant(s).
- 3. Training of personnel has been done by the supplier as specified in the contract
- 4. In the event of documents/drawings having not been supplied or installation and commissioning of the equipment(s)/plant(s) having been delayed on account of the supplier, the extent of delay should always be mentioned in clear terms.

SECTION - XIX

DELETED

SECTION – XX CHECKLIST

Name of Tenderer:

Name of Manufacturer:

SI No.	Activity	Yes/ No/ NA	Page No. in the TE document	Remarks
1. a.	Have you enclosed EMD of required amount			
	for the quoted schedules?			
b.	In case EMD is furnished in the form of			
	Bank Guarantee, has it been furnished as per Section XIII?			
C.	In case Bank Guarantee is furnished, have			
	you kept its validity of 165 days from Techno			
	Commercial Tender Opening date as per			
	clause 19 of GIT?			
2. a.	Have you enclosed duly filled Tender Form			
	as per format in Section X?			
b.	Have you enclosed Power of Attorney in			
	favour of the signatory?			
3.	Are you a SSI unit, if yes have you enclosed			
	certificate of registration issued by			
	Directorate of Industries/NSIC			
4. a.	Have you enclosed clause-by-clause			
	technical compliance statement for the			
	quoted goods vis-à-vis the Technical			
	specifications?			
b.	In case of Technical deviations in the			
	compliance statement, have you identified			
	and marked the deviations?			
5. a.	Have you submitted satisfactory			
	performance certificate as per the Proforma			
	for performance statement in Sec. IX of TE			
	document in respect of all orders?			

SI No.	Activity HLL Lifecare Lin	Yes/ No/ NA	Page No. in the TE document	Remarks
b.	Have you submitted copy of the order(s) and end user certificate?			
6 a.	Have you submitted the Tender as agent or manufacturer?			
b	If you are an agent, have you submitted manufacturer's authorization as per Section XIV?			
8.	Have you kept validity of 120 days from the Techno Commercial Tender Opening date as per the TE document?			
9. a.	In case of Indian Tenderer, have you furnished Income Tax Account No. as allotted by the Income Tax Department of Government of India?			
b.	In case of Foreign Tenderer, have you furnished Income Tax Account No. of your Indian Agent as allotted by the Income Tax Department of Government of India?			
10.	Have you intimated the name an full address of your Banker (s) along with your Account Number			
11.	Have you fully accepted payment terms as per TE document?			
12.	Have you fully accepted delivery period as per TE document?			
13.	Have you submitted the certificate of incorporation?			
14.	Have you accepted the warranty as per TE document?			
15.	Have you accepted terms and conditions of TE document?			
16.	Have you furnished documents establishing your eligibility & qualification criteria as per TE documents?			

SI No.	Activity	Yes/ No/ NA	Page No. in the TE document	Remarks
17	Have you furnished Annual Report (Balance			
	Sheet and Profit & Loss Account) for last			
	three years prior to the date of Tender			
	opening?			
18	Have you enclosed the latest purchase			
	order copies and performance certificates			
	from end users during last five years from			
	date of opening of tender.			

.B.

- 1. All pages of the Tender should be page numbered and indexed.
- 2. The Tenderer may go through the checklist and ensure that all the documents/confirmations listed above are enclosed in the tender and no column is left blank. If any column is not applicable, it may be filled up as NA.
- 2. It is the responsibility of tendered to go through the TE document to ensure furnishing all required documents in addition to above, if any.

(Signature with date)

(Full name, designation & address of the person duly authorised sign on behalf of the Tenderer)
For and on behalf of

(Name, address and stamp of the tendering firm)

Section - XXI

Consignee List

Consignees will be as mentioned in the Section VI (List of Requirement). The consignee will ensure timely issue of NMIC, CDEC, Octroi Exemption Certificates, Road Permits & Entry Tax Exemption Certificates, wherever applicable, to the suppliers.