

REQUEST FOR QUOTE
Document
For

IDENTIFICATION OF SERVICE PROVIDER FROM EMPANELLED FIRMS
FOR

ESTABLISHING, OPERATING AND MAINTAINING MEDICAL
LABORATORY AT MULTIPLE LIFESPRING HOSPITALS

RFQ No: HLL/HCS/RFQ/2025-26/01 Dated 13.08.2025



HLL LIFECARE LIMITED

(A Govt. Of India Enterprise)

CIN: U25193KL1966GOI002621

HLL Bhavan, Poojappura,

Thiruvananthapuram -695012, Kerala, India

Tel: 0471 2354949, email: hcstenders@lifecarehll.com

www.lifecarehll.com

**NOTICE INVITING REQUEST FOR QUOTE (RFQ) FOR IDENTIFICATION OF SERVICE PROVIDER
FROM EMPANELLED FIRMS FOR ESTABLISHING, OPERATING AND MAINTAINING MEDICAL
LABORATORY AT MULTIPLE LIFESPRING HOSPITALS**

HLL Life care Limited, a Government of India Enterprise, invites financial quotes from empaneled firms (category A, B & C) for Medical Laboratory Services to establish, operate and maintain medical laboratory at multiple Lifespring Hospitals at Hyderabad.

RFQ No	:	HLL/HCS/RFQ/2025-26/01
RFQ PUBLISHING DATE	:	13.08.2025
LAST DATE AND TIME FOR RECEIPT OF RFQ	:	16.08.2025 17:00 HRS
TIME AND DATE OF OPENING OF THE RFQ	:	18.08.2025 10:00 HRS
EMD	:	Rs. Thirty-Five Lakhs (Rs. 35.00 Lakhs)
PLACE OF OPENING OF RFQ	:	HLL LIFECARE LIMITED HLL BHAVAN, POOJAPPURA, TRIVANDRUM, KERALA- 695012 PHONE NO – 0471 2354949
ADDRESS FOR COMMUNICATION	:	AVP ic & BH(HCS) HEALTHCARE SERVICES DIVISION HLL LIFECARE LIMITED, HLL BHAVAN, POOJAPPURA TRIVANDRUM, KERALA- 695012 PHONE NO – 0471 2354949
EMAIL ID	:	hcstenders@lifecarehll.com

**AVP i/c & BH(HCS)
HEALTHCARE SERVICES DIVISION**

DISCLAIMER

The information contained in this document is confidential in nature. The bidders shall not share this information with any other party not connected with responding to this RFQ Document. All information contained in this Notice Inviting Tender (NIT) provided / clarified are of good interest and faith. This is not an agreement and is not an offer or invitation to enter into an agreement of any kind with any party.

The information contained in this RFQ Document or subsequently provided to Bidder(s) whether verbally or in writing by or on behalf of HLL Lifecare Limited (HLL) shall be subject to the terms and conditions set out in this RFQ Document and any other terms and conditions subject to which such information is provided. Though adequate care has been taken in the preparation of this RFQ document, the interested firms shall satisfy themselves that the document is complete in all respects. The information is not intended to be exhaustive. Interested Bidders are required to make their own enquiries and assumptions wherever required. Intimation of discrepancy, if any, should be given to the specified office immediately. If no intimation is received by this office by the date mentioned in the document, it shall be deemed that the RFQ document is complete in all respects and firms submitting their bids are satisfied that the RFQ document is complete in all respects. If a bidder needs more information than what has been provided, the potential bidder is solely responsible for seeking the information required from HLL.

HLL reserves the right to provide such additional information at its sole discretion. In order to respond to the Bid, if required, and with the prior permission of HLL, each bidder may conduct his own study and analysis, as may be necessary. HLL reserves the right to reject any or all of the applications submitted in response to this RFQ document at any stage without assigning any reasons whatsoever. HLL also reserves the right to withhold or withdraw the process at any stage with intimation to all who submitted the RFQ.

HLL reserves the right to change/modify/amend any or all of the provisions of this RFQ document. Such changes would be posted on the website of HLL (www.lifecarehll.com) and the CPP portal. Neither HLL nor their employees and associates will have any liability to any prospective respondent interested to apply or any other person under the law of contract, to the principles of restitution for unjust enrichment or otherwise for any loss, expense or damage which may arise from or be incurred or suffered in connection with anything contained in this RFQ document, any matter deemed to form part of this RFQ document, the award of the Assignment, the information and any other information supplied by or on behalf of HLL or their employees and Bidder or otherwise arising in any way from the selection process for the Assignment.

SECTION-1 INSTRUCTIONS TO BIDDERS (ITB)

1. COMPANY BACKGROUND

HLL Lifecare Limited is a Government of India “Mini Ratna” Public Sector Enterprise, under the Ministry of Health and Family Welfare, Government of India. (Hereinafter known as “HLL”). Over the years, HLL has grown to serve many new areas in the field of healthcare in India in addition to manufacturing of contraceptives, and medical products.

HLL’s purpose of business is “to be a globally respected organization focusing on inclusiveness by providing affordable and quality healthcare solutions through continuous innovations”. In its quest to become a comprehensive healthcare solutions provider, HLL had diversified into hospital products and healthcare services, while nurturing its core business of providing quality contraceptives.

Healthcare Services Division

The Healthcare Service Division (HCS) of HLL is setting up and operating High-end path lab facilities and imaging centres across the country partnering with various State Governments and Central Government Institutions. The purpose of this division is to make available the high end path lab diagnostic facilities and imaging facilities to poor and needy patients at a much affordable rates. At present, HCS division of HLL has its presence in fourteen states.

2. INTRODUCTION

Through a chain of Healthcare Diagnostic centres, called HINDLABS, HLL offers clinical pathology lab services and Radio diagnostic imaging services. Over a period of short span HINDLABS emerged as one of the key player among retail diagnostic chains with 225 Diagnostic labs, 4000 collection centers (Which includes PHC, RH, DH, SSH, RRH, WH & MH) and 50 medical imaging centres in various states and cities across India. HINDLABS uses state-of-the-art technology to provide the most comprehensive and advanced imaging services. The facilities are designed to comply with National Accreditation Board for Testing and Calibration Laboratories (NABL) standards.

The Healthcare Services Division (HCS) has numerous projects in pipeline and intended to explore the possibility to have Strategic Business Partners for their upcoming medical laboratory business projects. Accordingly, HLL had invited an Expression of Interest (EOI number: HLL/CHO/HCS/ML/2022-23/01 Dated 03-06-2022) for empanelment of Strategic Business partners for Medical Laboratory Business of HCS Division of HLL Lifecare Limited. This EOI was floated in eprocurement portal of Government of India and after scrutiny the firms who met the

EOI qualification criteria were empanelled. Further, the panel was expanded vide EOI no. HLL/CHO/HCS/EOI/2023-24/02 Dated 11.07.2023.

All the empanelled firms have submitted declaration and agreed for minimum revenue share of 8% for HLL. As per the above said EOI terms, post empanelment, through competitive bidding among the empanelled firms, Service provider shall be finalised for individual projects based on the highest revenue share they are willing to share with HLL, over and above the minimum revenue share.

3. SCOPE OF RFQ:

HLL Lifecare Ltd. (HLL) plans to establish and operate diagnostic laboratories within the premises of Lifespring Hospitals, a leading chain of maternity hospitals in Hyderabad. (list of locations given at detailed scope). These laboratories are to be equipped to cater to major diagnostic services, including but not limited to Biochemistry, Hematology, Clinical Pathology, Microbiology, Serology, and Immunology. The Service provider selected through this RFQ will be responsible for end-to-end operations—covering sample collection, testing, quality assurance, and timely reporting—while ensuring adherence to defined service standards and turnaround times. Services will be delivered in close coordination with HLL and Lifespring Hospitals, under a transparent revenue-sharing arrangement, to provide patients with high-quality, accessible, and affordable diagnostic care.

3.1 Scope of Strategic Business Partner

- Ensuring uninterrupted operations during period of engagement
- Incur necessary capital expenses including the turnkey work of the facilities, providing necessary infrastructure and accessories essential for the Medical Laboratory Operations, Up-time management of the machines etc as per the requirement of HLL.
- Meet all the operational and recurring expenses during the day to day execution of the project
- Meet all statutory and regulatory guidance and requirements
- Maintain the quality standards and the SOP's
- Daily, Weekly, monthly Reports and Coordination with all stakeholders.
- Conducting health camps as per the requirement
- Marketing activities for business development
- Formulation and execution of health packages with approval of HLL

Detailed scope of service is enclosed as Annexure-1.

3.2 Scope of HLL

- The complete strategic design, planning and execution of the project
- Coordination with client for execution of project
- Obtain the regulatory compliances for HLL
- Submission of monthly test data to client

3.3 Engagement Period

The engagement will be initially considered for a period of five years, aligning with the expected project lifecycle. However, the final duration will be subject to the terms of the agreement between HLL and Lifespring. The engagement shall continue until the completion or closure of the project by HLL's client, with due notice served in accordance with the agreed terms.

3.4 Revenue share model

- a) HLL intends to execute this project on a revenue sharing basis.
- b) Billing to the patients will be done by HLL's client (Lifespring hospitals) through their software. HLL will raise the invoices on monthly basis to the Lifespring hospitals and claim the amount due to them as per the agreement between Lifespring hospitals and HLL.
- c) Selected Bidder will raise the invoices for payment to HLL on monthly basis against the test performed as per the rates mentioned at Annexure-2.
- d) HLL will verify the invoice and will retain the revenue share as agreed by Service provider through their financial bid. Remaining amount after deducting all expenses incurred by HLL and statutory dues. Payment to service provider shall be released within 30 days from receipt of invoice.
- e) Since the anticipated annual revenue from this project is less than Rs. 25 crores, category A, B & C service providers are eligible for participating in this RFQ.
- f) Service provider shall make independent assessment of proposed project and submit their financial quotes. Financial quote of the service providers shall specify the revenue share percentage acceptable to share with HLL for this particular proposal. Financial quotes will be evaluated based on the revenue share percentage to HLL over and above the minimum value of 8% as detailed below. Financial Quote has to be submitted as per the format provided in CPP portal.
- g) The evaluation for the project would be done on the basis of offered revenue share percentage to HLL. The bidder who scores highest total score as illustrated below would be finalised as Service provider for this project.

- i. Project span would be divided into three terms based on its duration. It is envisaged that a new project might have a minimum gestation period to achieve a minimum business volume. Here the initial term is set as 0-1 years.
- ii. The next slot is 1-3 years where it is considered that the project would have achieved a critical mass and thereby increased the revenues.
- iii. The next category is above 3 years where the revenues from the existing business would be very high.
- iv. **Revenue share to HLL will be Minimum revenue share of 8% per term + additional revenue share offered in the price bid (b)% , i.e, (8+b)%**
- v. The evaluation criteria for financial bid is as follows:

Project Timeline	Weightage (a)	Additional Revenue Share (in Percentage) offered to HLL <u>over and above</u> Minimum revenue share of 8% (b)	Total revenue share (8+b)	Score (a x b)
0 ≥ 1 Yrs	25			
1 ≥ 3 years	35			
> 3 Yrs	40			
Total Score				

Bidders will be evaluated based on the total score and bidders who is having highest total score (H1 bidder) will be finalized as the Service provider for this project.

- h) Period of engagement will be terminated on completion of the project or closure of the project by HLL's Clients after issuing sufficient notice period to HLL as per the agreement terms.
- i) HLL will have the right to reject proposals if they are found to be unacceptable

3.5 General Terms and Conditions

1.	While this RFQ has been prepared in good faith, HLL does not make any commitment or warranty, express or implied, or accept any responsibility or liability, whatsoever, in respect of any statement or omission herein, or the accuracy, completeness or reliability of information contained herein, and shall incur no liability under any law, statue, rules or regulations as to the accuracy, reliability or completeness of this request, even if any loss or damage is caused by any act or omission on its part.
2.	The process of inviting RFQ is for ascertaining various options available to HLL. After

	evaluation / examination of the offers, HLL may at its sole discretion decide further course of action.
3.	On submission of financial bid, participant confirms its acceptance to all terms and conditions of RFQ and scope of work.
4.	RFQ participants are requested to keep the information and details strictly confidential.
5.	HLL shall not be responsible for any expense incurred by Parties in connection with the preparation and delivery of their RFQ and other expenses.
6.	HLL reserves the right to deal with the proposal in any manner without assigning any reasons for the same. The decision of HLL in this regard shall be final.
7.	The Bidder to indemnify HLL from any claims / penalties / statutory charges, liquidated damages, with legal expenses etc as charged by the customer.

4. SUBMISSION OF BIDS

The Interested bidder shall submit their bid online only through the Government eProcurement portal (URL: <https://etenders.gov.in/eprocure/app>) as per the procedure laid down for e-submission as detailed in the web site. For e tenders, the Interested bidders shall download from the portal. The Bidder shall fill up the documents and submit the same online using their Digital Signature Certificate. On successful submission of bids, a system generated receipt can be downloaded by the bidder for future reference. Copies of all certificates and documents shall be uploaded while submitting the tender online.

The tender is invited in 1 Envelope system from the registered and eligible firms at CPP Portal. Envelope –I (Financial bid):

Financial offer shall be quoted in the format provided in procurement portal and no other format is acceptable. Bidders are required to download the file, open it and complete the colored (Unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the file is found to be modified by the bidder, the bid will be rejected.

Through submission of financial Bid, it is considered that participant agrees to all terms and conditions of this RFQ.

Note:-

The Tender Inviting Authority shall not be responsible for any failure, malfunction or

breakdown of the electronic system while downloading or uploading the documents by the Bidder during the e-procurement process.

5. GENERAL INSTRUCTIONS TO BIDDERS:

5.1 This RFQ is an e-Tender and is being published online in Government eProcurement portal, <https://etenders.gov.in/eprocure/app>

5.2 RFQ documents can be downloaded free of cost from the Central Public Procurement Portal of Government of India (e-portal). All Corrigendum/extension regarding this e-RFQ shall be uploaded on this website i.e. <https://etenders.gov.in/eprocure/app>.

5.3 The RFQ and its corrigendum/extension will also be published in our company website, URL address: <http://www.lifecarehll.com/tender>.

5.4 The RFQ process is done online only at Government eProcurement portal (URL address: <https://etenders.gov.in/eprocure/app>). Aspiring bidders may download and go through the RFQ document.

5.5 All bid documents are to be submitted online only and in the designated cover(s)/envelope(s) on the Government eProcurement website. RFQs/bids shall be accepted only through online mode on the Government eProcurement website and no manual submission of the same shall be entertained. Late RFQs will not be accepted.

5.6 The complete bidding process is online. Bidders should be in possession of valid Digital Signature Certificate (DSC) of class II or above for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above. If the envelope is not digitally signed & encrypted the Purchaser shall not accept such open Bids for evaluation purpose and shall be treated as non-responsive and shall be rejected.

5.7 Bidders are advised to go through “Bidder Manual Kit”, “System Settings” & “FAQ” links available on the login page of the e-Tender portal for guidelines, procedures & system requirements. In case of any technical difficulty, Bidders may contact the help desk numbers & email ids mentioned at the e-tender portal.

5.8 Bidders are advised to visit CPPP website <https://etenders.gov.in> regularly to keep themselves updated, for any changes/modifications/any corrigendum in the RFQ Enquiry Document.

5.9 The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the Government eProcurement Portal.

5.10 Registration

- 5.10.1 Bidders are required to register in the Government e-procurement portal, obtain 'Login ID' & 'Password' and go through the instructions available in the Home page after log in to the CPP Portal (URL: <https://etenders.gov.in/eprocure/app>), by clicking on the link "Online bidder Enrolment" on the CPP Portal which is free of charge.
- 5.10.2 As part of the enrolment process, the bidders will be required to choose a unique user name and assign a password for their accounts.
- 5.10.3 Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 5.10.4 They should also obtain Digital Signature Certificate (DSC) in parallel which is essentially required for submission of their application. The process normally takes 03 days' time. The bidders are required to have Class II or above digital certificate or above with both signing and encryption from the authorized digital signature Issuance Company. Please refer online portal i.e. - <https://etenders.gov.in/eprocure/app> for more details.
- 5.10.5 Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or above Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify /nCode / eMudhra etc.), with their profile.
- 5.10.6 Bidder then logs in to the site through the secured log-in by entering their user ID/password and the password of the DSC / e-Token.
- 5.10.7 The Bidder intending to participate in the bid is required to register in the e-tenders portal using his/her Login ID and attach his/her valid Digital Signature Certificate (DSC) to his/her unique Login ID. He/She have to submit the relevant information as asked for about the firm/contractor. The bidders, who submit their bids for this RFQ after digitally signing using their Digital Signature Certificate (DSC), accept that they have clearly understood and agreed the terms and conditions including all the Forms/Annexure of this RFQ.
- 5.10.8 Only those bidders having a valid and active registration, on the date of bid submission, shall submit bids online on the e-procurement portal.
- 5.10.9 Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 5.10.10 Ineligible bidder or bidders who do not possess valid & active registration, on the date of bid submission, are strictly advised to refrain themselves from participating in this RFQ.

5.11 Searching for RFQ Documents

- a) There are various search options built in the CPP Portal, to facilitate bidders to search active RFQs by several parameters. These parameters could include RFQ ID, Organization Name, Form of Contract, Location, Date, Value etc. There is also an option of advanced search for RFQs, wherein the bidders may combine a number of search parameters such as Organization
- b) Once the bidders have selected the RFQs they are interested in, they may download the required documents/RFQ schedules. These RFQs can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS/ e-mail in case there is any corrigendum issued to the RFQ document.
- c) The bidder should make a note of the unique RFQ ID assigned to each RFQ, in case they want to obtain any clarification/help from the Helpdesk

5.12 Preparation of Bid

- a) Bidder should take into account any corrigendum published on the RFQ document before submitting their bids.
- b) Before the deadline for submission of bids, the Tender Inviting Authority may modify the bidding document by issuing addenda.
- c) Any addendum thus issued shall be a part of the bidding documents which will be published in the e-tender website. The Tender Inviting Authority will not be responsible for the prospective bidders not viewing the website in time.
- d) If the addendum thus published does involve major changes in the scope of work, the Tender Inviting Authority may at his own discretion, extend the deadline for submission of bids for a suitable period to enable prospective bidders to take reasonable time for bid preparation taking into account the addendum published.
- e) Please go through the RFQ document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

- 5.13 More information useful for submitting online bids on the CPP Portal may be obtained at <https://etenders.gov.in/eprocure/app>
- 5.14 Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The 24x7 Help Desk details are as below: -
- 5.15 For any technical related queries please call at 24 x 7 Help Desk Number:
0120-4001 062, 0120-4001 002, 0120-4001 005, 0120-6277 787
Note:- International Bidders are requested to prefix +91 as country code
E-Mail Support: For any Issues or Clarifications relating to the published RFQs, bidders are requested to contact the respective RFQ Inviting Authority
Technical - support-eproc@nic.in, Policy Related - cppp-doe@nic.in
- 5.16 Bidders are requested to kindly mention the URL of the portal and RFQ ID in the subject while emailing any issue along with the contact details.
- 5.17 Any queries relating to the RFQ document and the terms and conditions contained therein should be addressed to the RFQ Inviting Authority for a RFQ or the relevant contact person indicated in the RFQ. Address for communication and place of opening of bids:
Associate Vice President i/c & Business Head (HCS)
Healthcare Services Division
HLL Lifecare Limited
HLL Bhavan, Poojappura, Thiruvananthapuram - 695012,
Kerala, India
Tel: +91 4712354949 , Email – hcstenders@lifecarehll.com
- 5.18 The bids shall be opened online at the Office of the AVP i/c & BH(HCS) in the presence of the Bidders/their authorized representatives who wish to attend at the above address. If the RFQ opening date happens to be on a holiday or non-working day due to any other valid reason, the RFQ opening process will be done on the next working day at same time and place.
- 5.19 More details can be had from the Office of the AVP i/c & BH(HCS) during working hours. The RFQ Inviting Authority shall not be responsible for any failure, malfunction or breakdown of the electronic system while downloading or uploading the documents by the Bidder during the e-procurement process.

- 5.20 A firm/bidder shall submit only one bid in the same bidding process. A Bidder (either as a firm or as an individual or as a partner of a firm) who submits or participates in more than one bid will cause all the proposals in which the Bidder has participated to be disqualified.
- 5.21 Online RFQ Process:
The RFQ process shall consist of the following stages:
- i. Downloading of RFQ document: RFQ document will be available for free download on Government e-procurement portal (URL: <https://etenders.gov.in/eprocure/app>).
 - ii. Publishing of Corrigendum: All corrigenda shall be published on Government e-procurement portal (URL: <https://etenders.gov.in/eprocure/app>) and HLL website (URL address: <http://www.lifecarehll.com/tender>) and shall not be available elsewhere.
 - iii. Bid submission: Bidders have to submit their bids along with supporting documents to support their eligibility, as required in this RFQ document on Government e-procurement portal. No manual submission of bid is allowed and manual bids shall not be accepted under any circumstances.
 - iv. Opening of RFQ and Award of contract: The financial bids will be opened, evaluated and finalized as per the criteria detailed in this RFQ document.
- 5.22 Conditional bids and bids not uploaded with appropriate/desired documents may be rejected outrightly and decision of HLL Lifecare Limited in this regard shall be final and binding.
- 5.23 HLL Lifecare Limited Ltd. reserves the right to verify the claims made by the bidders and to carry out the capability assessment of the bidders and the HLL Lifecare Limited's decision shall be final in this regard.
- 5.24 HLL Lifecare Limited Ltd reserves the right to amend or withdraw any of the terms and conditions contained in the RFQ document including scope of work or reject any or all RFQs without giving any notice or assigning any reasons.

5.25 Submission Process:

For submission of bids, all interested bidders have to register online as explained above in this document. After registration, bidders shall submit their bid online on Government e-procurement portal (URL: <https://etenders.gov.in/eprocure/app>).

5.26 Note:- It is necessary to click on “Freeze bid” link / icon to complete the process of bid submission otherwise the bid will not get submitted online and the same shall not be available for viewing/ opening during bid opening process.

6. DEADLINE FOR SUBMISSION OF THE RFQ FOR INTERESTED BIDDERS

6.1 Bid shall be received only online on or before the date and time as notified in RFQ.

6.2 The Tender Inviting Authority, in exceptional circumstances and at its own discretion, may extend the last date for submission of bids, in which case all rights and obligations previously subject to the original date will then be subject to the new date of submission. The Bidder will not be able to submit his bid after expiry of the date and time of submission of bid (server time).

6.3 Modification, Resubmission and Withdrawal of RFQs

Resubmission or modification of bid by the bidders for any number of times before the date and time of submission is allowed. Resubmission of bid shall require uploading of all documents including price bid afresh.

6.4 If the bidder fails to submit his modified bids within the pre-defined time of receipt, the system shall consider only the last bid submitted.

6.5 The Bidder can withdraw his/her bid before the date and time of receipt of the bid. The system shall not allow any withdrawal after the date and time of submission.

7. BID OPENING AND EVALUATION

RFQs of Interested bidders shall be opened on the specified date & time, by the RFQ inviting authority or his authorized representative in the presence of bidders or their designated representatives who choose to attend.

8. BID OPENING PROCESS

Opening of bids shall be carried out in the same order as it is occurring in invitation of bids or as in order of receipt of bids in the portal. The bidders & guest users can view the summary of opening of bids from any system. Bidders are not required to be present during the bid opening at the opening location if they so desire.

In the event of the specified date of bid opening being declared a holiday for HLL, the bids will be opened at the same time on the next working day.

9. CONFIDENTIALITY

9.1 Information relating to the examination, clarification, evaluation, and comparison of Bids and recommendations for the award of a contract shall not be disclosed to Bidders or any other persons not officially concerned with such process until the award has been announced in favour of the successful bidder.

9.2 Any effort by a Bidder to influence the Purchaser during processing of bids, evaluation, bid comparison or award decisions shall be treated as Corrupt & Fraudulent Practices and may result in the rejection of the Bidders' bid.

10. BID VALIDITY

10.1 Bids shall remain valid for a period of engagement or additional extended time period as decided by HLL from the date of notification of Award. A bid valid for a shorter period shall be rejected by HLL as non-responsive.

10.2 In exceptional circumstances, prior to expiry of the original bid validity period, the Tendering Authority may request the bidders to extend the period of validity for a specified additional period. The request and the responses thereto shall be made in writing or by email. A bidder may refuse the request without forfeiting its bid security (if applicable). A bidder agreeing to the request will not be required or permitted to modify its bid, but will be required to extend the validity of its bid security (if applicable) for the period of the extension.

11. BID SECURITY (EMD)

11.1 Bidders have to submit EMD of Rs.35.00 (THIRTY-FIVE) Lakhs through RTGS/NEFT transfer in the following HLL A/c details:

Beneficiary	:	HLL LIFECARE LIMITED
Account No	:	00630330000563
IFSC Code	:	HDFC00000063
Bank Name	:	HDFC BANK
Branch Name	:	Vazhuthacaud

11.2 In case EMD submitted by bidder for empanelment is available with HLL, bidder may remit the difference amount only against EMD for this RFQ.

11.3 The Bid Security (EMD) of the successful Bidder will be discharged when the Bidder has

furnished the required Security Deposit and acceptance of LOI/Work order.

11.4 The Bid Security may be forfeited:

(a) If a Bidder:

- Changes its offer/bid during the period of bid validity or during the validity of the contract.
- Does not accept the correction of errors

(b) In the case of the successful Bidder, if the Bidder fails:

- To sign the Agreement
- To deliver the material within stipulated time frame as per PO.
- To accept the Notification of award/Letter of Indent/ Purchase order and/or submit the security deposit.
- To acknowledge the Notification of award/Letter of Indent/ Purchase order within 15 days from the date of issue by sending the signed copy of the same.
- to furnish the Performance Security within the specified time period

11.5 In such cases the work shall be rearranged at the risk and cost of the selected bidder

11.6 The Bid Security deposited will not carry any interest.

12. ALTERATIONS AND ADDITIONS

12.1 The bid shall contain no alterations or additions, except those to comply with instructions, or as necessary to correct errors made by the bidder, in which case such corrections shall be initialed by the person or persons signing the bid.

12.2 The Interested bidder shall not attach any conditions of his own to the Bid. The Bid price must be based on the tender documents. Any bidder who fails to comply with this clause will be disqualified.

13. NOTIFICATION OF AWARD:

13.1 Successful participant after evaluation of financial bid will be notified through a Notification of Award (NoA) issued by HLL, detailing the terms and conditions of service based on the agreement between HLL & client.

13.2 Selected participant has to submit performance security as will be specified in the NOA.

14. DURATION OF ENGAGEMENT

The entire contact period will be initially for 5 years which may be extended upon satisfactory performance of the service provider after the performance review. However, this will be subject to the agreement between HLL and the client. In case of any change in terms of the agreement between HLL and client, suitable decision on the operation shall be taken by HLL.

15. CONFLICT OF INTEREST.

The selected Service provider shall not engage in activities that are in conflict with interest of the client (HLL) under the assignment and they would not engage in any contract that would be in conflict of interest with their current obligations. The selected Service provider that has a business of family relationship with such members of HLL staff who are directly or indirectly involved in this assignment will not be awarded the assignment.

16. PERFORMANCE SECURITY

16.1 The selected strategy partner has to submit an irrevocable and unconditional guarantee from a Bank in the form provided by HLL. The PBG amount shall be notified in the NoA. Until such time the Performance Security is provided by the strategy partner and the same comes into effect, the Bid Security shall remain in force and effect, and upon provision of the Performance Security, the HLL shall release the Bid Security (EMD) to the Strategy partner. No interest shall be payable by the HLL against the Performance Security.

16.2 Appropriation of Performance Security

Upon occurrence of a Strategy partner Default, the HLL shall, without prejudice to its other rights and remedies hereunder or in law, be entitled to encash and appropriate from the Performance Security the amounts due to it for and in respect of such Strategy partner Default. Upon such encashment and appropriation from the Performance Security, the Strategy partner shall, within 30 days thereof, replenish, in case of partial appropriation, to its original level the Performance Security, and in case of appropriation of the entire Performance Security by the HLL, provide a fresh Performance Security, as the case may be, failing which the HLL shall be entitled to terminate the Agreement with Strategy partner. Upon replenishment or furnishing of a fresh Performance Security, as the case may be, as aforesaid, the Strategy partner shall be entitled to an additional Cure Period of 15 days for remedying the Strategy partner Default, and in the event of the Strategy partner not curing its default within such Cure Period, the HLL shall be entitled to encash and appropriate such Performance Security as Damages, and to terminate the Agreement with Strategy partner

16.3 Release of Performance Security

The Performance Security shall remain in force and effect for the entire period of the Agreement, shall be released after 90 (ninety) days of Transfer Date in accordance with the Agreement with Strategy Partner.

17. INDEMNITY

The Interested Bidder shall indemnify, defend and hold harmless Government of India and HLL, its Affiliates, officers, directors, employees, agents, and their respective successors and assigns, from and against any and all loss, damage, claim, injury, cost or expenses (including without limitation reasonable attorney's fees), incurred in connection with third Party claims of any kind that arise out of or are attributable to (i) Manufacturer's/Bidders/service providers breach of any of its warranties, representations, covenants or obligations set forth herein or (ii) the negligent act or omission of the Manufacturer /Bidders.(iii) any product/service liability claim arising from the gross negligence or bad faith of, or intentional misconduct or intentional breach of this Contract by bidder or its affiliate.

18. LIQUIDATED DAMAGES

If the party fails to execute the terms referred in the RFQ within the stipulated time, there shall be levied liquidating damages in line with the conditions that will be specified in the Notification of Award.

19. HLL'S RIGHT TO ACCEPT OR REJECT ANY OR ALL BIDS

- 19.1 HLL reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to award Contract award, without thereby incurring any liability to the affected bidder or bidders.
- 19.2 HLL does not bind itself to accept the highest or any bid and reserves the right to reject any or all bids at any point of time prior to the issuance of the Notice of award/Letter of intent/Purchase order without reason whatsoever.
- 19.3 HLL reserves the right to resort to retendering without providing any reasons whatsoever. The purchaser shall not incur any liability on account of such rejection. The purchaser reserves the right to modify any terms, conditions or specifications for submission of offer and to obtain revised bids from the bidders due to such changes, if any.
- 19.4 Canvassing of any kind will be a disqualification and the purchaser may decide to cancel the

bidder from its empanelment.

- 19.5 HLL reserves the right to accept or reject any bid and annul the bidding process and reject all bids at any time prior to award of contract without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the ground for the purchaser's action.

20. GOVERNING LANGUAGE

- 20.1. The contract shall be written in English language. English language version of the Contract shall govern its interpretation. All correspondence and documents pertaining to the Contract which are exchanged by the parties shall be written in the same language.

21. APPLICABLE LAW

- 21.1. The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force.

22. COURT JURISDICTION:

- 22.1. In the event of any dispute arising out of this agreement, the parties agree that the courts of Thiruvananthapuram, Kerala alone will have exclusive jurisdiction.

23. ARBITRATION

- 23.1. Any dispute arising out of or in connection with this contract, including any question regarding its existence, validity or termination, shall be referred to and finally resolved by arbitration administered by the India International Arbitration Centre ("IIAC") in accordance with the India International Arbitration Centre (Conduct of Arbitration) Regulations 2023 ("IIAC Regulations") for the time being in force, which regulations are deemed to be incorporated by reference in this clause."
- 23.2. The place / seat of the arbitration shall be Thiruvananthapuram, India, The Tribunal shall consist of one arbitrator. The law governing the arbitration agreement shall be Indian Law. The language of the arbitration shall be English.

24. TERMINATION

- 24.1. HLL reserve right to terminate/ cancel the Notification of award/ Letter of Indent/ Purchase order at any time for any reason without any liability on HLL.

ANNEXURE-1

SCOPE OF WORK

1. Background

LifeSpring Hospitals is a 50:50 joint venture between HLL Lifecare Ltd. (HLL) and its partner, established to provide dignified, affordable maternal healthcare to low-income communities in India. Positioned between overburdened government facilities and costly private hospitals, LifeSpring operates small-format maternity hospitals (10–30 beds) in high-density urban areas, primarily serving women from low-income households with no health coverage.

LifeSpring's service portfolio includes maternity and gynaecology care (normal/cesarean deliveries, pre- and post-natal care, family planning), paediatric services including immunisations, diagnostic and pharmacy services, and community health education. Its operational model—standardized treatment packages, cost-efficient hospital design, lean staffing, and location in underserved areas—ensures accessibility, affordability, and quality without compromising patient safety.

HLL, through its Healthcare Services (HCS) Division, intends to establish, operate, and manage diagnostic laboratory services across 10 LifeSpring hospital locations in Hyderabad, with provision for future expansion to additional LifeSpring facilities. Each laboratory will support the hospital's maternal and general healthcare services by providing reliable, timely, and cost-effective diagnostics. The locations and the average monthly footfall details are as below:

S.No	Lifespring Hospitals
1	Alwal (10 bedded)
2	Boduppall (10 bedded)
3	Bowenpally (15 bedded)
4	Chambapet (10 bedded)
5	Chilkaalguda (15 bedded)
6	Kukatpally (10 bedded)
7	Maula Ali (30 bedded)
8	Nagole (16 bedded)
9	Puranapull (10 bedded)
10	Vanasthalipuram (15 bedded)

Through this RFQ, HLL seeks to identify and engage service provider for the end-to-end setup, operation, and management of these laboratories. The indicative test list and rates applicable to the service providers are provided in Annexure-2, with the scope to expand based on hospital requirements.

2. Scope work of HLL

- 2.1. Design of the project and management of operations.
- 2.2. Supervision of operational quality at all levels.
- 2.3. Formulation of standard operating procedures for laboratory operations and ensure adherence to these SOPs by the service provider.
- 2.4. Evaluate and approve the specifications provided by service provider for all equipment, reagents and consumables to be deployed in the project.
- 2.5. Coordination with all stakeholders for smooth operations.
- 2.6. Seek necessary regulatory and statutory approvals with support from service provider.
- 2.7. Supervision of day to day operations.
- 2.8. Provision & Deployment of LIMS
- 2.9. Transfer of eligible revenue to service provider after deducting HLL's revenue share as agreed by service provider and meeting all operational expenses incurred by HLL like, but not limited to,
 - 2.9.1. Payment of utility charges on actual.
 - 2.9.2. All other operational expenses.

3. General scope of service provider

- 3.1. To provide all services with due diligence, efficiency and economy, in accordance with generally accepted techniques and practices used in the industry.
- 3.2. To employ appropriate advanced technology, systems, best practices, safe and effective equipment, machinery, material, and methods. The Service provider shall always act, in respect of any matter relating to this assignment, as faithful advisors to the HLL and shall, at all times, support and safeguard the HLL's legitimate interests in any dealings with third parties.
- 3.3. Incur necessary capital expenses including the setting up and maintenance of facility on turnkey basis.
- 3.4. Meet all the operational and recurring expenses during the day-to-day execution of the project
- 3.5. Meet all statutory and regulatory guidance and requirements.
- 3.6. Daily, weekly, monthly reports and coordination with all stakeholders.

4. Timelines

- 4.1. The contract period is initially for 5 years. However, annual review of performance of the service provider shall be conducted and the service continuation by the service provider shall be subject to satisfactory performance. Upon satisfactory performance, the extension may be awarded However the duration of project will be subject to the agreement between HLL and M/s. Lifespring hospital. In case of any change in terms of the agreement between HLL and M/s. Lifespring hospital, suitable decision on the operational timelines

shall be taken by HLL.

- 4.2. The lab establishment activities shall be completed within 20 days from date of issue of NoA. Detailed terms shall be specified at the time of issue of NoA.

Detailed Scope of Services

Scope of Services for Service provider

The selected Service provider shall work under the overall supervision and guidance of HLL Lifecare Ltd. (HLL) to establish, operate, and manage in-house diagnostic laboratories at LifeSpring Hospital locations. The scope of services includes, but is not limited to, the following:

1. **Laboratory Operations & Management** – Operate in-house diagnostic laboratories covering disciplines such as Biochemistry, Hematology, Serology, Microbiology, and other specialties as required. All laboratories shall be equipped and staffed to deliver safe, accurate, and timely diagnostic services.
2. **Day-to-Day Functioning** – Manage daily laboratory activities including sample collection, transportation, testing, result entry, and coordination with clinical teams to ensure smooth operations.
3. **Equipment & Infrastructure**
 - The Service provider, at its own cost, shall procure, install, commission, operate, calibrate, maintain, and, when required, replace all equipment necessary to perform the tests specified in Annexure-2 at all Lifespring Hospital locations. This includes:
 - Core diagnostic equipment such as biochemistry analyzers, hematology analyzers, etc. other instruments needed for the approved test menu.
 - Ancillary items including but not limited to refrigerators, deep freezers, centrifuges, biosafety cabinets, autoclaves, phlebotomy supplies, and other operational necessities.
 - Support infrastructure including but not limited to air conditioners, computers, printers, barcode systems, LAN, CCTV, UPS with batteries, DG sets/power backup, required furniture/fixtures.
 - All equipment shall be interfaced bidirectionally with designated LIS/software.
 - If the number of tests/parameters or patient load increases, or based on future requirements, the Service provider shall scale up and/or upgrade instruments with advanced models having higher throughput, within the stipulated time decided by HLL's competent authority, at no additional cost to HLL.

- All deployed equipment shall meet HLL technical specifications and applicable statutory/accreditation standards (including NABL), be regularly calibrated and maintained as per manufacturer guidelines, and have critical spares and AMC/CMC arrangements in place to ensure minimal downtime — all at no additional cost for the contract duration.
 - Calibration shall be performed in line with manufacturer recommendations to meet ISO 15189 and NABL 112 requirements (or latest NABL specifications), with certificates and records maintained. The cost of calibrators/consumables shall be borne by the Service provider for the entire contract period.
 - HLL shall verify and approve the quality and status of all equipment before installation. The Service provider shall provide documentary proof of the date and place of manufacture at the time of supply.
 - In case of breakdown, the Service provider shall arrange immediate repair or replacement, or provide NABL-accredited third-party testing in concurrence with HLL.
4. **Qualified Manpower Deployment** – Provide and maintain trained laboratory personnel such as technicians, phlebotomists, data operators and other staff as required, who meet the competency and professional standards prescribed by HLL.
 5. **System Integration & IT Infrastructure** – Facilitate integration of Laboratory Information Systems (LIS) with the Hospital Information System (HIS), if required, under HLL’s technical oversight and ensure bidirectional interfacing of lab equipment with designated LIS/software, with expenses towards software accounted for as operational expenses.
 6. **Quality Assurance & Accreditation** – Ensure adherence to NABL standards for all laboratory testing. Where in-house testing is not feasible, coordinate with HLL for outsourcing to designated HLL or associated laboratories.
 7. **Timely Reporting & TAT Compliance** – Release results promptly within the ideal turnaround time (TAT) benchmarks set by HLL and industry standards. Penalties shall apply for repeated non-compliance as will be specified in the Notice of Award.
 8. **Internal Audits & Quality Control** – Conduct regular internal audits, implement Internal/External Quality Control (IQC/EQC), and participate in proficiency testing programs as directed by HLL.
 9. **Quality Assurance & Documentation**

The Service provider shall establish and maintain a NABL-compliant Quality Management System (QMS), including documented Standard Operating Procedures (SOPs), equipment calibration and maintenance records, Internal Quality Control (IQC) and External Quality

Control (EQC) logs, and personnel competency documentation. All SOPs shall be submitted to HLL for review and approval, and only HLL-approved SOPs shall be implemented. The Partner shall ensure participation in Proficiency Testing (PT)/External Quality Assessment Schemes (EQAS) and implement prompt corrective actions for any non-conformances. HLL will monitor quality compliance and conduct periodic quality audits as required.

10. **Biomedical Waste Management** – Comply with Biomedical Waste Management Rules, State Pollution Control Board guidelines, and other applicable statutory norms through proper segregation, safe handling, secure storage, and disposal of biomedical waste. Maintain complete documentation and provide periodic compliance reports to HLL and relevant regulatory authorities.
11. **Continuity of Services** – Ensure uninterrupted availability of services and personnel, with adequate backup staff and alternative arrangements from NABL-accredited facilities in case of equipment breakdown or other interruptions, in concurrence with HLL.
12. **Consumables & Supply Chain Management** – Service provider should maintain a minimum stock of three months' supply of reagents and consumables, with inventory status shared periodically with HLL. Ensure uninterrupted supply and inventory management of consumables, reagents, and other essentials in accordance with HLL procurement protocols. Manage the entire supply chain and vendor management process for consumables in consultation with HLL, strictly adhering to its technical specifications.
13. **Training & Capacity Building** – Undertake periodic training and skill upgradation of laboratory staff in line with evolving technology, quality requirements, and HLL protocols.
14. **Revenue Model** – Operate under a mutually agreed revenue-sharing arrangement with HLL, as defined in the RFQ document and NoA.
15. **Performance Monitoring & Reporting** – Submit periodic reports (monthly or as otherwise specified) to HLL and LifeSpring management, covering test volumes, revenue, TAT compliance, and quality indicators.
16. **Record Maintenance** – Maintain complete and accurate records of patients, test data, equipment logs, and other documentation for transparency, monitoring, and audits. Ensure compliance with the Clinical Establishments Act and other applicable laws.
17. **Regulatory Compliance** – Adhere to all applicable local, state, and national healthcare regulations, as well as HLL's SOPs and LifeSpring's operational protocols. Support HLL in acquiring necessary licenses.

18. **Security & Surveillance** – Arrange, install, and maintain CCTV/IP camera systems in all laboratories in consultation with HLL. The system shall be managed by HLL, but installation and upkeep shall be the Service provider’s responsibility.
19. **Insurance Coverage** – At its own expense, obtain and maintain comprehensive insurance coverage for facilities, equipment, consumables, manpower, and against theft, fire, natural calamities, and other risks. Insurance policies shall be renewed on time to ensure uninterrupted coverage.
20. **Reporting & Documentation Compliance** – All laboratory reports shall be authenticated by competent medical professionals as per the Clinical Establishments Act and other applicable laws. The Service provider shall assist HLL in maintaining all medical records as per regulatory requirements in India. Reports shall carry the Hindlabs logo, and where stationery is supplied by HLL, its cost shall be deducted from the payable amount as an operational expense.
21. **Corporate Restructuring & Service Continuity** – If the Service provider undergoes corporate restructuring of any form, the restructured entity shall remain obliged to provide uninterrupted services to HLL during the contract period. This includes: Change in Management – Service obligations will continue regardless of ownership changes; Acquisition or Merger – Any successor entity post-acquisition or merger shall remain fully bound by the Notice of Award and contract terms.
22. **Engagement Period**- The engagement will be initially considered for a period of five years, aligning with the expected project lifecycle. However, the final duration will be subject to the terms of the agreement between HLL and Lifespring. The engagement shall continue until the completion or closure of the project by HLL’s client, with due notice served in accordance with the agreed terms.
23. **Additional Responsibilities** – Fulfil any additional operational responsibilities assigned by HLL during the engagement period to ensure smooth, high-quality, and compliant laboratory operations.

ANNEXURE-2

The indicative tests & rates chargeable by the service provider to HLL are as below. Any revision of the existing Tariffs as well as further additions during the engagement period will be decided by HLL and intimated to the service provider for concurrence.

S.No	Test Name	Fixed Base Rate for Tests (in Rs.)
1	ABSOLUTE EOSINOPHIL COUNT	26.00
2	ABSOLUTE EOSINOPHILIC COUNT	66.00
3	ACETIC FLUID CYTOLOGY	529.00
4	ACETONE URINE	26.00
5	ACID PHOSPHATES	110.00
6	AFP (ALPHA FETOPROTEIN)	265.00
7	ALBUMIN SERUM	26.00
8	ALKALINE PHOSPHATASE	49.00
9	AMYLASE	176.00
10	AMYLASE – SERUM	110.00
11	ANA	265.00
12	ANC PROFILE	529.00
13	ANTI MULLERIAN HORMONE (AMH)	882.00
14	ANTIPHOSPHOLIPID ANTIBODIES	551.00
15	APA IGGIGM & ACLA IGGIGM	1764.00
16	APTT	353.00
17	BASIC HEALTH CHECK – PROFILE	882.00
18	BENCE JONES PROTEIN	49.00
19	BETA HCG WITH TITRE	221.00
20	BETA HUMAN CHORIONIC GONADOTROPIN (GONDRO)	221.00
21	BICARB SERUM ELECTRO	110.00
22	BILIRUBIN – DIRECT	53.00
23	BILIRUBIN – TOTAL	53.00
24	BIOPSY EXTRA LARGE	1323.00
25	BIOPSY LARGE	882.00
26	BIOPSY MEDIAM	397.00
27	BIOPSY SMALL	221.00

28	BLEEDING & CLOTTING TIME	44.00
29	BLOOD : C/S	375.00
30	BLOOD GLUCOSE – FBS	22.00
31	BLOOD GLUCOSE – RBS	35.00
32	BLOOD GROUPING FOR NEW BORN	0.00
33	BLOOD GROUPING WITH RH FACTOR	22.00
34	BLOOD SUGAR	26.00
35	BLOOD SUGAR - PC ONLY	26.00
36	BLOOD SUGAR BY GLUCOMETER – RBS	44.00
37	C.P.K	132.00
38	C.S.F. C/S	154.00
39	C.S.F. PROTEIN	88.00
40	CA 125 WITH TITRE	662.00
41	CALCIUM SERUM	66.00
42	CHOLESTEROL SERUM	53.00
43	CLOT RETRACTION TIME	26.00
44	COAGULATION PROFILE	485.00
45	COMPLETE BLOOD PICTURE (CBP) WITH	110.00
46	COMPLETE URINE EXAMINATION (CUE)	66.00
47	COOMBS TEST	221.00
48	CPK MB	132.00
49	CREATININE SERUM	66.00
50	CRP	88.00
51	CRYOGLOBILIN (CMC)	66.00
52	D DIMER	617.00
53	DDS-CREATININE RATIO	66.00
54	DENGUE IGG	265.00
55	DENGUE IGM	265.00
56	DENGUE SEROLOGY	662.00
57	DIABETIC CHECK – PROFILE	353.00
58	DIFFERENTIAL LEUCOCYTES COUNT (DLC)	35.00
59	DOUBLE MARKER	1323.00
60	DS DNA	265.00
61	E.S.R.	26.00
62	ECG	66.00
63	ELECTROLYTES	154.00

64	ESTRADIOL (TITRE)	265.00
65	FAECES : OCCULT BLOOD	44.00
66	FBS & PLBS FASTING & POST LUCH	66.00
67	FERRITIN	287.00
68	FETAL HEMOGLOBIN (HB-F)	110.00
69	FEVER CHECK – PROFILE	397.00
70	FIBRINOGEN	397.00
71	FLUIDS - C/S	176.00
72	FOLIC ACID	353.00
73	FSH AND LH	265.00
74	FSH LH PROLACTIN	441.00
75	FT3	110.00
76	FT3 FT4	265.00
77	FT4	141.00
78	FUNGUS CULTURE	176.00
79	G6PDH (CMC)	154.00
80	GLUCOSE TOLERANCE TEST (GTT)	88.00
81	GRAMS STAIN – SMEAR	66.00
82	GRBS	66.00
83	HB ELECTROPHORESIS	529.00
84	HBA1C GLYCOSYLATED HEMOGLOBIN	221.00
85	HBS ANTIGEN TESTS	66.00
86	HBSAG RAPID	110.00
87	HCV RAPID	176.00
88	HDL CHOLESTEROL	44.00
89	HEMOGLOBIN (HB)	44.00
90	HEMOGLOBIN ELECTROPHORESIS	639.00
91	HEMOGRAM	132.00
92	HEPATITIS A VIRUS IGG	970.00
93	HEPATITIS A VIRUS IGM	331.00
94	HIV 1&2 ANTIBODY – RAPID	176.00
95	HYPERTENSION CHECK – PROFILE	441.00
96	IRON	132.00
97	IRON STUDIES	309.00
98	L.D.H.	176.00
99	LFT (Liver Function Test)	176.00

100	LIPASE	176.00
101	LIPID CHECK – PROFILE	176.00
102	LIPID PROFILE	221.00
103	LIVER CHECK – PROFILE	265.00
104	LIVER FUNCTION TEST	176.00
105	LUPUS ANTICOAGULANT	662.00
106	MAJOR SURGICAL PROFILE	838.00
107	MALARIA PARASITE PV & PF – ANTIGEN	132.00
108	MANTOUX TEST	221.00
109	MINOR SURGICAL PROFILE	441.00
110	NASAL SWAB CULTURE	154.00
111	ORAL GLUCOSE TOLERANCE TEST (OGTT)	44.00
112	PACKED CELL VOLUME (PCV)	22.00
113	PAP SMEAR	265.00
114	PAPP A	794.00
115	PEDIATRIC CHECK – PROFILE	309.00
116	PHOSPHORUS SERUM	66.00
117	PIH PROFILE (HYPERTENSION CHECK)	441.00
118	PLATELET COUNT	66.00
119	POTASSIUM SERUM	88.00
120	PRE-OPERATIVE CHECK-UP – PROFILE	353.00
121	PREGNANCY TEST – URINE	44.00
122	PROLACTIN	176.00
123	PROTEIN - SERUM (TOTAL, ALBUMIN -	66.00
124	PS FOR MALARIA PARASITE	154.00
125	PT	132.00
126	PTINR	353.00
127	PUS CULTURE (AEROBIC CULTURE)	154.00
128	REACTION URINE (C.U.E)	26.00
129	RENAL CHECK – PROFILE	353.00
130	RETICULOCYTE COUNT	22.00
131	RHEUMATIC CHECK – PROFILE	419.00
132	RHEUMATOID FACTOR (RA FCCTOR)	176.00
133	S.G.O.T.	53.00
134	S.G.P.T.	53.00
135	SEMEN ANALYSIS	88.00

136	SERUM B12	529.00
137	SERUM FIBRINOGEN	397.00
138	SERUM OSMOLALITY	291.00
139	SERUM URIC ACID	66.00
140	SMEAR FOR MALARIA PARASITE	44.00
141	SODIUM SERUM	53.00
142	SPECIFIC GRAVITY URINE	26.00
143	SPUTUM CULTURE	154.00
144	STOOL FUNGAL ELEMENTS	132.00
145	STOOL OCCULT BLOOD	66.00
146	STOOL REDUCING SUBSTANCE	44.00
147	STOOL ROUTINE	88.00
148	SUGAR URINE	26.00
149	SWAB CULTURE	154.00
150	TB PCR	485.00
151	TC DC	66.00
152	THROAT SWAB C/S	154.00
153	THROAT SWAB CULTURE	154.00
154	THYROID CHECK – PROFILE	243.00
155	TORCH PROFILE – PROFILE	662.00
156	TOTAL IRON BINDING CAPACITY (TIBC)	154.00
157	TOTAL LEUCOCYTES COUNT (TLC)	26.00
158	TOTAL PROTEIN (SERUM)	44.00
159	TOTAL PROTEIN ALBUMIN	44.00
160	TOTAL RED CELL COUNT	26.00
161	TRIGLYCERIDES	88.00
162	TRIPLE MARKER – PROFILE	1544.00
163	TSB	141.00
164	TSH - THYROID STIMULATING HORMONE	176.00
165	UR. PROTEIN 24 HR	88.00
166	UREA	66.00
167	URIC ACID SERUM	49.00
168	URINE : CULTURE	154.00
169	URINE ALBUMIN (PRESENT - ABSENT)	13.00
170	URINE BILE PIGMENT AND SALT	22.00
171	URINE CHLORIDE	22.00

172	URINE KETONES	22.00
173	URINE ROUTINE	26.00
174	URINE SODIUM	44.00
175	URINE UROBILINOGEN	22.00
176	UROBILINOGEN URINE	22.00
177	VAGINAL SWAB CULTURE	154.00
178	VDRL	44.00
179	VITAMIN B12	265.00
180	VITAMIN D3	353.00
181	WIDAL SLIDE	66.00
182	WIDAL TUBE METHOD	176.00
183	WOMAN WELLNESS CHECKUP	980.00