

एच एल एल लाईफकेयर लिमिटेड HLL LIFECARE LIMITED  
(A GOVT.OF INDIA ENTERPRISE)  
Irapuram, Valayanchirangara. P.O,  
ERNAKULAM-683 556  
PHONE NO: 0484-2597200  
EMAIL:materialsifc@lifecarehll.com

Tender No: HLL/IFC/ENG/2024-25/08

Dated: 25.02.2025

**Techno-Commercial Bid for supply, installation, testing and commissioning of 250 KLD water softening system with accessories at HLL Irapuram Factory, Cochin**

**TENDER NOTICE**

**Limited two-bid system** is invited for the supply, installation, testing and commissioning of 250 KLD water softening system with accessories at HLL Irapuram Factory, Cochin. **The technical bid documents & price bid documents are to be submitted in separate closed & sealed envelopes, clearly written at the top as “Technical Bid” or “Price Bid” along with the name and tender number over the envelope.**

**Last date and time for submission of bid : 17.03.2025, 15.00 Hrs**

**Date and time of Opening of Technical Bid : 17.03.2025, 15.30 Hrs**

**Tender Fee (Non-refundable): Rs 500 + GST@18% = Rs 590/-**

**EMD: Rs 10,000/-**

**Tender fee & EMD are exempted for MSE bidders upon submission of latest valid Udyam Registration certificate along with the bid**

For Non MSE bidders, the tender fee & EMD shall be submitted either by producing a DD for Rs.590/- drawn in favour of HLL Lifecare Limited payable at Ernakulam or e-payment (through any of the UPI payment gateways) to the SBI Valayanchirangara bank account number of HLL Lifecare Irapuram, Account No. 67266462046, IFSC Code: SBIN0070558.

**बोलीदाताओं को निर्देश Instruction to Bidders:**

1. बोली लगाने की कारवाई करने से पहले बोलीदाताओं कृपया सहायता दस्तावेज़ के माध्यम से जायें  
Please go through the bidders help document before proceeding for bidding
2. कृपया यह सुनिश्चित करें कि बोली लगाने के लिए शुरू करने से पहले सभी आवश्यक शर्तें मौजूद हैं।  
Please ensure that all prerequisites are in place before starting for bidding.

वरिष्ठ प्रबंधक (क्रय) SENIOR MANAGER (Purchase)

Tender No: HLL/IFC/ENG/2024-25/08

Dated: 25.02.2025

**CONTENTS OF BIDDING DOCUMENTS:**

Schedule- A	Minimum Eligibility Criteria
Schedule- B	Technical Specification
Schedule-C	Terms & Conditions
Schedule-D	Indemnity Clause
Schedule- H	Declaration
Schedule -I	Questionnaire
Schedule -J	Price Bid
Schedule III	Water analysis report

**N.B:**

**I) Technical Bid**

Schedule A, B, D, H & I should be filled & signed by authorised signatory of the bidder (also clearly mentioning the name and mobile number of the contact person for communication), affixing the company stamp and shall form part of the technical bid along with other mandatory documents requested as detailed in Schedule C, Terms & Conditions. All the documents that form part of the technical bid shall be enclosed in a **separate sealed envelope** mentioning all details as per Clause 12 of Schedule C.

Proof of remittance of Tender Fee & EMD (if applicable), shall also be submitted along with the technical bid. For MSE bidders, a copy of the latest and valid Udyam Registration certificate is to be submitted along with the bid.

**The bidder should affix their signature with official seal in all the pages of the tender document and attach all the details called for in the tender documents as part of the technical bid**

**II) Price Bid**

Schedule J should be duly filled & signed by the authorised signatory of the bidder also affixing the company stamp and shall form part of the price bid, which shall be enclosed in a **separate sealed envelope** mentioning all details as per Clause 12 of Schedule C.

**Both the sealed envelopes as mentioned above shall then be put in a common envelope which should be named and addressed properly as per Clause 12 of Schedule C.**

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### **Schedule – A**

#### Minimum Eligibility Criteria for qualifying in the Technical Bid

Material: SUPPLY, INSTALLATION, TESTING AND COMMISSIONING OF 250 KLD  
WATER SOFTENING SYSTEM WITH ACCESSORIES

Bidders shall enclose as part of its offer, relevant details and documents establishing its eligibility and qualification to perform the contract. Necessary documentary evidence needs to be submitted to establish that the bidder has adequate capability to fabricate and supply under this IFB.

The minimum criteria to participate in this IFB are as under:

1. Bidders shall have minimum 3 years of experience in supply, installation and commissioning of soft water plants. Relevant certified documents establishing supply and installation of such projects to government/semi government or leading corporate institutions) must be submitted along with the bid.
2. Bidder must have minimum group turnover of Rs. 20 Lakhs (cumulative average) during the last Three years. The bidder must submit a signed and stamped copy of the Turnover certificate for three years certified by a chartered accountant.
3. Bidder must submit GST/PAN registration certificates along with the bid.

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**SCHEDULE -B**

**DETAILED SPECIFICATION OF ITEM**

**Requirement:**

We are in the in the process of upgrading our existing soft water plant at our condom manufacturing facility at Rubber Park, Irapuram, Kochi. For the same, we require a Water Softening System with all accessories and interconnections as per the specifications and particulars given below.

**Design Basis:**

The Water analysis report is attached as **Schedule III**. The final quality of water required is as given below:

- |   |          |                      |
|---|----------|----------------------|
| 1. pH   | :        | 6.5-8.5              |
| 2. Hardness                                   | :        | 5 ppm (max.)         |
| <b>3. <u>Daily soft water requirement</u></b> | <b>:</b> | <b><u>250 KL</u></b> |

Any other changes in the water quality, as a result of water softening process, should be clearly stated in the Bid.

**Item 1 : Filter Feed Pump**

- |                    |   |   |
|--------------------|---|---|
| 1. Quantity        | : | 2 Nos (1 working + 1 Spare)                       |
| 2. Capacity        | : | 12.5 m <sup>3</sup> /hr @ 3.5 Kg/ cm <sup>2</sup> |
| 3. MOC             | : | CI  |
| 4. Suggested makes | : | Johnson/Grundfos/equivalent                       |

**Item 2 : Multi Grade Filter**

- |                             |   |                          |
|-----------------------------|---|--------------------------|
| 1. Quantity                 | : | 1 No                     |
| 2. Maximum working pressure | : | 3.5 Kg/ cm <sup>2</sup>  |
| 3. Operating Flow rate      | : | 12.5 m <sup>3</sup> / hr |
| 4. Material of construction | : | FRP                      |
| 5. Operation                | : | Manual Multiport valve.  |

The Multi grade filter shall be inclusive of suitable Graded sand in quality and quantity etc. complete.

**Item 3 : Upflow Softener**

- |                                 |   |                          |
|---------------------------------|---|--------------------------|
| 1. Quantity                     | : | 1 No.                    |
| 2. Maximum working pressure     | : | 3.5 Kg/ cm <sup>2</sup>  |
| 3. Required Treatment flow rate | : | 12.5 m <sup>3</sup> / hr |
| 4. Material of construction     | : | FRP                      |
| 5. Operation                    | : | Manual Multiport valve.  |

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The softener shall be inclusive of suitable resins in quality and quantity etc. complete.

**Item 4 : Brine Measuring Tank**

- |                             |   |                |
|-----------------------------|---|----------------|
| 1) Quantity                 | : | 1 No.          |
| 2) Capacity                 | : | 1 m3 (minimum) |
| 3) Material of construction | : | HDPE           |

**General Conditions:**

1. The unit should be complete with all accessories and interconnections.
2. Drawings for Civil works to be done for the installation of the Water Softening system shall be given by the Supplier within 1 week of placing the LOI/Order.
3. The supplier should submit 3 copies of the following documents relevant to his scope of work, two weeks prior to the commissioning of the unit, free of cost:
  - a. Instruction/Testing/Operation manual (3 copies)
  - b. Maintenance manual/Lubrication Chart (3 copies)
  - c. All final drawings - Electrical, mechanical etc. (3 copies) if any.
  - d. Relevant Test Certificates, calibration certificates, Guarantee Certificate for each item of equipment.
  - e. Catalogue and literature on bought outs (3 copies)
  - f. Any other related documents
4. All the bought out items should be of standard and reputed make.
5. Power requirements (Quality, Quantity, rating etc.) for the equipment shall be indicated in the bid.
6. The bidder should attach to their bid detailed specifications, catalogues and other details of all the equipments quoted by them.
7. All interconnecting pipe works are within the scope of the supplier.
8. The supplier should provide suitable **Rota meters** at Multi Grade Filter inlet and Softener outlet and suitable **pressure gauges** at inlet and outlet of each of the equipments.
9. Necessary valves/Multiport valves shall be provided at the inlet and outlet of each component as required.
- 10. The first charge of all chemicals/ brine/ resins etc. for the operation of the complete equipment should be provided by the supplier, including those required for commissioning.**

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11.The equipment/s supplied should be suitable for Indian electrical ratings as follows.

Power supply: 200-230V, 50 Hz (Single Phase)  
Or 400-440 V, 50 Hz (Three Phase)

12.Earthing for all electrical equipments, motors etc. should be done as per International Standards.

13.Wires should be taken through GI/PVC pipes and connection to panel boards, junction boxes, motors, solenoids etc should be given by using flexible hose/GI pipes.

14.HLL will provide electrical cables up to the main panel of the Water softening unit. All other connection and inter connections shall be done by the supplier.

15.Any deviations from the bid documents should be clearly indicated.

We hereby agree to supply the above materials as per the specification given above.

Place:

**Date :** NAME, MOBILE NUMBER & SIGNATURE OF THE APPLICANT

(With Office Seal)

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**Schedule C**

**TERMS & CONDITIONS**

1. The bidder is expected to examine the Tender documents, including all instructions, forms, General Terms & Conditions, Special Terms & Conditions, Technical Specifications and other documents and to fully familiarize itself with the requirements of the bidding documents. Failure to furnish all the information required by the Bidding Documents or the submission of a bid not substantially responsive to the Bidding Documents in every respect may result in the rejection of the bid.
2. Late Bids will not be entertained after the closing date.
3. Bid Validity: The offer shall remain valid for a period of 180 days from the date of opening of the Price Bid.
4. Bid Rejection Criteria: A bid may be rejected if
  - i. If the bidder does not submit the supporting documents specified.
  - ii. The deviations from the terms mentioned in the document affects in any way the scope, quality and performance.
5. SSI/MSE units shall submit a latest & valid copy of their Udyam registration certificate along with technical bid. However qualified bidder should provide warranty for a period of One year. **All rules and regulations as per guidelines of Government of India shall be applicable for MSME. Micro and Small category MSE's only will be given exemption from tender fee and EMD. MSE vendors who are not providing proper supporting documents to prove their claim will not be provided with MSE relaxations or claims if any.**
6. 25% of annual procurement value will be sourced from Micro and Small Enterprises (MSE), out of which 4% is earmarked for procurement from MSE's owned by SC or ST entrepreneurs and 3% is earmarked for procurement from MSE's owned by Women entrepreneurs. In the event of failure of SC or ST or Women entrepreneurs to participate in tender or meet tender requirements/conditions regarding price, the same will be sourced from other MSE enterprises.
7. A tender fee of Rs.590/- shall be submitted either by producing a DD for Rs.590/- drawn in favour of HLL Lifecare Limited payable at Ernakulam or e-payment (through any of the UPI payment gateways) to the SBI Valayanchirangara bank account number of HLL Lifecare Irapuram, Account No. 67266462046, IFSC Code: SBIN0070558. Failure in remittance of tender fee can lead to rejection of your bid.
8. Start-up units interested in availing exemption from payment of tender fee & EMD shall submit a valid copy of Registration Certificate from Department of Industrial Policy

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& Promotion on or before due date as per tender notice. However, the party has to provide security deposit if tender be awarded to them.

9. The bidders who wish to participate in the tender shall also need to pay (other than the tender fee mentioned in SI no.7 above) an EMD of Rs. 10,000/- in the form of Demand Draft of a scheduled bank issued in favour of HLL Lifecare Limited, Ernakulam or e-payment to the SBI Valayanchirangara bank account number of HLL Lifecare Irapuram, Account No. 67266462046, IFSC Code: SBIN0070558 or may also be furnished in the form of Bank guarantee (including e- Bank guarantee) from a commercial bank. The EMD amount of the unsuccessful bidders will be duly returned after completion of all tender processing formalities & award of the bid to the successful bidder. The successful bidder shall need to remit a security deposit (SD) amount of 3% of the total contract value (incl tax). If the SD amount is higher than the EMD collected initially during the bid submission, this amount of EMD shall be converted to SD so that the successful bidder need to remit only the balance amount towards SD. However, the entire amount of SD of the successful bidder will be released only after the successful completion of the contract period as well as all tender closing formalities of the tenderer.
10. For those bidders who are registered as MSE under the category of micro or small-scale enterprises, there is an exemption from EMD & tender fee by also producing proof of the same with a copy of valid and latest Udyam Registration certificate. However, as mentioned in SI No. 9 above, an amount equivalent to 3% of the total contract value including tax shall be remitted as security deposit (SD) by the successful bidder. **However, qualified bidder should provide a written undertaking of warranty for a minimum period of 1 year.**
11. Clarifications that the Bidder needs to have on the tender specification can be sought from HLL in writing within one week from the date of issue of this enquiry. All clarifications shall be by e-mail (Only email queries shall be replied)
12. The bids should be submitted IN HARD COPY in a single sealed cover **(with the technical bid & financial bid in separate sealed covers put inside the main cover)** with the Tender No & its details mentioned thereon, complete in all respect, addressed to the Senior Manager (Purchase, Sales & Stores), HLL Lifecare Limited, Plot No.1&2, Rubber Park, Valayanchirangara-683556 and should reach the undersigned on or before 3.00 P.M. on 17.03.2025. Bids received after the deadline for submission shall not be considered. The tender will be opened at 3.30 P.M on the same day.
13. In case the date mentioned above is declared subsequently as holiday for the Company's Office, the due date for submission and opening of tender will be the next Office working day at the same venue and time. Tenders received after the deadline for submission shall not be considered.
14. HLL reserves the right to accept or reject any tender without assigning any reason.



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15. The bidder should affix their signature with official seal in all the pages of the tender document and attach all the details called for in the tender documents, failing which the tender is likely to be rejected.

16. Bidder has to send all correspondence, original invoice & related documents to **HLL Irapuram Factory, Valayanchirangara, Ernakulam District, Kerala.**

**17. Transportation:**

- Transportation cost to be borne by the successful bidder.

**18. LIQUIDATED DAMAGES FOR DELAY IN DELIVERY / QUALITY PROBLEMS**

Successful bidder shall have to pay to the company by way of liquidated damages and not as penalty an amount equal to 0.5% of the value of the contract so delayed for each week or part thereof such delay in delivery, subject to maximum of 5% of the total order value.

19. **Packing:** The items offered must be securely packed at the cost of the suppliers to withstand tough handling enroute by road/rail/air. Packing should be provided with protective lining to avoid damage to the surface of the packing and the items packed inside.

20. **Marking:** Each package delivered under this bid shall be marked by the suppliers at their own expenses. Such markings shall be distinct and should bear the following:

- Name of the supplier.
- Details of the items in the package.
- Weight gross, net and tare.
- Name and address of the consignees as mentioned in the Procurement Order.
- Insurance under party's scope

21. **Insurance:** The supplier shall arrange insurance coverage, according to the dispatch instructions issued by HLL and the supplier should cover all to avoid any complications that may arise at the time of settlement of claims by the underwriters for the transit losses it is proposed that the insurance coverage shall be arranged by the supplier .

**22. Guarantee**

The supply of item have to be carried out by the supplier to the entire satisfaction of HLL. The supplier shall have to guarantee the complete supply for satisfactory performance for a minimum period of One year from the date of supply.

**23. FORCE MAJEURE CLAUSE**

If at any time during the continuance of this contract, the performance in whole or part by either party of any obligation under this contract shall be prevented or delayed by reasons of any war, hostility, acts of public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions or acts of God (hereinafter referred to as events) then provided notice of the happening any such events if given by either party to the other within 21 days from the date of occurrence thereof neither

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party shall be by reason of such event be entitled to terminate this contract nor shall either party have any claim for damage against the other in respect of such non-performance or delay in performance and deliveries under the contract shall be resumed as soon as practicable after such event has come to an end or ceased to exist and decision of the HLL., as to whether the deliveries has been so resumed or not shall be final and conclusive, provided further that if the performance in whole or part of any obligation under this contract is prevented or delayed by reasons of any such event for period exceeding 60 days, either party may at its option terminate the agreement.

**24. Delay in Delivery/Installation & Commissioning.**

The bidder shall try to complete the delivery as mentioned in the scope of work within the stipulated time. Delays in delivery or completion will attract Liquidated damages as mentioned in Clause no. 18

**25. Sub-Contracts**

The successful bidder shall not assign the Contract in whole or part without obtaining the prior written consent of HLL. The bidder shall, notwithstanding the consent and assignment, remain jointly and severally liable and responsible to HLL together with the assignee, for and in respect of the due performance of the contract and the bidder's obligations there under.

**26. Price**

- a. The rate must be offered on the basis of **F.O.R. HLL, Irapuram, Ernakulam** site inclusive all. The rates quoted should remain open (valid for acceptance) for a minimum period of 180 days from the date of bid submission deadline date. GST and any other type of duties/taxes as prevailing up to the date of submission of rates must be included in the net F.O.R. rate. These, however should be shown separately, so that in the event of any change in these charges by the Government (State or Central), the same will be considered for increase/decrease over the net F.O.R. rates.
- b. The development charges to be included.
- c. The rate given in the offer should be expressed both in words and figures and where there is a difference between the two; rate given in words will be taken as authentic.
- d. Unless otherwise agreed to in terms of the purchase order, the price shall be: Firm and not subject to escalation for any reason whatsoever till execution of entire order even though it might be necessary for the order execution to take longer than the delivery period specified in the order for any reason whatsoever.

**27. Control Regulations**

Successful bidder warrants that all goods/service covered by this order have been produced, sold, dispatched, delivered and furnished in strict compliance with all applicable laws regulations, labour agreement, working conditions and technical codes and statutory

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requirements as applicable from time to time. All laws and regulations required to be incorporated in executing this tender are hereby deemed to be incorporated by this reference. Owner can disown any responsibility for any irregularity or contravention of any of the statutory regulations in the manufacture or supply of goods/service covered in the order. The Bidder shall ensure compliance with the above and shall indemnify tenderer against any actions, damages, costs and expenses of any failure to comply as aforesaid.

**28. TRAINING**

Vendor will provide necessary training to the operators after successful installation.

**29. Payment:**

- a) 70% payment will be made to the contractor on successful supply after 30 days on receipt.
- b) Balance 20 % after successful installation & minimum two shift operation of the item
- c) Balance 10 % will be maintained as retention amount and will be released after the defect liability period of one year. The retention amount of 10% of the total contract value may also be furnished in the form of Bank guarantee (including e- Bank guarantee) from a commercial bank, ie; balance 10% of the value of the order will be paid against a Performance Bank Guarantee (from a nationalized bank) equal to 10% of the total contract value valid for the guarantee period of one year.
- d) No advance will be paid for the materials.

Tax Deduction: All statutory deductions like Service tax, Income Tax, E.S.I., P.F. or any other government imposed liabilities for this contract shall be borne by the Contractor (as applicable at the time of execution of job) and shall be deducted from each bill submitted by the Contractor.

**30. PERIOD OF COMPLETION**

- a. The project should be successfully completed at HLL Irapuram site within **45 days** from the date of notification of award.
- b. Time being the essence of the Contract, the completion period stipulated should be strictly adhered to. The completion period shall be counted from the date of sending of Owner's intimation of acceptance of the Contractor's offer (Letter of Intent (LOI) and/or Supply order)

**31. BUY BACK OF EXISTING UNITS**

Since the scope of this work is including the buyback of our current split AC units, it is mandatory to quote the buyback amount as per Sl No. 4 of Schedule - I, and the bidder has to physically take back these items.

**DEFECTS LIABILITY PERIOD**

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The defect liability period shall cover a period of 12 months, starting from the date of successful commissioning and validation of the system. If during the defects liability period any defect is found in any of the parts or the entire system, the contractor must, promptly and at its cost repair, replace or otherwise make good [in consultation with the employer) the defect as well as any damage to the facility caused by the defect.

The bidder should provide a written undertaking of the above mentioned defects liability period clause in its entirety, and which shall be duly signed and stamped and on company letter head of the bidder.

**In the event of placing orders: -**

- a) The EMD of successful bidders will be converted to Security Deposit and will be refunded at the end of contract period.
- b) A self-attested undertaking confirming that the machine offered by you is environment friendly i.e., non-hazardous to the environment is to be enclosed with tender document.
- c) The supplier agrees to supply strictly as per the order terms in respect of quantity, quality and delivery schedule. HLL reserves the right not to receive material beyond the delivery date given in the order.
- d) The parties have to abide by delivery schedule given in the supply order strictly Penalty @ 0.5% of value of item per week delay subject to a maximum of 7.5% of value of supply will be imposed for material supplied after the stipulated delivery period.
- e) However HLL reserves the right to return the material if the same is not delivered as per the schedule given for the supply. In the event of delay in supply of material HLL reserve the right to procure the material from alternate sources at your risk and cost.
- f) HLL reserves the right to inspect the facilities for GMP by their officials or by an authorized independent third party agency for compliance if required
- g) All dispatch documents like delivery note/challan, packing list and invoice should contain the following details.

1. Supply Order No.& date
2. Description of items as contained in the supply Order.
3. Quantity dispatched
4. HLL's GSTIN.

**The L.R No. should be intimated immediately after dispatch of the material by e-mail/fax**

- i) The following documents should accompany the consignment and shall be handed over to HLL

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1. **Tax Invoice in triplicate**
2. **Delivery Note/Challan**
3. **Packing List**
4. **LR/AWB/----**
5. **Environment clearance certificate**
6. **Guarantee Certificate**

j) Mode of Transport shall be by as per supplier convenience, unless otherwise specified. The materials shall be sent through the Transporter who has been granted a Certificate of registration for transportation of goods as per Carriage by Road Act 2007.

k) The jurisdiction of any dispute, suits and proceedings arising out of this tender shall be only in the respective court of Thiruvananthapuram.

### **Preference to Make in India**

Preference shall be given to local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders / Notifications issued by concerned Nodal Ministry for specific Goods / Products. The minimum local content to qualify as a local supplier, should be as per relevant notification / order issued by the nodal ministry as available on the website of Department of Promotion of Industries and Internal Trade (DPIIT). If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted.

#### **Verification of Local Content:**

- a) The supplier at the time of tender, bidding or solicitation shall be required to indicate percentage of local content and provide self-certification that the items offered meets the local content requirement for supplier, as the case may be. They shall also give the details of the locations (s) at which the local value addition is made.
- b) In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 and subsequent amendment dated 16.09.2020 and any other amendments which may be made from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products.

Rule 144 (xi) of the GFR regarding restrictions on procurement from a bidder of a which mandates the bidder from a country sharing land border with India.

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ERNAKULAM-683 556  
PHONE NO: 0484-2597200  
EMAIL:materialsifc@lifecarehll.com

Tender No: HLL/IFC/ENG/2024-25/08

Dated: 25.02.2025

Regarding restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

एच एल एल लाईफकेयर लिमिटेड HLL LIFECARE LIMITED  
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**Schedule- D**

**SPECIFIC CONDITIONS**

**INDEMINITY CLAUSE:**

If the supplier fails to execute the order within the time prescribed for the delivery of goods ordered or violates or infringes the existing rates as agreed to as mentioned in the supply order, the supplier shall and will indemnify the company against all losses or damages whatsoever to be incurred or sustained including the legal cost or expenses incurred by the company by reason of non-delivery of goods at agreed quantity and rate with in the time specified in the supply order. The company will initiate legal action if the supplier fails to execute the supply order as per the schedule in the supply order for the actual loss suffered. No quantity tolerance will be permitted in this regard unless otherwise prior approval is taken by the company before dispatching any excess quantity supplied which shall be returned back on freight to pay basis at the risk of the supplier. Responsiveness of the Bid shall be at the discretion of HLL.

The supplier shall have no right to change the quantity stipulated in the supply order.

Bid pronounced Non Responsive by HLL shall be summarily rejected.

The decision of HLL will be final and no correspondence of this shall be entertained.

We have read and understood the above conditions and agree to abide by the same.

PLACE: NAME, MOBILE NUMBER & SIGNATURE OF THE APPLICANT

DATE: (WITH OFFICE SEAL)

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**SCHEDULE - H**

**Description of Work: Supply, installation, testing and commissioning of 250 KLD water softening system with accessories at HLL Irapuram Factory, Cochin**

**DECLARATION ACCEPTING TERMS AND CONDITIONS**

We confirm having read and understood all the specifications, instructions, forms, terms and conditions and other requirements of the above tender (both expressed and implied) in full and that we agree to abide by all without any deviation.

PLACE:

NAME, MOBILE NUMBER & SIGNATURE OF THE APPLICANT

DATE:

(WITH OFFICE SEAL)



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**SCHEDULE- I**

**QUESTIONNAIRE TO BE FILLED FOR MINIMUM ELIGIBILITY CRITERIA**

1. Can you supply material and perform the work as per our specification given in Schedule 'B	YES/NO
2. How many months/years of experience do you have in the field of supply, installation and commissioning of soft water plant. Attach relevant certificate /documents to prove the same.	
3. Do you have a minimum experience of 3 YEARS in the field of supply, installation and commissioning of soft water plant ?	YES/NO
4.If the answer for sl.No. 3 above is yes, have you submitted supporting documents for the same.	YES/NO
5. Do you have a minimum group turnover of 20 lakhs (cumulative average) during the last 3 years?	YES/NO
6. If the answer for 5 above is yes, have you submitted relevant certificate /documents to prove the same.	YES/NO
7. Are you coming under MSE/SSI/Start up unit category?	YES/NO
8. If the answer for sl.No:7 are YES, have you enclosed relevant certificates?	YES/NO
9. If the answer for sl.No:7 is NO, a) Have you enclosed Tender fee? b) Have you enclosed EMD?	YES/NO YES/NO

All the information provided herein are true & correct

PLACE:

NAME, MOBILE NUMBER & SIGNATURE OF THE APPLICANT

DATE:

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**SCHEDULE – J**

**PRICE BID**

<b>Sl no:</b>	<b>Discription</b>	<b>Quantity</b>	<b>Rate</b>	<b>Amount</b>
1	Supply, Installation, Testing and Commissioning of the following as per tender specifications:			
a.	Filter Feed Pump (2nos)			
b.	Multi Grade Filter			
c.	Upflow Softener			
d.	Brine Measuring Tank			
e.	Erection and commissioning charges			
Packing & Forwarding				
Freight				
GST (18, 28%)				
<b>Total</b>				

**Grand total in words:**

PLACE:

NAME, MOBILE NUMBER & SIGNATURE OF THE APPLICANT

DATE:

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**SCHEDULE III**



**POLUCHEM LABORATORIES PVT LTD**  
CHEMICAL, ENVIRONMENTAL AND MICROBIOLOGY LABORATORY  
PALLATH BUILDING, NORTH KALAMASSERY, ERNAKULAM - 683104  
Phone: 0484-2544030, 8281982322, 9747400085. [www.poluchem.com](http://www.poluchem.com), [poluchem@gmail.com](mailto:poluchem@gmail.com)

ACCREDITED BY NABL - GOVT. OF INDIA AND KSPCB AS "A" GRADE LABORATORY

**TEST REPORT**

Page 01 of 02

Ref.No. PL/RT/DW/2223/2024  
(ULR NO:TC6589240000002223F)

Date of Issue: 09/09/2024

Name & address of customer

M/s.-HLL Lifecare Limited  
Plot No.1 & 2, Rubber Park,  
Valayanchirangara P.O  
Ernakulam Dist.

Sample drawn by  
Sampling Method  
Sample description  
Sample code

: Poluchem Laboratory Sample Collector  
: IS 3025 Part 1 1987- Reaffirmed 2014  
: Raw Water-MT Lab  
: I/2223/2024

Date of sample collected  
Date of receipt of sample  
Date of analysis started  
Date of completion of analysis

: 03/09/2024  
: 03/09/2024  
: 03/09/2024  
: 07/09/2024

Parameters tested	Test method	Results	Acceptable Limit As per IS - 10500 - 2012
pH	IS 3025 (P) 11 - 1983 RA2017	7.12	6.5 - 8.5
Colour	IS 3025 (P) 04 - 1983 RA2017	4 Hazen Unit	5 Hazen Unit
Odour	IS 3025 (P) 05 - 1983 RA2017	Agreeable	Agreeable
Turbidity	IS 3025 (P) 10 - 1984 RA2017	0.8 NTU	1 NTU
Total Dissolved Solids	IS 3025 (P) 16 - 1984 RA2017	91 mg/l	500 mg/l
Total Hardness as CaCO <sub>3</sub>	IS 3025 (P) 21 - 1983 RA2014	32.64 mg/l	200 mg/l
Calcium as Ca	IS 3025 (P) 40 - 1991 RA2014	10.62 mg/l	75 mg/l
Magnesium as Mg	IS 3025 (P) 46 - 1994 RA2014	1.48 mg/l	30 mg/l
Chloride as Cl <sup>-</sup>	IS 3025 (P) 32 - 1988 RA2014	11.07 mg/l	250 mg/l
Total Iron as Fe	IS 3025 (P) 53 - 2003 RA2014	0.30mg/l	1.0 mg/l
Sulphate as SO <sub>4</sub>	IS 3025 (P) 24 - 1986 RA2009	4.05 mg/l	200 mg/l
Total Alkalinity as CaCO <sub>3</sub>	IS 3025 (P) 23 - 1986 RA2014	32.32 mg/l	200 mg/l
Nitrate as NO <sub>3</sub>	IS 3025 (P) 34- 1988 RA2014	BDL(MDL-1mg/l)	45 mg/l
Fluoride as F	APHA 4500-F-D	BDL(MDL-0.1mg/l)	1.0 mg/l

BDL- Below Detection Level, MDL- Minimum Detection Level

For Poluchem Laboratories (P) Ltd.

Reviewed & Authorized By.  
**SREEJA RAMESH**  
QUALITY MANAGER

The above results are related only to the sample submitted for analysis. This test report shall not be reproduced except in full, without the written approval of the laboratory.

ANALYSIS OF AMBIENT AIR, STACK EMISSION, SOUND, LIGHT, WATER, EFFLUENT, SOIL, SPICES, FOOD, TEA, OIL, FERTILISERS, BASIC CHEMICALS, PESTICIDE RESIDUES, HEAVY METALS, COAL AND MICROBIOLOGY

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**ACCREDITED BY KSPCB AS "A" GRADE LABORATORY**

**TEST REPORT**

Page 01 of 01

Ref.No. PL/RT/DW/2223/2024

Date of Issue: 09/09/2024

Name & address of customer

M/s. HLL Lifecare Limited  
Plot No.1 & 2, Rubber Park,  
Valayanchirangara P.O  
Ernakulam Dist.

Sample drawn by

: Poluchem Laboratory Sample Collector

Sampling Method

: IS 3025 Part 1 1987- Reaffirmed 2014

Sample description

: Raw Water-MT Lab

Sample code

: I/2223/2024

Date of sample collected

: 03/09/2024

Date of receipt of sample

: 03/09/2024

Date of analysis started

: 03/09/2024

Date of completion of analysis

: 07/09/2024

Parameters tested	Test method	Results	Acceptable Limit As per IS - 10500 - 2012
Copper as Cu	IS 3025(P) 42- 1992 RA2014	BDL(MDL-0.01 mg/l)	0.05 mg/l
Lead as Pb	IS 3025(P) 47- 1994 RA2014	BDL(MDL-0.01 mg/l)	0.05 mg/l

BDL- Below Detection Level

MDL- Minimum Detection Level

For Poluchem Laboratories (P) Ltd.

\*End of the report\*

Reviewed & Authorized By  
SREEJA RAMAKRISHNAN  
QUALITY MANAGER  
POLUCHEM LABORATORIES PVT. LTD

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