

E-TENDER DOCUMENT

TENDER NO: HLL/CHO/PSD/HCS/2026-27/TENDER 05 Dated 19.09.2026

E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.



PROCUREMENT SERVICES DIVISION
HLL LIFECARE LIMITED
(A Government of India Enterprise)
Corporate Head Office, Poojappura.P. O,
Thiruvananthapuram – 695012, Kerala, India
Phone: 0471- 2354949, 2775531
Website – www.lifecarehll.com
E Mail - sdhcssouth@lifecarehll.com

CONTENTS

SL No.	ITEM	Page No.
1	Notice Inviting Tender	3
2	General Instruction to Bidders	5
3	Instructions to Bidders (ITB)	10
4	General Conditions of Contract (GCC)	30
5	Special Conditions of Contract	33
6	Annexure 1 (Self Declaration – Debar / Blacklist)	34
7	Annexure 2 (BID FORM)	35
8	Annexure 3 (Undertaking Letter for replacement of Defective goods)	36
9	Annexure 4 (List of Products)	37
10	Annexure 5 (Bidder Details)	45
11	Annexure 6 (Format – Manufacturers Authorization Form)	47
12	Annexure 7 (List of quoted Products)	48
13	Annexure 8 (Category Details - MSME)	56
14	Annexure 9 (Indemnity Certificate)	57
15	Annexure 10 (Performance Bank Guarantee)	48
16	Annexure 11 – Checklist	59
17	Annexure 12 – Self Declaration – RULE 144 of GFR	61
18	Annexure 13 – Technical Specification Compliance sheet	62
19	Annexure 14 – Self Declaration MAKE IN INDIA Clause	63
20	Annexure 15 – Pre Contract Integrity Pact	64

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NOTICE INVITING TENDER

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E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

SL NO	PARTICULARS	DESCRIPTION
01	Name of e-Tender / Work	Supply of laboratory consumables to HLL Diagnostics Labs (HINDLABS) in Central India.
02	Date of floating of e-Tender in CPP portal	19.09.2026
03	Date and Time of Pre Bid Meeting	22.09.2026, 15:00 Hrs Online Meeting : meet.google.com/uxe-kpav-rrc
04	Start Date for submission of the Bids	19.09.2026 at 15:30 Hrs
05	Last date and time for online submission of bids	03.10.2026 at 15:30 Hrs
06	Date and time of opening of e-tender	05.10.2026 at 15:30 Hrs
07	Tender Fee / Bid Submission Fee	INR 500.00 (INR Five Hundred Only)
08	Earnest Money Deposit (EMD)*	INR 25000.00 (INR Twenty Five Thousand only)
09	Price Validity	One (01) year from date of Price bid opening
10	HLL HCS Bank Account Details for payment of Tender Fees and EMD Through NEFT / RTGS mode	Name of Bank : HDFC BANK A/c number : 00630330000563 IFSC Code : HDFC0000063 Branch name : Vazhuthacaud (TVM)
11	Address for submission of Applications	Vice President (PS) & Group Head (HCS) HLL Lifecare Limited Corporate & Regd Office, HLL Bhavan, Poojappura, Thiruvananthapuram- 695012 Kerala, India Tel: 0471- 2354949, 2775531

DETAILS OF TENDER

I. Background

HLL Lifecare Limited (HLL) is a Government of India Enterprise under the Ministry of Health and Family Welfare. HLL, a global leader in the field of contraceptives, has evolved into a comprehensive healthcare organization with a diverse range of products and services.

In addition to its manufacturing activities, HLL operates a Healthcare Services Division, which provides diagnostic, imaging, laboratory, and specialist healthcare services. HLL's Retail Business Division manages a network of retail outlets offering medicines, surgical products, consumables, implants, lenses, frames, and other healthcare products at affordable prices to patients.

II. Objective

HLL Lifecare Limited, a Government of India Undertaking, invites bids from eligible Manufacturers, Distributors, and Suppliers for the supply of consumables to HLL's diagnostic centres across Central India through an e-Tendering process.

Eligible bidders are requested to submit their best and most competitive offer, along with complete technical specifications and details, and in accordance with the commercial terms and conditions specified in this tender document.

Interested and eligible bidders are invited to participate in the bidding process. HLL Lifecare Limited reserves the right to accept or reject any bid/application, in whole or in part, without assigning any reason whatsoever and without incurring any liability on this account.

Prospective bidders are advised to regularly visit the HLL website and the Central Public Procurement (CPP) Portal for updates, corrigenda, amendments, clarifications, or any other modifications relating to the tender. No separate advertisement or individual communication will be issued in this regard.

For HLL Lifecare Ltd.

Vice President (PS) & Group Head (HCS)

General Instruction to Bidders (GIB)

1. This tender is an e-Tender and is being published online in Government eProcurement portal, <https://etenders.gov.in/eprocure/app>
2. Bid documents including the Bill of Quantities (BoQ) can be downloaded free of cost from the Central Public Procurement Portal of Government of India (e-portal). All Corrigendum/extension regarding this e-tender shall be uploaded on this website i.e. <https://etenders.gov.in/eprocure/app>.
3. The tender and its corrigendum/extension will also be published in our company website, URL address: <http://www.lifecarehll.com/tender>.
4. The tendering process is done online only at Government eProcurement portal (URL address: <https://etenders.gov.in/eprocure/app>). Aspiring bidders may download and go through the tender document.
5. All bid documents are to be submitted online only and in the designated cover(s)/envelope(s) on the Government eProcurement website. Tenders/bids shall be accepted only through online mode on the Government eProcurement website and no manual submission of the same shall be entertained. Late tenders will not be accepted.
6. The complete bidding process is online. Bidders should be in possession of valid Digital Signature Certificate (DSC) of class II or above for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above. If the envelope is not digitally signed & encrypted the Purchaser shall not accept such open Bids for evaluation purpose and shall be treated as non-responsive and shall be rejected.
7. Bidders are advised to go through “Bidder Manual Kit”, “System Settings” & “FAQ” links available on the login page of the e-Tender portal for guidelines, procedures & system requirements. In case of any technical difficulty, Bidders may contact the help desk numbers & email ids mentioned at the e-tender portal.
8. Bidders are advised to visit CPPP website <https://etenders.gov.in> regularly to keep themselves updated, for any changes/modifications/any corrigendum in the Tender Enquiry Document.
9. The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the Government eProcurement Portal.

9.1 Registration

- a) Bidders are required to register in the Government e-procurement portal, obtain ‘Login ID’ & ‘Password’ and go through the instructions available in the Home page after log in to the CPP Portal (URL: <https://etenders.gov.in/eprocure/app>), by clicking on the link “Online bidder Enrolment” on the CPP Portal which is free of charge.
- b) As part of the enrolment process, the bidders will be required to choose a unique user name and assign a password for their accounts.
- c) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- d) They should also obtain Digital Signature Certificate (DSC) in parallel which is essentially required for submission of their application. The process normally takes 03 days’ time. The bidders are required to have Class II or above digital certificate or above with both signing and

encryption from the authorized digital signature Issuance Company. Please refer online portal i.e. - <https://etenders.gov.in/eprocure/app> for more details.

- e) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or above Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify /nCode / eMudhra etc.), with their profile.
- f) Bidder then logs in to the site through the secured log-in by entering their user ID/password and the password of the DSC / e-Token.
- g) The Bidder intending to participate in the bid is required to register in the e-tenders portal using his/her Login ID and attach his/her valid Digital Signature Certificate (DSC) to his/her unique Login ID. He/She have to submit the relevant information as asked for about the firm/contractor. The bidders, who submit their bids for this tender after digitally signing using their Digital Signature Certificate (DSC), accept that they have clearly understood and agreed the terms and conditions including all the Forms/Annexure of this tender.
- h) Only those bidders having a valid and active registration, on the date of bid submission, shall submit bids online on the e-procurement portal.
- i) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- j) Ineligible bidder or bidders who do not possess valid & active registration, on the date of bid submission, are strictly advised to refrain themselves from participating in this tender.

9.2 Searching for Tender Documents

- a) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Form of Contract, Location, Date, Value etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization
- b) Once the bidders have selected the tenders they are interested in, they may download the required documents/tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS/ e-mail in case there is any corrigendum issued to the tender document.
- c) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification/help from the Helpdesk

9.3 Preparation of Bid

- a) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- b) Please go through the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- c) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR /DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- d) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents

(e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

- e) Note: My Documents space is only a repository given to the Bidders to ease the uploading process. If Bidder has uploaded his Documents in My Documents space, this does not automatically ensure these Documents being part of Technical Bid.

10. More information useful for submitting online bids on the CPP Portal may be obtained at <https://etenders.gov.in/eprocure/app>

11. Tenderer are required to upload the digitally signed file of scanned documents. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document. Uploading application in location other than specified above shall not be considered. Hard copy of application shall not be entertained.

12. Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The 24x7 Help Desk details are as below: -

For any technical related queries please call at 24 x 7 Help Desk Number:

0120-4001 062, 0120-4001 002, 0120-4001 005, 0120-6277 787

Note:- International Bidders are requested to prefix +91 as country code

E-Mail Support: For any Issues or Clarifications relating to the published tenders, bidders are requested to contact the respective Tender Inviting Authority

Technical - support-eproc@nic.in, Policy Related - cphp-doe@nic.in

13. Bidders are requested to kindly mention the URL of the portal and Tender ID in the subject while emailing any issue along with the contact details.

14. Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender. Address for communication and place of opening of bids:

Vice President (PS) & Group Head (HCS)

HLL Lifecare Ltd.

HLL Bhavan, Poojappura,

Thiruvananthapuram - 695012

Kerala, India

Tel: 0471-2354949, 2775531

Email – sdhcssouth@lifecarehll.com

15. The bids shall be opened online at the **Office of the Vice President (PS) & Group Head (HCS)** in the presence of the Bidders/their authorized representatives who wish to attend at the above address. If the tender opening date happens to be on a holiday or non-working day due to any other valid reason, the tender opening process will be done on the next working day at same time and place.

16. More details can be had from the **Office of the Vice President (PS) & Group Head (HCS)** during working hours. The Tender Inviting Authority shall not be responsible for any failure, malfunction or

breakdown of the electronic system while downloading or uploading the documents by the Bidder during the e-procurement process.

17. A firm/bidder shall submit only one bid in the same bidding process. A Bidder (either as a firm or as an individual or as a partner of a firm) who submits or participates in more than one bid will cause all the proposals in which the Bidder has participated to be disqualified.

18. Online Tender Process:

The tender process shall consist of the following stages:

- i. Downloading of tender document: Tender document will be available for free download on Government e-procurement portal (URL: <https://etenders.gov.in/eprocure/app>).
- ii. Pre-bid meeting: 07.09.2026 15:00 Online Meeting link : meet.google.com/uxe-kpav-rrc
- iii. Publishing of Corrigendum: All corrigenda shall be published on Government e-procurement portal (URL: <https://etenders.gov.in/eprocure/app>) and HLL website (URL address: <http://www.lifecarehll.com/tender>) and shall not be available elsewhere.
- iv. Bid submission: Bidders have to submit their bids along with supporting documents to support their eligibility, as required in this tender document on Government e-procurement portal. No manual submission of bid is allowed and manual bids shall not be accepted under any circumstances.
- v. Opening of Technical Bid and Bidder short-listing: The technical bids will be opened, evaluated and shortlisted as per the eligibility and technical qualifications. All documents in support of technical qualifications shall be submitted (online). Failure to submit the documents online will attract disqualification. Bids shortlisted by this process will be taken up for opening the financial bid.
- vi. Opening of Financial Bids: Bids of the qualified bidders shall only be considered for opening and evaluation of the financial bid on the date and time mentioned in critical date's section.

19. Tender Processing Fees and Bid Security (EMD):

Tender fee (Non-refundable) and EMD as per the tender conditions shall be paid separately, thru RTGS/NEFT transfer in the following HLL A/c details:

Name of Bank	:	HDFC BANK
A/c number	:	00630330000563
IFSC Code	:	HDFC0000063
Branch name	:	Vazhuthacaud Thiruvananthapuram

Document of the above transactions (UTR NUMBER and DATE OF UTR) completed successfully by the bidder, shall be uploaded at the locations separately while submitting the bids online.

Note: Any transaction charges levied while using any of the above modes of payment has to be borne by the bidder. The supplier / contractor's bid will be evaluated only if payment is effective on the date and time of bid opening.

20. HLL Lifecare Limited does not bind themselves to accept the lowest or any bid or to give any reasons for their decisions which shall be final and binding on the bidders.

- 21.** HLL Lifecare Limited reserves to themselves the right of accepting the whole or any part of the tender and bidder shall be bound to perform the same at his quoted rates.
- 22.** In case, it is found during the evaluation or at any time before placing of PO or after its execution and during the period of subsistence thereof, that one or more of the eligibility conditions have not been met by the bidder or the applicant has made material misrepresentation or has given any materially incorrect or false information, appropriate legal/penal etc., action shall be taken by HLL Lifecare as deemed fit.
- 23.** Conditional bids and bids not uploaded with appropriate/desired documents may be rejected outrightly and decision of HLL Lifecare Limited in this regard shall be final and binding.
- 24.** The technical bids should be uploaded as per the requirements of NIT and should not contain price information otherwise the bid will be rejected.
- 25.** HLL Lifecare Limited Ltd. reserves the right to verify the claims made by the bidders and to carry out the capability assessment of the bidders and the HLL Lifecare Limited's decision shall be final in this regard.

26. Submission Process:

For submission of bids, all interested bidders have to register online as explained above in this document. After registration, bidders shall submit their Technical bid and Financial bid online on Government e-procurement portal (URL: <https://etenders.gov.in/eprocure/app>).

Note:- It is necessary to click on “Freeze bid” link / icon to complete the process of bid submission otherwise the bid will not get submitted online and the same shall not be available for viewing/ opening during bid opening process.

VICE PRESIDENT (PS) & GROUP HEAD (HCS)

INSTRUCTIONS TO THE BIDDERS (ITB)

Section 1

I. HLL LIFECARE LIMITED:

HLL Lifecare Limited (HLL) is a public sector undertaking under the administrative control of the Ministry of Health & Family Welfare, Government of India. HLL's purpose of business is to provide quality healthcare products and services at affordable rates. In its quest to become a comprehensive healthcare solutions provider, HLL had diversified into hospital products and healthcare services, while nurturing its core business of providing quality contraceptives. HLL Vending Business Division is offering solution for retailing and making available range of HLL's - quality healthcare products / Sanitary Napkins / Condoms etc., products through state-of-art Vending machines. HLL has also forayed into the Service sectors of Healthcare Diagnostics and Pharmaceutical retail business for more than 10 years.

II. HINDLABS

HINDLABS is the dedicated diagnostic services division of HLL, established to provide affordable, reliable, and high-quality laboratory and imaging services across India. Leveraging HLL's six decades of healthcare expertise, HINDLABS operates through a strong partnership with state governments, central institutions, and public sector undertakings.

With a network of over 250 laboratories and imaging centres spread across the country, HINDLABS delivers services ranging from basic pathology to advanced radiology, including CT, MRI, Ultrasound, Digital X-Ray, and specialized testing in Biochemistry, Haematology, and Microbiology. All operations follow stringent NABL aligned protocols, ensuring accuracy, reliability, and patient safety.

HINDLABS centres are equipped with modern infrastructure, advanced medical equipment, and integrated IT-enabled reporting systems, enabling seamless connectivity with state health information portals. Services are offered at affordable government-approved rates, ensuring access to quality diagnostics for all sections of society.

Over the years, HINDLABS has emerged as a trusted implementation partner for numerous state health departments, playing a key role in strengthening public health systems, reducing diagnostic gaps, and supporting the goals of national health programs such as Ayushman Bharat and the National Health Mission (NHM).

TENDER DETAILS

HLL Lifecare Limited (HLL), a Government of India Enterprise, invites online bids from the eligible, competent and experienced Suppliers/Distributors/Manufacturers for:

- a) Supply of laboratory consumables to HLL DIAGNOSTICS Labs (HINDLABS) in Central India as mentioned in Sub Para VII in this section of this tender document.

III. PRODUCT LIST

The detailed product list is as per Annexure 04 of this tender document.

IV. TECHNICAL SPECIFICATION OF PRODUCT

Brand name, Manufacturer Name and type of Product being offered by the Firm must be clearly mentioned in the offer. Tenderer should confirm that the product offered conform strictly to relevant specifications. Deviations, if any, are to be clearly mentioned.

Complete product specifications, technical details, illustrations, literature, printed pamphlets/leaflets etc, must accompany the quotation. Leaflets, pamphlets, etc. shall be taken for information purpose only and shall not form the part of the contract.

The item list is given in **Annexure 04**

VI. PACKING SPECIFICATION

Standard packing to be followed for supply of items and any loose package load which cannot be accepted by Lab for storage will not be accepted or returned at the time of Delivery or inspection thereafter.

VII. SUPPLY LOCATION

The supplies shall be made on a DOOR DELIVERY BASIS to the specified HLL Diagnostic Laboratories (HINDLABS) located in Central India, as per the Purchase Order issued by HLL.

Central India comprises of the places included in the following states of India:

- i. MADHYA PRADESH
- ii. CHATTISGARH

The following is the list of HLL Diagnostic Laboratories (HINDLABS) covered under this tender in the specified region. It may also be noted that the bidder selected for the respective region shall be required to supply the consumables to any new HLL Diagnostic Laboratory (HINDLABS) established by HLL Lifecare Limited within the said region during the validity period of the contract awarded pursuant to this tender.

SL NO:	NAME OF CENTERS	ADDRESS
1	HINDLABS Bhopal Memorial Hospital & Research Center (BMHRC)	HINDLABS HLL LIFECARE LIMITED. Department of Radiology, Bhopal Memorial Hospital & Research Center (BMHRC) Bhopal, Madhya Pradesh - 462038
2	HINDLABS BHOPAL	HINDLABS HLL LIFECARE LIMITED H.No-309/2 A, GROUND FLOOR Saket Nagar Bhopal Madhya Pradesh Pin- 462024 Land Mark :- Infront of Gate No 2 AIIMS BHOPAL

On finalization of this tender HLL and the supplier will have a mutually signed Agreement / Contract / Notice of Award (NOA) for the items for which the supplier has quoted the lowest rate (L1 Rate) and has been technically qualified as per the eligibility criteria as required in this tender.

Section 2:

1. ELIGIBLE BIDDERS

- 1.1 Bidders are requested to submit the prescribed Tender Processing Fee and EMD online on or before the due date specified in the NIT.
- 1.2 Bidders who fail to submit the prescribed Tender Fee and EMD within the stipulated tender submission deadline shall be considered technically non-responsive and shall be disqualified from further evaluation.
- 1.3 Only the Original Manufacturer(s) or their Authorized Distributor(s) shall be eligible to participate in the tender. In the case of an Authorized Distributor, a valid Authorization Letter issued by the Manufacturer, authorizing the Distributor to bid, negotiate, and conclude the order against this tender, shall be submitted along with the Technical Bid.
- 1.4 Only Original Manufacturer(s) having a minimum average annual turnover of Rs. 10 Crores (Rupees Ten Crores only) during the last three financial years, i.e., 2023–2024, 2024–2025 and 2025–2026 (based on original or provisional financial statements, as applicable), shall be eligible to participate in the tender.
- 1.5 Authorized Distributor(s) shall also be eligible to participate, provided that:
 - a) The Distributor has a minimum average annual turnover of Rs. 1 Crore (Rupees One Crore only) during the last three financial years, i.e., 2023–2024, 2024–2025 and 2025–2026 (based on original or provisional financial statements, as applicable); and
 - b) The Principal Manufacturer represented by the Distributor fulfils the above-specified eligibility criteria prescribed for the Original Manufacturer.
- 1.6 In case the bid is submitted by an Authorized Distributor, a valid Manufacturer's Authorization Letter/Authorization Form authorizing the Distributor to participate in the tender shall be submitted along with the bid.
- 1.7 The offered supplies shall comply with the provisions of all relevant and applicable standards prescribed for the product, including all amendments thereto in force as on the date of tender.
- 1.8 The Tenderer shall have a minimum of 03 (three) years of experience in the supply of items conforming to similar specifications. The Tenderer shall submit at least 01 (one) latest satisfactory supply report/purchase order, along with the corresponding invoice, as documentary evidence of such experience with the Technical Bid.
- 1.9 The Tenderer shall not have been debarred or blacklisted by any Central or State Government Department/Organization in India. A duly signed and self-attested declaration in this regard shall be submitted as per Annexure 01.
- 1.10 A duly signed and stamped Technical Specification Compliance Sheet, along with the manufacturer's technical literature/catalogue containing details of all relevant features and specifications of the offered product, shall be submitted along with the Technical Bid.
- 1.11 The Tenderer shall submit a copy of the complete Tender Document, including all addenda/corrigenda, if any, duly signed and stamped on each page, as a confirmation of acceptance of all the terms and conditions of the tender.
- 1.12 A firm/bidder shall submit only one bid in the same bidding process. A bidder, whether participating as a firm, individual, or partner of a firm, who submits or participates in more than one bid shall render all bids/proposals in which such bidder has participated liable for disqualification.
- 1.13 Bidders eligible under the provisions of the Public Procurement (Preference to Make in India) Order No. P-45021/12/2017-PP (BE-II), 2017, issued by the Department for Promotion of Industry and Internal Trade (DPIIT), including all amendments thereto in force as on the date of tender, shall be eligible to participate in the tender. A duly signed and self-attested declaration in this regard, as per Annexure 14, shall be submitted along with the bid.
- 1.14 Any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with Competent Authority, as per order no F.No.6/18/2019-PPD dated 23-July-2020 (Rule 144 (xi) of the GFR, 2017 and any amendments issued thereafter) inclusive of the latest amendments issued by Ministry of Finance, GOI at Annexure 13 of this bidding

document. The bidder must comply with all provisions mentioned in this order. A self-declaration as per Annexure 12 with respect to this order must be submitted.

As per Rule 144 (xi), GFR 2017, Restrictions/ Prior Registration on Entities from a Class of Countries, the eligibility of the bidder is subjected to the following clauses.

- a) Any bidder from a country that shares a land border with India will be eligible to bid in any procurement, whether of goods, services (including consultancy services and non consultancy services) or works (including turnkey projects) only if the bidder is registered with the Competent Authority.
- b) Any bidder (including an Indian bidder) who has a Specified Transfer of Technology (ToT) arrangement with an entity from a country that shares a land border with India will be eligible to bid in any procurement, whether of goods, services (including consultancy services and non-consultancy services) or works (including turnkey) only if the bidder is registered with the Competent Authority.

The definition of bidder is given below:-

“Bidder (or entity) from a country which shares a land border with India” for the purpose of the Order means:

- i. An entity incorporated, established, or registered in such a country; or
- ii. A subsidiary of an entity incorporated, established, or registered in such a country or
- iii. An entity substantially controlled through entities incorporated, established, or registered in such a country or
- iv. An entity whose beneficial owner is situated in such a country or
- v. An Indian (or other) agent of such an entity; or
- vi. A natural person who is a citizen of such a country; or
- vii. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.

The definition of agent is given below:-

“Agent” for the purpose of the Order is a person employed to do any act for another or to represent another in dealings with third persons.

1. A person who procures and supplies finished goods from an entity from a country that shares a land border with India will, regardless of the nature of his legal or commercial relationship with the producer of the goods, be deemed to be an Agent for the purpose of this Order.
2. However, a bidder who only procures raw material, components, etc., from an entity from a country that shares a land border with India and then manufactures or converts them into other goods will not be treated as an Agent.
- 1.15 Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry.
- 1.16 (a) Bidder/ manufacturer who has been de-recognized/debarred/banned/blacklisted by any other State Government / Central Govt. Organization /State Medical Corporations/ Director Health Services and or convicted by any court of law due to (i) quality failure of the drug(s) supplied (NSQ/ Spurious/ Adulterated/ Misbranded etc.) (ii) Submission of fake or forged documents (iii) Submission of incorrect information / Suppression of vital information & facts can't participate in the tender during the period of de-recognition / debarment/ Banned/blacklisted. Bidder / manufacturing unit which has been de-recognized/ debarred/banned/blacklisted by State Medical Corporation for any reasons can't participate in the tender during the period of de-recognition/debarment/banned.
(b) Any bidder who has been convicted by a competent court of law for supplying (NSQ/

Spurious/ Adulterated/ Misbranded etc.) drugs within a period of last 3 years from the date of floating of tender shall not be eligible to participate in the tender.

(c) Any bidder who is a distributor/ authorized agent then they should ensure that their Principal manufacturer is not been de-recognized/debarred/banned/blacklisted by any other State Government / Central Govt. Organization /State Medical Corporations/ Director Health Services and or convicted by any court of law due to (i) quality failure of the drug(s) supplied (NSQ/ Spurious/ Adulterated/ Misbranded etc.) (ii) Submission of fake or forged documents (iii) Submission of incorrect information / Suppression of vital information & facts can't participate in the tender during the period of de-recognition / debarment/ Banned/blacklisted. Bidder / manufacturing unit which has been de-recognized/ debarred/banned/blacklisted by State Medical Corporation for any reasons can't participate in the tender during the period of de-recognition/debarment/banned.

- 1.17 For the Items quoted in the tender enquiry, firm will have to submit the samples on demand. If firm fails to submit the samples, the tender will be rejected.
- 1.18 It has to be ensured that the Bidder should be supplying the Quoted Items to at least One (01) NABL Accredited Lab /NABH Accredited hospital/ any other reputed institute. The bidder should submit satisfactory certificate from the One NABL Labs / NABH Hospital/ Any other reputed institute along with the copy of Purchase Order.
- 1.19 Every bidder has to compulsorily have an own warehouse or an arrangement with an Authorized Distributor in the region for which the tender is floated so that continuous and prompt supply of items are ensured after issue of Purchase Order. A self declaration in company letter head containing details such as ADDRESS AND CONTACT NUMBER about the regional presence (Warehouse / Authorized distributor) to be submitted along with the bid.

2. COST OF BIDDING

2.1 The Bidder shall bear all costs associated with the preparation and submission of its bid, and “the Purchaser”, will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

2.2 Tender documents may be downloaded free of cost from the Government e-procurement portal (URL: <https://etenders.gov.in/eprocure/app>). However, tender document fees, as mentioned in the NIT, is required to be submitted along with the online bid (Not applicable currently due to GO)

3. GETTING INFORMATION FROM WEB PORTAL

- 3.1. All prospective bidders are expected to see all information regarding submission of bid for the Work published in the e tender website during the period from the date of publication of NIT for the Work and up to the last date and time for submission of bid. Non observance of information published in the website shall not be entertained as a reason for any claim or dispute regarding a tender at any stage.
- 3.2. All bids shall be submitted online on the Government e-procurement portal only in the relevant envelope(s)/ cover(s), as per the type of tender. No manual submission of bids shall be entertained for the tenders published through Government e-procurement portal under any circumstances.
- 3.3. The Government e-procurement portal shall not allow submission of bids online after the stipulated date & time. The bidder is advised to submit the bids well before the stipulated date & time to avoid any kind of network issues, traffic congestion, etc. In this regard, the department shall not be responsible for any kind of such issues faced by bidder.

4. BIDDING DOCUMENTS

4.1. Content of Bidding Documents

The bidding documents shall consists of the following unless otherwise specified

- a. Notice Inviting Tender (NIT)
- b. General Instruction to Bidders
- c. Instructions to Bidders
- d. General Conditions of Contract (GCC)
- e. Special Conditions of Contract (SCC)
- f. Annexures to Bid

4.2. The Bidder is required to login to the e-procurement portal and download the listed documents from the website as mentioned in NIT. He shall save it in his system and undertake the necessary preparatory work off-line and upload the completed bid at his convenience before the closing date and time of submission.

4.3. The bidder is expected to examine carefully all instructions, Conditions of Contract, Annexures, Terms, Product List in the Bid Document. Failure to comply with the requirements of Bid Document shall be at the Bidder's own risk.

5. CLARIFICATION OF BIDDING DOCUMENTS

5.1A prospective bidder requiring any clarification of the bidding documents shall contact the office of the Tender Inviting Authority on any working day between 10 AM and 5 PM till 11.09.2026.

5.2In case the clarification sought necessitates modification of the bid documents, being unavoidable, the Tender Inviting Authority may effect the required modification and publish them in the website through corrigendum.

6. AMENDMENT TO BIDDING DOCUMENTS

6.1. Before the deadline for submission of bids, the Tender Inviting Authority may modify the bidding document by issuing addenda.

6.2. Any addendum thus issued shall be a part of the bidding documents which will be published in the e-tender website. The Tender Inviting Authority will not be responsible for the prospective bidders not viewing the website in time.

6.3. If the addendum thus published does involves major changes in the scope of work, the Tender Inviting Authority may at his own discretion, extend the deadline for submission of bids for a suitable period to enable prospective bidders to take reasonable time for bid preparation taking into account the addendum published.

7. PREPARATION OF BIDS

7.1 Language of the Bid

All documents relating to the bid shall be in the English language.

7.2 Documents to be submitted along with the Technical Bid

The online bid submitted by the bidder shall comprise the following:

- a) Self-Declaration as per Annexure 1
- b) Bid form as per Annexure-2
- c) Power of attorney for signatory of bid in Rs 200/- stamp paper duly notarized.
- d) Copy of GST Certificate (self-attested copy)
- e) Copy of Non-Conviction certificate-(Self-attested Copy)
- f) Copy of Permanent Account Number (Self-attested Copy)

- g) Certificate of incorporation and associated documents like Article of Association and Memorandum of Association/Partnership deed/HUF etc as applicable. (Self-attested Copy).
- h) Under taking letter for replacement of complaint/defective goods as per Annexure-3
- i) Bidder details about the bidder participating in the tender to be entered as per format given in Annexure 05.
- j) Authorization letter from manufacturer (Original) must be submitted as per Annexure 6.
- k) List of all quoted products offered to HLL as per Annexure 7.
- l) Only Original Manufacturer(s) having a minimum average annual turnover of Rs. 10 Crores (Rupees Ten Crores only) during the last three financial years, i.e., 2023–2024, 2024–2025 and 2025–2026 (based on original or provisional financial statements, as applicable), shall be eligible to participate in the tender.
- m) Authorized Distributor(s) shall also be eligible to participate, provided that:
 - a) The Distributor has a minimum average annual turnover of Rs. 1 Crore (Rupees One Crore only) during the last three financial years, i.e., 2023–2024, 2024–2025 and 2025–2026 (based on original or provisional financial statements, as applicable); and
 - b) The Principal Manufacturer represented by the Distributor fulfils the above-specified eligibility criteria prescribed for the Original Manufacturer.
- n) In case of bid by authorized distributor, manufacturers authorization form must be attached with the bid submitted.
- o) Annexure 8 – Category details of organization, in case of MSME / MSE, If the bidder is a MSME, it shall declare in the bid document the Udyog Aadhar Memorandum Number issued to it under the MSMED Act, 2006. If a MSME bidder do not furnish the UAM Number along with bid documents, such MSME unit will not be eligible for the benefits available under Public Procurement Policy for MSEs Order 2012.”
- p) Duly filled, signed and sealed Annexure 9 – Indemnity Certificate
- q) Annexure 11 – Check List
- r) Annexure 12 – Compliance To Rule 144 (XI) of GFR 2017 (Self Declaration)
- s) Annexure 13 – Technical Compliance Sheet
- t) Annexure 14 – Make In India Preference (Self Declaration)
- u) Annexure 15 – Pre Contract Integrity Pact
- v) Proof of experience of bidder as per clause number 1.8 in Eligible Bidder in ITB – 03 years of operations and successful supply reports / PO copy with corresponding Invoice to be submitted.
- w) Proof of supply to NABL Accredited Lab / NABH Accredited Hospital/ any other reputed institute as per clause 1.18 of Eligibility Criteria in the ITB.

Note: If any of the above documents are not applicable for eligible bidders then they shall attach a “NOT APPLICABLE “statement mentioning the justification for the same.

All Annexure must be dully signed and sealed while submitting the same.

Bidders shall not make any addition, deletion or correction in any of the bid documents. If tampering of documents is noticed during tender evaluation, the bid will be rejected and the bidder will be blacklisted.

8. Bid Prices

- 8.1 The Bidder shall bid as described in the Bill of Quantities.
- 8.2 The rates quoted by the Bidder shall include cost of all materials, freight charges, GST or any other tax etc and on **Door delivery basis to any HLL Laboratory – HINDLABS in the region specified in this tender.**
- 8.3 The rates and prices quoted by the bidder shall remain firm during the entire period of contract and may be renewed on mutually agreed terms & conditions for a further period.
- 8.4 Price comparison during evaluation will be done on the net unit rate inclusive of levies, freight & insurance on on door delivery basis at **any HLL Laboratory – HINDLABS in the region specified in this tender.**

- 8.5 Rate shall be offered separately for each item as per price schedule. Selection of bidder will be based on the lowest price quoted for each item.
- 8.6 The price quoted by the bidders shall not, in any case, exceed the controlled price, if any, fixed by the Central/State Government/NPPA and/or the Maximum Retail Price (MRP).

9. Currencies of Bid and Payment

- 9.1. The currency of bid and payment shall be quoted by the bidder entirely in Indian Rupees. All payments shall be made in Indian Rupees only.

10. SUBMISSION OF BIDS

The Bidder shall submit their bid online only through the Government eProcurement portal (URL: <https://etenders.gov.in/eprocure/app>) as per the procedure laid down for e-submission as detailed in the web site. For e tenders, the bidders shall download the tender documents including the Bill of Quantity (BoQ) file from the portal. The Bidder shall fill up the documents and submit the same online using their Digital Signature Certificate. On successful submission of bids, a system generated receipt can be downloaded by the bidder for future reference. Copies of all certificates and documents shall be uploaded while submitting the tender online.

The tender is invited in **3 Envelope system** from the registered and eligible firms at CPP Portal. Pre-qualification Criteria for bidders: Following **3 envelopes** shall be submitted online at CPP-portal by the bidder.

a) Envelope – I (Tender Fee and EMD):

Tender fee (Non-refundable) and EMD as per the tender conditions shall be paid separately, thru RTGS/NEFT transfer in the following HLL A/c details:

Name of Bank	:	HDFC BANK
A/c number	:	00630330000563
IFSC Code	:	HDFC0000063
Branch name	:	Vazhuthacaud Thiruvananthapuram

Document of the above transactions completed successfully by the bidder, shall be uploaded separately while submitting the bids online.

NOTE

- SSI/MSME units interested in availing exemption from payment of Tender Fee and EMD should submit a valid copy of their registration certificate issued by the concerned DIC or NSIC / Udyog Aadhaar.
- If the bidder is a MSME, it shall declare in the bid document the Udyog Aadhar Memorandum Number issued to it under the MSMED Act, 2006.
- If a MSME bidder do not furnish the UAM Number along with bid documents, such MSME unit will not be eligible for the benefits available under Public Procurement Policy for MSEs Order 2012.
- The Party has to provide Performance Security/Security Deposit if Tender is awarded to them.

b) Envelope – II (Technical bid):

Technical Bid should contain dully filled, signed and scanned soft copy documents as mentioned in Instructions to Bid (ITB) – Documents to be submitted along with the Technical Bid – Section 7.2.

c) Envelope – III (Financial Bid): The Financial e-Bid through CPP portal:

All rates shall be quoted in the format provided and no other format is acceptable. If the price bid has been given as a standard format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the file, open it and complete the colored (Unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the file is found to be modified by the bidder, the bid will be rejected.

Prices indicated on the Price Schedule shall be entered separately in the following manner:

- (i) The Unit basic price of the product including freight Charges for inland transportation to **any HLL Laboratory – HINDLABS in the region specified in this tender.**
- (ii) HSN Code and GST as applicable in percentage and amount.
- (iii) The total unit cost in figure and words. The total unit price will be the basis for evaluation. In case of discrepancy between the figure and words, then the amount mentioned in words will prevail.
- (iv) Prices shall be quoted in Indian Rupees.
- (v) Example for illustration purpose

Prices indicated on the Price Schedule shall be entered separately in the following manner:

The Unit basic price of the product including freight Charges for inland transportation to any HLL Laboratory – HINDLABS in the region specified in this tender.

Total GST amount for the entire quantity of any particular item quoted, as applicable in Value. Note that in the BOQ format, only the value of applicable GST can be entered (percentage of GST cannot be entered).

The total unit cost in figure and words. The unit price will be the basis for evaluation. Note that this will be automatically updated in the BOQ

Note:-

1. HLL Lifecare Limited reserves the right to verify the credential submitted by the agency at any stage (before or after the award of the contract). If at any stage, any information / documents submitted by the applicant is found to be incorrect / false or have some discrepancy which disqualifies the firm then HLL shall take the following action:
 - i) Forfeit the entire amount of EMD submitted by the firm.
 - ii) The agency shall be liable for debarment from tendering in HLL Lifecare Limited, apart from any other appropriate contractual /legal action.
2. On demand of the Tender Inviting Authority, this whole set of certificates and documents shall be send to the Tender Inviting Authority's office address (as given in the NIT) by registered post/Speed post of India Post in such a way that it shall be delivered to the Tender Inviting Authority before the deadline mentioned. The Tender Inviting Authority reserves the right to reject any bid, for which the above details are not received before the deadline.
3. The Tender Inviting Authority shall not be responsible for any failure, malfunction or breakdown of the electronic system while downloading or uploading the documents by the Bidder during the e-procurement process.

11. Deadline for Submission of the Bids

11.1 Bid shall be received only online on or before the date and time as notified in NIT.

11.2 The Tender Inviting Authority, in exceptional circumstances and at its own discretion, may extend the last date for submission of bids, in which case all rights and obligations previously subject to the

original date will then be subject to the new date of submission. The Bidder will not be able to submit his bid after expiry of the date and time of submission of bid (server time).

Modification, Resubmission and Withdrawal of Bids

11.3. Resubmission or modification of bid by the bidders for any number of times before the date and time of submission is allowed. Resubmission of bid shall require uploading of all documents including price bid afresh.

11.4. If the bidder fails to submit his modified bids within the pre-defined time of receipt, the system shall consider only the last bid submitted.

11.5. The Bidder can withdraw his/her bid before the date and time of receipt of the bid. The system shall not allow any withdrawal after the date and time of submission.

12. BID OPENING AND EVALUATION

Bids shall be opened on the specified date & time, by the tender inviting authority or his authorized representative in the presence of bidders or their designated representatives who choose to attend.

12.1. Bid Opening Process

12.1.1 Opening of bids shall be carried out in the same order as it is occurring in invitation of bids or as in order of receipt of bids in the portal. The bidders & guest users can view the summary of opening of bids from any system. Bidders are not required to be present during the bid opening at the opening location if they so desire.

Envelope – I: Envelope- I Opening date shall be as mentioned in NIT Document. (Envelop – I shall contain scanned copy of Tender Fees and EMD).

Envelope – II: Opening date shall be as mentioned in NIT. The intimation regarding acceptance / rejection of their bids will be intimated to the contractors/firms through e-tendering portal.

If any clarification is needed from bidder about the deficiency in his uploaded documents in Envelope- I, he will be asked to provide it through CPP portal. The bidder shall upload the requisite clarification/documents within time specified by HLL Lifecare Limited, failing which tender will be liable for rejection. In extraordinary circumstances the bidders may be requested to submit the deficient documents intimated through the e-tendering portal additionally by e-mail (As mentioned in the NIT).

Envelope – III: The technically qualified bidders, financial bids shall be opened as per Eligibility Criteria. (Depending on evaluation of Envelop I, the date shall be intimated through CPP Portal)

12.1.2. In the event of the specified date of bid opening being declared a holiday for HLL, the bids will be opened at the same time on the next working day.

5.2 Confidentiality

12.2.1. Information relating to the examination, clarification, evaluation, and comparison of Bids and recommendations for the award of a contract shall not be disclosed to Bidders or any other persons not officially concerned with such process until the award has been announced in favour of the successful bidder.

12.2.2. Any effort by a Bidder to influence the Purchaser during processing of bids, evaluation, bid comparison or award decisions shall be treated as Corrupt & Fraudulent Practices and may result in the rejection of the Bidders' bid.

12.3 Clarification of Bids

12.3.1. To assist in the examination, evaluation, and comparison of bids, the Tender Inviting Authority may ask the bidder for required clarification on the information submitted with the bid. The request for clarification and the response shall be in writing or by e-mail, but no change in the price or substance of the Bid shall be sought, offered, or permitted.

12.3.2. No Bidder shall contact the Tender Inviting Authority on any matter relating to the submitted bid from the time of the bid opening to the time the contract is awarded. If the Bidder wishes to bring additional information to the notice of the Tender Inviting Authority, he shall do so in writing.

12.4. Examination of Bids, and Determination of Responsiveness

12.4.1. During the bid opening, the Tender Inviting Authority will determine for each Bid whether it meets the required eligibility as specified in the NIT and the required documents and certificates.

12.4.2. A substantially responsive bid is one which conforms to all the terms, conditions, and requirements of the bidding documents, without material deviation or reservation.

A material deviation or reservation is one:-

- which affects in any substantial way the scope, quality, or performance of the Works;
- which limits in any substantial way, inconsistent with the bidding documents, the Purchaser's rights or the Bidder's obligations under the Contract;
- or
- Whose rectification would affect unfairly the competitive position of other Bidders presenting substantially responsive Bids.

12.4.3. If a Bid is not substantially responsive, it may be rejected by the Tender Inviting Authority, and may not subsequently be made responsive by correction or withdrawal of the nonconforming material deviation or reservation.

12.4.4. Non submission of legible or required documents or evidences may render the bid non-responsive.

12.4.5. Bidder can witness the principal activities and view the documents/summary reports for that particular work by logging on to the portal with his DSC from anywhere.

12.4.6. In case only single bid is received, then the purchaser reserves the right to accept/reject the bid as per prevailing norms of GFR and CPP portal, or to go for retender.

12.5. Negotiation on Bids

The Tender Inviting Authority reserves the right to negotiate with the lowest evaluated responsive bidder.

13. BID VALIDITY

13.1 Bids shall remain valid for the period of 180 (One Hundred and Eighty) days from the date of opening of the bid as specified in the NIT. A bid valid for a shorter period shall be rejected by HLL as non-responsive.

13.2. In exceptional circumstances, prior to expiry of the original bid validity period, the Tendering Authority may request the bidders to extend the period of validity for a specified additional period. The request and the responses thereto shall be made in writing or by email. A bidder may refuse the request without forfeiting its bid security (if applicable). A bidder agreeing to the request will not be required or permitted to modify its bid, but will be required to extend the validity of its bid security (if applicable) for the period of the extension.

14. STATUTORY EXEMPTIONS:

- **MSME** – Statutory exemptions as per relevant guidelines shall be applicable for MSE vendors. However, the preferences with respect to MSME shall not be applicable who are only involved the trading of the product under the scope of this tender.
- **PPP MII** – Preferences for Make in India products / services shall be applicable in line with Government Order No.P-45021/12/2017PP (BE-II), 2017 (published by Department for Promotion of Industry and Internal Trade) inclusive of the latest amendments. Self declaration to be submitted to claim MAKE IN INDIA preference.

15. BID SECURITY (EMD)

15(a)

- The Bidder shall furnish, as part of his Bid, a Bid Security for an amount as detailed in the Notice Inviting Tender (NIT). For e-tenders, Bidders shall remit the Bid Security using the payment options NEFT / RTGS to the bank account given in the NIT of this tender document.
- Each bid must be accompanied by E.M.D. Any Bid not accompanied by an acceptable Bid Security (EMD) shall be rejected as non-responsive.
- The Bid Security (EMD) of the unsuccessful Bidder shall become refundable as promptly as possible after opening of Price Bid and finalization of the tender.
- The Bid Security (EMD) of the successful Bidder will be discharged when the Bidder has furnished the required Security Deposit and acceptance of LOI/Work order.
- SSI/MSME units interested in availing exemption from payment of Bid Security should submit a valid copy of their registration certificate issued by the concerned DIC or NSIC/Udyog Aadhaar. But the Party has to provide Security Deposit, if work is awarded to them.
- The Bid Security may be forfeited:

15(b)

If a Bidder:

- Changes its offer/bid during the period of bid validity or during the validity of the contract.
 - Does not accept the correction of errors
- (b) In the case of the successful Bidder, if the Bidder fails:
- To sign the Agreement
 - To deliver the material within stipulated time frame as per PO.
 - To accept the Notification of award/Letter of Indent/ Purchase order and/or submit the security deposit.
 - To acknowledge the Notification of award/Letter of Indent/ Purchase order within 5 days from the date of issue by sending the signed copy of the same.
- In such cases the work shall be rearranged at the risk and cost of the selected bidder
 - The Bid Security deposited will not carry any interest.

16. TENDER PROCESSING FEE

- For e-tenders, the mode of remittance of Tender processing Fee shall be the same as detailed for remitting Bid Security (EMD). For e-tenders, Bidders shall remit the Tender fee using the payment options RTGS / NEFT to the bank account as mentioned in NIT of this tender document.
- Any bid not accompanied by the Tender Fee as notified, shall be rejected as nonresponsive.
- Tender Fee remitted will not be refunded.

17. ALTERATIONS AND ADDITIONS

- The bid shall contain no alterations or additions, except those to comply with instructions, or as necessary to correct errors made by the bidder, in which case such corrections shall be initialed by the person or persons signing the bid.

17.2 The bidder shall not attach any conditions of his own to the Bid. The Bid price must be based on the tender documents. Any bidder who fails to comply with this clause will be disqualified.

18. INDEMNIFICATION CLAUSE

In case of any Adverse Drug Reaction / untoward side effects occurred due to the administration of the product supplied by your organization, the manufacture/ supplier shall be held liable for any legal or any other proceedings initiated by the Government of India / State Government Authorities. The Bidder shall indemnify, defend and hold harmless Government of India and HLL, its Affiliates, officers, directors, employees, agents, and their respective successors and assigns, from and against any and all loss, damage, claim, injury, cost or expenses (including without limitation reasonable attorney's fees), incurred in connection with third Party claims of any kind that arise out of or are attributable to (i) Manufacturer's/Bidders breach of any of its warranties, representations, covenants or obligations set forth herein or (ii) the negligent act or omission of the Manufacturer /Bidders.(iii) any product liability claim arising from the gross negligence or bad faith of, or intentional misconduct or intentional breach of this Contract by bidder or its affiliate. The Bidder has to submit the indemnity certificate duly signed and sealed in the format provided in Annexure 09

19. SECURITY DEPOSIT

19.1. The EMD submitted by the successful bidder shall be converted to Security Deposit.

19.2. Failure of the successful Bidder to accept the notification of award or submission of security deposit within the time frame shall constitute sufficient grounds for the annulment of the award and forfeiture of the EMD, in which even the purchaser/owner may make the award to the next lowest evaluated bidder or call for new bids.

20. PERFORMANCE SECURITY – DELETED

21. FORFEITURE OF SECURITY DEPOSIT

If the successful bidder / Contractor fails to supply the ordered material at the rate finalized or execute the work and / or supplies only part quantity / partially execute the work or fails to comply with the terms and conditions of the purchase order / work order the security deposit furnished will be forfeited / Bank Guarantee encashed.

22. PAYMENT TERMS

22.1 No Advance payment shall be given.

100% of the payable amount will be released within 45 days of delivery and acceptance of consignment at the designated Lab locations as per the Purchase Order. Please ensure that proper receipt acknowledgement is obtained from the delivery locations and the original of the same is to be forwarded to HLL along with original invoice.

22.2. The amount shall be paid by HLL in Indian Rupees.

22.3. Acceptance of the payment terms without any qualification shall form part of the technical bid. In case the payment terms are not accepted, the bid is likely to be rejected.

22.4 HLL will make payment to supplier towards the GST amount only after the invoice is uploaded by supplier in GST outward return i.e. GSTR-1 and credit of GST is available (reflected in GSTR-2A) to HLL.

23. DELIVERY TERMS

Goods must be delivered within 10 days of issue of Purchase order by HLL to **HLL LABS – HINDLABS in the location as specified in the Purchase Order.**

24. DELAY IN DELIVERY OF GOODS

24.1. Delivery of the Goods shall be made by the Supplier in accordance with the time schedule prescribed by the Purchaser in the Notice of award/ Letter of Indent / Purchase order. If at any time during performance of the Contract, the Supplier should encounter conditions impeding timely delivery of the Goods , the Supplier shall promptly notify the Purchaser in writing of the fact of the delay, its

likely duration and its cause(s). As soon as practicable after receipt of the Supplier's notice, the Purchaser shall evaluate the situation and may at its discretion extend the Supplier's time for performance, with or without penalty.

If the vendor fails to deliver the full ordered quantity even during extended delivery period then the Notice of award/ Letter of Indent / Purchase order shall be short-closed.

24.2. A delay by the Supplier in the performance of its delivery obligations shall render the Supplier liable to the imposition of penalty pursuant to agreement, unless an extension of time is agreed upon pursuant to agreement without the application of liquidated damages. Levying of penalty shall be on a case to case basis.

24.3. In case of delay in supply the clause number 18 in GCC **(Liquidated Damage)** will be applicable.

24.4. If L1 defaults (fails to deliver goods on time) then the purchaser reserves the right to purchase the goods from L2 or higher bidder or from market at the risk and cost of supplier and if the purchase happens at a price higher than the ordered rates, the purchaser shall have the right to claim the difference upon whom order was originally placed and supplier will be under obligation to pay the same. The purchaser has the right to forfeit the performance security / Security Deposit in the event of default. In addition the purchaser is entitled to recover the business loss suffered by the purchaser consequent to default for supplying the product.

25. TAXES AND DUTIES

The Bidder shall bear and pay all taxes, duties, levies, GST and charges assessed on the bidder by all municipal, state, or national government authorities, loading & unloading charges etc in connection with the Goods and Services supplied under the Contract. Income Tax and Other Taxes as applicable at the time of execution of job or any other government-imposed liabilities would be deducted from each bill submitted by the bidder

26. INSPECTION AND TESTS

- 26.1 The Purchaser or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Contract at no extra cost of the Purchaser. The Special conditions of Contract and/or the Technical Specifications shall specify what inspections and tests the Purchaser requires and where they are to be conducted. The Purchaser shall notify the Supplier in writing of the identity of any representatives retained for these purposes.
- 26.2 The inspections and test may be conducted on the premises of the Supplier or at the Goods final destination. Where conducted on the premises of the Supplier or its subcontractor(s), all reasonable facilities and assistance including access to drawings and production data – shall be furnished to the inspectors at no charge to the Purchaser.
- 26.3 Should any inspected or tested Goods fail to conform to the specifications, the Purchaser may reject them and the Supplier shall either replace the rejected Goods or make all alternations necessary to meet specification requirements free of cost to the Purchaser.
- 26.4 The Purchasers right to inspect, test and, where necessary, reject the Goods' arrival in at any site shall in no way be limited or waived by reason of the Goods having previously been inspected, tested and passed by the Purchaser or its representative prior to the Goods dispatched.
- 26.5 HLL reserves the right to seek samples of the product being offered before placement of order and based on approval of samples by HLL/Ultimate customer the order shall be placed. If the sample is rejected due to quality/technical reasons, HLL reserves the right to approach the next higher bidder for samples and if approved, HLL shall proceed with order placement with the next higher bidders. The samples approved only be accepted against the order placed and any deviation would result in the rejection of the product supplied.

- 26.6 The supplier should submit the internal lab reports for the supplies made to HLL. The purchaser reserves the right to sample check the consignment at the time of delivery for which cost shall be borne by the supplier (pre-dispatch inspection). HLL may analyse the sample drawn from the goods received at depots/C&Fas. In case of sample testing failure at third party lab/ HLL's lab or quality related market complaints, the supplier shall take sole responsibility to replace the entire batch free of cost including the freight charges for collecting back the rejected items from HLL warehouses & resupply or refund the payment for such rejected quantity equal to its Door delivery value if the payment is already made.

27. INDEMNITY

The Bidder shall indemnify, defend and hold harmless Government of India and HLL, its Affiliates, officers, directors, employees, agents, and their respective successors and assigns, from and against any and all loss, damage, claim, injury, cost or expenses (including without limitation reasonable attorney's fees), incurred in connection with third Party claims of any kind that arise out of or are attributable to (i) Manufacturer's/Bidders breach of any of its warranties, representations, covenants or obligations set forth herein or (ii) the negligent act or omission of the Manufacturer /Bidders.(iii) any product liability claim arising from the gross negligence or bad faith of, or intentional misconduct or intentional breach of this Contract by bidder or its affiliate. The Bidder has to submit the indemnity certificate duly signed and sealed in the format provided in Annexure 9

28. SHORT SUPPLY:

If any shortages in sealed boxes are detected, then supplier should be held responsible. In such a case, the supplier will have to make good of the loss or refund the payment for such quantity equal to its purchase value if the payment is already made. If the payment is not made, purchaser will have right to deduct the payment for the equivalent purchase value corresponding to quantity found short.

29. PARALLEL RATE CONTRACTS:

HLL reserves the right to enter into the rate contract / parallel rate contracts with one or more parties or to place adhoc contracts simultaneously or at any time during the currency of contract, with one or more suppliers. The purchaser also reserves the rights (1) to enter into parallel Price Agreement(s)/Contract(s) simultaneously or at any time during the period of the Price Agreement/Rate Contract with one or more bidder(s) as he/they think fit and (2) to place adhoc contract or contracts simultaneously or at any time during the period of this Rate contract with one or more supplier(s) / bidder(s) for such quantity of such item or items as the purchaser (whose decision shall be final) may determine.

30. IN CASE OF DEFAULT

The purchaser is not bound to accept the L1 offer only and circumstances warranting where L1 shows its disinterest, L2 or higher offer may be considered for acceptance.

31. RISK PURCHASE

If L1 or any other parties' defaults (fails to deliver goods on time) then the purchaser reserves the right to purchase the goods from L2 or higher bidder or from market at the risk and cost of L1 supplier and if the purchase happens at a price higher than the ordered rates, the purchaser shall have the right to claim the difference upon whom order was originally placed and L1 supplier will be under obligation to pay the same. In addition, the purchaser is entitled to recover the business loss suffered by the purchaser consequent to default for supplying the product.

32. FORCE MAJEURE

- 32.1 For purposes of this Clause "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the Purchaser either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 32.2 If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing within Seven days from the date of such conditions and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for

performance not prevented by the force majeure event.

33. GOODS REPLACEMENT:

If goods are found to be defective during the sample testing by HLL or Quality related market complaint, on arrival of the material at designated HLL delivery point, supplier must replace the quantity free of cost with fresh batch upon demand by HLL. However replacement of goods will be accepted by HLL subject to the concurrence from the ordering institute else the purchase order will be cancelled and Clause 24 (Delay in delivery of goods) will be applied under the discretion of HLL.

Party shall take back non-moving items and near expiry items and party shall issue a credit note to HLL of the equivalent amount.

34. CLARIFICATIONS ON BIDS

During the bid evaluation, HLL may, at its discretion, ask the Bidder for a clarification of its bid. The request for clarification and the response shall be in writing, and no change in the price or substance of the bid shall be sought, offered, or permitted

35. CONTACTING HLL

- a) From the time of bid opening to the time of Contract award, if any Bidder wishes to contact HLL on any matter related to the bid, he shall do so in writing by sending email to sdhcssouth@lifecarehll.com.
- b) If a Bidder tries to influence HLL directly or otherwise, interfere in the bid evaluation process and the Contract award decision, his bid will be rejected.

36. HLL'S RIGHT TO ACCEPT OR REJECT ANY OR ALL BIDS

The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to award Contract award, without thereby incurring any liability to the affected bidder or bidders.

The purchaser does not bind itself to accept the lowest or any bid and reserves the right to reject any or all bids at any point of time prior to the issuance of the Notice of award/Letter of intent/Purchase order without reason whatsoever.

The purchaser reserves the right to resort to retendering without providing any reasons whatsoever. The purchaser shall not incur any liability on account of such rejection.

The purchaser reserves the right to modify any terms, conditions or specifications for submission of offer and to obtain revised bids from the bidders due to such changes, if any.

Canvassing of any kind will be a disqualification and the purchaser may decide to cancel the bidder from its empanelment.

The purchaser reserves the right to accept or reject any bid and annul the bidding process and reject all bids at any time prior to award of contract without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the ground for the purchaser's action.

37. PURCHASER'S RIGHT TO VARY QUANTITIES AT TIME OF AWARD

The Purchaser reserves the right at the time of award of contract to increase or decrease the quantity of goods and services originally specified in the bid document without any change in unit price or other terms and conditions.

38. EVALUATION AND COMPARISON OF BIDS

- 38.1 The Purchaser will evaluate and compare bids previously determined to be substantially responsive.
- 38.2 The purchaser's evaluation of a bid will take into account, in addition to the bid price (ex-factory/ex-warehouse/off-the-shelf price of the goods offered from within India, such price to include all costs as well as duties and taxes paid or payable on components and raw material incorporated or to be incorporated in the goods and price of incidental services, the following factors, in the manner and to the extent indicated in GIB Clause 38.3 and in the technical specifications:
Cost of inland transportation, insurance and other costs incidental to the delivery of goods at **HLL LABS – HINDLABS in the region specified in this tender.**
- 38.3 Price comparison during evaluation will be done on the net unit rate inclusive of levies, freight & insurance to on door delivery basis **HLL LABS – HINDLABS in the region specified in this tender.**
- 38.4 Rates shall be quoted separately for each item in accordance with the Price Schedule. The bidder offering the lowest evaluated price (L1) for each individual item shall be considered for selection for that respective item.

39. SETTLEMENT OF DISPUTES

Arbitration shall not be a means of settlement of any dispute or claim arising out of the contract relating to the work. Any disputes or difference arising between the parties with respect to the performance of any part of this agreement or anything connected therewith, etc shall as far as possible be mutually settled by the process of dialog and negotiation. Any disputes or differences or questions or claims arising under or relating to a concerning or touching this agreement shall be referred for arbitration in accordance with the provisions of the Arbitration and Conciliation Act 1996.

The arbitration proceedings shall be held at Thiruvananthapuram. The award passed by the arbitrator shall be final and binding on the parties hereto. The conduct of such arbitration shall be in English. Subject to arbitration, the Courts at Thiruvananthapuram alone shall have jurisdiction in respect of settlement of any matter arising out or in connection with the contract.

40. MAJOR RESPONSIBILITIES OF SUPPLIER

- The suppliers have to supply the goods as per the delivery schedules and quantity mentioned in the Purchase order. Supplies made shall be in strict conformance with the stipulations of tender specification and the respective Notification Purchase orders.
- The successful bidder shall acquire in its name all permits, approvals, and/or licenses from all local, state, or national government authorities or public service undertakings that are necessary for the performance of the Notification of award/ Letter of Indent/ Purchase order.
- The Supplier shall comply with all laws in force in India. The laws will include all national, provincial, municipal, or other laws that affect the performance of the Contract and are binding upon the bidder. The Bidders shall indemnify and hold harmless HLL from and against any and all liabilities, damages, claims, fines, penalties, and expenses of whatever nature arising or resulting from the violation of such laws by the bidder or its personnel except that caused by HLL.
- Any product related legal issues shall be handled and connected expenses therewith shall be borne by the bidder/ manufacturer only.
- The bidder must undertake to provide the purchaser the consignment number (s) by which the items ordered had been dispatched from their sites, so as to have online/web access to the tracking system of physical movements of the consignments sent through the courier.
- The supplier should submit the internal lab reports for the supplies made to HLL. The purchaser reserves the right to sample check the consignment at the time of delivery for which cost shall be borne by the supplier (pre-dispatch inspection). HLL may analyse the sample drawn from the

goods received at depots/C&Fas. In case of sample testing failure at third party lab/ HLL's lab or quality related market complaints, the supplier shall take sole responsibility to replace the entire batch free of cost including the freight charges for collecting back the rejected items from HLL warehouses & resupply or refund the payment for such rejected quantity equal to its Door delivery value if the payment is already made.

- g. Products which require COLD CHAIN should be transported as per the regulatory requirements for temperature and humidity

41. The final quantities mentioned in Annexure 4 may vary as per the final requirement and the order may be placed in single or multiple lots during the bid validity period. HLL has no binding if the purchase order is not issued for the full tender quantity. **DELETED – THIS CLAUSE IS NOT APPLICABLE AS THIS TENDER IS FOR RATE CONTRACT.**

42. GOVERNING LANGUAGE

The contract shall be written in English language. English language version of the Contract shall govern its interpretation. All correspondence and documents pertaining to the Contract which are exchanged by the parties shall be written in the same language.

43. AWARD CRITERIA

The Purchaser will award the contract with the successful bidders whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid in the respective price slabs, provided further that the bidder is determined to be qualified to perform the contract satisfactorily.

44. NOTIFICATION OF AWARD

44.1 Prior to the expiration of the period of bid validity, the Purchaser will notify the successful bidder in writing by registered letter or by email, to be confirmed, that its bid had been accepted.

44.2 The notification of award will constitute the formation of the contract.

44.3 The notification of award/ Letter of Intent/ Purchase order will constitute the formation of the Contract. The supplier shall give acceptance of the Notification of award/Letter of Intent/ Purchase order within 7 days from the date of issue by sending the signed copy of the same failing which, the purchaser shall have the right to cancel the order and forfeiture of EMD. The conditions mentioned in the Notification of award/Rate contract agreement/Letter of Intent/ Purchase order will be mutually binding for both the parties and the bidder and the purchaser shall abide by the same. In case of any default in any of the condition of the Notification of award/Letter of Intent/ Purchase order, the purchaser reserves the rights for the forfeiture of EMD/Security deposit/ Performance bank guarantee submitted by the bidder.

44.4 The Purchase order (PO) / Notice of award is liable to be cancelled, if the supplier is unable to comply with or violates any of the terms and conditions laid down in the Purchase order/ Notice of Award. Therefore, up on such cancellation of PO/ Notice of award by HLL, the Supplier will be liable to refund the outstanding advance amount forthwith.

44.5 The successful bidder shall confirm the acceptance of the Notice of award/Purchase order as per the terms & conditions of the tender by signing and returning the duplicate copy of Purchase order (PO)/Notice of award within 2 days from the date of issue of the of purchase order/ Notice of award, failing which HLL shall have the right to reject the purchase order/ Notice of award.

45. TERMINATION

HLL reserve right to terminate/ cancel the Notification of award/ Letter of Indent/ Purchase order at any time for any reason without any liability on HLL.

46. FALL CLAUSE

The BIDDER undertakes that it has not supplied/is not supplying similar product/systems or

subsystems OR providing similar services at a price/ charge lower than that offered in the present bid in respect of any other Ministry/Department of the Government of India or PSU and if it is found any stage that similar product/systems or sub systems was supplied by the BIDDER to any to the Ministry/Department of the Government of India or a PSU at a lower price, then that very price, with due allowance for elapsed time will be applicable to the present case and the difference in the cost would be refunded by the BIDDER to HLL, if the contract has already been concluded.

47. CORRUPT OR FRAUDULENT PRACTICES

The purchaser requires that the bidders, suppliers and contractors observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy, the following are defined:

Sl. No.	Term	Meaning
(a)	Corrupt practice	The offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution.
(b)	Fraudulent practice	A misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract.
(c)	Collusive practice	Means a scheme or arrangement between two or more bidders, with or without the knowledge of the purchaser, designed to establish bid prices at artificial, non-competitive levels.
(d)	Coercive practice	Means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract.

The Purchaser will reject the proposal for award if it determines that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract in question.

48. SHELF LIFE

The supplies of products should be from fresh stock only. At the time of receipt of the same, they should have the latest manufacturing date and minimum remaining expiry period should be 2/3rd of the life of the product.

49. FLEXIBILITY OF PRICES

The purchaser has option to re-negotiate with rate contract holder to bring down the rate contract prices whenever market fluctuations affect the prices abnormally.

50. LICENSE AND PERMITS

The Supplier shall acquire in its name all permits, approvals, and/or licenses from all local, state, or national government authorities or public service undertakings that are necessary for the performance of the Contract.

The Supplier shall comply with all laws in force in India. The laws will include all national, provincial, municipal, or other laws that affect the performance of the Contract and are binding upon the Supplier. The Supplier shall indemnify and hold harmless Purchaser from and against any and all liabilities, damages, claims, fines, penalties, and expenses of whatever nature arising or resulting from the violation of such laws by the Supplier or its personnel.

51. INTEGRITY PACT

Pre-Contract Integrity Pact and Independent External Monitor

The Integrity pact annexed shall be part and parcel of this document, and has to be signed by

bidder(s) at the pre-tendering stage itself, as a pre bid obligation and should be submitted along with the financial and technical bids. All the bidders are bound to comply with the Integrity Pact clauses. Bids submitted without signing Integrity Pact will be ab initio rejected without assigning any reason.

The Integrity pact annexed shall be part and parcel of this document, and has to be signed by bidder(s) at the pre-tendering stage itself, as a pre-bid obligation and should be submitted along with the financial and technical bids. All the bidders are bound to comply with the Integrity Pact clauses. Bids submitted without signing Integrity Pact will be ab initio rejected without assigning any reason.

The email id of the Independent External Monitor for HLL is given below.

Email id: iemhll@lifecarehll.com

52. RESTRICTIONS UNDER RULE 144 (XI) OF GFR 2017 FOR BIDDERS FROM A COUNTRY SHARING LAND BORDER WITH INDIA.

Any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with Competent Authority, as per order no F.No.6/18/2019-PPD dated 23-July-2020 (Rule 144 (xi) of GFR) inclusive of the latest amendments issued by Ministry of Finance, GOI at Appendix of this bidding document. The bidder must comply with all provisions mentioned in this order. A self-declaration (as per format provided in **Annexure 12**) with respect to this order must be submitted.

53. PURCHASE PREFERENCE TO MICRO AND SMALL ENTERPRISES (MSE's)

Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. However, the preferences with respect to MSME shall not be applicable who are only involved the trading of the product under the scope of this tender.

54. PROVISIONS OF PUBLIC PROCUREMENT (PREFERENCE TO MAKE IN INDIA) ORDER 2017

Statutory exemptions as per relevant guidelines shall be applicable for MSE vendors. Preferences for Make in India products / services shall be applicable in line with Government Order No.P-45021/12/2017PP (BE-II), 2017 (published by Department for Promotion of Industry and Internal Trade) inclusive of the latest amendments. Self-declaration to be submitted to claim MAKE IN INDIA preference as per **Annexure 14**.

55. SPLITTING OF ORDER

In case of critical/vital/safety/security nature of the item, large quantity under procurement, urgent delivery requirements and inadequate vendor capacity, HLL reserves the right to split the contract quantity between the bidders. The splitting ratio shall be at the discretion of HLL. The lowest rate accepted would be counter offered to the L2 party. On acceptance of the counter offer, the order will be placed on L2 for the respective percentage. In case of non-acceptance of the counter offer by the L2 party, a similar offer shall be made to L3 and L4, and so on.

56. Labelling-Deleted

GENERAL CONDITIONS OF CONTRACT (GCC)

1. DEFINITIONS

1.1 In this contract the following terms shall be interpreted as indicated:

- (a) "The Contract" means the agreement entered into between the Purchaser and the Supplier as recorded in the Contract Form signed by the parties, including all the attachments and appendices thereto and all documents incorporated by reference therein;
- (b) "The Contract Price" means the price payable to the Supplier under the Contract for the full and proper performance of its contractual obligations;
- (c) "The Goods" means all the products, and/or other materials which the Supplier is required to supply to the Purchaser under the Contract;
- (d) "Services" means services ancillary to the supply of the Goods, such as transportation and insurance, and other incidental services, covered under the contract;
- (e) "GCC" means the General Conditions of Contract contained in this section.
- (f) "SCC" means the Special Conditions of Contract.
- (g) "The Purchaser" means the Organisation purchasing the Goods, as named in SCC;
- (h) "The Supplier" means the individual or firm supplying the Goods under this Contract;
- (i) "Day" means calendar day.
- (j) "Delivery period" means the period applicable upto completion of supply of goods by the supplier at the required site mentioned in Notification of award/ Letter of Indent/ Purchase order and accepted by the Purchaser.

2. APPLICATION

- 2.1 These General Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

3. STANDARDS

- 3.1 The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications.

4. USE OF CONTRACT DOCUMENTS AND INFORMATION

- 4.1 The Supplier shall not, without the Purchaser's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the Purchaser in connection therewith, to any person other than a person employed by the Supplier in performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 4.2 The Supplier shall not, without the Purchaser's prior written consent, make use of any document or information enumerated in GCC Clause 4.1 except for purposes of performing the Contract.
- 4.3 Any document, other than the Contract itself, enumerated in GCC clause 4.1 shall remain the property of the Purchaser and shall be returned (in all copies) to the Purchaser on completion of the supplier's performance under the Contract if so required by the Purchaser.

5. SUBCONTRACTS

The supplier shall notify the Purchaser in writing of all subcontracts awarded under the contract if not already specified in his bid. Such notification, in his original bid or later, shall not relieve the Supplier from any liability or obligation under the contract.

6. CONTRACT AMENDMENTS

- 6.1 Subject to GCC Clauses, no variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

7. PATENT RIGHTS

- 7.1 The Supplier shall indemnify the Purchaser against all third-party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods or any part thereof in India.
- 7.2 Any product related cases shall be handled and connected expenses therewith shall be borne by the Supplier only.

8. INSURANCE

For delivery of goods at site, the insurance shall be obtained by the Supplier in an amount equal to 110% of the value of the goods from "Warehouse to Warehouse" (Final destinations) on "All Risks" basis including War Risks and Strike.

9. CHANGE ORDERS

- 9.1 The Purchaser may at any time by written order given to the Supplier, make changes within the general scope of the Contract in any one or more of the following:
- (a) The method of shipping or packing
 - (b) The place of delivery; or
 - I The services to be provided by the Supplier.

10. ASSIGNMENT

- 10.1 The Supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the Purchaser's prior written consent.

11. TERMINATION BY DEFAULT

- 11.1 The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, terminate the Contract in whole or part;
- (a) if the Supplier fails to deliver any or all of the goods within the time period(s) specified in the Contract, or within any extension thereof granted by the Purchaser, or
 - (b) If the Supplier fails to perform any other obligation(s) under the contract.
- 11.2 In the event the Purchaser terminates the Contract in whole or in part, the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Purchaser for any excess costs for such similar Goods. However, the Supplier shall continue the performance of the Contract till such time.

12. TERMINATION FOR INSOLVENCY

The Purchaser may at any time terminate the Contract by giving written notice to the Supplier, if the Supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Purchaser.

13. APPLICABLE LAW

The Contract shall be interpreted in accordance with the laws of the Union of India.

14. NOTICES

- 14.1 Any notice given by one party to the other pursuant to this Contract shall be sent to other party in writing or by cable, telex or facsimile and confirmed in writing to the other Party's address specified in Special Conditions of Contract.

14.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.

15. TAXES AND DUTIES

Supplier shall be entirely responsible for all taxes, duties, license fees, and octroi etc., incurred until delivery of the contracted Goods to the Purchaser.

16. PACKING

16.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination as indicated in the Contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the Goods final destination and the absence of heavy handling facilities at all points in transit. Packing shall adhere to conditions stipulated in Technical specification.

16.2 The packing, marking and documentation within and outside the packages shall comply strictly with such special requirements as shall be provided for in the Contract including additional requirements, if any, specified in SCC and in any subsequent instructions ordered by the Purchaser

17. DELIVERY AND DOCUMENTS

Delivery of the Goods shall be made by the Supplier in accordance with the terms specified by the Purchaser in the Purchase order. The details of dispatching and/or other documents to be furnished by the Supplier are specified in SCC, if any.

18. LIQUIDATED DAMAGES

If the Supplier fails to deliver any or all of the Goods or perform of services within the time period(s) specified in the Contract, the Purchaser shall without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to 0.5 percent of the delivered price of the delayed Goods or unperformed Services for each week of delay or part thereof until actual delivery or performance, up to a maximum deduction of 10 percent of the delayed Goods or Services contract price. Service tax as applicable will also be recovered in addition to the liquidated damages. However, H.L.L at its sole discretion reserves the right to accept or reject the delivery of materials which are supplied beyond the delivery date as mentioned in the purchase order. In the event of H.L.L accepting the delivery of the materials beyond the stipulated delivery date as per the Purchase order, penalty as mentioned above would apply. In the event of H.L.L rejecting the delivery of the materials beyond the stipulated delivery date as per the Purchase order, then the party is liable to repay HLL any advance amount which was paid by HLL, failing which HLL will have the right to initiate legal proceedings against such party/ successful bidder. Once the maximum is reached, the Purchaser may consider termination of the Contract. If the Supplier fail to comply with specific packing descriptions or instructions, the loss incurred by the purchaser on this account shall be indemnified by the supplier.

19. RESOLUTION OF DISPUTES

19.1 The Purchaser and the Supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.

19.2 If, after thirty (30) days from the commencement of such informal negotiations, the Purchaser and the Supplier have been unable to resolve amicably a Contract dispute, either party may require that the dispute be referred for resolution to the formal mechanisms specified in the Special Conditions of Contract. These mechanisms may include, but or not limited to, conciliation mediated by a third Party, adjudication in an agreed national forum, and national arbitration.

SPECIAL CONDITIONS OF CONTRACT (SCC)

The following Special Conditions of Contract (SCC) will apply for this purchase. The corresponding clauses of General Conditions of Contract (GCC) relating to the SCC stipulations have also been incorporated below.

These Special Conditions will modify/substitute/supplement the corresponding (GCC) clauses. Whenever there is any conflict between the provision in the GCC and that in the SCC, the provision contained in the SCC shall prevail.

There are no special conditions or contract for this tender and all other conditions mentioned in other sections stands valid.

ANNEXURE 01

SELF – DECLARATION

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

To,

VICE PRESIDENT (PS) & GROUP HEAD (HCS)
HLL Lifecare Limited,
HLL Bhavan, Poojappura,
Thiruvananthapuram -695012 Kerala, India
Tel: +0471- 2354949, 2775531
Website – www.lifecarehll.com

Dear Sir,

We certify that We or our Principal Manufacturer (if applicable), have not been de-registered or debarred or blacklisted or banned / suspended for business for any product or constituent of the product we have quoted, by State Government / Central Govt. Organization /State Medical Corporations/ Director Health Services and or convicted by any court of law, till the due date of submission of BID as specified in the subject BID. If we, at a later date, are found guilty of suppressing facts in this regard, such act on our part shall be considered a fraudulent practice in accordance with the Instructions to Bidders and the Purchaser shall be entitled to reject our BID for the product quoted, submitted by us against this Tender.

Also certify that the quoted products possess relevant quality assurance certification issued by the concerned authorities for all the offered products.

We hereby guarantee that the products supplied by our company are not spurious and we further guarantee not to supply any sub-standard or spurious products. We assure that the in case of drugs/medicines to be supplied shall be as per the formulations / standard approved / specified by the Drug Control Act and Food & Drug Control Administration Regulation or as per the regulation of any such statutory authorities.

We have also noted that after submission of BID and before award contract, if we are deregistered or debarred or blacklisted by State Government or Government of India / Drug Controller, our BID will be considered as Non-responsive.

We hereby declare that the facts furnished for the purpose of this tender are correct and true to the best of our knowledge. We are well aware that any discrepancy in the same makes us liable for disqualification / debarment / appropriate action by the tenderer.

Date:
Place:

Signature:
Name:
Designation:
Seal:

BID FORM

Annexure-02

Ref:

Date:

To,

VICE PRESIDENT (PS) & GROUP HEAD (HCS)
HLL Lifecare Limited,
HLL Bhavan, Poojappura,
Thiruvananthapuram -695012 Kerala, India
Tel: +0471- 2354949, 2775531
Website – www.lifecarehll.com

Dear Sir,

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

Having examined the Bidding Documents, including Addenda Nos. [insert numbers], the receipt of which is hereby acknowledged, we, the undersigned, offer our services in full conformity with the Bidding Documents for the total amount against the Product as indicated in the price Schedule.

We undertake that in case our bid is accepted, we shall Commence work and shall make all reasonable endeavour to achieve contract acceptance.

We agree to abide by this bid, which, in accordance with consists of this letter, the Price Schedule, letter of authorization, documents establishing conformity, and Attachments through [specify: the number of attachments] to this Bid Form, up to 24 months from the date of opening of financial bids and it shall remain binding upon us and may be accepted by you at any time before the expiration of that period.

We declare that the above quoted price for product is firm and shall not be subject to any variation for the entire period of the assignment. We further declare that the above quoted prices include all taxes as on the date of bid submission, duties and levies payable by us under aforesaid assignment.

We declare that price/ rate offered is for Lab consumable products at HLL Laboratory – HINDLABS in the region specified as per this tender.

The costs of withdrawals of these deviations / exclusions are enclosed with the Price Schedule. In case a formal final Contract is not prepared and executed between us, this bid, together with your written acceptance of the bid and your notification of award, shall constitute a binding contract between us. We understand that you are not bound to accept the lowest or any bid you may receive.

We, the Bidder shall indemnify, defend and hold harmless Government of India, HLL, its Affiliates, officers, directors, employees, agents, and their respective successors and assigns, from and against any and all loss, damage, claim, injury, cost or expenses (including without limitation reasonable attorney's fees), incurred in connection with third Party claims of any kind that arise out of or are attributable to (i) Manufacturer's/Bidders breach of any of its warranties, representations, covenants or obligations set forth herein or (ii) the negligent act or omission of the Manufacturer/Bidders. (iii) any product liability claim arising from the gross negligence or bad faith of, or intentional misconduct or intentional breach of this Contract by bidder or any affiliate.

We agree to all terms and conditions of the Bid Document and subsequent amendments.

Dated this [insert: number] day of [insert: month], [insert: year].

Signature.....

Name.....

Full Address with contact person Name, Phone number and Email

Designation and Common Seal...

Annexure-03

UNDERTAKING LETTER FOR REPLACEMENT OF COMPLAINT/DEFECTIVE GOODS

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

To,
VICE PRESIDENT (PS) & GROUP HEAD (HCS)
HLL Lifecare Limited,
HLL Bhavan, Poojappura,
Thiruvananthapuram -695012 Kerala, India
Tel: +0471- 2354949, 2775531
Website – www.lifecarehll.com

Dear Sir,

We hereby confirm and assure you, that the products supplied by us will meet all the quality standards and even if any quality complaint arises, we (name-----) take the responsibility to take back the complaint batches and replace and deliver fresh batch to HLL stores/ warehouse free of cost within 30 days. We (name-----) shall also bear the transportation charges for collecting back the compliant/rejected batches or goods and the transportation charges incurred for making the replacement.

Signature _____
Name _____
Designation and Common Seal _____
Station _____
Date _____

ANNEXURE 04

PRODUCT LIST

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

SL.NO.	ITEM NAME
1	3 PLY MASK DISPOSABLE 100S
2	ABSORBENT COTTON 500GM
3	ACETIC ACID (10%) 100ML
4	ACETONE LR 500ML
5	ACITIC ACID 500ML
6	AGAR AGAR 500GM
7	ALCOHOL BASED HAND RUB 500ML
8	ALUMINIUM TEST TUBE STAND 15X100MM 24 HOLES
9	AMIKACIN 30MCG (1 X 100 DISCS)
10	AMMONIA SOLUTION 500ML
11	AMMONIUM SULPHATE 500GM
12	AMOXYCLAV 30MCG (5 X 100 DISCS)
13	AMPICILLIN 10MCG (1X 100 DISCS)
14	AMPICILLIN 25MCG (1X 100 DISCS)
15	ANA ELISA 96T
16	ANA PROFILE 64T
17	ANA PROFILE 72T
18	ANALOG THERMOMETER
19	ANTI A+B+D (BLOOD GROUPING REAGENTS)
20	ANTI CARDIOLIPIN AB IGG / IGM ELISA 96T
21	ANTI CARDIOLIPIN IGG&IGM TEST KIT
22	ANTI H LECTIN 5ML
23	ANTI HBC ELISA TOTAL 96T
24	ANTI PHOSPHOLIPID SCREEN 96T
25	ANTISERA D IGG (MONOCLONAL)
26	ASO RAPID CARD 25T
27	AZITHROMYCIN 15MCG (1X100 DISCS)
28	AZTREONAM 30MCG (1 X 100 DISCS)
29	BACITRACIN 30MCG (1 X 100 DISCS)
30	BARCODE LABEL 50X25XMM
31	BARCODE RIBBON 105MM X 300M
32	BARIUM CHLORIDE 10 % 500ML
33	BEAKER (BOROSILICATE) 250ML
34	BED TISSUE ROLL 60CM X 100M
35	BENEDICT'S REAGENT 500ML
36	BENZIDE POWDER 10GM
37	BENZIDINE REAGENT
38	BETADINE SOLUTION 500ML
39	BILE ESCULIN AGAR 100GM

40	BIOLOGICAL INDICATOR AUTOCLAVE
41	BLOOD COLLECTION NEEDLE 21G X1.5 INCH
42	BLOOD COLLECTION NEEDLE 22G X1.5 INCH
43	BLOOD CULTURE BOTTLE ADULT 70ML
44	BLOOD CULTURE BOTTLE PEDIATRIC 20ML
45	BLOOD LANCET 21G
46	BLUE STAR SLIDE PACKET 1.35 MM
47	BLUE TIPS 1000µL 500S
48	BMW BAGS BLACK COLOUR 10 LTR (120 MICRONS)
49	BMW BAGS BLACK COLOUR 20 LTR (120 MICRONS)
50	BMW BAGS BLACK COLOUR 20 LTR (50 MICRONS)
51	BMW BAGS BLUE COLOUR 20 LTR (50 MICRONS)
52	BMW BAGS BLUE COLOUR 20 LTR (120 MICRONS)
53	BMW BAGS RED COLOUR 10 LTR (120 MICRONS)
54	BMW BAGS RED COLOUR 20 LTR (120 MICRONS)
55	BMW BAGS RED COLOUR 20 LTR (50 MICRONS)
56	BMW BAGS YELLOW COLOUR 10 LTR (120 MICRONS)
57	BMW BAGS YELLOW COLOUR 20 LTR (120 MICRONS)
58	BMW BAGS YELLOW COLOUR 20 LTR (50 MICRONS)
59	BOROSIL TUBE WITH SCREW CAPED (10ML)
60	BRILLIANT CRESYL BLUE 100ML
61	BUFFER CAPSULE PH 4.0
62	BUFFER CAPSULE PH 7.0
63	BUFFER CAPSULE PH 9.2
64	BUFFER SOLUTION 500ML
65	CAPILLARY TUBE
66	CARBOL FUCHSIN 25GM
67	CARBOL FUCHSIN STAINING SOLUTION 125ML
68	CEDAR WOOD OIL 25ML
69	CEFALEXIN 30MCG (1 X 100 DISCS)
70	CEFAPERAZONE + SULBACTAM 75MCG (1 X 100 DISCS)
71	CEFEPIME 30MCG (5 X 100 DISCS)
72	CEFIXIME 5MCG (1 X100 DISCS)
73	CEFOXITIN 5MCG (1 X 100 DISCS)
74	CEFTAZIDIME 30MCG (1 X 100 DISCS)
75	CEFTRIAZONE 30MCG (1 X 100 DISCS)
76	CEFUROXIME 30 MCG 1 X 100 DISC
77	CEPHALEXIN 30MCG (1 X 100 DISCS)
78	CHEMICAL INDICATOR (HOT AIR OVEN)
79	CHEMICAL INDICATOR FOR AUTOCLAVE
80	CHIKUNGUNYA IGM CARD 30T
81	CIPROFLOXACIN 5MCG (1 X 100 DISCS)
82	CLINDAMYCIN 2MCG (1 X 100 DISCS)
83	CLOXACILLIN 1MCG (1 X 100 DISCS)
84	COLISTIN 10MCG (1X 100 DISCS)
85	COLISTIN BROTH DILUTION

86	COLUMBIA BLOOD AGAR BASE 100GM
87	CONICAL FLASK (BOROSILICATE) 1000ML
88	CONICAL FLASK 500ML
89	COOMBS REAGENT
90	HEMOSPOT KIT
91	COTRIMOXAZOLE 25MCG (1 X 100 DISCS)
92	COTTON SWAB WOODEN STICK ETO STERILE
93	COTTON SWAB WOODEN STICK NON STERILE
94	COVER GLASS 18 X 18MM
95	COVER GLASS 22 X 22MM
96	COVER GLASS 22 X 60MM
97	COVID ANTIGEN KIT
98	COVID19 RT PCR KIT
99	CRP RAPID CARD TEST
100	CRYSTAL VIOLET SOLUTION 125ML
101	DENGUE ELISA IGM 96T
102	DENGUE IGG&IGM RAPID CARD 50T
103	DENGUE NS1 ANTIGEN ELISA KIT
104	DEOXYCHOLATE CITRATE AGAR 100GM
105	DEXTROSE 500GM
106	DIAMOND PENCIL
107	DILUENT FOR DNA EXTRACTION (ETHANOL) 500ML
108	DISPOSABLE SWABS
109	DISPOSABLE FILTER FOR PULMONARY FUNCTION TEST (SMALL)
110	DISPOSABLE LOOPS 1.3MM
111	DISPOSABLE MOUTH PIECE SP 20 SERIES FOR SPIROMETER
112	DISPOSABLE URINE CULTURE BOTTLE 100 ML
113	DISPOSABLE URINE CULTURE BOTTLE 70 ML
114	DISPOSABLE VAGINAL SPECULUM MEDIUM
115	DNA ELISA 96T
116	DPX MOUNT 250ML
117	DROPPER LABORATORY WITH LATEX TEATS
118	ELECTRICAL THERMAL LOOP STERILISER
119	ENTEROCHECK WB 25 TEST
120	ENTEROCHECK WB 50 TEST
121	EOSIN-NIGROSIN STAIN
122	ERYSCREEN KIT (3X12ML)
123	ERYTHROMYCIN 10MCG (1 X 100 DISCS)
124	ESR DISPOSABLE PIPETTES
125	ESR STAND PLASTIC
126	ESR TUBE STAND
127	ETHANOL 500 ML
128	STERILE SWAB WITH PLASTIC STICK AND COTTON HEAD IN P.P. TUBE
129	STERILE SWAB WITH WOODEN STICK AND COTTON HEAD IN P.P. TUBE
130	FILTER PAPER
131	FIRST AID AND EMERGENCY KIT

132	FLASHBACK NEEDLE 22G
133	FOETAL PROCEDURE KIT (STERILE)
134	FORCEPS (MEDIUM)
135	FORCEPS (SMALL)
136	FORCEPS MEDIUM
137	FOSFOMYCIN 200MCG (1 X 100 DISCS)
138	FOUCHEST REAGENTS 125ML
139	GIEMSA STAIN 125ML
140	GEM COVER GLASS 22X50
141	GEM COVER GLASS 22X22
142	GENTAMICIN 10MCG (1 X 100 DISCS)
143	GENTAMICIN 120MCG (5 X 50 DISCS)
144	GRAM'S IODINE 125ML
145	H PYLORI IGG ELISA 96T
146	HAND SANITIZER 500ML
147	HAND WASH 500ML
148	HBSAG ELISA 96T
149	HBSAG RAPID TEST 50T
150	HBV PCR KIT 96T
151	HCV CARD 50T
152	HCV CARD TRI DOT 50T
153	HCV IGG ELISA 96T
154	HCV RAPID TEST 50T
155	HCV TRIDOT 50T
156	HEMOSPOT KIT 50T
157	HEPACARD 100T
158	HITACHI SAMPLE CUP 2ML
159	HIV AG AB ELISA 4TH GEN KIT 96T
160	HIV CARD TRI DOT
161	HIV I & II 50T
162	HIV RAPID CARD
163	HYDROCHLORIC ACID 2 AMP(N1)
164	HYDROCHLORIC ACID 500 ML
165	HYDROGEN PEROXIDE 30% 100 ML
166	HYDROGEN PEROXIDE 6% 500ML
167	IMIPENEM 10MCG (1 X 100 DISCS)
168	IMMERSION OIL 25 ML
169	INJECTION PLASTER 100PCS
170	ISOPROPYL ALCOHOL 99% 500ML
171	KOVAC'S INDOLE REAGENT 100ML
172	LATEX EXAMINATION GLOVES LARGE
173	LATEX EXAMINATION GLOVES MEDIUM
174	LATEX EXAMINATION GLOVES SMALL
175	LEISHMAN STAIN 2.5 LTR
176	LEISHMAN STAIN WITH BUFFER 250ML
177	LEPTOSPIRA IGG/IGM CARD 10T

178	LEPTOSPIRA IGM ELISA 96T
179	LEPTOSPIRA IGM RAPID CARD
180	LEVOFLOXACIN 5MCG (1 X 100 DISCS)
181	LIGNOCAINE HYDROCHLORIDE GEL 2% 30GM
182	LINEZOLID 30MCG (1 X 100 DISCS)
183	LIQUID PARAFILM 100ML
184	MACCONKEY AGAR 500GM
185	MAK SWAB 70% ISOPROPYL ALCOHOL100 PCS
186	MALARIA PAN -PF (HCD-RAPID CARD TEST-50T)
187	MALARIA AG P.F/PAN
188	MALARIA RAPID TEST KIT
189	MCFARLAND STANDARD
190	MEROPENEM 10MCG (1 X 100 DISCS)
191	METAL LOOP HOLDER
192	METHYLENE BLUE 125ML
193	MICRO TIPS 100-1000µL
194	MICRO WHITE PIPETTE TIP (2-200 µL)
195	MICROCENTRIFUGE TUBE 1.5ML
196	MICROCENTRIFUGE TUBE 2ML
197	MICROPORE 9.1M X 2.5MM
198	MICROSCOPIC SLIDE 26 X 76MM
199	MINOCYCLINE 30MCG 100*1 (VIAL)
200	MONOCLONAL ANTI-D IGM + IGG BLEND 10ML
201	MUELLER HINTON AGAR 500GM
202	NICHROME LOOP LA 019 4MM
203	NICHROME LOOP LA 021 1.3MM
204	NICHROME LOOP LA 022 STRAIGHT WIRE
205	NITOFURANTOIN 300MCG (1 X 100 DISCS)
206	NITRILE EXAMINATION GLOVES MEDIUM
207	NITRILE EXAMINATION GLOVES SMALL
208	NITRILE EXAMINATION GLOVES LARGE
209	NON STERILE COTTON SWAB WITH WOODEN STICK AND COTTON HEAD IN PP TUBE
210	NORFLOXACIN 10MCG (1 X 100 DISCS)
211	NORMAL SALINE (500ML) LABORATORY REAGENT
212	NORMAL SALINE 500ML
213	NOVOBIOCIN 30MCG (1 X 100 DISCS)
214	OPTOCHIN 5MCG (1 X 100 DISCS)
215	OXIDASE REAGENT (1 X 100 DISCS)
216	PAPANICOLAOUS 3B 125 ML
217	PAPANICOLAOUS EA-36 125 ML
218	PENICILLIN 10MCG (1 X 100 DISCS)
219	PETRI DISH STERILE DISPOSABLE
220	PH BUFFER SOLN (PH 7) 500ML
221	PH PAPER INDICATOR (1 TO 14)
222	PIPERACILLIN + TAZOBACTAM 100MCG (1 X 100 DISCS)

223	PIPETTE STAND FOR 6-8 PIPETTES
224	PLASTIC LINER BAG BLACK 19*22
225	PLASTIC LINER BAG BLACK 24*30
226	PLASTIC LINER BAG RED 24*30
227	PLASTIC LINER BAG YELLOW 24*30
228	PLASTIC WASH BOTTLE 500ML
229	POTASSIUM IODIDE 100GM
230	POTASSIUM PERMANGANATE 500GM
231	PPD 02 TU /0.1 ML
232	PPD 05 TU /0.1 ML
233	PREGNANCY TEST CARD
234	PROLUTON INJECTION 500MG/2ML
235	PUNCTURE PROOF SHARP CONTAINERS 3.5 LTR
236	PUNCTURE PROOF SHARP CONTAINER (BLUE) 1.5 LTR
237	PUNCTURE PROOF SHARP CONTAINER (WHITE) 1.5 LTR
238	RA/RF REAGENT QUANTITATIVE 50 TEST
239	RAPID PAP STAIN KIT
240	RAPID PLASMA REAGIN (RPR) TEST KIT
241	DENGUE NS1 RAPID CARD 50T
242	RAPID TEST CARD HBSAG 50T
243	RAPID ZN STAIN KIT
244	RBC DILUTING FLUID 125ML
245	REAGENT BOTTLE PLAIN WITH LID CAP 100ML
246	RHELAX -ASO
247	RHELAX -CRP
248	RHELAX -RF
249	RIA VIAL 12 X 75 MM
250	ROTHERA'S REAGENT
251	SAFRANIN STAIN SOLN 500ML
252	SALMONELLA SHIGELLA AGAR 500GM
253	SALMONELLA TYPHI IGM AND IGG TEST KIT
254	SAMPLE RACK
255	SAMPLE TRAY
256	SCALP VEIN SET 24G
257	SCALP VEIN SET 18G
258	SCRUB CARD TEST
259	SCRUB TYPHUS IGM CARD
260	SELIWANOFF'S REAGENT 100ML
261	SEMEN DILUTING FLUID 125ML
262	SHARP CONTAINER 5 LTR
263	SIMMON'S CITRATE AGAR 100GM
264	SLIDE STAINING RACK
265	SLIDE STORAGE BOX 50 SLIDES CAPACITY
266	SLIDE TRAY
267	SODIUM CHLORIDE 0.85% 500ML
268	SODIUM HYDROXIDE PELLETE 500GM

269	SODIUM HYPOCHLORITE 500ML
270	SODIUM HYPOCHLORIDE 10% 5 LTR
271	SODIUM HYPOCHLORIDE 1% 5 LTR
272	SODIUM NITROPRUSSIDE 100GM
273	SPINAL NEEDLE 23G
274	VIRAL NUCLEIC ACID KIT
275	SPIRIT LAMP
276	SPIRIT SURGICAL 70% ETHANOL 500ML
277	STAINING STAND
278	STERILE WATER/INJECTION WATER 10 ML
279	STOOL COLLECTION BOTTLE 50ML WITH SPOON
280	STOP WATCH
281	SULFOSLIC ACID 500GM
282	SULPHOSALICYLIC ACID 3% 125ML
283	SULPHOSALICYLIC ACID 3% 500ML
284	SULPHOSALICYLIC ACID 20% 500 ML
285	SULPHURIC ACID 20 % 1L
286	SULPHURIC ACID 20% 500ML
287	SURGEON GOWN
288	SYPHILIS VDRL CARD
289	TCBS AGAR 100GM
290	TEICOPLANIN 30MCG (1 X 100 DISCS)
291	TEST TUBE 10 X 75MM PLASTIC
292	TEST TUBE 10 X 75MM GLASS
293	TEST TUBE BRUSH MEDIUM
294	TEST TUBE BRUSH SMALL
295	TEST TUBE GLASS 12X100MM
296	TEST TUBE GLASS WITH ROUND BOTTOM
297	TEST TUBE HOLDER WITH WODEN HANDLE
298	TETRACYCLINE 30MCG (1 X 100 DISCS)
299	THERMAL PAPER ROLL 110 MM
300	THERMOHYGROMETER
301	TISSUE PAPER ROLL 100PULLS
302	TMT ELECTRODES
303	TMT PAPER 500 SHEETS
304	TOURNIQUET BELT
305	TROP I RAPID CARD TEST
306	TROP T RAPID CARD TEST
307	UREA BASE AGAR 100GM
308	URINE CONTAINER 30ML NON STERILE
309	URINE CONTAINER 30ML STERILE
310	URINE CONTAINER 40ML STERILE
311	URINE CONTAINER 60ML NON STERILE
312	URINE MULTISTRIP 10 PARAMETER 100NOS
313	USG JELLY 250ML
314	VACUTAINER NEEDLE 21G

315	VACUTAINER NEEDLE 22G
316	VACUTAINER NEEDLE HOLDER
317	VACUTAINER TUBE RACK 48 TUBES
318	VACUTAINER TUBE RACK 96 TUBES
319	VANCOMYCIN 30MCG (1 X 100 DISCS)
320	VANCOMYCIN BROTH DILUTION
321	VIRAL TRANSPORTATION MEDIUM KIT
322	WASH BOTTLE (PLASTIC) 200 ML
323	WASTE BIN
324	WIDAL SLIDE TEST KIT 4 X 5ML
325	WIRE GAUZE
326	WOODEN SPATULA
327	XYLENE RECTIFIED 500ML

ANNEXURE 05

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

BIDDER DETAILS

Name of Firm / Manufacturer / Authorized Supplier (BIDDER)	
Complete Address & Telephone No. and CIN.	
Name of Proprietor / Partner / Managing Director / Director.	
Phone & Mobile No.	
Name and address of Head Office	
Whether the firm is a registered firm Yes/No (attached copy of certificate)	
PAN No. (enclose the attested copy of PAN Card)	
GST NUMBER (enclose the attested copy of GST Certificate)	
Whether the firm has enclosed the Transaction details of Tender Fee and EMD (UTR Number) pertaining to this tender.	
Whether the Firm/Agency has signed each and every page of Tender/NIT	

Full list of consumables with all variants & technical specification submitted or not	
Manufacturing license/Import license copy of the firm attached or not	
Authorization letter from the manufacturer submitted (FOR DISTRIBUTOR)	
Experience certificate as per tender pre-qualification submitted or not	
Bidder should compulsory have a warehouse or Distributor arrangement in the region for this tender. The bidder has to submit the copy of the warehouse license / Distributor Agreement as a proof of this. Address and contact details of the distributor/ warehouse to be mentioned here.	
Any other information, if necessary	

NB – Kindly provide the copy of all documents for the detailed technical evaluation

Authorized signatory of the bidder with seal

Annexure-06

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

MANUFACTURER'S AUTHORIZATION FORM

No. _____ Dated _____

To

VICE PRESIDENT (PS) & GROUP HEAD (HCS)
HLL Lifecare Limited,
HLL Bhavan, Poojappura,
Thiruvananthapuram -695012 Kerala, India
Tel: 0471- 2354949, 2775531
Website – www.lifecarehll.com

Dear Sir,

Bid Ref. No. _____

We _____ who are established and reputable manufacturers of _____ having factories at _____ Registered office at _____ possessing Manufacturing Licence No. _____, dated _____, valid upto _____ (copy enclosed) do hereby authorize M/s _____ (Name and Address of Representative) to submit a bid, and subsequently negotiate and sign the contract with you against the above mentioned tender.

No company or Firm or individual other than M/s _____ are authorized to bid, negotiate and conclude the contract in regard to this business against this specific tender.

We hereby extend our full guarantee and warranty as per the tender conditions for the goods offered for supply against this invitation for bid by the above firm.

Your faithfully,

(Name)

for and on behalf of M/s _____

(Name of Manufacturers)

Note : This letter of authority should be on the letterhead of the manufacturing concern and should be signed by a person competent and having the power of attorney to bind the manufacturer.

**For and behalf of the firm
(Firm Name & Address)**

Annexure 07

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

LIST OF QUOTED PRODUCTS

SL.NO.	ITEM NO as per ANNEXURE 04	ITEM NAME	MANUFACTURER
1	ITEM 01	3 PLY MASK DISPOSABLE 100S	
2	ITEM 02	ABSORBENT COTTON 500GM	
3	ITEM 03	ACETIC ACID (10%) 100ML	
4	ITEM 04	ACETONE LR 500ML	
5	ITEM 05	ACITIC ACID 500ML	
6	ITEM 06	AGAR AGAR 500GM	
7	ITEM 07	ALCOHOL BASED HAND RUB 500ML	
8	ITEM 08	ALUMINIUM TEST TUBE STAND 15X100MM 24 HOLES	
9	ITEM 09	AMIKACIN 30MCG (1 X 100 DISCS)	
10	ITEM 10	AMMONIA SOLUTION 500ML	
11	ITEM 11	AMMONIUM SULPHATE 500GM	
12	ITEM 12	AMOXICLAV 30MCG (5 X 100 DISCS)	
13	ITEM 13	AMPICILLIN 10MCG (1X 100 DISCS)	
14	ITEM 14	AMPICILLIN 25MCG (1X 100 DISCS)	
15	ITEM 15	ANA ELISA 96T	
16	ITEM 16	ANA PROFILE 64T	
17	ITEM 17	ANA PROFILE 72T	
18	ITEM 18	ANALOG THERMOMETER	
19	ITEM 19	ANTI A+B+D (BLOOD GROUPING REAGENTS)	
20	ITEM 20	ANTI CARDIOLIPIN AB IGG / IGM ELISA 96T	
21	ITEM 21	ANTI CARDIOLIPIN IGG&IGM TEST KIT	
22	ITEM 22	ANTI H LECTIN 5ML	
23	ITEM 23	ANTI HBC ELISA TOTAL 96T	
24	ITEM 24	ANTI PHOSPHOLIPID SCREEN 96T	
25	ITEM 25	ANTISERA D IGG (MONOCLONAL)	
26	ITEM 26	ASO RAPID CARD 25T	
27	ITEM 27	AZITHROMYCIN 15MCG (1X100 DISCS)	
28	ITEM 28	AZTREONAM 30MCG (1 X 100 DISCS)	
29	ITEM 29	BACITRACIN 30MCG (1 X 100 DISCS)	
30	ITEM 30	BARCODE LABEL 50X25XMM	
31	ITEM 31	BARCODE RIBBON 105MM X 300M	
32	ITEM 32	BARIUM CHLORIDE 10 % 500ML	
33	ITEM 33	BEAKER (BOROSILICATE) 250ML	

34	ITEM 34	BED TISSUE ROLL 60CM X 100M	
35	ITEM 35	BENEDICT'S REAGENT 500ML	
36	ITEM 36	BENZIDE POWDER 10GM	
37	ITEM 37	BENZIDINE REAGENT	
38	ITEM 38	BETADINE SOLUTION 500ML	
39	ITEM 39	BILE ESCULIN AGAR 100GM	
40	ITEM 40	BIOLOGICAL INDICATOR AUTOCLAVE	
41	ITEM 41	BLOOD COLLECTION NEEDLE 21G X1.5 INCH	
42	ITEM 42	BLOOD COLLECTION NEEDLE 22G X1.5 INCH	
43	ITEM 43	BLOOD CULTURE BOTTLE ADULT 70ML	
44	ITEM 44	BLOOD CULTURE BOTTLE PEDIATRIC 20ML	
45	ITEM 45	BLOOD LANCET 21G	
46	ITEM 46	BLUE STAR SLIDE PACKET 1.35 MM	
47	ITEM 47	BLUE TIPS 1000 μ L 500S	
48	ITEM 48	BMW BAGS BLACK COLOUR 10 LTR (120 MICRONS)	
49	ITEM 49	BMW BAGS BLACK COLOUR 20 LTR (120 MICRONS)	
50	ITEM 50	BMW BAGS BLACK COLOUR 20 LTR (50 MICRONS)	
51	ITEM 51	BMW BAGS BLUE COLOUR 20 LTR (50 MICRONS)	
52	ITEM 52	BMW BAGS BLUE COLOUR 20 LTR (120 MICRONS)	
53	ITEM 53	BMW BAGS RED COLOUR 10 LTR (120 MICRONS)	
54	ITEM 54	BMW BAGS RED COLOUR 20 LTR (120 MICRONS)	
55	ITEM 55	BMW BAGS RED COLOUR 20 LTR (50 MICRONS)	
56	ITEM 56	BMW BAGS YELLOW COLOUR 10 LTR (120 MICRONS)	
57	ITEM 57	BMW BAGS YELLOW COLOUR 20 LTR (120 MICRONS)	
58	ITEM 58	BMW BAGS YELLOW COLOUR 20 LTR (50 MICRONS)	
59	ITEM 59	BOROSIL TUBE WITH SCREW CAPED (10ML)	
60	ITEM 60	BRILLIANT CRESYL BLUE 100ML	
61	ITEM 61	BUFFER CAPSULE PH 4.0	
62	ITEM 62	BUFFER CAPSULE PH 7.0	
63	ITEM 63	BUFFER CAPSULE PH 9.2	
64	ITEM 64	BUFFER SOLUTION 500ML	
65	ITEM 65	CAPILLARY TUBE	
66	ITEM 66	CARBOL FUCHSIN 25GM	
67	ITEM 67	CARBOL FUCHSIN STAINING SOLUTION 125ML	
68	ITEM 68	CEDAR WOOD OIL 25ML	
69	ITEM 69	CEFALEXIN 30MCG (1 X 100 DISCS)	
70	ITEM 70	CEFAPERAZONE + SULBACTUM 75MCG (1 X 100 DISCS)	
71	ITEM 71	CEFEPIME 30MCG (5 X 100 DISCS)	
72	ITEM 72	CEFIXIME 5MCG (1 X100 DISCS)	
73	ITEM 73	CEFOXITIN 5MCG (1 X 100 DISCS)	
74	ITEM 74	CEFTAZIDIME 30MCG (1 X 100 DISCS)	

75	ITEM 75	CEFTRIAXONE 30MCG (1 X 100 DISCS)	
76	ITEM 76	CEFUROXIME 30 MCG 1 X 100 DISC	
77	ITEM 77	CEPHALEXIN 30MCG (1 X 100 DISCS)	
78	ITEM 78	CHEMICAL INDICATOR (HOT AIR OVEN)	
79	ITEM 79	CHEMICAL INDICATOR FOR AUTOCLAVE	
80	ITEM 80	CHIKUNGUNIYA IGM CARD 30T	
81	ITEM 81	CIPROFLOXACIN 5MCG (1 X 100 DISCS)	
82	ITEM 82	CLINDAMYCIN 2MCG (1 X 100 DISCS)	
83	ITEM 83	CLOXACILLIN 1MCG (1 X 100 DISCS)	
84	ITEM 84	COLISTIN 10MCG (1X 100 DISCS)	
85	ITEM 85	COLISTIN BROTH DILUTION	
86	ITEM 86	COLUMBIA BLOOD AGAR BASE 100GM	
87	ITEM 87	CONICAL FLASK (BOROSILICATE) 1000ML	
88	ITEM 88	CONICAL FLASK 500ML	
89	ITEM 89	COOMBS REAGENT	
90	ITEM 90	HEMOSPOT KIT	
91	ITEM 91	COTRIMOXAZOLE 25MCG (1 X 100 DISCS)	
92	ITEM 92	COTTON SWAB WOODEN STICK ETO STERILE	
93	ITEM 93	COTTON SWAB WOODEN STICK NON STERILE	
94	ITEM 94	COVER GLASS 18 X 18MM	
95	ITEM 95	COVER GLASS 22 X 22MM	
96	ITEM 96	COVER GLASS 22 X 60MM	
97	ITEM 97	COVID ANTIGEN KIT	
98	ITEM 98	COVID19 RT PCR KIT	
99	ITEM 99	CRP RAPID CARD TEST	
100	ITEM 100	CRYSTAL VIOLET SOLUTION 125ML	
101	ITEM 101	DENGUE ELISA IGM 96T	
102	ITEM 102	DENGUE IGG&IGM RAPID CARD 50T	
103	ITEM 103	DENGUE NS1 ANTIGEN ELISA KIT	
104	ITEM 104	DEOXYCHOLATE CITRATE AGAR 100GM	
105	ITEM 105	DEXTROSE 500GM	
106	ITEM 106	DIAMOND PENCIL	
107	ITEM 107	DILUENT FOR DNA EXTRACTION (ETHANOL) 500ML	
108	ITEM 108	DISPOSABLE SWABS	
109	ITEM 109	DISPOSABLE FILTER FOR PULMONARY FUNCTION TEST (SMALL)	
110	ITEM 110	DISPOSABLE LOOPS 1.3MM	
111	ITEM 111	DISPOSABLE MOUTH PIECE SP 20 SERIES FOR SPIROMETER	
112	ITEM 112	DISPOSABLE URINE CULTURE BOTTLE 100 ML	
113	ITEM 113	DISPOSABLE URINE CULTURE BOTTLE 70 ML	
114	ITEM 114	DISPOSABLE VAGINAL SPECULUM MEDIUM	
115	ITEM 115	DNA ELISA 96T	
116	ITEM 116	DPX MOUNT 250ML	

117	ITEM 117	DROPPER LABORATORY WITH LATEX TEATS	
118	ITEM 118	ELECTRICAL THERMAL LOOP STERILISER	
119	ITEM 119	ENTEROCHECK WB 25 TEST	
120	ITEM 120	ENTEROCHECK WB 50 TEST	
121	ITEM 121	EOSIN-NIGROSIN STAIN	
122	ITEM 122	ERYSCREEN KIT (3X12ML)	
123	ITEM 123	ERYTHROMYCIN 10MCG (1 X 100 DISCS)	
124	ITEM 124	ESR DISPOSABLE PIPETTES	
125	ITEM 125	ESR STAND PLASTIC	
126	ITEM 126	ESR TUBE STAND	
127	ITEM 127	ETHANOL 500 ML	
128	ITEM 128	STERILE SWAB WITH PLASTIC STICK AND COTTON HEAD IN P.P. TUBE	
129	ITEM 129	STERILE SWAB WITH WOODEN STICK AND COTTON HEAD IN P.P. TUBE	
130	ITEM 130	FILTER PAPER	
131	ITEM 131	FIRST AID AND EMERGENCY KIT	
132	ITEM 132	FLASHBACK NEEDLE 22G	
133	ITEM 133	FOETAL PROCEDURE KIT (STERILE)	
134	ITEM 134	FORCEPS (MEDIUM)	
135	ITEM 135	FORCEPS (SMALL)	
136	ITEM 136	FORCEPS MEDIUM	
137	ITEM 137	FOSFOMYCIN 200MCG (1 X 100 DISCS)	
138	ITEM 138	FOUCHEST REAGENTS 125ML	
139	ITEM 139	GIEMSA STAIN 125ML	
140	ITEM 140	GEM COVER GLASS 22X50	
141	ITEM 141	GEM COVER GLASS 22X22	
142	ITEM 142	GENTAMICIN 10MCG (1 X 100 DISCS)	
143	ITEM 143	GENTAMICIN 120MCG (5 X 50 DISCS)	
144	ITEM 144	GRAM'S IODINE 125ML	
145	ITEM 145	H PYLORI IGG ELISA 96T	
146	ITEM 146	HAND SANITIZER 500ML	
147	ITEM 147	HAND WASH 500ML	
148	ITEM 148	HBSAG ELISA 96T	
149	ITEM 149	HBSAG RAPID TEST 50T	
150	ITEM 150	HBV PCR KIT 96T	
151	ITEM 151	HCV CARD 50T	
152	ITEM 152	HCV CARD TRI DOT 50T	
153	ITEM 153	HCV IGG ELISA 96T	
154	ITEM 154	HCV RAPID TEST 50T	
155	ITEM 155	HCV TRIDOT 50T	
156	ITEM 156	HEMOSPOT KIT 50T	
157	ITEM 157	HEPACARD 100T	
158	ITEM 158	HITACHI SAMPLE CUP 2ML	

159	ITEM 159	HIV AG AB ELISA 4TH GEN KIT 96T	
160	ITEM 160	HIV CARD TRI DOT	
161	ITEM 161	HIV I & II 50T	
162	ITEM 162	HIV RAPID CARD	
163	ITEM 163	HYDROCHLORIC ACID 2 AMP(N1)	
164	ITEM 164	HYDROCHLORIC ACID 500 ML	
165	ITEM 165	HYDROGEN PEROXIDE 30% 100 ML	
166	ITEM 166	HYDROGEN PEROXIDE 6% 500ML	
167	ITEM 167	IMIPENEM 10MCG (1 X 100 DISCS)	
168	ITEM 168	IMMERSION OIL 25 ML	
169	ITEM 169	INJECTION PLASTER 100PCS	
170	ITEM 170	ISOPROPYL ALCOHOL 99% 500ML	
171	ITEM 171	KOVAC'S INDOLE REAGENT 100ML	
172	ITEM 172	LATEX EXAMINATION GLOVES LARGE	
173	ITEM 173	LATEX EXAMINATION GLOVES MEDIUM	
174	ITEM 174	LATEX EXAMINATION GLOVES SMALL	
175	ITEM 175	LEISHMAN STAIN 2.5 LTR	
176	ITEM 176	LEISHMAN STAIN WITH BUFFER 250ML	
177	ITEM 177	LEPTOSPIRA IGG/IGM CARD 10T	
178	ITEM 178	LEPTOSPIRA IGM ELISA 96T	
179	ITEM 179	LEPTOSPIRA IGM RAPID CARD	
180	ITEM 180	LEVOFLOXACIN 5MCG (1 X 100 DISCS)	
181	ITEM 181	LIGNOCAINE HYDROCHLORIDE GEL 2% 30GM	
182	ITEM 182	LINEZOLID 30MCG (1 X 100 DISCS)	
183	ITEM 183	LIQUID PARAFILM 100ML	
184	ITEM 184	MACCONKEY AGAR 500GM	
185	ITEM 185	MAK SWAB 70% ISOPROPYL ALCOHOL 100 PCS	
186	ITEM 186	MALARIA PAN -PF (HCD-RAPID CARD TEST-50T)	
187	ITEM 187	MALARIA AG P.F/PAN	
188	ITEM 188	MALARIA RAPID TEST KIT	
189	ITEM 189	MCFARLAND STANDARD	
190	ITEM 190	MEROPENEM 10MCG (1 X 100 DISCS)	
191	ITEM 191	METAL LOOP HOLDER	
192	ITEM 192	METHYLENE BLUE 125ML	
193	ITEM 193	MICRO TIPS 100-1000µL	
194	ITEM 194	MICRO WHITE PIPETTE TIP (2-200 µL)	
195	ITEM 195	MICROCENTRIFUGE TUBE 1.5ML	
196	ITEM 196	MICROCENTRIFUGE TUBE 2ML	
197	ITEM 197	MICROPORE 9.1M X 2.5MM	
198	ITEM 198	MICROSCOPIC SLIDE 26 X 76MM	
199	ITEM 199	MINOCYCLINE 30MCG 100*1 (VIAL)	
200	ITEM 200	MONOCLONAL ANTI-D IGM + IGG BLEND 10ML	
201	ITEM 201	MUELLER HINTON AGAR 500GM	

202	ITEM 202	NICHROME LOOP LA 019 4MM	
203	ITEM 203	NICHROME LOOP LA 021 1.3MM	
204	ITEM 204	NICHROME LOOP LA 022 STRAIGHT WIRE	
205	ITEM 205	NITOFURANTOIN 300MCG (1 X 100 DISCS)	
206	ITEM 206	NITRILE EXAMINATION GLOVES MEDIUM	
207	ITEM 207	NITRILE EXAMINATION GLOVES SMALL	
208	ITEM 208	NITRILE EXAMINATION GLOVES LARGE	
209	ITEM 209	NON STERILE COTTON SWAB WITH WOODEN STICK AND COTTON HEAD IN PP TUBE	
210	ITEM 210	NORFLOXACIN 10MCG (1 X 100 DISCS)	
211	ITEM 211	NORMAL SALINE (500ML) LABORATORY REAGENT	
212	ITEM 212	NORMAL SALINE 500ML	
213	ITEM 213	NOVOBIOCIN 30MCG (1 X 100 DISCS)	
214	ITEM 214	OPTOCHIN 5MCG (1 X 100 DISCS)	
215	ITEM 215	OXIDASE REAGENT (1 X 100 DISCS)	
216	ITEM 216	PAPANICOLAOUS 3B 125 ML	
217	ITEM 217	PAPANICOLAOUS EA-36 125 ML	
218	ITEM 218	PENICILLIN 10MCG (1 X 100 DISCS)	
219	ITEM 219	PETRI DISH STERILE DISPOSABLE	
220	ITEM 220	PH BUFFER SOLN (PH 7) 500ML	
221	ITEM 221	PH PAPER INDICATOR (1 TO 14)	
222	ITEM 222	PIPERACILLIN + TAZOBACTAM 100MCG (1 X 100 DISCS)	
223	ITEM 223	PIPETTE STAND FOR 6-8 PIPETTES	
224	ITEM 224	PLASTIC LINER BAG BLACK 19*22	
225	ITEM 225	PLASTIC LINER BAG BLACK 24*30	
226	ITEM 226	PLASTIC LINER BAG RED 24*30	
227	ITEM 227	PLASTIC LINER BAG YELLOW 24*30	
228	ITEM 228	PLASTIC WASH BOTTLE 500ML	
229	ITEM 229	POTASSIUM IODIDE 100GM	
230	ITEM 230	POTASSIUM PERMANGANATE 500GM	
231	ITEM 231	PPD 02 TU /0.1 ML	
232	ITEM 232	PPD 05 TU /0.1 ML	
233	ITEM 233	PREGNANCY TEST CARD	
234	ITEM 234	PROLUTON INJECTION 500MG/2ML	
235	ITEM 235	PUNCTURE PROOF SHARP CONTAINERS 3.5 LTR	
236	ITEM 236	PUNCTURE PROOF SHARP CONTAINER (BLUE) 1.5 LTR	
237	ITEM 237	PUNCTURE PROOF SHARP CONTAINER (WHITE) 1.5 LTR	
238	ITEM 238	RA/RP REAGENT QUANTITATIVE 50 TEST	
239	ITEM 239	RAPID PAP STAIN KIT	
240	ITEM 240	RAPID PLASMA REAGIN (RPR) TEST KIT	
241	ITEM 241	DENGUE NS1 RAPID CARD 50T	

242	ITEM 242	RAPID TEST CARD HBSAG 50T	
243	ITEM 243	RAPID ZN STAIN KIT	
244	ITEM 244	RBC DILUTING FLUID 125ML	
245	ITEM 245	REAGENT BOTTLE PLAIN WITH LID CAP 100ML	
246	ITEM 246	RHELAX -ASO	
247	ITEM 247	RHELAX -CRP	
248	ITEM 248	RHELAX -RF	
249	ITEM 249	RIA VIAL 12 X 75 MM	
250	ITEM 250	ROTHERA'S REAGENT	
251	ITEM 251	SAFRANIN STAIN SOLN 500ML	
252	ITEM 252	SALMONELLA SHIGELLA AGAR 500GM	
253	ITEM 253	SALMONELLA TYPHI IGM AND IGG TEST KIT	
254	ITEM 254	SAMPLE RACK	
255	ITEM 255	SAMPLE TRAY	
256	ITEM 256	SCALP VEIN SET 24G	
257	ITEM 257	SCALP VEIN SET 18G	
258	ITEM 258	SCRUB CARD TEST	
259	ITEM 259	SCRUB TYPHUS IGM CARD	
260	ITEM 260	SELIWANOFF'S REAGENT 100ML	
261	ITEM 261	SEMEN DILUTING FLUID 125ML	
262	ITEM 262	SHARP CONTAINER 5 LTR	
263	ITEM 263	SIMMON'S CITRATE AGAR 100GM	
264	ITEM 264	SLIDE STAINING RACK	
265	ITEM 265	SLIDE STORAGE BOX 50 SLIDES CAPACITY	
266	ITEM 266	SLIDE TRAY	
267	ITEM 267	SODIUM CHLORIDE 0.85% 500ML	
268	ITEM 268	SODIUM HYDROXIDE PELLETE 500GM	
269	ITEM 269	SODIUM HYPOCHLORITE 500ML	
270	ITEM 270	SODIUM HYPOCLORIDE 10% 5 LTR	
271	ITEM 271	SODIUM HYPOCLORIDE 1% 5 LTR	
272	ITEM 272	SODIUM NITROPRUSSIDE 100GM	
273	ITEM 273	SPINAL NEEDLE 23G	
274	ITEM 274	VIRAL NUCLEIC ACID KIT	
275	ITEM 275	SPIRIT LAMP	
276	ITEM 276	SPIRIT SURGICAL 70% ETHANOL 500ML	
277	ITEM 277	STAINING STAND	
278	ITEM 278	STERILE WATER/INJECTION WATER 10 ML	
279	ITEM 279	STOOL COLLECTION BOTTLE 50ML WITH SPOON	
280	ITEM 280	STOP WATCH	
281	ITEM 281	SULFOSLIC ACID 500GM	
282	ITEM 282	SULPHOSALICYLIC ACID 3% 125ML	
283	ITEM 283	SULPHOSALICYLIC ACID 3% 500ML	
284	ITEM 284	SULPHOSALICYLIC ACID 20% 500 ML	

285	ITEM 285	SULPHURIC ACID 20 % 1L	
286	ITEM 286	SULPHURIC ACID 20% 500ML	
287	ITEM 287	SURGEON GOWN	
288	ITEM 288	SYPHILIS VDRL CARD	
289	ITEM 289	TCBS AGAR 100GM	
290	ITEM 290	TEICOPLANIN 30MCG (1 X 100 DISCS)	
291	ITEM 291	TEST TUBE 10 X 75MM PLASTIC	
292	ITEM 292	TEST TUBE 10 X 75MM GLASS	
293	ITEM 293	TEST TUBE BRUSH MEDIUM	
294	ITEM 294	TEST TUBE BRUSH SMALL	
295	ITEM 295	TEST TUBE GLASS 12X100MM	
296	ITEM 296	TEST TUBE GLASS WITH ROUND BOTTOM	
297	ITEM 297	TEST TUBE HOLDER WITH WODEN HANDLE	
298	ITEM 298	TETRACYCLINE 30MCG (1 X 100 DISCS)	
299	ITEM 299	THERMAL PAPER ROLL 110 MM	
300	ITEM 300	THERMOHYGROMETER	
301	ITEM 301	TISSUE PAPER ROLL 100PULLS	
302	ITEM 302	TMT ELECTRODES	
303	ITEM 303	TMT PAPER 500 SHEETS	
304	ITEM 304	TOURNIQUET BELT	
305	ITEM 305	TROP I RAPID CARD TEST	
306	ITEM 306	TROP T RAPID CARD TEST	
307	ITEM 307	UREA BASE AGAR 100GM	
308	ITEM 308	URINE CONTAINER 30ML NON STERILE	
309	ITEM 309	URINE CONTAINER 30ML STERILE	
310	ITEM 310	URINE CONTAINER 40ML STERILE	
311	ITEM 311	URINE CONTAINER 60ML NON STERILE	
312	ITEM 312	URINE MULTISTRIP 10 PARAMETER 100NOS	
313	ITEM 313	USG JELLY 250ML	
314	ITEM 314	VACUTAINER NEEDLE 21G	
315	ITEM 315	VACUTAINER NEEDLE 22G	
316	ITEM 316	VACUTAINER NEEDLE HOLDER	
317	ITEM 317	VACUTAINER TUBE RACK 48 TUBES	
318	ITEM 318	VACUTAINER TUBE RACK 96 TUBES	
319	ITEM 319	VANCOMYCIN 30MCG (1 X 100 DISCS)	
320	ITEM 320	VANCOMYCIN BROTH DILUTION	
321	ITEM 321	VIRAL TRANSPORTATION MEDIUM KIT	
322	ITEM 322	WASH BOTTLE (PLASTIC) 200 ML	
323	ITEM 323	WASTE BIN	
324	ITEM 324	WIDAL SLIDE TEST KIT 4 X 5ML	
325	ITEM 325	WIRE GAUZE	
326	ITEM 326	WOODEN SPATULA	
327	ITEM 327	XYLENE RECTIFIED 500ML	

Annexure 08

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

CATEGORY DETAILS OF ORGANIZATION

SL No.	Description	Yes/No
1.	*Whether the organization belongs to the MSME category	
2.	*If yes whether the organization belongs to MSE category	
3.	*Whether the MSE organization belongs to SC/ST entrepreneur.	
4.	*Whether the MSE organization belongs to woman entrepreneur.	
5.	Whether the MSE organization is registered under MSE Type of Enterprise ' Manufacturer '	

***Kindly furnish the copies of documents supporting your above claim along with this Annexure duly filled.**

***The Udyog Aadhar no of the bidder**

(Self-attested copy of Udyog Aadhar registration certificate should be submitted along with the technical bid)

Date:

Signature of the Bidder:

Place:

Name with seal:

Designation:

Address:

Annexure 09

To,

VICE PRESIDENT (PS) & GROUP HEAD (HCS)
HLL Lifecare Limited,
HLL Bhavan, Poojappura,
Thiruvananthapuram -695012 Kerala, India
Tel: 0471- 2354949, 2775531
Website – www.lifecarehll.com

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

INDEMNITY CERTIFICATE

Dear Sir,

As a supplier to HLL, the indemnifier assumes liability for and irrevocably agrees to indemnify, defend and hold harmless Government of India and HLL Lifecare Limited, its Affiliates, shareholders, officers, directors, employees, agents, and their respective successors and assigns from and against any and all losses, damages, claims, actions, liabilities, proceedings, injury, cost or expenses (including counsel's fees of whatsoever kind of nature arising out of or in any way connected with the licenses granted or the manufacture of the products or out of any defect (whether obvious or hidden) in the products or arising from the indemnifier's failure to comply with applicable laws.

Dated this [insert: number] day of [insert: month], [insert: year].

Signature.....

Name.....

Full Address with contact person Name, Phone number and Email

Designation and Common Seal...

Annexure 10

Performance Bank Guarantee Format - DELETED

Annexure 11

CHECK LIST

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

SI No	PARTICULAR OF DOCUMENT	ATTACHED / NOT ATTACHED	PAGE NO	Remarks
1	Forwarding letter indicating the submission of Technical documents along with check list of document			
2	EMD/ Tender Fee in the form of NEFT/RTGS (copy of the NEFT/RTGS with UTR number and date to be submitted)			
3	Tender document duly signed and stamped in all pages along with corrigendum (if Any)			
4	The bidder should submit satisfactory certificate from at least one NABL Accredited Lab / NABH Accredited Hospital/ any other reputed institute along with the copy of Purchase Order			
5	Copy of Udyog Aadhaar, in case of MSME bidders			
6	Authenticated copy of the Memorandum of Association/Articles of Association / Partnership deed etc and certificates of incorporation/ registration of the organization with details of Name, Address, Tel. No., Fax No., E-mail Address of firm and the M. Director / Partner / Proprietor			
7	Only Original Manufacturer(s) having a minimum average annual turnover of Rs. 10 Crores (Rupees Ten Crores only) during the last three financial years, i.e., 2023–2024, 2024–2025 and 2025–2026 (based on original or provisional financial statements, as applicable), shall be eligible to participate in the tender.			

8	Authorized Distributor(s) shall also be eligible to participate, provided that: a) The Distributor has a minimum average annual turnover of Rs. 1 Crore (Rupees One Crore only) during the last three financial years, i.e., 2023–2024, 2024–2025 and 2025–2026 (based on original or provisional financial statements, as applicable); and b) The Principal Manufacturer represented by the Distributor fulfils the above-specified eligibility criteria prescribed for the Original Manufacturer.			
9	Copy of Recent Non conviction certificate (self-certified)			
10	Power of Attorney in stamp paper (RS.200/-) duly notarized authorizing the signatory to sign the bids and transact business.			
11	Authorization letter from manufacturer (Self-attested Copy).			
12	Annexure 1 – Self Declaration			
13	Annexure 2 – Bid Form			
14	Annexure 3 – Under taking letter for replacement of complaint/defective goods			
15	Annexure 4 – Product List			
16	Annexure 5 – Bidder Details			
17	Annexure 6 – Manufacture Authorization Form (if applicable)			
18	Annexure 7 – List of Quoted Product			
19	Annexure 8 – Category details of Organization			
20	Annexure 9 – Indemnity Certificate			
21	Annexure 11 – Check List			
22	Annexure 12 – Compliance To Rule 144 (XI) of GFR 2017 (Self Declaration)			
23	Annexure 13 – Technical Compliance Sheet			
24	Annexure 14 – Make In India Preference (Self Declaration)			
25	Annexure 15 - Pre-Contract Integrity Pact			
26	Copy of PAN Card & GSTN details (Self Attested)			
27	Proof of experience (3 years) and recent supply experience as per clause 1.8 in Bidder Eligibility Criteria in section 2 of ITB in this tender document.			
28	Self Declaration in company Letter head with details about Regional Distributor / Warehouse with address and contact details.			

Annexure 12

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

SELF DECLARATION – COMPLIANCE TO RULE 144 (XI) OF GFR 2017

We,

.....

.....

.....

(Include name and address of the bidder)

Hereby declare that we are eligible to bid for the tender:

(Include tender number and date)

As per the eligibility stipulated by Government Order no F.No.6/18/2019-PPD dated 23-July-2020 inclusive of the latest amendments regarding insertion of rule 144(Xi) in the General Financial Rules (GFR) 2017, issued by Ministry of Finance, Government of India.

We are aware that any bidder indenting to participate in this tender who is from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with Competent Authority as per the GO.

Date:

Signature of the Bidder:

Place:

Name with seal:

Designation:

Address:

Annexure 13

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

TECHNICAL SPECIFICATION COMPLIANCE SHEET

We hereby certify that the products being offered and which shall be supplied on successful winning of the tender, shall meet all the technical and commercial requirements as mentioned in this tender document.

Signature and Seal of the Bidder

.....

Name & Full official Address of the signing authority

.....

Annexure 14

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

SELF DECLARATION – MAKE IN INDIA PREFERENCE

In line with Government Public Procurement Order No. P-45021/2/2017-BE-II dt. 15.06.2017, as amended from time to time and as applicable on the date of submission of tender, we hereby certify that we M/s_____ (supplier name) are local supplier meeting the requirement of minimum Local content (50%) as defined in above orders for _____ the _____ material _____ against _____ Tender No. _____ Details of location at which local value addition will be made is as follows: -----

----- We also understand, false declarations will be in breach of the Code of Integrity under Rule 175(1)(i)(h) of the General Financial Rule for which for which a bidder or its successors can be debarred for up two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law.

Seal and Signature of Authorized Signatory

ANNEXURE 15

Tender: E-Tender for supply of laboratory consumables to HLL Lifecare Diagnostic Laboratories (HINDLABS) in Central India.

Tender No. HLL/CHO/PSD/HCS/2026-27/TENDER 05 DATED 19.09.2026

PRE-CONTRACT INTEGRITY PACT

This Pre-Contract Integrity Pact (herein after called the Integrity Pact) is made on -----th day of the month of -----,

Between

HLL Life Care Limited, a Government of India Enterprise with registered office at HLL Bhavan, Poojappura, Thiruvananthapuram 695 012, Kerala, India. (Hereinafter called “HLL”, which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns) of the First Party.

And

----- India represented by Shri -----
--(hereinafter called the “BIDDER / Seller” / Contractor which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Party.

Preamble

[Both HLL and BIDDER referred above are jointly referred to as the Parties]

HLL intends to award, under laid down organizational procedures, Purchase orders / contract/s against Tender /Work Order. HLL desires full compliance with all relevant laws and regulations, and the principles of economic use of resources, and of fairness and transparency in its relations with its Bidder/s and Contractor/s.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence /prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:-

1. Enable HLL to obtain the desired materials/ stores/equipment/ work/ project done at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement; and
2. Enable the BIDDER to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and HLL will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

Clause.1. Commitments of HLL

- 1.1 HLL undertakes that HLL and /or its Associates (i.e. employees, agents, consultants, advisors, etc.) will not demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or

for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

- 1.2 HLL will, during the tender process / pre-contract stage, treat all BIDDERS with equity and reason, and will provide to all BIDDERS the same information and will not provide any such information or additional information, which is confidential in any manner, to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERS in relation to tendering process or during the contract execution.
- 1.3 All the officials of HLL will report to Chief Vigilance Officer of HLL (CVO), any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.
- 1.4 HLL will exclude from the process all known prejudiced persons and persons who would be known to have a connection or nexus with the prospective bidder.
- 1.5 If the BIDDER reports to HLL with full and verifiable facts any misconduct on the part of HLL's Associates (i.e. employees, agents, consultants, advisors, etc.) and the same is prima facie found to be correct by HLL, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by HLL. Further, such an Associate may be debarred from further dealings related to the contract process. In such a case, while an enquiry is being conducted by HLL the proceedings under the contract would not be stalled.

Clause 2. Commitments of BIDDERS/ CONTRACTORS

2. The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:-
 - 2.1 The BIDDER will not offer, directly or indirectly (i.e. employees, agents, consultants, advisors, etc.) any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of HLL, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
 - 2.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of HLL or otherwise in procuring the contract or forbearing to do or having done any act in relation to obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Government.
 - 2.3 The BIDDER will not engage in collusion, price fixing, cartelization, etc. with other counterparty(s).
 - 2.4 The counterparty will not pass to any third party any confidential information entrusted to it, unless duly authorized by HLL.
 - 2.5 The counterparty will promote and observe ethical practices within its Organization and its affiliates.

- 2.6 BIDDER shall disclose the name and address of agents and representatives and Indian BIDDERS shall disclose their foreign principals or associates.
- 2.7 The counterparty will not make any false or misleading allegations against HLL or its Associates.
- 2.8 BIDDERS shall disclose the payments to be made by them to agents / brokers or any other intermediary, in connection with this bid/contract.
- 2.9 The BIDDER further confirms and declares to HLL that the BIDDER is the original integrator / manufacture /authorized government sponsored export entity of the defense stores and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to HLL or any of its functionaries, whether officially or unofficially to award the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.
- 2.10 The BIDDER while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of HLL or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
- 2.11 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- 2.12 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
- 2.13 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of HLL, or alternatively, if any relative of an officer of HLL has financial interest /stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of tender.

The term 'relative' for this purpose would be as defined in Section 6 of the Companies Act 1956.
- 2.14 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of HLL.
- 2.15 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract, and will not enter into any undisclosed agreement or understanding with other Bidders, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
- 2.16 The BIDDER will not commit any offence under the relevant Indian Penal Code, 1860 or Prevention of Corruption Act, 1988; further the Bidder(s)/ Contractor(s) will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the HLL as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.

- 2.17 The BIDDER will not instigate third persons to commit offences outlined above or be an accessory to such offences.
- 2.18 The Bidder(s)/Contractors(s) of foreign origin shall disclose the name and address of the Agents /representatives in India, if any. Similarly the Bidder(s) /Contractors(s) of Indian Nationality shall furnish the name and address of the foreign Principal(s), if any.

Clause.3. Previous contravention and Disqualification from tender process and exclusion from future contracts

- 3.1 The BIDDER declares that no previous contravention occurred in the last three years immediately before signing of this Integrity Pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the tender process
- 3.2 The BIDDER agrees that if it makes incorrect statement on this subject, BIDDER can be disqualified from the tender process or the contract, if already awarded, can be terminated for such reason.

If BIDDER before award or during execution has committed a contravention through a violation of Clause 2, above or in any other form such as to put his reliability or credibility in question, HLL is entitled to disqualify the BIDDER from the tender process.

Clause .4. Equal treatment of all Bidders / Contractors /

Subcontractors

- 4.1 The Bidder(s) / Contractor(s) undertake(s) to demand from his Subcontractors a commitment in conformity with this Integrity Pact.
- 4.2 HLL will enter into agreements with identical conditions as this one with all Bidders and Contractors.
- 4.3 HLL will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

Clause .5. Consequences of Violation / Breach

- 5.1 Any breach of the aforesaid provision by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle HLL to take all or any one of the following action, wherever required:-
- To immediately call off the pre-contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other
 - If BIDDER commits violation of Integrity Pact Policy during bidding process, he shall be liable to compensate HLL by way of liquidated damages amounting to a sum equivalent to 5% to the value of the offer or the amount equivalent to Earnest Money Deposit /Bid Security, whichever is higher.
 - In case of violation of the Integrity Pact after award of the contract, HLL will be entitled to terminate the contract. HLL shall also be entitled to recover from the contractor liquidated damages equivalent to 10% of the contract value or the amount equivalent to security deposit/ performance guarantee, whichever is higher.
 - To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.

- v. To recover all sums already paid by HLL, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of State Bank of India, while in case of a BIDDER from a country other than India with interest thereon at 2% higher than the LIBOR. If any outstanding payment is due to the BIDDER from HLL in connection with any other contract for any other stores, such outstanding payment could also be utilized to recover the aforesaid amount.
 - vi. To encash the advance bank guarantee and performance guarantee / warranty bond, if furnished by the BIDDER, in order to recover the payments already made by HLL, along with interest.
 - vii. To cancel all or any other contract with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to HLL resulting from such cancellation/recession and HLL shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.
 - viii. To debar the BIDDER from participating in future bidding processes of HLL for a minimum period of five (5) years, which may be further extended at the discretion of HLL or until Independent External Monitors is satisfied that the Counterparty will not commit any future violation.
 - ix. To recover all sums paid in violation of this Pact by BIDDER(s) to any middleman or agent or broker with a view to securing the contract.
 - x. In cases where irrevocable Letters of credit have been received in respect of any contract signed by HLL with the BIDDER, the same shall not be opened.
 - xi. Forfeiture of performance guarantee in case of a decision by HLL to forfeit the same without assigning any reason for imposing sanction for violation of the pact.
- 5.2 HLL will be entitled to all or any of the actions mentioned in para 5.1(i) to (x) of this pact also on the commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of an offence as defined in Chapter IX of the Indian Penal Code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.
- 5.3 The decision of HLL to the effect that a breach of the provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent External Monitor(s) appointed for the purposes of this Pact.

Clause.6. Fall Clause

The BIDDER undertakes that it has not supplied/is not supplying similar product/systems or subsystems OR providing similar services at a price / charge lower than that offered in the present bid in respect of any other Ministry/Department of the Government of India or PSU and if it is found any stage that similar product/systems or sub systems was supplied by the BIDDER to any to the Ministry/Department of the Government of India or a PSU at a lower price, then that very price, with due allowance for elapsed time will be applicable to the present case and the difference in the cost would be refunded by the BIDDER to HLL, if the contract has already been concluded.

Clause .7. Independent External Monitor(s)

- 7.1 HLL has appointed Independent External Monitor(s) (hereinafter referred to as Monitor(s)) for this Pact in consultation with the Central Vigilance Commission.

Shri P. Mallikharjuna Rao, IFoS (Retd.)
Independent External Monitor (IEM)
Office: HLL Lifecare Limited, HLL Bhavan,
Poojappura, Thiruvananthapuram 695 012, Kerala
Email: iemhll@lifecarehll.com

- 7.2 The responsibility of the Monitor(s) shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.
- 7.3 The Monitor(s) shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.
- 7.4 Both the parties accept that the Monitor(s) have the right to access all the documents relating to the project/ procurement, including minutes of meetings.
- 7.5 As soon as the Monitor(s) notices, or has reason to believe, a violation of this pact, he will so inform the CVO.
- 7.6 The BIDDER(S) accepts that the Monitor(s) have the right to access without restriction to all project documentation of HLL including that provided by the BIDDER. The BIDDER will also grant the Monitor(s), upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to subcontractors engaged by the BIDDER. The Monitor(s) shall be under contractual obligation to treat the information and documents of the BIDDER/ Subcontractor(s) with confidentiality.
- 7.7 HLL will provide to the Monitor(s) sufficient information about all meetings among the parties related to the Project provided such meeting could have an impact on the contractual relation between the parties. The parties will offer to the Monitor(s) option to participate in such meetings.
- 7.8 The Monitor(s) will submit a written report to the CVO of HLL within 8 to 10 weeks from the date of reference or intimation to him by HLL/BIDDER and, should consent arise, submit proposals for correcting problematic situations.

Clause.8.Criminal charges against violating Bidder(s)/

Contractor(s)/ Subcontractor(s)

If HLL obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if HLL has substantive suspicion in this regard, HLL will inform the same to the Chief Vigilance Officer.

Clause.9. Facilitation of Investigation

In case of any allegation of violation of any provisions of this Pact or payment of commission, HLL or its agencies shall be entitled to examine all the documents, including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

Clause.10. Law and Place of Jurisdiction

Both the Parties agree that this Pact is subject to Indian Law. The place of performance and hence this Pact shall be subject to Thiruvananthapuram Jurisdiction.

Clause.11. Other legal Actions

The actions stipulated in the Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

Clause.12. Validity and Duration of the Agreement

This Pact begins when both parties have legally signed it. It expires for the Contractor/Successful bidder 12 months after the last payment under the contract or the complete execution of the contract to the satisfaction of the both HLL and the BIDDER /Seller, including warranty period, whichever is later, and for all other Bidders/unsuccessful bidders 6 months after the contract has been awarded.

If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by Chairman and Managing Director of HLL.

Clause. 13. Other provisions

- 13.1 Changes and supplements as well as termination notices need to be made in writing. Both the Parties declare that no side agreements have been made to this Integrity Pact.
- 13.1 If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
- 13.1 Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions

INWITNESS THEREOF the parties have signed and executed this pact at the place and date first above mentioned in the presents of following witnesses:

HLL

Dr.Anitha Thampi

Chairman and Managing Director i/c

HLL Lifecare Limited,

Thiruvananthapuram.

Witness

1.....

2.....

BIDDER

(Name & Designation)

Witness

1.....

2.....

* Provisions of these clauses would be amended /deleted in line with the policy of HLL in regard to involvement of Indian agents of foreign suppliers.