HLL Lifecare Limited
(A Government of India Enterprise)

FUTURE FORWARD

Healthcare that transforms lives





The foundation stone laying function of HLL's Plant on 14th January 1967. Seen on the occasion are Mr K. N. Srivastava IAS, HLL's first Chairman; Dr Sushila Nayyar, the then Union Minister for Health and Family Welfare; Mr Bhagwan Sahay, the then Governor of Kerala and Mr T. Kambe of Mitsui & Co.



A Japanese engineer explains the working of the Moulding Machine to a HLL engineer, in 1969.



HLL LIFECARE LIMITED

Innovating for Healthy Generations

HLL Lifecare Limited is a Mini Ratna Central Public Sector Enterprise under the Ministry of Health & Family Welfare, Government of India. Established in 1966 in Thiruvananthapuram as a pioneering manufacturer of contraceptives, HLL has evolved into a unique, diversified healthcare organisation with capabilities spanning almost every dimension of the healthcare value chain.

From healthcare products and pharmaceuticals to diagnostics, medical retail, healthcare infrastructure, procurement, technology, public health and social development initiatives, HLL brings together a comprehensive range of capabilities under one organisation. With a strong presence across India and an expanding global footprint, HLL combines manufacturing excellence, innovation and technological expertise to make quality healthcare accessible and affordable.

Guided by its motto, Innovating for Healthy Generations, HLL has continually expanded its horizons, building new capabilities, forging strategic partnerships and responding to the evolving needs of society. Today, as a global healthcare organisation, it continues to explore new frontiers and create solutions that make a meaningful difference.

For nearly six decades, HLL has been transforming lives through innovative healthcare solutions, expanding access to quality and affordable healthcare and touching millions of lives across India and beyond.





SCALE THAT TRANSFORMS LIVES

The Manufacturing Facilities

HLL's manufacturing facilities represent the strength and ambition to deliver healthcare solutions on a meaningful scale. From commencing commercial operations at Peroorkada in Thiruvananthapuram on 5 April 1969, HLL has grown to establish seven state-of-the-art manufacturing plants across India. This transformation, driven by a spirit of discovery, enterprise and care, culminated in the adoption of the name HLL Lifecare Limited on 1 January 2009.

Combining modern technology, specialised expertise and robust quality standards, these facilities translate decades of experience into products that serve diverse healthcare needs. More than centres of manufacturing excellence, they are engines of progress, enabling access to quality healthcare and transforming lives across generations.

Peroorkada Facility, Thiruvananthapuram

The manufacturing unit at Peroorkada, in Thiruvananthapuram district of Kerala was set up in 1969 in technical collaboration with M/s Okamoto Industries Inc., Japan. The plant has since undergone continuous modernisation over the years and has an annual production capacity of 1246 million pieces of male condoms and 25 million pieces of female condoms. In 2019, a personal lubricant gel production facility was established in PFT for batch production of water-based lubricant gel. The facility is equipped with modern machines and equipment for production, inspection and quality testing, conforming to GMP and meets international



Peroorkada Facility, Thiruvananthapuram

standards. In 2019, a personal lubricant gel production facility was established in PFT for batch production of water-based lubricant gel. Salient processes involved are compounding, primary and secondary packaging. Currently, it has an installed capacity of 45 million sachets of 5ml each.

Akkulam Facility, Thiruvananthapuram (AFT)

Akkulam Facility in Thiruvananthapuram district of Kerala (AFT) incorporated in the year 1994 is a state-of-the-art facility for manufacturing blood bags and other medical devices namely IUDs (Intra Uterine Devices), surgical sutures and tubal rings. The manufacturing facility has Class 10000 and Class 100 clean room areas. The products are exported to more than 100 countries and AFT has won awards for pollution control, productivity and innovation.

The manufacturing facility has Class 10000 and Class 100 clean room areas and the annual production capacity of the facility stands as:

1. Blood bags - 12.5 million Single Bag Equivalents(SBEs)/annum,
2. Copper T - 17.754 million pieces /annum
3. Surgical sutures - 6.0 lakh dozens /annum
4. Tubal ring - 1.667 million pairs/shift/annum
5. Menstrual Cup - 28 Lakh pieces/annum

Kanagala Facility, Belgaum (KFB)

The Kanagala plant in Belgaum, Karnataka commenced its operation with production of condoms in 1985 using Japanese technology. This unit diversified in 1992 with the addition of tableting facility for birth control pills, Mala-D/N, and the formulation and tableting of Saheli (Centchroman), the indigenous, non-steroidal once-a-week pill. The tableting of emergency contraceptive pills started in 2003. The manufacturing facility for Centchroman bulk drug was added in 2004. Commercial manufacturing of women healthcare products commenced in 2006, which now includes Mifepro, M-Prost, Novex, Novex-DS and Nogestol.



Akkulam Facility, Thiruvananthapuram (AFT)



Kanagala Facility, Belgaum (KFB)

In 2012, KFB added a world-class hormonal/steroidal formulation plant - UNIPILL Block . A new sanitary napkin manufacturing facility with a capacity to produce 392 Mn pcs of sanitary napkins per annum became operational in 2013.

Kakkanad Facility, Cochin (KFC)

HLL's female condom manufacturing facility commenced its operations in March 2004 at Cochin Special Economic Zone, Kakkanad, Kerala. The installed capacity of the testing and packing is 25 million pieces of female condoms per year. KFC also has a testing and packing facility for male condoms with an annual capacity of 300 million pieces. This facility mainly caters to the export market and is approved by many institutional buyers like IDA, Mission Pharma and UNFPA for the supply of male condoms.

Irapuram Facility, Cochin (IFC)

Irapuram Facility, Cochin (IFC) is located at the Rubber Park near Perumbavoor, Kerala. IFC facility is the moulding hub for male condoms. The installed capacity for male condom moulding is 276 Mpcs/year.

Haridwar Facility, Uttarakhand

The HLL Facility at Haridwar is obtained on lease from M/s. Multani Pharmaceuticals Ltd. The facility manufactures Ayurvedic and Unani medicines. Lactohil, a herbal product for lactating mothers, is produced here and is exported by HLL – IBD.

Diagnostics Facility, Gurgaon

HLL has a full-fledged leased manufacturing facility for diagnostic kits in Gurugram (Haryana) for detection of metabolic hormones such as human Chorionic Gonadotrophin (hCG) in pregnancy card / cassettes / strips formats and has an installed capacity of 52 million pieces annually. The unit commenced its operation on February 15, 2024. The Nischay (Government brand) and Makesure (domestic) brand of pregnancy test kits are manufactured at this facility.



Kakkanad Facility, Cochin (KFC)



Irapuram Facility, Cochin (IFC)





BREAKTHROUGHS THAT TRANSFORM LIVES

Technology And Innovations

Driven by research, scientific expertise and technological collaboration, HLL continually pushes the boundaries of healthcare innovation. By transforming ideas into practical solutions and advancing product development, it strives to address emerging healthcare challenges, improve access to quality healthcare and create a meaningful impact on people's lives. For HLL, every breakthrough is an opportunity to transform lives and shape a healthier future for generations to come.

Our Technology

To realise its motto - innovating for healthy generations - HLL has always put technology and innovation at the forefront of its activities. HLL has successfully commercialised several indigenous technologies developed by premier research institutions such as Sree Chitra Tirunal Institute of Medical Sciences and Technology (SCTIMST) Thiruvananthapuram, Central Drug Research Institute, Lucknow (CDRI) and Biotech Consortium India Ltd. (BCIL). This ability to assimilate innovative technology has enabled HLL to produce cost-effective and high quality medical devices, drugs and contraceptives. Through several collaborations with world leaders in technology, HLL now has state-of-the-art facilities to manufacture world-class healthcare products and make them affordable and available to millions worldwide.



Condom manufacturing unit

Quality Standards

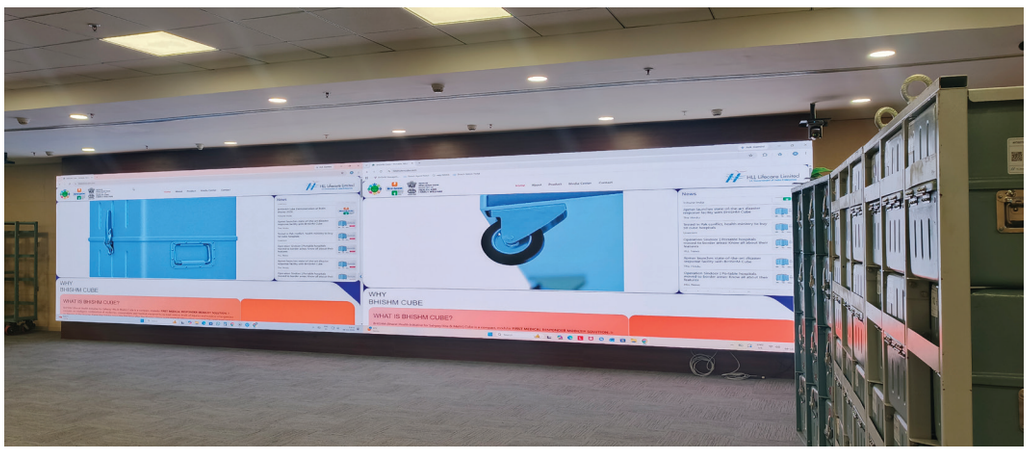
HLL's quality policy delivers value to customers on time, every time. From contraceptives to healthcare devices, all its products, services and manufacturing facilities conform to international standards and quality certifications, which translate into best value for the customers. Our production facilities have quality, safety and health certifications from prestigious certification bodies.

Management System Certification

- ISO 9001:2015 – Quality Management System certification for manufacturing units at Akkulam, Peroorkada, Kanagala, Kakkanad and Irapuram.
- ISO 13485: 2016 – Medical Devices Quality Management System certification for manufacturing units at Akkulam, Peroorkada, Kanagala, Kakkanad and Irapuram.
- ISO 14001:2015 – Environment Management System certification for manufacturing units at Akkulam, Peroorkada, Kanagala and Kakkanad.
- ISO 45001:2018: Occupational health and safety management system (OH&S) for units at Akkulam, Peroorkada, Kanagala and Kakkanad.
- NABL (National Accreditation Board for Testing and Calibration Laboratories) accreditation for finished products testing laboratory at Peroorkada Unit, Thiruvananthapuram in accordance with ISO 17025:2017.
- NABL (National Accreditation Board for Testing and Calibration Laboratories) accreditation for medical testing at HINDLABS across various locations in India in accordance with ISO 15189:2012

Product Certifications

- CE mark for male condoms produced at Peroorkada manufacturing unit.
- CE mark for female condoms produced at Kakkanad manufacturing unit.
- CE mark for blood bags produced at Akkulam manufacturing unit under the revised EU Medical Device Regulation (2017/745/EU)
- Male condoms from Peroorkada Unit continue to possess SABS Mark (South Africa), 510K Registration (USA).
- ANVISA registration for male condoms at PFT and female condoms at KFC, and SABS mark for female condoms at KFC unit.
- Peroorkada, Kakkanad and Irapuram units are UNFPA pre-qualified sites for male condoms.
- Peroorkada and Kakkanad units are UNFPA pre-qualified sites for female condoms.



- Akkulam unit is a UNFPA pre-qualified site for Copper T.
- WHO PQ for emergency pill (Unipill) and combination pill (Novella) at Kanagala
- Diamond Mark issued by Kenya Bureau of Standards (KEBS) for Trust Classic male condoms supplied to PS Kenya.

Global Outlook

With the changing socio-political climate, global health programmes are constantly seeking diverse solutions in the areas of medicine and healthcare. HLL provides the perfect answer to many questions that the world faces in healthcare, thanks to its extensive experience, innovative

technologies and ample resources. The innovative products and services of HLL today reach over 100 countries spanning seven continents. Its consultancy services and products are part of the global healthcare packages of international agencies such as UNFPA, UNOPS, IPPF, WHO, PSI, SAARC Secretariat and IDA Foundation.

Our Partners

In its quest towards becoming a truly world-class provider of healthcare products and services, HLL has been seeking to adapt knowledge from its partners. HLL has over the years been networking with various corporate organisations, development agencies and NGOs by combining strengths and capabilities of several world leaders.

- Okamoto Industries Inc. for male condoms
- Finishing Enterprises, USA for Copper T IUCD
- CDRI Lucknow for Ormeloxifene
- Biotech Consortium India Ltd for limb immobilizer
- Chengdu Institute of Biological Products, China for supply of JE vaccines to Government of India
- Cheng Da Biotechnology (CDBIO), China for marketing of Human Anti Rabies Vaccine in India
- Cycle Technologies Inc., USA for manufacture and distribution of cycle beads in India and abroad
- More than 300 NGOs for implementing population stabilisation and HIV/AIDS prevention and control programmes

HLL Corporate R&D Centre

The Corporate R&D Centre (CRDC) of HLL was conceived as a centre of excellence of international standards, for carrying out applied research activities in selected healthcare areas. It came into existence with a strong determination to facilitate innovation and ensure competitive edge of its products. CRDC is a Department of Scientific and Industrial Research (DSIR), Government of India, approved centre.

The centre, based at Akkulam in Thiruvananthapuram, has an area of 60,000 sq. ft., and integrates various in-house R&D efforts. It focuses mainly on reproductive health and contains various branches such as contraceptive research, medical devices, natural products, polymer science, synthetic chemistry, novel drug delivery, diagnostics and pharma formulations.

The centre has the technical competence to develop technologies, nurture them to commercial products and align them to the company's line of business. Moreover, the centre has state-of-the-art analytical and testing facilities for developing innovative technologies. The Central Instrumentation Facility (CIF) is well equipped with a number of sophisticated analytical instruments to support research activities at CRDC. Further, it is equipped with an array of advanced analytical and testing instruments which is available for external testing.

CRDC hosts an incubation facility (class 10000 clean room) to achieve a fast turnaround time for introducing products developed at the R&D facility or obtained from elsewhere into pilot level for clinical evaluation and for test marketing. The facility also has a compact Animal Experimentation Facility for carrying out in vivo safety and efficacy tests in animal models.

Based on its technological competency, the CRDC is implementing sponsored projects from organisations including Department of Science and Technology (DST), Defense Research Development Organisation (DRDO), Department of Biotechnology (DBT), Council of Scientific and Industrial Research (CSIR) and international agencies like Bill & Melinda Gates Foundation.

Two innovative ideas – Graphene Condoms under Next Generation Condoms and development of coated Copper T from CRDC won the prestigious endorsement – Grand Challenge Exploration Award from Bill & Melinda Foundation.



HLL Corporate R&D Centre





SOLUTIONS THAT TRANSFORM LIVES

Innovative Products

From reproductive health and menstrual hygiene to blood transfusion, wound care, infection prevention, diagnostics and pharmaceutical treatment, HLL's diverse product portfolio addresses critical healthcare needs across every stage of life. Designed to empower individuals, support healthcare professionals and strengthen public health programmes, these solutions improve health outcomes and positively transform lives.

Contraceptives

HLL Lifecare Limited manufactures and markets the widest range of contraceptives. The range includes male condoms, female condoms, oral contraceptive pills - steroidal and non-steroidal, emergency contraceptive pills, Intra-Uterine Devices and tubal rings.

Male Condoms



Today, HLL produces 1.9 billion condoms, making it one of the world's leading manufacturers of condoms. The flagship brand MOODS is positioned as a catalyst that helps to rejuvenate and strengthen relationships by promising pleasurable protection. The Moods range of condoms with more than 19 variants appeal to various segments across different age groups. The brand is also marketed internationally. Other brands manufactured by the company include Ustad and Rakshak for the National Family Programme.



Female Condoms

Female condoms - the women-initiated contraception method - empowers women, enabling them to take the initiative in protecting their reproductive health and that of their partners. They provide dual protection against unwanted pregnancy and STDs. HLL produces low-protein natural latex-based female condoms (HLL-FC) under the brand name Velvet. The product has been indigenously developed by HLL's Corporate R&D Centre. These are available through regular medical stores and other retail outlets.

Oral Contraceptive Pills



HLL manufactures and markets non-steroidal (once-a-week), steroidal (daily) and emergency contraceptive pills, providing women empowerment and freedom from worries of unwanted pregnancies.

Non-steroidal Oral Contraceptive Pill

HLL pioneered the use of non-steroidal oral contraceptive pills in India. Centchroman (Ormeloxifene 30mg), the world's first non-steroidal pill was launched as Saheli by HLL in 1991. Extensive research carried out by the Central Drug Research Institute (CRDI), Lucknow has proved that Centchroman is extremely safe.

Saheli Plus was launched in 2023 - a once-a-week pill that is more convenient to use and free from side effects that are associated with conventional hormonal oral contraceptives. HLL also markets Ormeloxifene 30 mg, under the brand name Novex and Ormeloxifene 60 mg as Novex-DS in India.

Steroidal Oral Contraceptive Pill

In the steroidal segment of oral contraceptive pills, HLL has a combined oral contraceptive pill of Levonorgestrel and Ethinylestradiol tablets marketed under the brand name Nogestol and Arpan.

Emergency Contraceptive Pill

Unipill is an emergency contraceptive pill (single pill) with 1.5mg Levonorgestrel in each dose. It prevents pregnancy when taken within 72 hours of unprotected sex empowering women who do not wish to conceive



and also preventing the trauma associated with MTP (Medical Termination of Pregnancy).

Preventol is another proven emergency contraceptive pill to avoid unintended pregnancy. It consists of two pills containing the female hormone Levonorgestrel. Levonorgestrel is a synthetic hormone similar to the natural female hormone progestin.

Intra-Uterine Devices (IUD)



Spacing is an approach in family planning that helps women and families to delay or limit their pregnancies for achieving the healthiest outcomes for women and newborns. Spacing works within the context of free and informed contraceptive choice and takes into account fertility intentions and desired family size. All over the world, spacing between pregnancies has become the norm and IUD dramatically reduces pregnancy rates, giving women the time they need to space their pregnancies. TCare 380A is an IUD manufactured in a Class 10000 clean room, at HLL's AFT facility set up in technical collaboration with M/s. Finishing Enterprises, USA. MCare Cu250, another brand, is an effective intrauterine device, which is more convenient to use than other IUDs. Made of polyethylene, its structure and shape offers more convenience during insertion and helps to keep the device adjacent to the fundus without stretching the uterine cavity.

EMILY (LNG –IUS) - Hormonal IUD



EMILY is a Levonorgestrel releasing Intra Uterine Delivery System (IUS). Developed indigenously by HLL Corporate R&D team in collaboration with Sree Chitra Tirunal Institute for Medical Sciences and Technology (SCTIMST), EMILY provides contraception up to five years and is also ideal for the treatment of Dysfunctional Uterine Bleeding (DUB). The design is unique with the white M-shaped frame made from soft flexible plastic that helps in easier insertion. The IUS consists of a reservoir containing the drug Levonorgestrel, a controlled dose of which is released daily using a rate controlling membrane tubing. The product would be a boon for those who opt out of DUB treatments due to the high cost involved. EMILY underlines the commitment of HLL in bringing out innovative, quality products at affordable prices thereby improving the accessibility to high-end healthcare.

Tubal Rings

Tubal rings made of silicon provide permanent contraception for women, who have completed their family. Post-partum tubal ligation using tubal rings is one of the most effective female sterilization techniques. The product usage has no side effects, and no repeated clinic visits are required. HLL's Tubal Rings conform to IS 13009: 1990 standard and are manufactured in the Clean Room of Class 10000.

HOSPITAL PRODUCTS

HLL has a vast array of innovative healthcare products and services, ranging from blood bags to blood banking equipment, surgical sutures to surgical gloves and equipment for neonatal care. HLL has been able to reach out and save millions of lives across the world through its Blood Transfusion Service Equipment and Wound Care (WC) products.

Blood Bag System

HL HAEMOPACK BLOOD BAG SYSTEMS:



HL Haemopack is a research product of the renowned Sree Chitra Tirunal Institute for Medical Sciences and Technology (SCTIMST), Thiruvananthapuram. Conforming to ISO 3826 standards, HL Haemopack blood bags are manufactured with the highest adherence to quality and safety. It is available in a wide range of configurations to meet the modern-day needs of blood transfusion services.

DONATO BLOOD BAG SYSTEMS:



Donato means 'Gift of God'. HLL introduced a range of blood collection systems under the brand name Donato in 2010. The range includes single, multiple and top and bottom blood bags, which cater to contemporary blood transfusion needs. Donato bags are equipped with ultra-thin 16G needle, re-capable needle cover, inline sampling system, pinch clamps and tamper-evident labels and transfusion port covers.

Surgical Sutures

Sutures are an integral part of any surgical procedure. HLL offers a range of absorbable and non-absorbable surgical sutures for general

surgeries and various other specialties. The range consists of HINGLACT–Polyglactin 910 sutures, HIDOX–Polydioxanone sutures, HINCRYL–Polyglycolic acid sutures, HINSURG–Monofilament polypropylene sutures; HISIL– Black braided silk sutures; HILON–Monofilament polyamide sutures and HINOCRYL – monofilament, Poliglecaprone 25 sutures, HINBOND – Polyester sutures.



The reliability, safety and consistent quality of sutures are ensured by the state-of-the-art WHO-GMP certified manufacturing facility at AFT. Rigorous testing of in-process goods and finished products guarantee conformity to the latest USP & EP standards. Micrograined stainless steel eyeless needles tested as per IS 9165 and IS 7531 standards are used which ensure minimum tissue trauma.

Immunobiologicals

Pharma Products for Women

HLL has expanded its products and services to reach out more effectively to the healthcare needs of the discerning Indian women. Its flagship brand NOVEX-DS - for long term management of dysfunctional uterine bleeding (DUB) is a novel non-steroidal drug which has gained wide acceptance among gynecologists and is a brand leader in its segment. HLL's product range for women's health includes contraceptives, ovulation inducers, anti-emetics, menstrual cycle regulators, anti- fibrinolytics, MTP pills, pregnancy test kits, natural products and vaccines.

In addition, GRAPEZ Q10, a soft gelatin capsule of grape seed extract, Befotiamine, Biotin, multivitamins and multiminerals was introduced which acts as a cure for male infertility.

Natural Products

HLL has forayed into natural products for human wellness, specifically in the areas of women healthcare, health generics, symptomatic relief, nutraceuticals and personal healthcare. HLL collaborated with Kottakkal Arya Vaidya Sala for the development of a unique product for mothers who are facing lactation problems. Named Lactohil, it is an Ayurvedic galactagogue that serves as a health tonic for lactating mothers.



Other Products

Menstrual Cups



Thinkal, Velvet and Cool Cup together represent HLL's comprehensive and inclusive approach to sustainable menstrual hygiene, combining innovation, quality and social impact. All three menstrual cups are made from FDA-approved, platinum-cured medical-grade silicone. They are non-absorbent, reusable, safe, and designed to provide long-lasting comfort with reliable, leak-free protection for 6–12 hours, making them discreet, easy to use, cost-effective, and environmentally responsible alternatives to disposable sanitary products.



While Velvet and Cool Cup are premium brands manufactured in an ultra-modern dedicated facility reflecting HLL's 60+ years of healthcare expertise, Thinkal anchors a larger social initiative - the Thinkal Project - implemented by HLL Management Academy in partnership with LSGBs, NGOs, SHGs, public institutions and medical professionals to promote awareness, break taboos, and ensure access among underserved communities. Together, these initiatives have enabled the distribution of over 10.5 lakh menstrual cups across India, prevented nearly 20,000 tonnes of sanitary napkin waste, and reduced over 0.25 million tonnes of carbon emissions.



Sanitary Napkins

HLL has added sanitary napkins to its portfolio, targeting the issue of affordability and quality in sanitary care. Happy Days is HLL's commercial brand. Reflecting its commitment towards women's health and environmental sustainability, HLL has introduced biodegradable sanitary napkins under the brand. These 100% biodegradable, plastic-free pads, made from plant-based materials, feature an ECF absorbent core, rapid absorption and secure wings. The initiative combines affordability, quality and eco-friendliness.



Sanitary Napkin Incinerators



Vendigo Incinerator is an environmentally friendly way to dispose of sanitary napkins. The incinerator burns the soiled pads completely by removing all infectious components and leaves a residue of sterile non-reactive ash. This method eliminates all the long-term environmental impacts of other disposal methods such as dumping into urban sewage systems, landfills, rural fields and water bodies. HLL offers three different types of incinerators depending on the requirement of the user. This includes the standard incinerator with single and double chambers (burns 15-20 pads/cycle), mini incinerator (burns 5 pads/cycle) and institutional incinerator (burns 40 kg of diaper/ sanitary napkins per day). The double chamber standard incinerator is approved by the Kerala State Pollution Control Board.

Vending Machines



HLL offers vending machines under the brand name Vendigo for dispensing a range of consumer goods, mainly napkins. They provide 24 X 7 anytime accessibility and availability of sanitary napkins to consumers.

MOODS Lubes



Another addition to the MOODS portfolio, the MOODS Lubes come in the Natural variant. They are made of natural ingredients and are safe on skin, being dermatologically tested for safety. This product further establishes MOODS as a brand that helps rejuvenate and strengthen relationships.

Diclopro Gel



It is a Diclofenac pain relief gel manufactured by subsidiary GAPL and marketed by HLL.

Nutrilate Millet Bars



HLL has developed millet-based nutritional bars as a convenient, healthy and affordable food supplement for school students.





EXPANDING REACH THAT TRANSFORMS LIVES

Business Divisions

Healthcare solutions make a difference when they reach the people and communities that need them. Through its extensive marketing and distribution network, HLL connects its diverse product portfolio with retailers, healthcare professionals, hospitals, government programmes and international agencies. Spanning consumer brands, hospital products, women's healthcare, government business, vending solutions and international business, its divisions work together to expand access, bridge healthcare gaps and transform lives across India and beyond.

Marketing infrastructure

HLL's large marketing infrastructure has been delighting its customers over the last two decades. With 200,000 retail outlets, covering 3500 hospitals, reaching over 30,000 medical professionals, it has over 2800 stock points, 700 frontline team members placed in every town, with offices in all metros and mini metros, and reaches over one lakh villages in the country. HLL is also one of the leading social marketing organisations in the country in the area of contraceptives with a market share of over 70 percent in the rural and semi urban markets. On the global front, HLL brands today reach more than 100 countries.

With two decades of dedicated efforts in brand building and market development, HLL has developed a sound marketing infrastructure and introduced an extensive range of its contraceptives, hospital and healthcare products, in the domestic and global markets.

Consumer Business Division (CBD)

The division has a product mix comparable to any of the leading FMCG companies in the country. HLL is also one of the largest Social Marketing Organisations (SMO) for the Ministry of Health and Family Welfare (MoHFW), Government of India, ensuring reach of over 70 percent of the Government brands – Deluxe NIRODH and MALA-D nationally, to the vulnerable and high-risk groups of women, under the programme initiated by National Aids Control Organisation (NACO).

Product	Brands
Male Condoms	MOODS, Deluxe Nirodh, Ustad, Rakshak, Josh
Female Condoms	Velvet
Oral contraceptive pill	Saheli, Mala-D
Menstrual Cup	Velvet
Other Products	MOODS Lube, Makesure

Aqua Projects Division

HLL established the Aqua Project Division in April 2025. As part of this initiative, HLL proposes setting up a Packaged Drinking Water (PDW) manufacturing plant at Konni, Pathanamthitta, on land allotted by the Government of Keralam. The project aligns with HLL's core mandate in the health sector, recognizing packaged drinking water as an essential product for public health, hygiene and safety.

In order to ensure early market presence ahead of the commissioning of the Konni plant, HLL has completed the selection of qualified manufacturing partners to produce packaged drinking water on an outsourced basis. This strategic step enables the company to establish its brand while maintaining stringent quality and regulatory standards.

HLL will soon launch its packaged drinking water in Keralam under the brand name HLL Water. The initiative marks a significant milestone in HLL's efforts to expand access to safe and reliable drinking water while strengthening its portfolio of health and wellness products.

Hospital Products Division/Hi-Care Division (HCD)

Hospital Products Division offers a wide range of critical hospital products and services to healthcare professionals in the field of transfusion services and advanced patient care. The product range includes blood collection bags, surgical sutures, blood transfusion sets and intravenous sets. The division has a strong team servicing over 30,000 medical professionals directly and 3,500 hospitals across the country. The division also undertakes various turnkey projects such as setting up and upgradation of blood banks, blood storage centers, blood component separation units and neo-natal care units through its projects and services team.

Women Healthcare Division

The division offers a whole range of women healthcare products with a promise to provide total healthcare for women of all ages, addressing their social, mental and physical well-being. The product basket includes contraceptives, ovulation inducer, anti-emetic, menstrual cycle regulators, anti-fibrinolytics, MTP pills, pregnancy test kits, natural products, sanitary napkins and vaccines. It has a strong distribution network, reaching out to over 20,000 gynecologists across the country.

International Business Division (IBD)

HLL is aiming to be a global leader in the area of contraceptives and healthcare products. The IBD manages the export of HLL's products worldwide. The division has shown consistent growth over the years, supplying both contraceptives and hospital products to international institutions such as UNFPA, PSI, Mission Pharma, IPPF and IDA, in addition to organisations procuring for health ministries of various countries. IBD has also signed LTA with UNFPA for a period of three years for male condom, female condoms, lubricants and emergency contraceptive pill.

Government Business Division (GBD)

The Government Business Division (GBD) partners with the Central and State Governments for their requirements of contraceptives and PT kits under the National Family Welfare Programme (NFWP) and the National Rural Health Mission (NRHM)/NHM.

Hygiene & Nutrition Equipment (NHE)

The Hygiene & Nutrition Equipment (NHE) Division provides sanitary napkin vending machines and sanitary napkin incinerators. The sanitary napkin vending machine under the brand name Vendigo has been installed across the country in partnership with various state governments and institutions to promote female sanitation by dispensing Happy Days sanitary napkins. HND provides a range of products for Menstrual Hygiene Management (MHM) which includes, high-quality sanitary napkins, sanitary napkin vending machines, incinerators to dispose sanitary napkins/diapers in an environment friendly way as well as organises menstrual hygiene awareness programmes for different segments of consumers across India. The division also promotes millet bars under the brand name Nutrilate.

SERVICES DIVISION OF HLL

HLL launched several initiatives to take reliable and quality healthcare to every nook and corner of the country. Landmark initiatives in the services sector have all been conceived to bring about a whole new realm of accessible, affordable healthcare delivery to every citizen.

Retail Business Division (RBD)

With the vision to offer patients affordable and reliable pharmacy service in India and to establish a retail business built upon honesty, trust and commitment, RBD has the following businesses.

AMRIT Pharmacies

Launched by the Ministry of Health & Family Welfare, Government of India, Affordable Medicines and Reliable Implants for Treatment (AMRIT) is a pioneering initiative aimed at making essential medicines and medical products more affordable and accessible. With its first retail pharmacy opening at AIIMS, New Delhi, on 15 November 2015, AMRIT has grown into a nationwide network that is helping millions access quality treatment at significantly lower costs.

Today, AMRIT pharmacies offer an extensive range of over 6,500 products, including medicines for cancer, cardiovascular diseases and diabetes, along with stents, orthopaedic implants, medical devices, surgical disposables and other essential consumables. Serving major tertiary healthcare institutions, including AIIMS, medical colleges, district hospitals and super-speciality hospitals, they provide a convenient, single-point access to a wide range of medical requirements for both outpatient and inpatient care. Patients can avail themselves of these benefits against valid medical

prescriptions, irrespective of whether they are receiving treatment at the institution housing the pharmacy or elsewhere.

With 288 outlets across 25 states and four Union Territories, AMRIT has made a significant difference to the lives of patients and their families. By offering medicines and medical products at discounts of up to 50 percent on MRP, the initiative helps ease the financial burden of treatment and makes continued access to essential healthcare more attainable.

By 2026, AMRIT had served 82.04 million patients, with a drug dispensing volume of 2,26,321 crore and cumulative patient savings of Rs. 11,120 crore. These milestones represent more than numbers; they reflect the difference affordable healthcare can make as it supports families and transforms lives.

Generic Drug Store (GDS)

Provides generic medicines at the most affordable prices without any compromise on quality. Generic drugs are dispensed to patients, providing discounts of up to 60 per cent on medicines and at Jan Aushadhi rates. Currently, 21 GDS (20-Karnataka , 1-Telangana) have been set up across the country.

Jan Aushadhi Outlets

RBD operates Jan Aushadhi outlets in a franchise mode where generic drugs are dispensed to patients against prescription and billing is done at Jan Aushadhi rates. Currently, there are 14 outlets across India (Chhattisgarh-3, Maharashtra-1, Bihar-1, Jharkhand-1, UP-2, MP-1, AP-1, WB-1, Assam-1, Jammu-1, Orissa-1)

Free Generic Pharmacy (FGP)

This business involves setting up generic and branded drug stores in the hospitals of Health and Family Welfare and Medical Education. There are three free generic pharmacies of HLL established at AIIMS New Delhi and AIIMS Jhajjar.

HLL Pharmacy & Surgicals / HLL Opticals

HLL Pharmacy and Surgicals are comprehensive medical retail outlets, started in partnership with State Governments / medical institutions, wherein all types of essential medicines, surgical disposables, implants, stents, pacemakers and ophthalmic products are provided at 10 per cent to 60 per cent discount from the prevailing market price. HLL opened its first HLL pharmacy at Thiruvananthapuram Medical College Hospital in Kerala in partnership with the Government of Kerala in October 2011. Currently it has 16 centers (Keralam-15, Chandigarh-1) and plans to scale up the model to more locations.





EXPERTISE THAT TRANSFORMS LIVES

Healthcare Services

HLL brings together diverse healthcare services spanning diagnostics, medical retail, project implementation, procurement, infrastructure and specialised support. By combining expertise, resources and efficient healthcare delivery, these services help strengthen healthcare systems, and make a meaningful difference to individuals and communities. Through every service it delivers, HLL remains committed to transforming lives and building a healthier future.

HINDLABS

HLL Hindlabs offers a complete range of clinical lab services and radio diagnostic imaging services. The labs use state-of-the-art technology to provide the most comprehensive and advanced imaging services and the facilities are designed to comply with National Accreditation Board for Testing and Calibration Laboratories (NABL) standards. HLL started its first Hindlabs in 2008 with a clinical lab, X-Ray and ultrasound facilities at New Delhi primarily for Central Government Health Scheme (CGHS) beneficiaries. In addition, with a robust network of eminent radiologists, HINDLABS Tele Radiology service offers cost-effective reporting solutions to various public and private healthcare organisations in India.

Sustainable Projects Division

The division's mission is to reduce ecological footprints through the adoption of green technologies and the implementation of scalable

sustainability solutions in partnership with government institutions, PSUs and local self-governments. It also undertakes end-to-end project responsibilities encompassing project identification, preparation of Detailed Project Reports (DPRs), execution, monitoring, and performance evaluation for Central and State Government agencies, PSUs and LSGDs.

Key initiatives under SPD include robotic manhole cleaning, integrated solid waste management systems, sustainable neighbourhood development, IoT-enabled smart bins, green budgeting and carbon footprint mapping, Sishu Shakthi (Anganwadi rejuvenation) and eco-sensitive sustainable infrastructure development.

Mental Health Division

The mental health division was established in response to the significant and growing mental health burden in India, where nearly one in seven individuals is affected and a large proportion remains untreated due to stigma, low awareness and shortage of trained professionals. The division adopts a multi-pronged approach encompassing HLL-owned and HLL-operated holistic wellness centres (Parivartan), workplace and employee wellness programmes, digital mental health platforms in Indian languages, educational institution support, and large-scale training and capacity building of frontline workers. Key milestones include the signing of an MoU with NIMHANS, operationalisation of the first HLL Parivartan Centre at Thiruvananthapuram, submission of proposals to multiple State Governments, and engagement with major public institutions.

Social Health Initiatives

The Social Health Initiatives vertical is designed to empower communities by bridging critical health access gaps while simultaneously creating sustainable livelihood opportunities, with a strong focus on women's entrepreneurship. The core purpose of SHI is to establish HLL's own community-based entrepreneurship network across India, enabling women to engage in low-investment, sustainable livelihoods within the health sector. Through this initiative, SHI ensures affordable and last-mile access to quality health, nutrition, and sanitation products at the grassroots level, thereby aligning economic empowerment with public health outcomes.

The initiative is being implemented in a phased manner. Operational clusters are already established in Keralam, Karnataka, and Odisha. CSR-supported Health & Nutrition Kiosks, and in-principle partnerships with State Livelihood Missions, position SHI as a scalable and impact-driven social health delivery platform.

One of the outreach programmes is the development of the Pink Room - a dedicated, gender-sensitive facility established at public places such as transport terminals, government offices, hospitals, educational institutions and other public infrastructure to provide a safe, hygienic, and comfortable environment for women and children. It provides women travellers with baby feeding rooms, diaper changing stations, resting areas, health kiosks, snack vending machines and more.

Defence Pharma

Aarogya Maitri BHISHM (Bharat Health Initiative for Sahyog, Hita & Maitri) Cubes are a portable, modular emergency medical response system designed for disasters, mass-casualty incidents and other emergencies. The supplied project brief describes a system comprising 72 modular cubes, with Mother Cubes containing Mini Cubes equipped with medical equipment, supplies and support systems.

The lightweight Mini Cubes can be moved by hand, backpack and drone-enabled deployment, helping response teams reach remote or disaster-



affected locations. The system is designed to support approximately 200–300 casualties for up to 48 hours. Its modular design allows teams to deploy selected cubes based on the scale and nature of an incident, rather than moving the entire system in every situation.

RFID-enabled inventory management supports the tracking of medical supplies and consumables, helping teams monitor stock and plan replenishment. Together, mobility, modularity, digital inventory and operational support are intended to strengthen emergency preparedness and rapid medical response.

HLL has established a state-of-the-art BHISHM Operations & Response Centre (BORC) at Noida as the central hub for the management, coordination, and lifecycle support of the BHISHM Cube ecosystem, providing comprehensive operational, technical, and logistics support to domestic and international stakeholders. The Centre serves as a national centre of excellence for training, capacity building, certification, simulation-based exercises, and live demonstrations for medical professionals, armed forces, disaster response agencies, paramilitary personnel, emergency responders, and other user organisations, enabling effective deployment and operation of BHISHM Cubes in diverse emergency scenarios.

Clinical Research Group

Established on March 2, 2023, the group conducts clinical trials of various phases (Phase I, II, III, IV) and post-marketing surveillance studies, which will increase overall marketing and help HLL to tap into new overseas markets. It will also focus on improving HLL's products and services by providing inputs to HLL R&D and to support the marketing team for achieving higher revenue growth.The division helps HLL to develop new and improved patient-centric products, do clinical follow-up on product and health services for monitoring HLL products and generate income by providing support to the pharmaceutical and biotechnology industries in the form of outsourced pharmaceutical research services and to conduct our own studies for them.

HINCARE

The healthcare service segments identified for HINCARE includes comprehensive hospital management services - clinical and non-clinical support services, health screening projects, new and emerging technologies in healthcare, digital health and Ayushman Bharat Digital Mission projects, mobile medical units, ICU and blood bank operations and management and dialysis services.

Lifepath

The division is dedicated to building a skilled healthcare workforce through structured training programmes aligned with the evolving needs of the healthcare sector. It implements skill development projects in partnership with government departments, sector skill councils and accredited training partners. Its work covers the full training lifecycle, including candidate mobilisation, training delivery, trainer and infrastructure management, assessment coordination and placement support. Its programmes cover a range of healthcare job roles, including general duty assistant, phlebotomist, patient care roles, home health aide, emergency care assistant, diabetes care assistant. These programmes equip candidates with the competencies needed to work in hospitals, diagnostic centres, healthcare facilities and home-based care settings. LifePath also collaborates with industry stakeholders to expand employment opportunities for trained candidates and to meet the growing demand for skilled healthcare personnel.





ACCESS THAT TRANSFORMS LIVES

Doorstep Delivery

Transforming lives begins with making quality healthcare accessible to everyone, especially those who need it most. For HLL, this means taking healthcare closer to communities, strengthening local delivery networks and reaching underserved and vulnerable populations. Through its associate institutions, Hindustan Latex Family Planning Promotion Trust and LifeSpring Hospitals, HLL extends affordable healthcare services to those who need them, breaking barriers to access and making a lasting difference in people's lives.

Hindustan Latex Family Planning Promotion Trust (HLFPPT) - (www.hlfppt.org)

Hindustan Latex Family Planning Promotion Trust (HLFPPT) is a national non-profit health service organisation, working across reproductive, maternal, newborn, child and adolescent healthcare (RMNCH+A), including HIV prevention and control and primary healthcare.

Established in 1992, the Trust supports programmes in partnership with the Ministry of Health and Family Welfare, Government of India, State Governments and international development agencies. HLFPPT operates across India, and is the country's largest and oldest social marketing organisation. Since 2007, it has implemented the Merrygold Health Network in Uttar Pradesh, a social franchising network of private providers under a public-private partnership. To help reduce maternal

mortality in India, HLFPPT established an economically sustainable, easily scalable social franchising model for affordable, high-quality maternal and child health and family planning services.

LifeSpring Hospitals Private Limited (www.lifespring.in)

HLL started the LifeSpring Hospitals chain to provide cost-effective, quality care, particularly in reproductive health for low-income communities. LifeSpring was formed in 2008 as a 50/50 joint venture between HLL and Acumen Fund Inc., a US-based social venture capital firm. The chain has 10 hospitals in Hyderabad and offers prenatal, delivery and postnatal outpatient and inpatient services.

LifeSpring developed a low-cost, no-frills maternal care model focused on service specialisation and high asset utilisation. It uses para-skilling, which breaks complex processes into simple tasks that less-skilled professionals can perform. The hospitals also offer laboratory, pharmacy and family planning services, plus community outreach on maternity and related health issues. Each hospital typically has 20 beds, with a general ward and two or three private rooms.

Goa Antibiotics and Pharmaceuticals Limited (GAPL) - (www.gaplgoa.com)

Located in Tuem, Pernem, Goa, the facility meets cGMP standards and is in a pollution-free environment, with road, rail and air links. GAPL also has Ayurvedic and Homeopathic manufacturing facilities in Rajasthan and operates 24-hour retail pharmacies in Goa. The product range includes cephalosporin and penicillin antibiotics, anti-diabetic and cardiovascular products and other therapeutic medicines.

Other product groups include antihelminthics, non-steroidal anti-inflammatory drugs, narcotic analgesics, mucolytics, sedatives and tranquilizers, anti-emetics, anti-allergics, H2 blockers, ulcer-healing drugs, cough syrups and nutritional supplements. Ayurvedic and Unani products include Rasayan, Guggle, Churan, Bhasma, Pishti, Avleh, Asavaarishta, Gutika, Lauhamandoor, cough syrup, ointment and medicated oil.

The Homeopathic range includes mother tinctures, dilutions, biochemich and bio-combination products, ointments and oils.

HLL Infratech Services Limited (HITES) - (www.hllhites.com)

Specialising in infrastructure development and procurement of medical equipment and devices for the healthcare sector, HITES provides design, engineering and construction project execution services. Its expertise includes project and construction management; civil, electrical, electronic, instrumentation, mechanical and biomedical engineering; financial and contract management; and legal services. The team helps customers create state-of-the-art healthcare facilities. Its major clients include Government of India and state governments departments, public sector undertakings and institutions such as ESIC, NRHM and JIPMER. HITES also offers facility management services, including operations and maintenance, integrated building management, housekeeping, security, horticulture, warehousing, hospitality and other support services.

HITES provides procurement and consultancy services to central and State Governments and other institutions. It is a National Procurement Support Agency (NPSA), with experience in bid process management, goods procurement, project planning and monitoring. HITES provides accurate, timely and transparent procurement services and supports the development of reliable healthcare facilities in India and other developing countries.

HLL Management Academy (HMA) - (www.hllacademy.in)

Drawing on the expertise and resources of HLL and its partner institutions, HMA undertakes academic and social development initiatives that address diverse community needs, with a focus on healthcare, awareness and empowerment. Its work spans social development projects, academics and consultancy, bringing together initiatives that seek to improve health outcomes, encourage positive behavioural change and build stronger communities.

From menstrual health to preventive healthcare, HMA's initiatives address critical aspects of individual and community well-being. The Thinkal project, which promotes menstrual health awareness and the use of menstrual cups, has gained the support of local governments and medical professionals. Complementing this effort, Project Swasthya focuses on identifying undiagnosed anaemia among women of reproductive age and

implementing behaviour change interventions to reduce its prevalence while raising community awareness. Extending this commitment to healthier communities, Project Vimukthi promotes public participation in the fight against substance abuse through anti-drug awareness initiatives. Similarly, the My City – Cleaning Activity in Kowdiar Ward brings communities together to improve cleanliness and sanitation through effective waste management and active public involvement. Recognising that healthier societies also depend on the well-being of younger generations, the Dhruva Project focuses on building resilience among adolescents. Through workshops, support groups and skill-building exercises, it equips young people with the tools to manage stress, develop a growth mindset and navigate life's challenges with greater confidence and emotional strength.

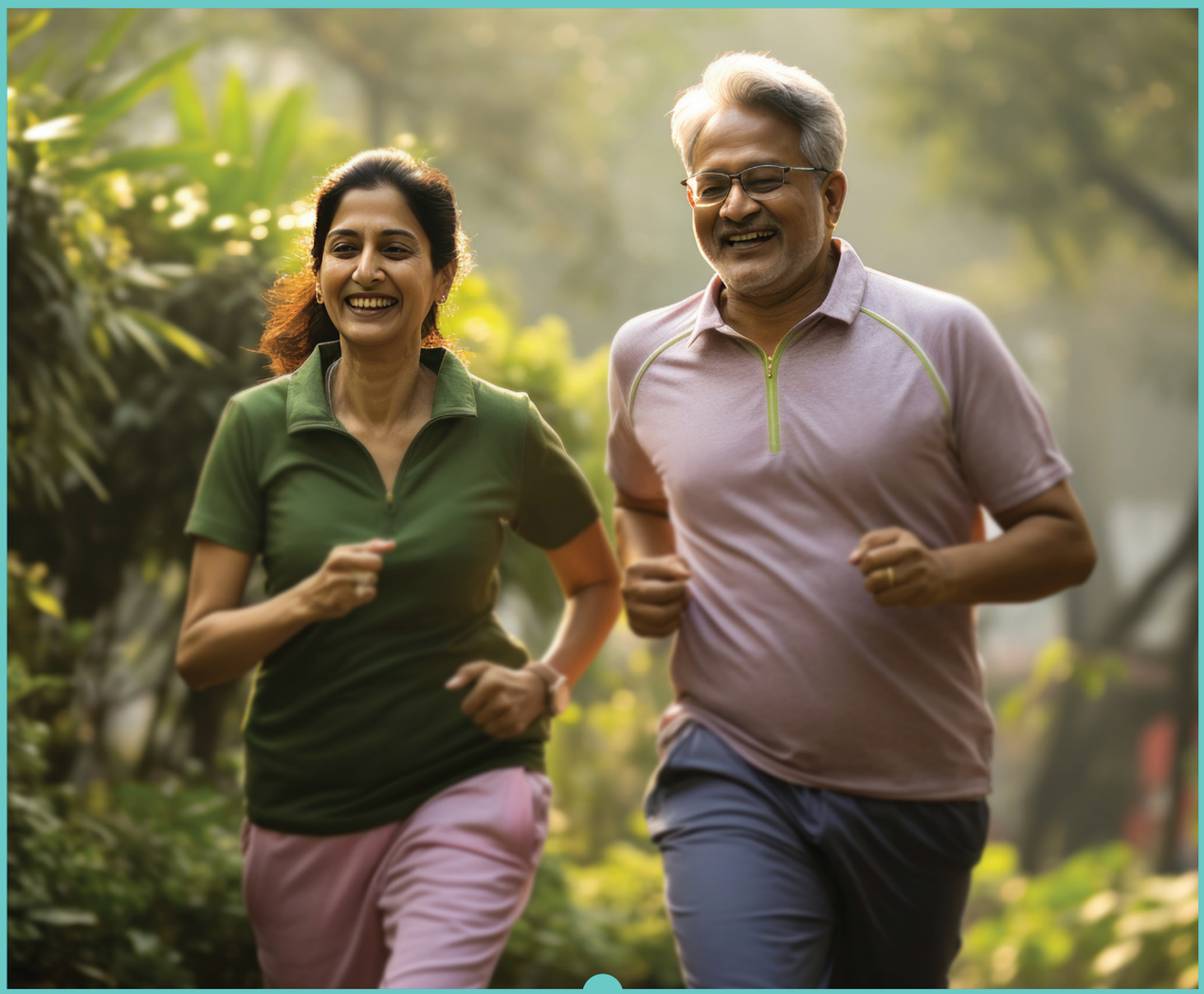
Together, these initiatives reflect HMA's holistic approach to social development, where awareness, prevention, participation and empowerment come together to create lasting change in people's lives.

Emergency procurement of medical supplies for COVID-19

On February 21, 2020, the Ministry of Health and Family Welfare nominated HLL as the nodal agency to procure and supply emergency medical items for COVID-19 management. HLL provided an end-to-end procurement and distribution solution across India, using a systematic, transparent process and working in project mode under the Ministry's direction.

HLL procured coveralls, N95 masks, goggles, gloves and ventilators for about 200 medical institutions across 28 states and 8 Union Territories. It also procured and distributed 3-ply masks, hand sanitizers and infrared thermometers to various states / UT across India.

During the second wave in 2021, the Government of India received medical supplies and equipment donations from countries and organisations worldwide. HLL managed the logistics and distribution of donations received from overseas by air and sea, delivering them to more than 500 destinations by air, road and rail. The donations included about 130 products, such as medicines, oxygen concentrators, cylinders and COVID-19 management supplies.









PURPOSE THAT TRANSFORMS LIVES

Vision

To be a globally respected organisation, focusing on inclusiveness by providing affordable and quality healthcare solutions through continuous innovation.

Mission

To accomplish its corporate vision, HLL has outlined following mission which focus on six key areas:

- Provide quality products and services meeting international standards.
- Excellence through continual improvement by adoption of best technologies and practices.
- Customer delight and value creation through innovation, R & D, cost management and customer care.
- Focusing on human resource development to meet the needs of a challenging business environment.
- Be a socially committed corporate by maintaining the highest standards of corporate governance and corporate social responsibility
- Committed to the well-being of Mother Earth and future generations through green initiatives and promotion of sustainable development.

Objectives

The company will strive to fulfill its vision/mission by:

- Attaining rapid growth and global levels of operations with high-quality cost-competitiveness and be among the top three players in each main product category.
- Create a culture of continuous innovation through R& D initiatives.
- Strive to be the employer of choice in India with employee satisfaction levels of over 90 per cent.
- Be recognised as the leading social organisation in the field of reproductive and women's healthcare with commitment to society - a partner of choice for implementing all government and multi-lateral initiatives in these segments.
- Focusing on capacity building, skill development and infrastructural development for the benefit of the marginalised and underprivileged sections for their empowerment and inclusion in the economic mainstream.
- To place emphasis on environment friendly activities that brings out conservation of resources and waste management leading to top sustainable development









PARTNERSHIPS THAT TRANSFORM LIVES

HLL Group

Through its diverse capabilities and extensive healthcare expertise, the HLL Group offers a range of solutions to meet the evolving needs of the healthcare sector. We invite organisations and partners to collaborate with us in building lasting relationships that create value, strengthen healthcare delivery and bring meaningful change to lives.

HLL products are exported to more than 100 countries. The HLL logo's pink touch reflects a spirit of discovery, enterprise and caring. Its pillars represent its values, and its three wings represent innovation, excellence and healthcare delivery. HLL is expanding globally through technical collaborations, marketing alliances and joint ventures.

With nearly 5,000 skilled professionals and partnerships with world leaders, HLL aims to realise its motto: 'Innovating for healthy generations.

We invite you to join us in meeting future challenges, sharing our vision and helping bring good health and happiness to the world.

HLL Lifecare Limited
(A Government of India Enterprise)

HITES
HLL INFRA TECH SERVICES LTD

HLFPPT
Partners for Better Health

GAPL
Goa Antibiotics & Pharmaceuticals Ltd

HMA
HLL Management Academy

Life Spring™ Maternity Hospital
Safe • Clean • Affordable

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