

AMENDMENT NO.1 Dated 20.01.2026

REF TENDER: HLL/CHO/PSD/HCS/2025-26/TENDER 21 RE Dated 13.01.2026

Amendment made to the details given in Tender Document.

REF NO: HLL/CHO/PSD/HCS/2025-26/TENDER 21 RE Dated 13.01.2026

CPP TENDER ID : 2026_HLL_262060_2

The following amendment has been incorporated in the above mentioned **E-TENDER FOR SUPPLY OF FULLY AUTOMATIC MEDIUM THROUGHPUT IMMUNOASSAY ANALYSER FOR HINDLABS DIAGNOSTIC CENTERS ON REAGENT RENTAL BASIS ANYWHERE IN INDIA.**

The following amendment / Inclusion have been incorporated to the bid document for the above tender:

1. Notice Inviting Tender

FOR

LAST DATE AND TIME FOR RECEIPT OF TENDER – 26.01.2026, 15:30 Hrs

MAY BE READ AS

LAST DATE AND TIME FOR RECEIPT OF TENDER - 05.02.2026, 15:30 Hrs

2. Notice Inviting Tender

FOR

TIME AND DATE OF OPENING OF THE TENDER - 27.01.2026, 15:30 Hrs

MAY BE READ AS

TIME AND DATE OF OPENING OF THE TENDER – 06.01.2026, 15:30 Hrs

3. Section 2:

1. ELIGIBLE BIDDERS

FOR

New Points added

MAY BE READ AS

1.15. The supplier shall carry out equipment calibration strictly in accordance with the manufacturer's recommendations to comply with the latest requirements of ISO 15189 and NABL 112, or as amended by NABL from time to time. Complete calibration records,

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including valid calibration certificates, shall be provided to the laboratory and made available for audit and inspection.

1.16. The entire cost of calibrators and calibration-related consumables required for routine operation and compliance shall be borne by the supplier for the full duration of the contract, with no additional financial liability to the laboratory.

1.17. The bidder shall supply test kits and consumables sufficient for screening of at least 100 tests per parameter for the purpose of validation and trial runs, free of cost, prior to commencement of routine testing.

1.18. Any reagent wastage resulting from false-positive results, inconclusive results, breakdowns, preventive or corrective maintenance, or calibration activities shall be replaced by the supplier at no additional cost. This shall include replacement of reagents, calibrators, quality control materials, and other related consumables used during such events.

1.19. The supplier shall ensure minimum equipment downtime and uninterrupted laboratory operations through prompt technical support and adherence to defined service timelines as detailed below.

- **Online / Remote Response Time :** The supplier shall acknowledge and respond to service complaints through online / telephonic / remote support within a maximum of 1 hour from the time of complaint registration/ reporting over phone.
- **Onsite Troubleshooting Time:** In cases where remote resolution is not feasible, a qualified service engineer shall attend onsite within 6 hours from complaint registration.
- **Equipment Restoration / Handing over Timeline:** The supplier shall restore the equipment to fully functional condition and formally hand over the equipment for routine operations within 12 hours from the time of breakdown. Temporary alternate arrangements or backup systems shall be provided wherever required to avoid testing disruption.
- **Replacement of Parts (Domestic / Imported):** Any defective or failed parts shall be replaced within the following maximum timelines:
 - **Parts available within India:** Replacement shall be completed within *2 working days*.
 - **Parts sourced from outside India:** Replacement shall be completed within 4 calendar days, including import, customs clearance, and installation.

1.20. Any delay beyond the stipulated timelines resulting in extended downtime shall be treated as service non-compliance, and the supplier shall take immediate corrective measures, including provision of alternate equipment or backup solutions, at no additional cost to the laboratory. Failure to adhere to the stipulated response, repair, restoration, or part-replacement timelines, resulting in disruption of testing services, shall entitle the laboratory to **outsource the affected tests**. In such cases, the **actual cost incurred for outsourcing the samples at MRP** shall be **debited to the supplier**, and the same shall be recoverable from the supplier's payable amounts without prejudice to other contractual remedies.

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4. ANNEXURE 4 – TECHNICAL SPECIFICATION AND PARAMETERS

FOR

Point No: 6 - The analyzer should have a through-put of a minimum of 150 tests/hour.

MAY BE READ AS

Point No: 6 - The analyzer should have a through-put of a minimum of 120 - 150 tests/hour.

5. ANNEXURE 4 – TECHNICAL SPECIFICATION AND PARAMETERS

FOR

Point No: 27 - Parameters to be offered.

Point d - Cardia Panel: CK-MB, Myoglobin, Troponin-I, BNP

MAY BE READ AS

Point No: 27 - Parameters to be offered.

Point d - Cardia Panel: CK-MB, Myoglobin, Troponin-I/ Troponin-T, BNP/ NT-Pro BNP

6. BOQ

FOR

SI.No. 36 and Item No 36 - Troponin-I

MAY BE READ AS

SI.No. 36 and Item No 36 - Troponin-I/ Troponin-T

7. BOQ

FOR

SI.No. 37 and Item No 37 – BNP

MAY BE READ AS

SI.No. 37 and Item No 37 – BNP/NT-Pro BNP

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All relevant clauses of the Tender document are to be read in accordance with the above change and documents to be submitted are to be in compliance of the above. All other specifications, terms and conditions of the original tender document shall remain unchanged.

Vice President (PS) & Group Head (HCS)