

SENIOR OPERATIONS MANAGER – MENTAL HEALTH

Reference Code : HLL/HR/074/2026

Job Title : Senior Operations Manager – Mental Health

Start Date : 18.08.2026

End Date : 02.09.2026

Contract Type : Fixed Term Contract (FTC)

Company

HLL Lifecare Limited (HLL), India's leading manufacturers and marketers of contraceptive, Health Care and Pharma products is a Mini Ratna Central Public Sector Enterprise under the Ministry of Health and Family Welfare. HLL is a global leader in the area of contraceptives, hospital products and healthcare services. With 8 manufacturing units, 3 subsidiary / joint venture companies, 21 regional offices. HLL exports products to over 85 countries. Besides this, HLL is engaged in providing healthcare and diagnostic services, consultancy and contract services for healthcare infrastructure projects and consultancy services for procurement of medical equipment and devices in healthcare sector. Thus, HLL is positioned as a total healthcare solution provider catering to the well-being of society at large.

Department: Mental Health & Wellness

Tasks :

- Lead day-to-day operations of mental health and wellness centres, ensuring standardized, efficient and high-quality service delivery.
- Translate strategic initiatives into effective programme implementation, ensuring timely execution, resource deployment and achievement of operational objectives.
- Establish and maintain operational standards, SOPs, quality assurance and compliance frameworks across centres and programmes.
- Monitor centre-wise performance, service quality, productivity and key operational metrics, driving continuous improvement and corrective action.
- Coordinate with internal teams, service providers, institutional partners and other stakeholders to ensure seamless programme delivery.
- Drive operational excellence, process standardization and performance management, enabling scalable and sustainable expansion of the Division.

Requirements

Maximum Age: 45 years as on 01.08.2026

Basic pay range: Rs. 35000 – 65000/-

Gross Salary: Rs.70945 (Non-Metro) (approx.) at the minimum of the scale.

Annual CTC: ₹10.07 lakh (Non-Metro) (approx.) at the minimum of the scale.

Qualification:

Essential: Graduation in Science with MBA in Marketing / Operations

Post Qualification Experience:

Essential: Minimum 6 years' post-qualification experience in operations management, establishment and management of multi-location wellness centres, programme implementation, and service delivery in mental health, behavioural wellness, healthcare, rehabilitation, or allied sectors, with expertise in operational planning, stakeholder coordination, quality assurance, and developing scalable and sustainable service delivery models.

Desirable: Experience in Government or institutional projects, partnerships, client acquisition, proposal development, service-quality monitoring, reporting, revenue support and coordination of multidisciplinary or field teams.

No. of Positions : 1

Posting Location : Thiruvananthapuram

Instructions for Applying Through the Google Form:

1. Access the Google Form using the following link: [Click here to Apply](#).
2. Download the prescribed job application form from the link provided in the form or from the HLL website.
3. Fill in the application form digitally and save it as a PDF or Word file.
Handwritten applications will not be accepted.
4. Upload the completed application form using the file upload option in the Google Form.
 - Maximum upload size: **10 MB per file**.
5. Attach additional supporting documents **in PDF or Word format** if required (CV, educational/experience certificates, latest salary slip), ensuring each file is under 10 MB.
6. Select the correct post applied for in the form to ensure proper processing.
7. Submit the form on or before the deadline. Late submissions will not be considered.

General Conditions:

1. Before applying, candidates should ensure that they fulfil all the eligibility criteria mentioned in the advertisement.
2. Applications not in the prescribed format **will not be considered** for selection process and no further communication will be sent separately.
3. Application Format can be downloaded from the website.
4. Job title and Reference code should be clearly mentioned in the Application form
5. All information submitted in the application will be verified with original documents at the time of the interview. If any information provided by the candidate is found to be false or incorrect or not in conformity with the eligibility criteria, then his/her candidature is liable to be rejected/cancelled at any stage of the recruitment process.
6. Only Indian Nationals are eligible to apply.
7. SC/ST/OBC/PwD candidates will be eligible for relaxation as per Government of India directives.
8. SC/ST candidates are required to submit SC/ST Caste Certificate in the format as applicable for appointment to posts under Government of India.

9. OBC candidates are required to submit Other Backward Class Certificate ('Non-Creamy Layer') (Certificate should be in the format as applicable for appointment to posts under Government of India).
10. The crucial date for determining the age limit shall be same as the cut of date for calculating Qualification & Post Qualification Experience of the candidates.
11. HLL reserves the right to cancel, restrict, or modify the selection process, or to not fill any or all of the posts notified, at its discretion. The number of vacancies may also be increased or decreased based on organizational requirements.
12. Candidates working in Government, Semi-Government Organizations, Public Sector Undertakings, or Autonomous Bodies must provide a No Objection Certificate (NOC) at the time of the interview.
13. The decision of Management regarding selection will be final.
14. Canvassing in any form will be a disqualification