**Annexure ‘I’**

**Criteria for Technical Evaluation**

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| **Sl No** | **Particulars** | **Documents to be enclosed** |
| 1 | The bidder should have authorized license for trading of energy under Open Access through IEX issued by Central Electricity Regulatory Commission (CERC)? | Licence copy |
| 2 | Customer Details:-  Bidder should have minimum 10 customers in the Karnataka State **OR**  100 customers on PAN India basis. | List of Customers to be enclosed with self-attestation. |
| 3 | Customer Feedback forms:-  Bidder should produce minimum one customer feedback from the customer in the state of Karnataka.  **OR** minimum 10 customer feedback from the customers on PAN India. | Customers feedback shall be enclosed |
| 4 | Undertaking from the bidder that they can attend the complaint within 12 Hrs of reporting the complaint | Undertaking letter to be enclosed |
| 5 | Bidder should have the registered /branch office in the radius of 750 Kms from our Kanagala office location. | Letter with registered office/ Branch office, address & its details shall be enclosed. |

Authorized signatory

Name:

Designation:

Bidder Name: M/s.

Address:

Phone nos:

Email: