

HLL/BGM/HRM/AMBULANCE/2026-2028

Date: 07.10.2026

TENDER NOTIFICATION

Physical bids are invited from Agencies/Individuals for providing ambulance services on a contract basis for a period of Two (02) years. The ambulance vehicle shall comply with all the conditions and requirements specified in Annexure-A enclosed herewith.

Category of Vehicle	No of Vehicles
AMBULANCE VAN (Maruti Omni - Petrol) with all facilities	One Vehicle for 24 Hours Service

S.No.	Particulars	Description
1	Period of contract	Two Years after issual of Purchase Order
2	EMD (EMD is exempted for Micro and Small enterprises as per guidelines issued by Government time to time)	Rs.25,000 shall be paid separately through RTGS/NEFT /Bank transfer to - State Bank of India A/c Number: 11130285123 IFSC Code: SBIN0000888 Branch name: Ashok Nagar, Nipani
3	Security Deposit	5% of the work order value
4	Eligibility criteria for Bidders	As per Tender document
5	Start date for submission of Tenders	08.10.2026 / 10:00 Hrs.
6	Last date and time for online submission of bids	22.10.2026 / 15:30 Hrs.
7	Date of Price Bid opening meeting	23.10.2026 or immediate after scrutiny of the documents

1. This tender is manual and it will be published at www.lifecarehll.com website.
2. All Corrigendum/extension regarding this tender shall be uploaded at www.lifecarehll.com website.
3. The tendering process will be done manually and the details of the tender will be available at www.lifecarehll.com website. Aspiring bidders may download and go through the tender document.
4. All bid documents are to be submitted manually and in the designated cover(s)/envelope(s). Tenders/bids shall be accepted manually. Late tenders will not be accepted.
5. Bidders are advised to visit at www.lifecarehll.com website regularly to keep themselves updated, for any changes/modifications/any corrigendum in the Tender Enquiry Document.

6. The bidders are required to submit hard copies of their bids.
7. Bidders are requested to kindly mention on the envelope as Technical Bid / Price Bid separately.
8. Conditional bids will be rejected out rightly and decision of HLL Lifecare Limited in this regard shall be final and binding.
9. Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender. Address for communication and place of opening of bids: DGM (HR), HLL Lifecare Limited, Kanagala – 591 225, Tahasil Hukkeri, District Belagavi, State Karnataka, India Ph:08333-279244, 279239 E-mail: veerendra@lifecarehll.com
10. The bids shall be opened at HLL Lifecare Limited, Kanagala – 591 225 in the presence of the Bidders/their authorized representatives who wish to attend at the above address. If the tender opening date happens to be on a holiday or non-working day due to any other valid reason, the tender opening process will be done on the next working day at same time and place.
11. More details can be had from the above Office during working hours. The Tender Inviting Authority shall not be responsible for any failure, malfunction or breakdown of the electronic system while downloading or uploading the documents by the Bidder during the above tender process.
12. A firm/bidder shall submit only one bid in the same bidding process. A Bidder (either as a firm or as an individual or as a partner of a firm) who submits or participates in more than one bid will cause all the proposals in which the Bidder has participated to be disqualified.
13. Joint ventures or Consortiums of two or more registered bidders are not permitted
14. Bid submission: Bidders have to submit their bids along with supporting documents to support their eligibility, as required in this tender document at our www.lifecarehll.com website.
15. Opening of Technical Bid and Bidder short-listing: The technical bids will be opened, evaluated and shortlisted as per the eligibility and technical qualifications. All documents in support of technical qualifications shall be submitted manual only. Failure to submit the documents manually will attract disqualification. Bids shortlisted by this process will be taken up for opening the financial bid.
16. Opening of Financial Bids: Bids of the qualified technical bidders shall only be considered for opening and evaluation of the financial bid

DEPUTY GENERAL MANAGER (HR)

General Eligibility Criteria

1. The Ambulance vehicle should have a valid Karnataka Registration Certificate as per Section 138 (2) (d) of the Motor Vehicle Act, 1988 for the entire period of the contract and should fulfill all the statutory requirements.
2. Vehicle Fitness certificate issued by Competent Authority shall be submitted along with the tender document. However the Ambulance van / vehicle will be inspected by the Committee constituted for the purpose, to confirm the fitness of the vehicle. Quotations submitted by bidders will be accepted on confirming the Vehicle Fitness by the Committee only.
3. The Tenderer must be the owner of the vehicle. Copy of RC book / smart card should be enclosed with the tender as proof of ownership & year of registration Or Contractor can attach brand new vehicle within two month of awarding of the contract.
4. EMD, Experience and turnover is relatable as per MSME Act. For MSME certified bidders.
5. The tenderer shall have an office located within a radius of 100 km from HLL Lifecare Ltd., Kanagala, Hukkeri Taluk, Belagavi District, Karnataka – 591225, and shall submit valid documentary evidence as proof of the office address as well as location map should be attached.

Specific Terms & Conditions

1. Ambulance should be available in good condition for 24 hours at our factory site, at Kanagala. 591225, Tal: Hukkeri Dist: Belgaum.
2. The lump sum monthly quoted rate should be for minimum monthly 500 KMs. and rate for additional KMs. beyond 500 KMs should be quoted separately.
3. The basic requirement of ambulance like Oxygen Cylinder (Portable), Nebulizer Machine, Stethoscope, BP Apparatus (Digital), Pupillary Torch, Thermometer (Digital), Stretcher, First Aid Box / Kit Bag, IV Stand, and Siren with Light Indicator, Fire Extinguisher, should be available.
4. The lump sum monthly rate should be inclusive of all viz., GST, fuel, maintenance expenses, drivers salary, road permit, tax, comprehensive insurance, work contract tax service tax, income tax / other statutory levies / vehicle clearing charges etc.,
5. The Contractor should take necessary insurance to take care of the Accident to the Ambulance and Injury/Death of any life. HLL Lifecare Limited will not be liable for any compensation on account of above.
6. The drivers engaged by you for driving the ambulance shall be contractors employee only and not of HLL Lifecare Limited. The driver should possess valid driving License / Badge from the authorities.
7. Original documents of the ambulance would be maintained in the vehicle.
8. The ambulance should have proper and authorized consent from the competitive authority.
9. Service of the driver should be made available for 24 hours.
10. In case of failure of ambulance due to breakdown or any other reasons, the contractor shall provide alternate Ambulance of good condition till the original Ambulance restored. Non-compliance the above, the Contractor shall make good the loss or damage or difficulty experienced by the Company on this account.
11. Vehicle Registration should be as per Act.
12. All equipment required in the Ambulance Vehicle shall be provided and maintained in accordance with the applicable requirements prescribed under the Occupational Safety, Health and Working Conditions (OSHC) Code, 2020.
13. It is contractor's responsibility for cleaning the vehicle each time for Blood stains etc., after the patient is shifted to Hospital/Home etc.

14. Monthly Rate up to 500 Kms. finalized against the tender shall remain firm during the contract period and no revision / escalation will be considered. However, for additional Kms over & above 500 Kms price escalation is allowed based on increase / decrease in fuel cost. Rate revision (increase / decrease) on account of change in fuel price will be based on the formulae given below.

FUEL RATE INCREASE / CONSUMPTION NORMS

Rate of the fuel on the tender opening date at Kanagala will be considered as base rate for rate revision

Formulae for Rate revision

Rate revision per Liter of Fuel X Total No. of Kms Vehicles Utilized

Vehicle Mileage (Avg.) Per Liter

*Vehicle Mileage (Avg.) Per Liter as 16 Kms.

Rate revision (Increase / Decrease) on account of change in fuel price by Rs.2/- Per liter or more will be the basis for rate revision as per above formulae. Monthly Average rates shall be considered for calculation purpose.

General Terms & Conditions:

1. Section 108 (Exemption of owner, agent or manager of mine or occupier of factory from liability in certain cases) of Chapter XII under the Occupational Safety, Health and Working Conditions Code, 2020 (Act No. 37 of 2020) is applicable.
2. The contractor is responsible for the payment of Minimum Wages and Statutory payments like EPF, ESI etc. in respect of the workers deployed by him for carrying out the duties covered under the contract.
3. The contractor will ensure that his employees are engaged in such a way that there will be no claim from the contract employees for continued employment or regular employment with the Principal Employer.
4. The vehicle should have valid permit and Good conditioned vehicle provide as per our requirement.
5. The toll charges and parking fees shall be paid by HLL.
6. The driver should have valid badge and Driving License issued by the competent authority.
7. Sub contract is not allowed.

8. Workers engaged by you for aforesaid work shall be Contractors employee only and not of HLL Lifecare Ltd, Kanagala.
9. It will be contractor's responsibility to maintain proper discipline and control among the person deployed by him within the premises of the Company.
10. There will not be any Employee Employer relationship between HLL Lifecare Ltd., and the persons employed by contractor for aforesaid work.
11. HLL Lifecare Ltd., has no obligation with regard to statutory and other welfare measures including leave wages for the workmen employed by the contractor for the said work.
12. HLL Lifecare Ltd will not be liable for any accident happened to Ambulance contractors' workmen (Driver) while on work during the contract period. The contractor has to buy personal accident insurance policy in respect of the employees deployed by him as per the Payment of Workmen compensation Act / ESI Act.
13. The contractor and his workmen will not have any lien or right of employment as regular employees of HLL Lifecare Ltd.
14. The company (HLL Lifecare Ltd) reserves the right to cancel the contract at any time during the contract period without paying any compensation and the decision of the HLL Lifecare Ltd with regard to termination of contractual provision will be final and the matter cannot be referred to the court.
15. In case of any damages caused to our property by contractor / his men while executing the job, the cost of the same shall be recovered from the contractor.
16. Personnel having good Physique (Medical Fitness Certificate required) are required to be provided for the work.
17. Contractor should have valid PAN Number and GST Registration number, if required.
18. Payment will be made on monthly basis by Cheque / RTGS against your printed and serially number bill duly certified by HR department.
19. The rate should be valid till the completion of contract period.
20. No advance payment will be made.
21. In case of breakdown of vehicle during the journey the contractor should arrange for replacement immediately and at his cost only. If the breakdown is on the road the Company reserves the right to engage another vehicle from other sources and additional financial commitment incurred will be recovered from the contractor bill.
22. It is the responsibility of the contractor with respect to any issue with Police department, Check-post Authorities and RTO authorities etc.

23. Before the start of journey the contractor should ensure full quantity of fuel required for the complete journey. No advance shall be paid for filling the fuel.
24. Relevant documents/papers pertaining to the vehicle should be maintained in the vehicle during the journey period.
25. Contractor is required to comply with all the applicable provisions of the Motor Vehicle Act & Rules and the Amendments from time to time.
26. On receipt of work order contractor has to execute an agreement with the company in the prescribed manner and format.
27. On award of contract, Security Deposit (SD) @ 5% will be recovered from each bill. The SD amount will be returned without any interest by Cheque only after satisfactory completion of the Contract. Bank Guarantee of Nationalized Bank is also acceptable.
28. The management reserves the right to accept or reject any or all tenders or part thereof, without assigning any reason at any stage of tender / proposal or to negotiate with the lowest quoted party.
29. In case the party backs out from the commitment, their Security Deposit / EMD shall be forfeited followed by blacklisting.
30. The vehicles shall be provided for all the days including Sundays & holidays.
31. In the event of any dispute, the same shall be referred to the Unit Chief, HLL Kanagala. The decision of the Unit chief shall be binding on all Tenderers / Contractors.
32. The Validity of the tender can be extended for a further period of Two Years if services are satisfactory.
33. It is the responsibility of Service Providers to ensure the safety aspects of his/her employees deployed for the work. He/she should provide necessary safety equipment like Shoes, Gloves, and Mask etc. at his/her own cost to his/her employees deployed for the said work wherever necessary. The safety and quality policy of the Company shall be complied by the service provider.
34. This Organization is ISO Certified under ISO 14001:2015 and ISO 45001:2018 standards. On award of the contract the Service Provider is required to follow the guidelines scrupulously of above standards in day to day activities.

HLL Lifecare Limited
Kanagala Tahasil – Hukkeri, Dist. Belagavi. Karnataka State – 591 225

HLL/BGM/HR/AMBULANCE/2026-2028

Date: 08.10.2026

PRICE - BID

We are submitting herewith our/my quotation against above tender notification.

1. Name :

2. Full address :
for Communication.

3. Phone/Mobile No. :

4. Experience :

5. No. of Vehicles :

6.

Sl. No.	Type of vehicle	Reg. No.	Year Of Registration*
1	AMBULANCE VAN (Maruti Omni Petrol) with all facilities.		

**Copy should be enclosed*

7. Rate schedule (Contract Period 2 Years)

Sl. No.	Details	Rate (in Rs.) (Inclusive All)*
1	Monthly Rate for Providing Ambulance Service for 24 Hrs. for minimum 500 Kms of running.	
2	Rate per Kms for extra Distance (Kms) over & above 500 Kms.	
Total Amount (in Rs.)		

* Rate should be quoted inclusive of Driver Wages, EPF, ESI, GST / Service Tax (as applicable), Contractor commission and all other statutory payments.

We are agreeable for the terms and conditions of the referred tender notification and agree to provide vehicle as above.

Name & Signature of Bidder with Seal

Place:

Date: