



**एचएलएल लाइफ़केयर लिमिटेड**  
(भारत सरकार का उद्यम)

**Request for Proposal  
for  
Annual Maintenance Contract (AMC)  
for Servers**

**e-Tendering  
Corrigendum -1**

**Corporate and Registered Office**, HLL Bhavan, Poojappura, Thiruvananthapuram-695012, Kerala, India.  
CIN: U25193KL1966GOI002621, Website: [www.lifecarehll.com](http://www.lifecarehll.com), Tel: +91- 471-2354949,2775500

Existing	May be read as
<p><b><u>Special Conditions of the contract :</u></b></p> <p>As the servers mentioned in the list under the serial numbers 3,4,12,14 and 18 at Corporate and Registered Office, Poojappura, Thiruvananthapuram are very critical which are associated with SAP application, the direct support from OEM is required for these servers. Hence the back to back service agreement with the concerned OEM should be submitted within 20 days from the date of placement of Work Order for ensuring the prompt support from OEM during the break down.</p>	<p><b><u>Special Conditions of the contract :</u></b></p> <p>As the servers mentioned in the list under the serial numbers 3,4,5,13,15 and 19 at Corporate and Registered Office,Poojappura, Thiruvananthapuram are very critical which are associated with SAP application, the direct support from OEM is required for these servers. Hence the back to back service agreement with the concerned OEM should be submitted within 20 days from the date of placement of Work Order for ensuring the prompt support from OEM during the break down.</p>

**All other Terms and conditions remain unchanged**

**Associate Vice President (IT),**

HLL Lifecare Limited, Corporate and Registered office,  
HLL Bhavan, Poojappura P.O,  
Thiruvananthapuram, Kerala -695012  
Phone No: – 0471-2775500, 2354949.