

TENDER DOCUMENT

ESTABLISHMENT OF CCB ADMIN FURNITURE AT 8 LOCATIONS IN THE STATE OF HIMACHAL PRADESH

E-Tendering

IFB No. HLL/CMO/HCD/CCB/FUR/HP/26-27, Dt. 18.09.2026



Hi-CARE DIVISION HLL Lifecare Limited

(A Government of India Enterprise)

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SECTION II
GENERAL INSTRUCTION TO BIDDERS

- 1 This tender is an e-Tender and is being published online in Government e-Procurement portal, <https://etenders.gov.in/eprocure/app>
- 2 Bid documents including the Bill of Quantities (BoQ) can be downloaded free of cost from the Central Public Procurement Portal of Government of India (e-portal). All Corrigendum/extension regarding this e-tender shall be uploaded on this website i.e. <https://etenders.gov.in/eprocure/app>.
- 3 The tendering process done online only at Government eProcurement portal (URL address: <https://etenders.gov.in/eprocure/app>). Aspiring bidders may download and go through the tender document.
- 4 All bid documents need to be submitted online only and in the designated cover(s)/envelope(s) on the Government eProcurement website. Tenders/bids shall be accepted only through online mode on the Government eProcurement website and no manual submission of the same shall be entertained. Late tenders will not be accepted.
- 5 The complete bidding process is online. Bidders should be in possession of valid Digital Signature Certificate (DSC) of class II or above for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above. If the envelope is not digitally signed & encrypted the Purchaser shall not accept such open Bids for evaluation purpose and shall be treated as non-responsive and rejected.
- 6 Bidders are advised to go through “Bidder Manual Kit”, “System Settings” & “FAQ” links available on the login page of the e-Tender portal for guidelines, procedures & system requirements. In case of any technical difficulty, Bidders may contact the help desk numbers & email ids mentioned at the e-tender portal.
- 7 Bidders are advised to visit CPP website <https://www.lifecarehll.com/tender>, regularly to keep themselves updated, for any changes/modifications/any corrigendum in the Tender Enquiry Document.
- 8 The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the Government eProcurement Portal.

8.1 Registration

- a) Bidders are required to register in the Government e-procurement portal, obtain ‘Login ID’ & ‘Password’ and go through the instructions available in the Home page after log in

to the CPP Portal (URL:<http://etenders.gov.in/eprocure/app>), by clicking on the link “Online bidder Enrolment” on the CPP Portal which is free of charge.

- b) As part of the enrolment process, the bidders will be required to choose a unique user name and assign a password for their accounts.
- c) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- d) They should also obtain Digital Signature Certificate (DSC) in parallel which is essentially required for submission of their application. The process normally takes 03 days’ time. The bidders are required to have Class II or above digital certificate or above with both signing and encryption from the authorized digital signature Issuance Company. Please refer online portal i.e. - <https://etenders.gov.in/eprocure/app> for more details.
- e) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or above Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify /nCode / mudra etc.), with their profile.
- f) Bidder then logs in to the site through the secured log-in by entering their user ID/password and the password of the DSC /e-Token.
- g) The Bidder intending to participate in the bid is required to register in the e- tenders portal using his/her Login ID and attach his/her valid Digital Signature Certificate (DSC) to his/her unique Login ID. He/She have to submit the relevant information as asked for about the firm/Supplier. The bidders, who submit their bids for this tender after digitally signing using their Digital Signature Certificate (DSC), accept that they have clearly understood and agreed the terms and conditions including all the Forms/Annexure of this tender.
- h) Only those bidders having a valid and active registration, on the date of bid submission, shall submit bids online on the e-procurement portal.
- i) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC’s to others which may lead to misuse.
- j) Ineligible bidder or bidders who do not possess valid & active registration, on the date of bid submission, are strictly advised to refrain themselves from participating in this tender.

8.2 Searching for Tender Documents

- a) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Form of Contract, Location, Date, Value etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization
- b) Once the bidders have selected the tenders they are interested in, they may download the required documents/tender schedules. These tenders can be moved to the respective ‘My

Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS/ e-mail in case there is any corrigendum issued to the tender document.

- c) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification/help from the Helpdesk.

8.3 Preparation of Bids

- a) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
 - b) Please go through the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
 - c) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR /DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
 - d) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.
 - e) Note: My Documents space is only a repository given to the Bidders to ease the uploading process. If Bidder has uploaded his Documents in My Documents space, this does not automatically ensure these Documents being part of Technical Bid.
9. More information useful for submitting online bids on the CPP Portal may be obtained at <https://etenders.gov.in/eprocure/app>
10. Bidder(s) are required to upload the digitally signed file of scanned documents. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document. Uploading application in location other than specified above shall not be considered. Hard copy of application shall not be entertained.
11. Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The 24x7 Help Desk details are as below: -

For any technical related queries please call at 24 x 7 Help Desk Number: 0120-4001 062, 0120-4001 002, 0120-4001 005, 0120-6277 787

Note:- International Bidders are requested to prefix +91 as country code

E-Mail Support: For any Issues or Clarifications relating to the published tenders, bidders are requested to contact the respective Tender Inviting Authority

Technical - support-eproc@nic.in, Policy Related - cphp-doe@nic.in

12. Bidders are requested to kindly mention the URL of the portal and Tender ID in the subject while emailing any issue along with the contact details.
13. Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender. Address for communication and place of opening of bids:

DEPUTY VICE PRESIDENT (P&S),

Hicare Division,

HLL Lifecare Limited,

HLL Bhavan, #26/4, Tambaram-Velachery Main Road,

Pallikaranai, Chennai – 600 100,

Tamilnadu, India.

Phn: 044-29813732/34

E-mail: hcdcmo@lifecarehll.com

14. The bids shall be opened online at the **Office of the Deputy Vice President (P&S)** in the presence of the Bidders/their authorized representatives who wish to attend at the above address. If the tender opening date happens to be on a holiday or non-working day due to any other valid reason, the tender opening process will be done on the next working day at same time and place.
15. More details can be had from the Office of the Deputy Vice President (P&S) during working hours. The Tender Inviting Authority shall not be responsible for any failure, malfunction or breakdown of the electronic system while downloading or uploading the documents by the Bidder during the e-procurement process.
16. A firm/bidder shall submit only one bid in the same bidding process. A Bidder (either as a firm or as an individual or as a partner of a firm) who submits or participates in more than one bid will cause all the proposals in which the Bidder has participated to be disqualified.

19. Online Tender Process:

The tender process shall consist of the following stages:

- I. Downloading of tender document: Tender document will be available for free download on Government e-procurement portal ([URL:https://etenders.gov.in/eprocure/app](https://etenders.gov.in/eprocure/app)). However, tender document fees shall be payable at the time of bid submission as stipulated in this tender document.
- II. Pre-bid meeting: As per the Notice Inviting Tender.

- III. Publishing of Corrigendum: All corrigendum shall be published on Government-procurement portal (URL: <https://etenders.gov.in/eprocure/app>) and HLL website (URL address: <http://www.lifecarehll.com/tender>) and shall not be available
- IV. Bid submission: Bidders have to submit their bids along with supporting documents to support their eligibility, as required in this tender document on Government e-procurement portal. No manual submission of bid is allowed and manual bids shall not be accepted under any circumstances.
- V. Opening of Technical Bid and Bidder short-listing: The technical bids will be opened, evaluated and shortlisted as per the eligibility and technical qualifications. All documents in support of technical qualifications shall be submitted (online). Failure to submit the documents online will attract disqualification. Bids shortlisted by this process will be taken up for opening the financial bid.
- VI. Opening of Financial Bids: Bids of the qualified bidders shall only be considered for opening and evaluation of the financial bid on the date and time mentioned in critical date's section.

18. Tender Document Fees:

Tender fee (Non-refundable) as per the tender conditions shall be paid separately, thru RTGS/NEFT transfer in the following HLL A/c details:

Name of Bank: HDFC Bank Limited
A/c number: 00630330000035
IFSC Code: HDFC0000063
Branch name: Commercial Branch, Vazhuthacaud, Thiruvananthapuram

MSME units interested in availing exemption from payment of Tender Fee should submit a valid copy of their Udyog Aadhaar registration certificate as mentioned in the NIT. But the Party has to provide Security deposit if Tender is awarded to them. Security deposit will be 5% of the order value.

Document of the above transactions completed successfully by the bidder, shall be uploaded at the locations separately while submitting the bids online.

Note: Any transaction charges levied while using any of the above modes of payment has to be borne by the bidder. The supplier/Supplier's bid will be evaluated only if payment is effective on the date and time of bid opening.

- 19. HLL Lifecare Limited does not bind themselves to accept the lowest or any bid or to give any reasons for their decisions which shall be final and binding on the bidders.
- 20. The HLL Lifecare Limited reserves to themselves the right of accepting the whole or any part of the tender and bidder shall be bound to perform the same at his quoted rates.
- 21. In case, it is found during the evaluation or at any time before signing of the contract or after its execution and during the period of subsistence thereof, that one or more of the eligibility conditions have not been met by the bidder or the applicant has made

material misrepresentation or has given any materially incorrect or false information, appropriate legal/penal etc., action shall be taken by HLL Lifecare Limited including black listing.

22. Conditional bids and bids not uploaded with appropriate/desired documents may be rejected outrightly and decision of HLL Lifecare Limited in this regard shall be final and binding.
23. The agency shall be solely responsible for complying with the provisions of Provident Fund and ESI Acts etc., (in force and as amended from time to time) relating to manpower engaged to this contract. In the event of any liability on HLL Lifecare Limited due to failure of contract to comply the said Acts, the agency shall indemnify and reimburse the amount payable to HLL Lifecare Limited on this Account. However, it must be clearly understood that the agency/bidder will comply to all statutory obligation in force and amended from time to time and HLL Lifecare Limited will not be held responsible in any manner whatsoever for any non- compliance of statutory obligations.
24. The technical bids should be uploaded as per the requirements of NIT and should not contain price information otherwise the bid will be rejected.
25. HLL reserves the right to club or split the items of works, change the qualifying criteria at their discretion and to reject or cancel the Invitation for bids without assigning any reason thereof.
26. HLL Lifecare Limited Ltd. reserves the right to verify the claims made by the bidders and to carry out the capability assessment of the bidders and the HLL Lifecare Limited's decision shall be final in this regard.
27. Submission Process:
For submission of bids, all interested bidders have to register online as explained above in this document. After registration, bidders shall submit their Technical bid and Financial bid online on Government e-procurement portal (URL: <https://etenders.gov.in/eprocure/app>) along with tender document fees.

Note: - It is necessary to click on “Freeze bid” link/ icon to complete the process of bid submission otherwise the bid will not get submitted online and the same shall not be available for viewing/ opening during bid opening process.

Deputy Vice President (P&S)

SECTION II

INSTRUCTIONS TO THE BIDDERS (ITB)

Instructions to bidder are broad guidelines to be followed while formulating the bid and its submission to the Purchaser. It also describes the methodology for opening and evaluation of bids and consequent award of contract.

1. DEFINITIONS

In this Contract, the following words and expressions shall have the meanings as stated below:

- a) **'Invitation for Bid'** shall mean and include the present document, and such other complements and agenda, which may subsequently be issued in this connection.
- b) **'Bidder/Tenderer'** shall mean the person, firm or Corporation submitting a bid against this invitation for bid and shall also include his agents and representatives.
- c) **'Purchaser/Owner'** shall mean HLL Lifecare Limited or its units thereof.
- d) **'Engineer-In-Charge'**, shall mean the Engineer appointed by the purchaser/owner to supervise all activities of the project.
- e) **'Supplier/Contractor'**, shall mean the successful bidder whose tender has been accepted by the purchaser/owner and to whom the order is placed by the purchaser/owner and shall include his heirs, legal representatives, successors etc.
- f) **'Permanent Works'**, means and include all the work specified or set forth and required if any by the specification, drawings and other documents which form part of this contract or to be implied thereof or incidental thereof to be hereafter or required in such further explanatory instructions, drawings etc., as shall from time to time during the progress of the work be given by the HLL.
- g) **'Project'**, shall mean entire work specified in the contract documents inclusive of extra items/extra quantities (if any) executed during the contract period.
- h) **'Acceptance Letter'**, shall mean written consent by a letter of purchaser/owner to the bidder intimating him that his tender has been accepted.
- i) **'Contract'**, shall mean the articles of Contract Agreement, the conditions of contract, schedule of quantities, specifications, drawings attached and duly signed by the purchaser/owner and the Supplier.
- j) **'Date of Contract'**, shall mean the date on which the successful bidder has accepted the notification of award.
- k) **'Contract Period'**, shall mean the period (including rainy season) specified in the tender documents during which the contract shall be executed.
- l) **'Completion Certificate'**, shall mean the certificate issued by the purchaser/owner to the Supplier after successful completion of the project.

- m) **Extra Items'**, are those items, which are not appearing in the Schedule of Items but required to be executed during the project period.

2. SCOPE OF THE BID

HLL Lifecare Limited (HLL), a Government of India Enterprise, invites online bids from the eligible, competent and experienced Suppliers/Dealers/OEMs who are capable of executing the Specified work as per our tender conditions.

3. ELIGIBLE BIDDERS

- 3.1 A Bidder should have eligibility criteria as per 9.2-b of this section to submit bids against this tender.
- 3.2 A firm/bidder shall submit only one bid in the same bidding process. A Bidder (either as a firm or as an individual or as a partner of a firm) who submits or participates in more than one bid will cause all the proposals in which the Bidder has participated to be disqualified.

4. COST OF BIDDING

- 4.1 The Bidder shall bear all costs associated with the preparation and submission of its bid, and "the Purchaser", will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.
- 4.2 Tender documents may be downloaded free of cost from the Government e- procurement portal (URL: <https://etenders.gov.in/eprocure/app>). However, tender document fees, as mentioned in the NIT, is required to be submitted along with the online bid.

5. SITE VISIT

- 5.1. The bidder is advised to visit and examine the Site of delivery/Work and its surroundings and obtain for itself on its own responsibility all information that may be necessary for preparing the bid and entering into a contract for delivery of item/construction of the Works. He shall examine the site condition and satisfy himself of the availability of materials at nearby places, difficulties which may arise during execution before submitting the bids. The costs of visiting the Site shall be at the bidder's own expense.
- 5.2. The bidder and any of his personnel or agents will be granted permission by HLL to enter upon its premises and lands for the purpose of such visit, but only upon the express condition that the bidder, his personnel or agents will release and indemnify HLL and its personnel and agents from and against all liability in respect thereof, and will be responsible for death or personal injury, loss of or damage to property, and any other loss, damage, costs, and expenses incurred as a result of the inspection.

6. Getting information from web portal

- 6.1. All prospective bidders are expected to see all information regarding submission of bid for the Work published in the e tender website during the period from the date of publication of NIT for the Work and up to the last date and time for submission of bid. Non observance of information published in the website shall not be entertained as a reason for any claim or dispute regarding a tender at any stage.
- 6.2. All bids shall be submitted online on the Government e-procurement portal only in the relevant envelope(s)/ cover(s), as per the type of tender. No manual submission of bids shall be entertained for the tenders published through Government e-procurement portal under any circumstances.
- 6.3. The Government e-procurement portal shall not allow submission of bids online after the stipulated date & time. The bidder is advised to submit the bids well before the stipulated date & time to avoid any kind of network issues, traffic congestion, etc. In this regard, the department shall not be responsible for any kind of such issues faced by bidder.

7. Bidding Documents

7.1. Content of Bidding Documents

7.1.1. The bidding documents shall consist of the following unless otherwise specified

- a. Notice Inviting Tender(NIT)
- b. Instructions to Bidders
- c. General and special Conditions of Contract
- d. Technical Specifications
- e. Form of Bid, Appendix to Bid
- f. Bill of Quantities
- g. Drawings if any

7.1.2. The Bidder is required to login to the e-procurement portal and download the listed documents from the website as mentioned in NIT. He shall save it in his system and undertake the necessary preparatory work off-line and upload the completed bid at his convenience before the closing date and time of submission.

7.1.3. The bidder is expected to examine carefully all instructions, Conditions of Contract, Contract Data, Forms, Terms, Technical Specifications, Bill of Quantities, Annexure and Drawings in the Bid Document. Failure to comply with the requirements of Bid Document shall be at the Bidder's own risk.

7.2 Clarification of Bidding Documents

7.2.1. A prospective bidder requiring any clarification of the bidding documents shall contact the office of the Tender Inviting Authority on any working day between 10 AM and 5 PM.

7.2.2. In case the clarification sought necessitates modification of the bid documents, being unavoidable, the Tender Inviting Authority may affect the required modification and

publish them in the website through corrigendum.

7.3 Amendment to bidding documents

- 731. Before the deadline for submission of bids, the Tender Inviting Authority may modify the bidding document by issuing addenda.
- 732. Any addendum thus issued shall be a part of the bidding documents which will be published in the e-tender website. The Tender Inviting Authority will not be responsible for the prospective bidders not viewing the website in time.
- 733. If the addendum thus published does involve major changes in the scope of work, the Tender Inviting Authority may at his own discretion, extend the deadline for submission of bids for a suitable period to enable prospective bidders to take reasonable time for bid preparation taking into account the addendum published.

8 Preparation of Bids

8.1 Language of the Bid

- 8.1.1. All documents relating to the bid shall be in the English language.

8.2 Documents Comprising the Bid

- 8.2.1. The online bid submitted by the bidder shall comprise the following:

- I. Details required for e-payment (Details of bank account having core banking facility and e-mail address of the Supplier) in the prescribed format.
- II. Payment of bid submission/tender fee as detailed in the e-tender web site.
- III. Bid Security (EMD).
- IV. Copy of Registration (GST, PAN etc) Certificate duly attested.
- V. Copy of Documents in proof of eligibility criteria
- VI. Copy of Documents in proof of Financial turnover.
- VII. Other documents specified from part VII to X.
- VIII. Priced Bill of Quantities.

- 8.2.2. Bidders shall not make any addition, deletion or correction in any of the bid documents. If tampering of documents is noticed during tender evaluation, the bid will be rejected and the bidder will be blacklisted.

8.3 Bid Prices

- 8.3.1. The Bidder shall bid for the whole work as described in the Bill of Quantities. If any of the items not quoted, then their bid will be treated as non-responsive.
- 8.3.2. For item rate tenders, the bidder shall fill in rates in figures and should not leave any cell blank. The line item total in words and the total amount shall be calculated by the system and shall be visible to the Bidder.
- 8.3.3. The rates quoted by the Bidder shall include cost of all materials and conveyance, labour charges, hire charges of plant and machinery, overheads and all incidental charges for execution of the contract. The rate quoted shall also include all statutory taxes as on the date of submission of the tender and such taxes shall be paid by the Supplier.

8.3.4 GST or any other tax applicable shall be payable by the Supplier in respect of this contract and HLL will not entertain any claim whatsoever in respect of the same.

8.3.5. All taxes, royalty, Octroi and other levies payable by the Supplier under the contract, or for any other cause as of the date 28 days prior to the deadline for submission of bids shall be included in the rates, prices and total of bid price. The bid prices shall also cater for any change in tax pattern during the tenure of work.

8.3.6. The rates and prices quoted by the bidder shall remain firm during the entire period of contract.

8.4. Currencies of Bid and Payment

8.4.1. The currency of bid and payment shall be quoted by the bidder entirely in Indian Rupees. All payments shall be made in Indian Rupees only.

8.5. Bid Validity

8.5.1. Bids shall remain valid for the period of **365 days** from the date of opening of the bid as specified in the NIT. A bid valid for a shorter period shall be rejected by HLL as nonresponsive.

8.5.2. In exceptional circumstances, prior to expiry of the original bid validity period, the Tendering Authority may request the bidders to extend the period of validity for a specified additional period. The request and the responses thereto shall be made in writing or by e mail.

8.6. Bid Security(EMD)

8.6.1 The Bidder shall furnish, as part of his Bid, a Bid Security Declaration as detailed in the Tender. For e-tenders, Bidders shall upload the Bid Security Declaration given in e-tender under Government e-Procurement system only.

8.6.2 Each bid must be accompanied by Bid Security Declaration. Any Bid not accompanied by an acceptable Bid Security Declaration shall be rejected as non-responsive.

8.6.3 MSME units interested in availing exemption from payment of Tender Fee should submit a valid copy of their Udyog Aadhaar registration certificate as mentioned in the NIT. But the Party has to provide Security deposit if Tender is awarded to them. Security deposit will be 5% of the order

8.7. Bid Submission Fee

8.7.1. For e-tenders, the mode of remittance of Bid submission fee (Tender Fee). For e-tenders, Bidders shall remit the Tender fee using the payment options as mentioned in the e-tender in Government eProcurement portal only.

8.7.2. Any bid not accompanied by the Tender Fee as notified, shall be rejected as non-responsive.

8.7.3. Tender Fee remitted will not be refunded.

8.8 Alterations and additions

881. The bid shall contain no alterations or additions, except those to comply with instructions, or as necessary to correct errors made by the bidder, in which case such corrections shall be initialed by the person or persons signing the bid.
- 882 The bidder shall not attach any conditions of his own to the Bid. The Bid price must be based on the tender documents. Any bidder who fails to comply with this clause will be disqualified.

9. Submission of Bids

The Bidder shall submit their bid online only through the Government eProcurement portal (URL: <https://etenders.gov.in/eprocure/app>) as per the procedure laid down for e-submission as detailed in the web site. For e tenders, the bidders shall download the tender documents including the Bill of Quantity (BoQ) file from the portal. The Bidder shall fill up the documents and submit the same online using their Digital Signature Certificate. On successful submission of bids, a system generated receipt can be downloaded by the bidder for future reference. Copies of all certificates and documents shall be uploaded while submitting the tender online.

9.1 The tender is invited in **Envelope system** from the registered and eligible firms CPP Portal.

9.2 Pre-qualification Criteria for bidders: Following 3 envelopes shall be submitted online at CPP-portal by the bidder.

a) Envelope - I (Tender Fee and EMD):

Tender fee (Non-refundable) and EMD as per the tender conditions shall be paid separately, thru RTGS/NEFT transfer in the following HLL A/c details:

Name of Bank	HDFC Bank Limited
A/c number:	00630330000035
IFSC Code:	HDFC0000063
Branch name:	Commercial Branch, Vazhuthacaud, Thiruvananthapuram

Document of the above transactions completed successfully by the bidder, shall be uploaded separately while submitting the bids online.

Note: -

SSI/MSME units interested in availing exemption from payment of Tender Fee should submit a valid copy of their registration certificate issued by the concerned DIC or NSIC/Udyog Aadhaar. If the bidder is a MSME, it shall declare in the bid document the Udyog Aadhaar Memorandum Number issued to it under the MSMED Act, 2006. If a MSME bidder do not furnish the UAM Number along with bid documents, such MSME unit will not be eligible for the benefits available under Public Procurement Policy for MSEs Order 2012. But the Party has to provide Performance Security/Security Deposit if Tender is awarded totem.

b) Envelope -II (Technical bid):

Technical Bid should contain signed and scanned soft copy documents in proof of experience and duly filled and signed copy of documents specified in Part V.

Qualification Criteria for Suppliers / firms

The bidder should be fulfilling the following preconditions and must also upload/submit documentary evidence in support of fulfillment of these conditions while submitting the bid.

SN	Eligibility Criteria	
1	Bidder should have a valid Certificate of the following:	
	a.	GST Registration
	b.	IT PAN Card
	C	Certificate of incorporation / Memorandum of Article
	Note	Copy of valid certificates for the above shall be submitted in proof of the same
2	Bidder should be a Manufacturer or authorized dealer	
3	The bidder should submit the duly notarized Power of Attorney , issued by the competent authority in favour of the signatory of the bid in the stamp paper of appropriate value as per the Stamp Act.	
4	The work shall be awarded to the responsive qualified bidder, who quotes the lowest amount for the tendered BoQs in total. The Bidder must have successfully supplied Hospital furniture's to Hospitals for the tune of Rs.1.60 Cr. in last four years ending 31st March 2026. The furniture shall be satisfactorily functioning in India. The bidder must demonstrate project(s) with a cumulative value of at least Rs. 1.60 Cr, completed under a maximum of Three purchase orders Bidders quoting should be a manufacturer/authorized dealer having experience on its own shall have successfully Supplied and installed the Similar Projects. Copies of work orders and satisfactory work completion reports issued by the Client/Authority concerned shall be submitted in proof of the same. The Duly filled and Signed copy of the PERFORMANCE DECLARATION FORM as per item No.1 of Section-VIII is to be attached.	
	Note	For Govt. /Departmental works, Work orders and corresponding completion certificate issued by the Competent Authority (Exe. Engr, Supt. Engr., etc.) shall be submitted. Completion certificates for works issued by private parties shall be supported by TDS certificates/Bank Statement
5	Documentary proof for establishing the average annual turnover of the bidder in the last three years, (2023-24, 2024-25 & 2025-26) is not less than Rs.1.60 Cr certified by a chartered accountant. The Duly filled and Signed copy of the FINANCIAL STATEMENT as per item No.2	

SN	Eligibility Criteria	
	of Section-VIII is to be attached	
	Note: 1. Enclose audited Balance sheets, Profit & Loss Statements, and IT return statements certified by a Chartered Accountant as proof of financial status. 2. The multiplication factor of 7% per annum simple interest is applicable on the Annual financial turnover figures.	
6	Duly signed ACCEPTANCE FORM as per item no-3 of Section-VIII to be attached	
7	Duly signed COMPLETION PERIOD declaration as per item no-4 of Section-VIII to be attached	
8	Duly filled REQUISITION FORM FOR E-PAYMENT along with clear and visible scan copy of cancelled cheque as per item no-5 of Section-VIII to be attached	
9	Has the Supplier/Firm/Company ever been black listed by the Govt./or the registering authority. (Yes / No) If NO, the duly signed declaration form as per item no-6 of Section-VIII is to be attached	
	Note	- The bidder will be disqualified if they have any record of poor performance such as abandoning the works, not properly completing the contract, inordinate delays in completion, litigation history, or financial failures etc. Including ongoing works. - If the order is terminated in the last one year, their bid will be treated as non-responsive - Self-Certificate: Non-Black Listing Certificate of no-blacklist in any firms in bidders letterhead
10	Duly filled DECLARATION FOR MAKE IN INDIA as per item no-7 of Section-VIII to be attached	
11	Duly filled SELF DECLARATION - COMPLIANCE TO RULE 144 (XI) OF GFR 2017 as per item no-8 of Section-VIII to be attached	
12	Duly filled NO DEVIATION CERTIFICATE as per item no-10 of Section-VIII to be attached	
13	Duly filled Category Details of Organization (MSE) as per item no-11 of Section-VIII to be attached	
14	Credit Limit: Should have an available un-utilized Credit Limit of at least 10% of the estimated cost put to tender, certified by his bankers for this work. Banker's certificates (as prescribed in item no-12 of Section-VIII) in the current financial year, should be on letter head of the Bank, addressed to tender inviting authority issued after publication of tender.	
15	The bidder should not be insolvent, in receivership, bankrupt or being wound up, not have had their business activities suspended. Accordingly, Bidder shall submit Solvency certificate from Nationalized Scheduled Commercial Bank with details of Financial Status	

SN	Eligibility Criteria
	I.e. Name of the Banker & Current Solvency Certificate ((i.e. the solvency certificate shall be dated after the date of publication of NIT and Be addressed to the tendering authority quoting the name of the work)) from the Banker in original for a sum of at least Rs.1,29,13,537/- (40% of PAC) in order to fund the project till the time the invoices get paid. (item no-13 of Section-VIII). The Certificate should be issued between the publishing date of NIT & last date of submission of Bids, including extensions if any. The certificate should carry the name, designation & power of attorney of the bank official.
16	Duly filled and signed the Make / Model/ HSN Code of the Equipment as per the Section IX.
18	Manufacturer authorization as per SECTION XI. The items that require manufacturer authorization is in SECTION VI.
19	Product brochure literature, write up etc.
20	Technical compliance sheet with clear indication of deviation in specification, if any.
21	Quality certificate is mandatory for Hospital Furniture (Mentioned in the Specification) and same to be submitted along with technical document.
22	General information of the Manufacturer / Supplier to be attached
23	Dully filled Performance Statement

Pre-bid Queries: Pre-bid queries shall be communicated through hcdcmo@lifecarehll.com or through phone +91-9080188950

c) Envelope – III (Financial Bid): The Financial e-Bid through CPP Portal.

The BoQ to be filled by the bidder has 8 sheets - Sheet 1-8: Furniture cost. The bidder has to fill the mentioned sheets as per the following:

All the items tendered shall be quoted, if any of the item(s) not quoted, then their bid will be treated as non-responsive. All rates shall be quoted in the format provided and no other format is acceptable. If the price bid has been given as a standard format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the file, open it and complete the colored (Unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the file is found to be modified by the bidder, the bid will be rejected.

Note:-

1. HLL Lifecare Limited reserves the right to verify the credential submitted by the agency at any stage (before or after the award the work). If at any stage, any information / documents submitted by the applicant is found to be incorrect / false or have some discrepancy which disqualifies the firm then HLL shall take the following action:
 - a) Forfeit the entire amount of EMD submitted by the firm.
 - b) The agency shall be liable for debarment from tendering in HLL Lifecare Limited, apart from any other appropriate contractual /legal action.

2. On demand of the Tender Inviting Authority, this whole set of certificates and documents shall be send to the Tender Inviting Authority's office address (as given in the NIT) by registered post/Speed post of India Post in such a way that it shall be delivered to the Tender Inviting Authority before the deadline mentioned. The Tender Inviting Authority reserves the right to reject any bid, for which the above details are not received before the deadline.
3. The Tender Inviting Authority shall not be responsible for any failure, malfunction or breakdown of the electronic system while downloading or uploading the documents by the Bidder during the e-procurement process.

10. Deadline for Submission of the Bids

10.1 Bid shall be received only online on or before the date and time as notified in NIT. The Tender Inviting Authority, in exceptional circumstances and at its own discretion, may extend the last date for submission of bids, in which case all rights and obligations previously subject to the original date will then be subject to the new date of submission. The Bidder will not be able to submit his bid after expiry of the date and time of submission of bid (server time).

10.2 Modification, Resubmission and Withdrawal of Bids

10.2.1 Resubmission or modification of bid by the bidders for any number of times before the date and time of submission is allowed. Resubmission of bid shall require uploading of all documents including price bid afresh.

10.2.2 If the bidder fails to submit his modified bids within the pre-defined time of receipt, the system shall consider only the last bid submitted.

10.2.3 The Bidder can withdraw his/her bid before the date and time of receipt of the bid. The system shall not allow any withdrawal after the date and time of submission.

11. Bid Opening and Evaluation

11.1. Bid Opening

Bids shall be opened on the specified date & time, by the tender inviting authority or his authorized representative in the presence of bidders or their designated representatives who choose to attend.

11.1 Bid Opening Process

11.1.1. Opening of bids shall be carried out in the same order as it is occurring in invitation of bids or as in order of receipt of bids in the portal. The bidders & guest users can view the summary of opening of bids from any system. Bidders are not required to be present during the bid opening at the opening location if they so desire.

a) Envelope -I: Envelope-I Opening date shall be mentioned in NIT (Envelop – I shall contain scanned copy of Tender Fees, EMD & Pre- qualification document)

b) Envelope -II: Envelop-II opening date shall be as mentioned in NIT. The intimation regarding acceptance / rejection of their bids will be intimated to the Suppliers/firms through e-tendering portal. (Envelop-II shall contain scanned copy of Pre- qualification document.)

If any clarification is needed from bidder about the deficiency in his uploaded documents in

Envelope- I and Envelope-II, he will be asked to provide it through CPP portal. The bidder shall upload the requisite clarification/documents within time specified by HLL Lifecare Limited, failing which tender will be liable for rejection.

- c) Envelope -III: The financial bids of the Suppliers/firms found to be meeting the qualifying requirements shall be opened as per NIT. (Depending on evaluation of Envelop I & II, the date shall be intimated through CPP Portal)

11.1.2. In the event of the specified date of bid opening being declared a holiday for HLL, the bids will be opened at the same time on the next working day.

11.2. Confidentiality

11.2.1. Information relating to the examination, clarification, evaluation, and comparison of Bids and recommendations for the award of a contract shall not be disclosed to Bidders or any other persons not officially concerned with such process until the award has been announced in favor of the successful bidder.

11.2.2. Any effort by a Bidder to influence the Purchaser during processing of bids, evaluation, bid comparison or award decisions shall be treated as Corrupt & Fraudulent Practices and may result in the rejection of the Bidder's bid.

11.3. Clarification of Bids

11.3.1. To assist in the examination, evaluation, and comparison of bids, the Tender Inviting Authority may ask the bidder for required clarification on the information submitted with the bid. The request for clarification and the response shall be in writing or by e-mail, but no change in the price or substance of the Bid shall be sought, offered, or permitted.

11.3.2. No Bidder shall contact the Tender Inviting Authority on any matter relating to the submitted bid from the time of the bid opening to the time the contract is awarded. If the Bidder wishes to bring additional information to the notice of the Tender Inviting Authority, he shall do so in writing.

11.4. Examination of Bids, and Determination of Responsiveness

During the bid opening, the Tender Inviting Authority will determine for each Bid whether it meets the required eligibility as specified in the NIT; is accompanied by the required bid security declaration form and the required documents and certificates.

Further the purchaser may request for the demonstration of the product quoted from bidder for inspection & evaluation at Chennai / Himachal Pradesh/ as per the sole discretion of the purchaser for the purpose of technical evaluation. The inspection of product shall be as a part of responsiveness of the technical bid. If the bidder doesn't arrange the product demonstration within 7 days from the date of intimation at the desired location of the purchaser (Chennai / Himachal Pradesh), then their bid will be treated as non-responsive.

11.4.1. A substantially responsive bid is one which conforms to all the terms, conditions, and

requirements of the bidding documents, without material deviation or reservation.

A material deviation or reservation is one: -

- a. which affects in any substantial way the scope, quality, or performance of the Works;
- b. which limits in any substantial way, inconsistent with the bidding documents, the Purchaser's rights or the Bidder's obligations under the Contractor
- c. Whose rectification would affect unfairly the competitive position of other Bidders presenting substantially responsive Bids.

11.4.2. If a Bid is not substantially responsive, it may be rejected by the Tender Inviting Authority, and may not subsequently be made responsive by correction or withdrawal of the nonconforming material deviation or reservation.

11.4.3. Non submission of legible or required documents or evidences may render the bid non-responsive.

11.4.4. Bidder can witness the principal activities and view the documents/summary reports for that particular work by logging on to the portal with his DSC from anywhere.

11.4.5. Single tender shall not be opened in the first tender call.

11.5. Negotiation on Bids

11.5.1. The Tender Inviting Authority reserves the right to negotiate with the lowest evaluated responsive bidder.

12. Award of Contract

121. HLL will award the Contract to the Bidder whose bid has been determined to be substantially responsive and who has offered the lowest evaluated bid price in total.

122. In the eventuality of failure on the part of the lowest successful bidder to produce the original documents, or submit the security deposit, or acceptance of LOI/ Work order within the specified time limit, the Bidder shall be debarred in future from participating in Bids for three years and will be recommended for blacklisting by the competent authority. In such cases, the work shall be re-tendered.

12.3 The rates for the various items quoted by the Bidder shall be rounded to two decimal places. The decimal places in excess of two will be discarded during evaluation.

125. The Tender Inviting Authority reserves the right to accept or reject any Bid and to cancel the Bidding process and reject all Bids at any time prior to the award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for the Tender Inviting Authority's action.

12.6 Notification of Award and Order Acceptance

12.6.1 The Bidder, whose Bid has been accepted, shall be notified of award by HLL prior to expiration of the Bid validity period by facsimile or e-mail confirmed by letter sent through post. This letter (hereinafter and in the Conditions of Contract called the "Letter of

Acceptance") will state the sum that the Purchaser will pay the Bidder in consideration of the execution, completion and remedying defects, if any of the Works by the Supplier as prescribed by the Contract.

12.6.2. The notification of award will constitute the formation of the Contract, subject only to the furnishing of a Security Deposit within 7 (Seven) days of issue of letter of acceptance.

12.6.3. Upon the furnishing by the successful Bidder of the Security Deposit, the Agreement Authority will promptly notify the other Bidders that their Bids have been unsuccessful.

12.6.4. The supplier shall arrange for a pre-dispatch inspection within 7 days from the date of intimation, confirming their technical qualification.

12.6.5. Transportation, boarding, lodging and other expenses for Pre-dispatch and post- dispatch will be borne by supplier

12.6.6. Solicitor's fee, if any, to be paid to the Law Officers of Government for scrutinizing or drawing up of agreements - will be paid and the same recovered from the successful bidder.

13. Corrupt or Fraudulent Practices

13.1 The purchaser requires that the bidders, suppliers and Suppliers observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy, the following are defined:

Sl. No.	Term	Meaning
(a)	Corrupt practice	The offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution.
(b)	Fraudulent practice	A misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract.
(c)	Collusive practice	Means a scheme or arrangement between two or more bidders, with or without the knowledge of the purchaser, designed to establish bid prices at artificial, non-competitive levels.
(d)	Coercive practice	Means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract.
13.2 The Purchaser will reject a proposal for award if it determines that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract in question.		

SECTION - III

GENERAL CONDITIONS OF CONTRACT (GCC)

1. Application

The General Conditions of Contract incorporated in this section shall be applicable for this purchase to the extent the same are not superseded by the Special Conditions of Contract prescribed under Section IV, List of requirements under Section V and Technical Specification under Section VII of this document.

2. Use of contract documents and information

- 2.1. The supplier shall not, without the purchaser's prior written consent, disclose the contract or any provision thereof including any specification, drawing, sample or any information furnished by or on behalf of the purchaser in connection therewith, to any person other than the person(s) employed by the supplier in the performance of the contract emanating from this TE document. Further, any such disclosure to any such employed person shall be made in confidence and only so far as necessary for the purposes of such performance for this contract.
- 2.2. Further, the supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC sub-clause 2.1 above except for the sole purpose of performing this contract.
- 2.3. Except the contract issued to the supplier, each and every other document mentioned in GCC sub-clause 2.1 above shall remain the property of the purchaser and, if advised by the purchaser, all copies of all such documents shall be returned to the purchaser on completion of the supplier's performance and obligations under this contract.

3. Patent Rights

The supplier shall, at all times, indemnify and keep indemnified the purchaser, free of cost, against all claims which may arise in respect of goods & services to be provided by the supplier under the contract for infringement of any intellectual property rights or any other right protected by patent, registration of designs or trademarks. In the event of any such claim in respect of alleged breach of patent, registered designs, trademarks etc. being made against the purchaser, the purchaser shall notify the supplier of the same and the supplier shall, at his own expenses take care of the same for settlement without any liability to the purchaser.

4. Country of Origin

All goods and services to be supplied and provided for the contract shall have the origin in India or in the countries with which the Government of India has trade relations.

The word "origin" incorporated in this clause means the place from where the goods are, manufactured, or from where the services are arranged.

The country of origin may be specified in the Price Schedule.

5. Performance Security

5.1. Within Seven (07) days from date of the issue of notification of award by the Purchaser, the supplier, shall furnish Performance Security to the Purchaser for an amount equal to five percent (5%) of the total value of the contract, valid up to 60 days after the date of completion of 1 year warranty period / all contractual obligations by the supplier, including the warranty obligations, initially valid for a total period of minimum 14 months from the date of Notification of Award.

5.3. The Performance security shall be denominated in Indian Rupees.

a) It shall be in any one of the forms namely Account Payee Demand Draft drawn from any Nationalized bank in India or Bank Guarantee issued by a Nationalized bank in India, in the prescribed form as provided in section XII of this document in favor of the Purchaser. The validity of Bank Guarantee will be for a period up to sixty (60) days beyond respective Warranty Period.

5.3 In the event of any failure /default of the supplier with or without any quantifiable loss to the Purchaser the amount of the performance security is liable to be forfeited. The Purchaser may do the needful to cover any failure/default of the supplier with or without any quantifiable loss to the Purchaser.

5.4. In the event of any amendment issued to the contract, the supplier shall, within twenty- one (21) days of issue of the amendment, furnish the corresponding amendment to the Performance Security (as necessary), rendering the same valid in all respects in terms of the contract, as amended.

5.5. Subject to GCC sub – clause 5.3 above, the Purchaser will release the Performance Security without any interest to the supplier on completion of the supplier's warranty and contractual obligations including submission of satisfactory performance certificates received from Hospital authorities towards quarterly preventive maintenance and breakdown maintenance services rendered by the contractor during warranty period.

6. Technical Specifications and Standards

The Goods & Services to be provided by the supplier under this contract shall conform to the technical specifications and quality control parameters mentioned in 'Technical Specification' and 'Quality Control Requirements' under Sections VI and VII of this document.

7. Packing and Marking

The packing for the goods to be provided by the supplier should be strong and durable enough to withstand, without limitation, the entire journey during transit including transshipment (if any), rough handling, open storage etc. without any damage, deterioration etc. As and if necessary, the size, weights and volumes of the packing cases shall also take into consideration, the remoteness of the final destination of the goods and availability or otherwise of transport and handling facilities at all points during transit up to final destination as per the contract.

The quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall strictly comply with the requirements as provided in Technical Specifications and Quality Control Requirements under Sections VI and VII and in SCC under Section IV. In case the packing requirements are amended due to issue of any amendment to the contract, the same shall also be taken care of by the supplier accordingly.

Packing instructions:

Unless otherwise mentioned in the Technical Specification and Quality Control Requirements under Sections VI and VII and in SCC under Section IV, the supplier shall make separate packages for each consignee (in case there is more than one consignee mentioned in the contract) and mark each package on three sides with the following with indelible paint of proper quality:

- a. contract number and date
- b. brief description of goods including quantity
- c. packing list reference number
- d. country of origin of goods
- e. consignee's name and full address and
- f. supplier's name and address

8. Inspection, Testing and Quality Control

The purchaser and/or its nominated representative(s) will inspect and/or test the ordered goods and the related services to confirm their conformity to the contract specifications and other quality control details incorporated in the contract. The purchaser shall inform the supplier in advance, in writing, the purchaser's programme for such inspection and, also the identity of the officials to be deputed for this purpose. The cost towards the transportation, boarding & lodging will be borne by the supplier and/or its nominated representative(s).

The Technical Specification and Quality Control Requirements incorporated in the contract shall specify what inspections and tests are to be carried out and, also, where and how they are to be conducted. If such inspections and tests are conducted in the premises of the supplier all reasonable facilities and assistance, including access to relevant drawings, design details and production data, shall be furnished by the supplier to the purchaser's inspector at no charge to the purchaser.

If during such inspections and tests the contracted goods fail to conform to the required specifications and standards, the purchaser's inspector may reject them and the supplier shall either replace the rejected goods or make all alterations necessary to meet the specifications and standards, as required, free of cost to the purchaser and resubmit the same to the purchaser's inspector for conducting the inspections and tests again.

In case the contract stipulates pre-dispatch inspection of the ordered goods at premises decided by the purchaser, the supplier shall put up the goods for such inspection to the purchaser's inspector well ahead of the contractual delivery period, so that the purchaser's inspector is able to complete the inspection within the contractual delivery period.

If the supplier tenders the goods to the purchaser's inspector for inspection at the last moment without providing reasonable time to the inspector for completing the inspection within the contractual delivery period, the inspector may carry out the inspection and complete the formality beyond the contractual delivery period at the risk and expense of the supplier.

The purchaser's/consignee's contractual right to inspect, test and, if necessary, reject the goods after the goods' arrival at the final destination shall have no bearing of the fact that the goods have previously been inspected and cleared by purchaser's inspector during pre-dispatch inspection mentioned above.

Goods accepted by the Purchaser and/or its inspector at initial inspection and in final inspection in terms of the contract shall in no way dilute purchaser's/consignee's right to reject the same later,

if found deficient in terms of the warranty clause of the contract, as incorporated under GCC Clause 15.

If required by the purchaser, Foreign supplier shall also have the equipment inspected by recognized/ reputed agency like SGS, Lloyd or equivalent (acceptable to the purchaser) prior to dispatch at the supplier's cost and furnish necessary certificate from the said agency in support of their claim.

For details of final inspection please refer section IV, special conditions of Contract.

9. Terms of Delivery

Goods shall be delivered by the supplier in accordance with the terms of delivery as follows:

- a) The goods shall be supplied, unpacked, installed and commissioned at the designated location as per the SECTION V. The project has to be completed within **120 days** from date of order. All costs including insurance, loading, unloading etc., shall be borne by the supplier.

10. Transportation of Goods

The supplier shall at their own experience, arrange transport (including air/sea/land), loading & unloading of goods upto the consignee address.

11. Insurance:

Unless otherwise instructed in the SCC, the supplier shall make arrangements for insuring the goods against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the following manner:

In case of supply of domestic goods on Consignee site basis, the supplier shall be responsible till the entire goods contracted for arrival in good condition at destination. The transit risk in this respect shall be covered by the Supplier by getting the goods duly insured. The insurance cover shall be obtained by the Supplier and should be valid till installation, testing and commissioning of the equipment.

If the equipment is not commissioned and handed over to the consignee within stipulated period, the insurance will be extended by the supplier at their cost till the successful installation, testing, commissioning and handing over of the goods to the consignee. In case the delay in the installation and commissioning is due to handing over of the site to the supplier by the consignee, such extensions of the insurance will still be done by the supplier, but the insurance extension charges at actuals will be reimbursed.

12. Spare parts

If specified in the List of Requirements and in the resultant contract, the supplier shall supply/provide any or all of the following materials, information etc. pertaining to spare parts manufactured and/or supplied by the supplier:

- a) The spare parts as selected by the Purchaser to be purchased from the supplier, subject to the condition that such purchase of the spare parts shall not relieve the supplier of any contractual obligation including warranty obligations; and
- b) In case the production of the spare parts is discontinued:
 - i) Sufficient advance notice to the Purchaser before such discontinuation to provide adequate time to the purchaser to purchase the required spare parts, etc. at the supplier's risk and cost

and

- ii) Immediately following such discontinuation, providing the Purchaser, free of cost, the designs, drawings, layouts and specifications of the spare parts, as and if requested by the Purchaser.

Supplier shall carry sufficient inventories to assure ex-stock supply of consumable spares for the goods so that the same are supplied to the Purchaser promptly on receipt of order from the Purchaser.

13. Incidental services

Subject to the stipulation, if any, in the SCC (Section – IV), List of equipment (Section– V) and the Technical Specification (Section – VI), the supplier shall be required to perform the following services.

- i) Installation & Commissioning, Supervision and Demonstration of the goods and rectification of accidental damages occurred before handing over the system/site to Hospital authorities.
- ii) Providing required jigs and tools for assembly, minor civil works required for the completion of the installation.
- iii) Training to Doctors/Technicians on equipment in clinical aspects for operating and maintaining the equipment.
- iv) Supplying required number of operation & maintenance manual for the goods.
- v) Providing all the necessary as built drawings after the installation and commissioning.
- vi) Provide all software updates during warranty period without any additional cost.

14. Distribution of Dispatch Documents for Clearance/Receipt to Goods

The supplier shall send all the relevant dispatch documents well in time to the Purchaser to enable the Purchaser clear or receive (as the case may be) the goods in terms of the contract. Unless otherwise specified in the SCC, the usual documents involved and the drill to be followed in general for this purpose are as follows.

A) For Domestic Goods, including goods already imported by the supplier under its own arrangement.

Within 24 hours of dispatch, the supplier shall notify the purchaser, consignee, and others concerned if mentioned in the contract, the complete details of dispatch and also supply the following documents to them by registered post / speed post (or as instructed in the contract):
Four copies of supplier's invoice showing contract number, goods description, quantity, unit price and total amount;

Consignee Receipt Certificate as per Section XVI in original issued by the authorized representative of the consignee;

Two copies of packing list identifying contents of each package; Inspection certificate issued by the nominated Inspection agency, if any. Certificate of origin;

Insurance Certificate as per GCC Clause 11

Manufacturers/Supplier's warranty certificate & In-house inspection certificate.

15. Warranty

The supplier warrants comprehensively that the goods supplied under the contract is new, unused

and incorporate all recent improvements in design and materials unless prescribed otherwise by the purchaser in the contract. The supplier further warrants that the goods supplied under the contract shall have no defect arising from design, materials (except when the design adopted and / or the material used are as per the Purchaser's/Consignee's specifications) or workmanship or from any act or omission of the supplier, that may develop under normal use of the supplied goods under the conditions prevailing in India.

This warranty shall remain valid for 1 year as per SECTION V (LIST OF REQUIREMENTS) from the date of handing over entire equipment and acceptance by the Purchaser/Hospital in terms of the contract after installation and commissioning, unless specified otherwise in the SCC.

In case of any claim arising out of this warranty, the Purchaser shall promptly notify the same in writing to the supplier. The period of the warranty will be as per GCC clause number 15.2 above irrespective of any other period mentioned elsewhere in the bidding documents.

Upon receipt of such notice, the supplier shall, within 8 hours on a 24 (hrs) X 7 (days) X 365 (days) basis respond to take action to repair or replace the defective goods or parts thereof, free of cost, at the ultimate destination. The supplier shall take over the replaced parts/goods after providing their replacements and no claim, whatsoever shall lie on the purchaser for such replaced parts/goods thereafter. The penalty clause form on rectification will be applicable as pretender conditions.

In the event of any rectification of a defect or replacement of any defective goods during the warranty period, the warranty for the rectified/replaced goods shall be extended to a further period from the date such rectified / replaced goods starts functioning to the satisfaction of the purchaser.

If the supplier, having been notified, fails to respond to take action to repair or replace the defect(s) within 8 hours on a 24(hrs) X 7 (days) X 365 (days) basis, the purchaser may proceed to take such remedial action(s) as deemed fit by the purchaser, at the risk and expense of the supplier and without prejudice to other contractual rights and remedies, which the purchaser may have against the supplier.

During Warranty period, the supplier is required to visit consignee's site at least once in 4 months commencing from the date of the installation for preventive maintenance of the goods.

16. Assignment

The Supplier shall not assign, either in whole or in part, its contractual duties, responsibilities and obligations to perform the contract, except with the Purchaser's prior written permission.

17. Sub Contracts

The Supplier shall notify the Purchaser in writing of all sub contracts awarded under the contract if not already specified in its tender. Such notification, in its original tender or later, shall not relieve the Supplier from any of its liability or obligation under the terms and conditions of the contract.

Sub contract shall be only for bought out items and sub-assemblies.

Sub contracts shall also comply with the provisions of GCC Clause 4 ("Country of Origin").

18. Modification of contract

If necessary, the purchaser may, by a written order given to the supplier at any time during the currency of the contract, amend the contract by making alterations and modifications within the general scope of contract in any one or more of the following:

- a) Specifications, drawings, designs etc. where goods to be supplied under the contract are to be specially manufactured for the purchaser,
- b) Mode of packing,
- c) Incidental services to be provided by the supplier
- d) Mode of despatch,
- e) Place of delivery and
- f) Any other area(s) of the contract, as felt necessary by the purchaser depending on the merits of the case.

In the event of any such modification/alteration causing increase or decrease in the cost of goods and services to be supplied and provided, or in the time required by the supplier to perform any obligation under the contract, an equitable adjustment shall be made in the contract price and/or contract delivery schedule, as the case may be, and the contract shall be amended accordingly.

19. Prices

Prices to be charged by the supplier for supply of goods and provision of services in terms of the contract shall not vary from the corresponding prices quoted by the supplier in its tender and incorporated in the contract, except for any price adjustment authorized in the SCC.

20. Taxes and Duties

Supplier shall be entirely responsible for all taxes, duties, fees, levies etc. incurred until delivery of the contracted goods to the purchaser.
Further instruction, if any, shall be as provided in the SCC.

21. Terms and Mode of Payment

A) Payment Terms

- a. No Advance payment shall be given.
- b. 50% of supply value shall be released as 1st instalment against supply and certificate for receipt of the item in good condition from the Hospital/ purchaser. Detailed Invoice in Triplicate duly certified and recommended by the concerned "Engineering Incharge" of organization along with documentary evidence and photographs as proof of receipt of material/ equipment against the Purchase Order to be submitted.
- c. 30% payment shall be released as 2nd instalment on submission of following documents duly verified and certified by the concerned hospital authorities along with the 2 sets of original invoice copy duly certified and recommended by the concerned "Engineering In charge" of HLL along with documentary evidence and photographs as proof of installation and commissioning certified by the Hospital Authorities/purchaser against the Purchase Order.
 - i. Receipt of Delivery Receipt, Packing List etc.
 - ii. Installation and commissioning certificate certified by hospital authorities / purchaser
 - iii. Guarantee/ Warranty Certificate
 - iv. Transit Insurance Policy/ Certificate
 - v. Physical Verification and acceptance of material certified by HLL in charge/ Hospital authorities
- d. Final 20% shall be released as Final Settlement on submission of Final Acceptance Certificate (FAC) with due acceptance of taking over from concerned hospital and witnessing signature of

concerned representatives from HLL along with submission of Performance Security valid for the entire period of contractual obligations.

A copy of Invoice, packing list, warranty certificate, transit insurance certificate, final acceptance certificate etc shall be submitted to concerned hospital authorities also.

The running account bills/Final bill are to be submitted detailing the work description, quantity and rate as per the Work Order. Payment will be made against actual measurements recorded and certified jointly by State in charge (P&S, HLL) and the Contractor's representative. For supply of capital items, duly certified delivery challan/supporting documents such as Warranty Certificates etc. shall be enclosed along with bill and shall be submitted to following Address:

HLL Lifecare Limited,
HLL Bhavan, #26/4,
Tambaram-Velachery Main Road,
Pallikaranai, Chennai – 600 100,
Tamilnadu, India.

The payment will be disbursed by HLL Project Division in Chennai only against the actual work executed at site. GST No. 33AAACH5598K1Z8.

Payments to the vendor shall be contingent upon the availability of funds disbursed by the client. Consequently, the timing of disbursement may be subject to change based on fund availability. The competent authority will notify the vendor promptly of any anticipated delays in payment.

The supplier shall not claim any interest on payments under the contract.

Where there is a statutory requirement for tax deduction at source, such deduction towards income tax and other tax as applicable will be made from the bills payable to the Supplier at rates as notified from time to time.

The payment shall be made in Indian Rupees.

The supplier shall send its claim for payment in writing, when contractually due, along with relevant documents etc., duly signed with date.

While claiming payment, the supplier is also to certify in the bill that the payment being claimed is strictly in terms of the contract and all the obligations on the part of the supplier for claiming that payment has been fulfilled as required under the contract.

The payment for the preventive maintenance will be released only on the submission of performance security of 5% for the particular year.

22. Delay in the supplier's performance

The supplier shall deliver of the goods and perform the services under the contract within the time schedule specified by the Purchaser in the List of Requirements and as incorporated in the contract.

Subject to the provision under GCC clause 26, any unexcused delay by the supplier in maintaining its contractual obligations towards delivery of goods and performance of services

shall render the supplier liable to any or all of the following sanctions:

- (i) Imposition of liquidated damages or
- (ii) Forfeiture of its performance security and
- (iii) Termination of the contract for default.

If at any time during the currency of the contract, the supplier encounters conditions hindering timely delivery of the goods and performance of services, the supplier shall promptly inform the Purchaser in writing about the same and its likely duration and make a request to the Purchaser for extension of the delivery schedule accordingly. On receiving the supplier's communication, the Purchaser shall examine the situation as soon as possible and, at its discretion, may agree to extend the delivery schedule, with or without liquidated damages for completion of supplier's contractual obligations by issuing an amendment to the contract.

When the period of delivery is extended due to unexcused delay by the supplier, the amendment letter extending the delivery period shall, interalia contain the following conditions:

- (a) The Purchaser shall recover from the supplier, under the provisions of the clause 23 of the General Conditions of Contract, liquidated damages on the goods and services, which the Supplier has failed to deliver within the delivery period stipulated in the contract.
- (b) That no increase in price on account of any ground, whatsoever, including any stipulation in the contract for increase in price on any other ground and, also including statutory increase in or fresh imposition of applicable taxes or on account of any other tax or duty which may be levied in respect of the goods and services specified in the contract, which takes place after the date of delivery stipulated in the contract shall be admissible on such of the said goods and services as are delivered and performed after the date of the delivery stipulated in the contract.
- (c) But nevertheless, the Purchaser shall be entitled to the benefit of any decrease in price on account of reduction in or remission of applicable taxes or any other duty or tax or levy or on account of any other grounds, which takes place after the expiry of the date of delivery stipulated in the contract.

The supplier shall not dispatch the goods after expiry of the delivery period. The supplier is required to apply to the Purchaser for extension of delivery period and obtain the same before dispatch. In case the supplier dispatches the goods without obtaining an extension, it would be doing so at its own risk and no claim for payment for such supply and / or any other expense related to such supply shall lie against the purchaser.

23. Liquidated Damages

Subject to GCC clause 26, if the supplier fails to deliver any or all of the goods or fails to perform the services within the time frame(s) incorporated in the contract, the Purchaser shall, without prejudice to other rights and remedies available to the Purchaser under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% per week of delay or part thereof on delayed supply of goods and/or services until actual delivery or performance subject to a maximum of 10% of the contract price or actual liability of the purchaser due to delayed supply of goods and/or services/ or total performance of the contractor, whichever is higher. Once the maximum is reached Purchaser may consider termination of the contract as per GCC 24.

During the above-mentioned delayed period of supply and / or performance, the conditions incorporated under GCC sub-clause 22 (a) above shall also apply.

24. Termination for default

The Purchaser, without prejudice to any other contractual rights and remedies available to it (the Purchaser), may, by written notice of default sent to the supplier, terminate the contract in whole or in part, if the supplier fails to deliver any or all of the goods or fails to perform any other contractual obligation(s) within the time period specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC sub-clauses 22.3 and 22.4.

In the event of the Purchaser terminating the contract in whole or in part, pursuant to GCC sub-clause 24.1 above, the Purchaser may procure goods and/or services similar to those cancelled, with such terms and conditions and in such manner as it deems fit and the supplier shall be liable to the Purchaser for the extra expenditure, if any, incurred by the Purchaser for arranging such procurement. Unless otherwise instructed by the Purchaser, the supplier shall continue to perform the contract to the extent not terminated.

25. Termination for insolvency

If the supplier becomes bankrupt or otherwise insolvent, the purchaser reserves the right to terminate the contract at any time, by serving written notice to the supplier without any compensation, whatsoever, to the supplier, subject to further condition that such termination will not prejudice or affect the rights and remedies which have accrued and / or will accrue thereafter to the Purchaser.

26. Force Majeure

Notwithstanding the provisions contained in GCC clauses 22, 23 and 24, the supplier shall not be liable for imposition of any such sanction so long the delay and/or failure of the supplier in fulfilling its obligations under the contract is the result of an event of Force Majeure.

For purposes of this clause, Force Majeure means an event beyond the control of the supplier and not involving the supplier's fault or negligence and which is not foreseeable and not brought about at the instance of, the party claiming to be affected by such event and which has caused the non-performance or delay in performance. Such events may include, but are not restricted to, acts of the Purchaser either in its sovereign or contractual capacity, wars or revolutions, hostility, acts of public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes excluding by its employees, lockouts excluding by its management, and freight embargoes.

If a Force Majeure situation arises, the supplier shall promptly notify the Purchaser in writing of such conditions and the cause thereof within seven days of occurrence of such event. Unless otherwise directed by the Purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

If the performance in whole or in part or any obligation under this contract is prevented or delayed by any reason of Force Majeure for a period exceeding sixty days, either party may at its option terminate the contract. Termination of this agreement for whatever reason shall not affect the obligation/ liabilities of both the parties accrued hereunder in respect of matters at the time of the agreement.

In case due to a Force Majeure event the Purchaser is unable to fulfill its contractual commitment and responsibility, the Purchaser will notify the supplier accordingly and subsequent actions shall be taken on similar lines described in above sub- paragraphs.

27. Termination for convenience

The Purchaser reserves the right to terminate the contract, in whole or in part for its (Purchaser's) convenience, by serving 7 days written notice on the supplier at any time during the currency of the contract. The notice shall specify that the termination is for the convenience of the Purchaser. The notice shall also indicate inter alia, the extent to which the supplier's performance under the contract is terminated, and the date with effect from which such

termination will become effective.

The goods and services which are complete and ready in terms of the contract for delivery and performance within thirty days after the supplier's receipt of the notice of termination shall be accepted by the Purchaser following the contract terms, conditions and prices. For the remaining goods and services, the Purchaser may decide:

- a) To get any portion of the balance completed and delivered at the contract terms, conditions and prices; and/or
- b) To cancel the remaining portion of the goods and services and compensate the supplier by paying an agreed amount for the cost incurred by the supplier towards the remaining portion of the goods and services.

28. Governing language

The contract shall be written in English language following the provision as contained in GIT clause 4. All correspondence and other documents pertaining to the contract, which the parties exchange, shall also be written accordingly in that language.

29. Notices

Notice, if any, relating to the contract given by one party to the other, shall be sent in writing or by cable and confirmed in writing. The procedure will also provide the sender of the notice, the proof of receipt of the notice by the receiver. The addresses of the parties for exchanging such notices will be the addresses as incorporated in the contract.

The effective date of a notice shall be either the date when delivered to the recipient or the effective date specifically mentioned in the notice, whichever is later.

30. Resolution of disputes

If dispute or difference of any kind shall arise between the Purchaser and the supplier in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations.

If the parties fail to resolve their dispute or difference by such mutual consultations within twenty one days of its occurrence the same shall be referred for arbitration to a Sole arbitrator to be appointed by the C&MD, of the Purchaser Arbitration shall be conducted as per the provisions of the Arbitration and Conciliation Act 1996 or any statutory modification or re-enactment thereof for the time being in force. The arbitrator shall give a reasoned award. The award of the arbitrator shall be final and binding on the parties to this contract. The venue of arbitration shall be Thiruvananthapuram, Kerala, India and the language of the proceedings shall be English

The arbitrator shall be requested to give reasoned award.

31. Applicable Law

The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force.

SECTION –IV

SPECIAL CONDITIONS OF CONTRACT (SCC)

1. General requirement for eligibility

- a) In order to decide the responsiveness of tender, the Purchaser may ask to the bidder for Demonstration of equipment/system, presentations and sample and the bidder shall arrange Purchaser's requirement as and when so asked, failing which the tender shall be deemed as non-responsive.
- b) The Licenses, Certifications, if any, required from the regulatory authorities in India with respect to this tender shall be produced along with the tender.
- c) All technical details, catalogue, application details, shall be provided along with the tender.
- d) Signed copy of Tender Document (all pages of Bid documents to be signed & stamped) by the Bidder as token of acceptance of the Terms & Conditions.
- e) Duly filled, signed and sealed forms as per the Annexures of the tender document.
- f) Power of attorney notarized by the authorized signatory to sign and submit the bid documents
- g) Copy of PAN Card. (self-attested Copy)
- h) GST Registration Certificate
- i) Certificate of incorporation / Memorandum of Article (self-attested copy)
- j) Last 3 financial years audited Profit & Loss, Balance Sheet duly certified by Chartered Accountant.
- k) EMD as per tender document.
- l) Tender Fee as per tender document. Undertaking for replacement of complaint / defective items as Annexure.
- m) One to one compliance statement to technical specification requirements against each item shall be provided along with the tender, with pamphlets/Catalogs.
- n) Acceptance test should be done at designated hospitals, prior to handing over of equipment.
- o) All details of pre installation and installation works along with schedules & drawings should be supplied within a week of award of order.

2. Final Inspection

The final inspection of the Goods will be done by the Technical Committee of the Purchaser and Hospital Authorities after installation and commissioning of the goods.

3. Warranty:

- a) 1 year as per SECTION V (LIST OF REQUIREMENTS) for comprehensive warranty as per Conditions of Contract of the TE document for complete equipment from the date of satisfactory installation, commissioning, trial run & handing over of equipment to Hospital/Institution.
- b) 95% uptime Warranty of complete equipment with extension of Warranty period by double the downtime period on 24 (hrs) X 7 (days) X 365(days) basis.
- c) All software updates should be provided by the supplier free of cost during Warranty period.

4. Aftersales Service:

After sales service centre should be available at on 24 (hrs) X 7 (days) X 365 (days) basis. Breakdowns/Complaints should be attended within 8 hrs. An undertaking by the Manufacturer shall accompany the tender that the spares for the equipment shall be available for at least 10 years from the date of supply.

SECTION V

LIST OF REQUIREMENTS

SN	Furniture Name	Authorization
1	TABLE For (Counselling Room)	Needed
2	High Back Chair for (Counselling Room)	Needed
3	Visitor CHAIR FOR (Counselling Room)	Needed
4	Table for (Duty ROOM and Nurse Room)	Needed
5	Chair for (Duty ROOM and Nurse Room)	Needed
6	3 SEATER WAITING CHAIR	Needed
7	Two Seater Sofa (Duty Room/Change Room)	Needed
8	CENTER TABLE (Duty Room/Change Room)	Needed
9	CORNER TABLE (Duty Room/Change Room)	Needed
10	STEEL ALMIRAH	Needed
11	ALMIRAH WITH GLASS SHUTTER (Counselling Room)	Needed
12	4 DRAWER PLU LOCKER (Staff Room)	Needed
13	EXAMINATION COUCH with BOX (Examination Room)	Needed
14	U patter Curtain with railing for ICU BED	Needed
15	Stainless steel Dustbin for Offices	Needed
16	Laboratory furniture Bench Wall side	Needed
17	Single Bed With matress (Duty Room)	Needed
18	Reception Table	Needed
19	Reception/Nurse station Chair	Needed
20	Dining Table for pantry	Needed
21	Dining Chair	Needed

Note:

- 1) The bidder shall quote for all the items tendered. If any of the item (s) not quoted, then their bid will be treated as non-responsive.
- 2) The quantity indicated is tentative and will increase or decrease as per the actual requirement. The supplier should have no claim against the purchase on the actual quantity of orders placed.

SECTION VI

LIST OF ITEM REQUIRES MANUFACTURE AUTHORIZATION LETTER

SN	Furniture Name	Authorization
1	TABLE For (Counselling Room)	Needed
2	High Back Chair for (Counselling Room)	Needed
3	Visitor CHAIR FOR (Counselling Room)	Needed
4	Table for (Duty ROOM and Nurse Room)	Needed
5	Chair for (Duty ROOM and Nurse Room)	Needed
6	3 SEATER WAITING CHAIR	Needed
7	Two Seater Sofa (Duty Room/Change Room)	Needed
8	CENTER TABLE (Duty Room/Change Room)	Needed
9	CORNER TABLE (Duty Room/Change Room)	Needed
10	STEEL ALMIRAH	Needed
11	ALMIRAH WITH GLASS SHUTTER (Counselling Room)	Needed
12	4 DRAWER PLU LOCKER (Staff Room)	Needed
13	EXAMINATION COUCH with BOX (Examination Room)	Needed
14	U patter Curtain with railing for ICU BED	Needed
15	Stainless steel Dustbin for Offices	Needed
16	Laboratory furniture Bench Wall side	Needed
17	Single Bed With matrress (Duty Room)	Needed
18	Reception Table	Needed
19	Reception/Nurse station Chair	Needed
20	Dining Table for pantry	Needed
21	Dining Chair	Needed

SECTION VII
TECHNICAL SPECIFICATION FOR FURNITURE

SN	Specification
1.	Executive Table (For Counselling room) Providing and fixing a high-end executive table unit comprising a main table, an extended side return unit, and one mobile pedestal drawer unit. The main table shall be of size 1500mm (W) x 900mm (D) x 750mm (H), with a top made from 36mm thick MDF board conforming to IS 12406. The surface shall be finished with decorative veneer and a polyurethane (PU) coating, offering a minimum scratch resistance of 2H. Gable ends shall be fabricated from 25mm thick MDF board of similar specification and finish. The modesty panel and internal structure shall be constructed from 18mm thick MDF board as per IS 12406 with matching veneer and PU finish having scratch resistance of 2H. All exposed edges shall be sealed with 2mm thick PVC edge banding, and all unexposed edges with 0.6mm edge banding, applied using hot melt adhesive at a temperature of 200°C. The table shall incorporate an anodized aluminum access flap for integrated electrical cable management. The overall design of the table shall be rectangular with inward tapering at both ends. The unit shall be assembled using a knock-down system with mini fix fittings, corner brackets, and wooden dowels. The extended return unit shall measure 1200mm (L) x 600mm (D) x 750mm (H), with a top made from 25mm thick MDF board as per IS 12406, and the under structure from 18mm thick MDF board, both finished with veneer and PU coating having scratch resistance of 2H. All exposed and unexposed edges shall be finished with 2mm and 0.6mm PVC edge banding respectively, applied under similar heat-pressed conditions. The return unit shall include one cabinet with a hinged shutter and locking arrangement, two open shelves, and one CPU compartment. All shutter and drawer pull operations shall be of groove-type design for a clean appearance. The mobile pedestal drawer unit shall be of size 400mm (W) x 550mm (D) x 585mm (H) and shall consist of two utility drawers and one file drawer. The drawer carcass, fascia, top, and sides shall be made of 18mm thick MDF board conforming to IS 14587:1998, finished with veneer and PU coating (scratch resistance 2H), while the back panel shall be made from 9mm thick pre-laminated MDF board. Drawers shall be mounted on roller slides for smooth operation and fitted with a central locking mechanism. The unit shall be mounted on four castors (diameter 40mm, height 55mm), of which the front two shall be lockable. Handles shall be of slim D/C type, and all hardware components including slides, locks, hinges, and channels shall be of approved make, as directed by the Engineer-in-Charge. All MDF boards, veneer, edge banding materials, and finishes shall be sourced from approved manufacturers such as Century, Action Tesa, Merino, Greenlam, or equivalent, as approved by the Engineer-in-Charge. The entire unit shall be modular, factory-finished, and supplied in knock-down condition for on-site assembly. The table shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified.
2.	High-Back Executive Chair (For Counselling room) Providing and placing in position a high-back executive chair of standard model and superior quality, designed for ergonomic comfort and long-term use. The chair shall feature a high backrest with a fixed PU foam headrest, and a seat-back assembly constructed using a combination of 15mm hot-pressed plywood and 6mm ply support for structural stability. Both the seat and back shall be upholstered with moulded high-density foam (70mm thick) and covered in premium-grade leatherette. The backrest shall measure approximately 540mm (W) x 690mm (H), and the seat shall

SN	Specification
	measure 530mm (W) x 530mm (D). The chair height shall be adjustable via a pneumatic gas lift (PHA type), with a stroke of 85mm (Top Dead Centre 152mm, Bottom Dead Centre 67mm), allowing for a seating height range from 1135mm to 1220mm overall, with seat height from floor adjustable around 450mm. The base of the chair shall be made of aluminium die-cast material with a pedestal pitch centre diameter of 680mm (without casters), fitted with five twin-wheel nylon casters of 50mm diameter, each with metal bolt insertion for enhanced durability. The chair mechanism shall provide synchronized movement of the seat and back in a 1:2 tilt ratio and include an upright position locking feature for ergonomic support. Armrests shall be ergonomically designed with soft cushioning over a 4mm thick mild steel plate mounted on a chrome-plated CRCA tubular frame. The 500/600 armrests shall be connected to the seat using robust armrest brackets and shall have an approximate height of 210mm from the seat level. The overall structure shall comply with ergonomic standards for office furniture. The chair shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. It shall also conform to occupational health standards, being endorsed by the All India Occupational Therapists Association (AIOTA) for its ergonomic design. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified. Final approval of the chair model shall be as per the direction of the Engineer-in-Charge or Employer.
3.	Visitor Chair- Fixed Base (For Counselling room) Providing and placing in position a standard model, high-quality visitor chair with fixed base, designed for comfort, durability, and ergonomic support. The seat and backrest shall be constructed from 13.5mm thick hot-pressed plywood, with both components firmly joined to the understructure. The upholstery shall consist of 100mm thick moulded polyurethane (PU) foam with a density of 32 kg/m³, covered in premium-grade leatherette to ensure comfort and aesthetics. The chair shall feature a fixed base made from 40mm x 20mm CRCA rectangular metal pipe, 2mm thick, with a durable powder-coated finish to resist corrosion and wear. The overall structure shall be rigid and stable, with no provision for gas lift or reclining mechanism. The seat and back shall be securely fixed to the metal frame to ensure structural integrity during use. The chair shall be provided with fixed armrests featuring soft cushioning over plastic handles, mounted on a chrome-plated support base. Armrests shall be connected to the seat using strong brackets and positioned at a height of approximately 190mm from the seat level. The edges and structural joints shall be neatly finished with chrome-plated beading to enhance appearance and durability. The chair shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The design must also adhere to ergonomic standards as endorsed by the All India Occupational Therapists Association (AIOTA). The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified.. Final approval of the chair model and finishes shall be subject to the direction of the Engineer-in-Charge or Employer.

SN	Specification
4.	Worktable with Mobile Pedestal Unit (For Duty room & Nurses room) Providing and installing a work table of size 1200mm (W) x 600mm (D) x 750mm (H), constructed from high-quality pre-laminated MDF board. The tabletop shall be made from 25mm thick pre-laminated MDF board conforming to Grade SBG II of IS 12406:2003, finished with 1mm thick laminate, E1 grade, with zero urea formaldehyde emissions ($\leq 8\text{mg}/100\text{g}$ oven-dry board, tested as per EN 120:1992). The side panels, also made from 25mm thick pre-laminated MDF board of similar grade, shall include two glide screws each for leveling adjustment. The modesty panel shall be made from 18mm thick pre-laminated MDF board of matching specification and finish. All exposed edges shall be sealed with 2mm thick PVC edge banding on the user-facing sides, while the top and bottom edges shall be sealed with 0.8mm thick edge banding, applied at 200°C using hot-melt adhesive through automated edge-banding machines. Edge finishes shall be rounded and buffed to a 1.5mm to 2mm radius, ensuring user safety and maintaining aesthetic appeal without any sharp edges or corners. Each table shall be accompanied by a mobile pedestal drawer unit of size 400mm (W) x 550mm (D) x 585mm (H), consisting of two utility drawers and one file drawer. The drawer top, side panels, and fascias shall be made from 18mm thick pre-laminated MDF board conforming to IS 14587:1998, and the back panel shall be made from 9mm thick pre-laminated MDF board. The drawers shall be mounted on smooth-operating roller slides and provided with a central locking mechanism. The unit shall be mounted on four castors, with the front two being lockable, each castor having a diameter of 40mm and height of 55mm, with tolerance of ± 2 mm. D/C type slim handles shall be provided for drawers and shutters. All joinery shall be executed using mini fix connectors and dowels, ensuring a knock-down, modular assembly. Hardware components including handles, slides, hinges, locks, and channels shall be of approved quality and make, as specified by the Engineer-in-Charge. All MDF boards and laminates shall be sourced from approved manufacturers such as Century, Action Tesa, Merino, Greenlam, or other equivalent brands as approved by the Engineer-in-Charge. The entire table and pedestal unit shall be factory finished and delivered in ready-to-install condition. The table shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified
5.	High-Back Chair (For Duty room & Nurses room) Providing and placing in position an ergonomic high-back chair designed for comfort, support, and long-term use in professional environments. The seat shall be made of insert-moulded polyurethane foam with a density of $65 \pm 5 \text{ kg}/\text{m}^3$, upholstered with foam-laminated mesh fabric for breathability and comfort. The insert-moulded foam shall be mounted over a load-bearing plastic seat cover to ensure durability. The backrest shall include adjustable lumbar support to allow users to achieve an ergonomically correct seating posture. The back size shall be approximately 48.5 cm (W) x 62.0 cm (H), and the seat size shall be approximately 51.0 cm (W) x 52.5 cm (D). The armrests shall be height-adjustable in three steps up to $100\text{mm} \pm 0.5\text{mm}$. Each armrest shall feature a soft polyurethane top and be mounted on an injection-moulded support structure. The chair mechanism shall be equipped with a single-point control system allowing for 360° swivel, front pivot tilt with ground contact for foot comfort, tilt tension adjustment, and a 4-position locking system including an upright lock. The mechanism shall include an anti-shock feature for user safety. The backrest shall be connected to the seat mechanism using an aluminium die-cast spine bracket. Pneumatic height adjustment shall be provided, offering a vertical adjustment range of 10 ± 0.3 cm. The pedestal shall be constructed from die-cast aluminium, with a pitch centre diameter of 66.0 ± 0.5 cm (76.0 ± 1.0 cm including castors), and shall be fitted with five twin-wheel castors made from

SN	Specification
	injection-moulded black nylon for smooth mobility. The chair shall also include an integrated neck rest made from polyurethane foam and upholstered in foam-laminated mesh fabric. The neck rest shall be mounted at the top of the backrest and shall offer vertical adjustment of 4.5 ± 0.5 cm as well as angular tilt adjustment of $30^\circ \pm 2^\circ$ to suit user preference. The entire chair, including materials, components, and ergonomics, shall be manufactured to high standards, subject to approval by the Engineer-in-Charge or Employer. The chair shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The design must also adhere to ergonomic standards as endorsed by the All India Occupational Therapists Association (AIOTA). The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified.
6.	Three Seater Waiting Chair Providing and placing in position a 3-seater waiting chair designed for durability, ergonomic comfort, and aesthetic appeal. Each seat and backrest shall be constructed using high-density, self-skin polyurethane (PU) foam with a thickness of 25–30mm. The foam shall be reinforced internally with a 3mm thick mild steel (MS) perforated sheet insert, ensuring long-lasting structural integrity. The PU foam shall have a density of 680 ± 10 kg/m³ and a hardness rating of 55 ± 5 for optimal seating comfort and resilience. Each individual seat shall measure approximately 52.0 cm in width and 46.5 cm in depth, with the corresponding backrest measuring 52.0 cm in width and 51.5 cm in height. The minimum floor-to-seat height (front edge) shall be 410 mm. The overall minimum length of the full 3-seater assembly shall be 1680 mm. The support structure shall include a robust cross beam fabricated from black powder-coated MS ERW square tube measuring 60 ± 0.05 mm x 60 ± 0.05 mm with a wall thickness of 0.4 ± 0.016 mm. This cross beam shall be securely capped with polypropylene end covers. The seat and lumbar support thickness shall not be less than 23mm to maintain user comfort and adequate back support. The chair shall be supported on legs and fitted with armrests, all fabricated from high-pressure aluminium die-cast components. These components shall be powder-coated to a minimum thickness of 70 microns for corrosion resistance and a uniform finish. There shall be four armrests provided, two on the ends and two between each seat, each made from aluminium with a material thickness of 1.8 mm. The legs shall have a thickness of 2.0 mm and be equipped with soft-grip PVC level-adjusting shoes for stable placement on uneven surfaces. The entire frame, including beam, legs, and armrests, shall have a consistent powder-coated finish in black or approved shade, with a minimum coating thickness of 70 microns. All materials and construction shall be of high-quality standards and the final product shall be subject to approval by the Engineer-in-Charge or Employer. The chair shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified.
7.	Two-Seater Sofa (For Doctor Lounge, Staff Lounge & Staff Room) Providing and placing in position a two-seater sofa designed for comfort, durability, and aesthetic appeal. The seat cushion shall be fabricated using high-resilience polyurethane (PU) foam with a

SN	Specification
	density of $28 \pm 2 \text{ kg/m}^3$, overlaid with a super soft PU foam top layer of $32 \pm 2 \text{ kg/m}^3$. The total seat cushion thickness shall be approximately 150 mm with a tolerance of $\pm 3 \text{ mm}$, ensuring plush seating support. The backrest shall similarly comprise PU foam of $28 \pm 2 \text{ kg/m}^3$ density, further enhanced with two additional layers of super soft foam of $32 \pm 2 \text{ kg/m}^3$ density, upholstered in high-quality fabric or leatherette. The total backrest cushion thickness shall be approximately 175 mm with a tolerance of $\pm 3 \text{ mm}$ for superior lumbar support. The internal understructure shall be manufactured from hot-pressed plywood of thickness $12 \pm 1 \text{ mm}$, conforming to IS:303 standards for moisture resistance and termite resistance. Structural reinforcement shall include seasoned pinewood members free from major knots and defects, with six pinewood elements per seat section. For enhanced seating comfort, a 3.8 mm diameter zigzag spring system shall be fixed over the understructure, six springs per seat, ensuring resilient support and longevity of form. The sofa shall be supported on a leg assembly made of welded stainless steel (grade SS 202) comprising tubular and plate elements, complete with plastic end caps to protect flooring. The overall sofa dimensions shall be approximately 1460 mm in width, 905 mm in depth, and 855 mm in height. The seating height shall be 450 mm, with individual leg height at approximately 150 mm with a tolerance of $\pm 2 \text{ mm}$ and leg width/diameter at 40 mm with a tolerance of $\pm 2 \text{ mm}$. The armrests shall be ergonomically designed, measuring approximately 710 mm ± 5 (mm) in height and 120 mm ± 5 (mm) in width. All materials used shall meet high-quality standards for durability and finish. Upholstery, foam density, structural components, and hardware shall be subject to approval by the Engineer-in-Charge or Employer. The sofa shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified.
8.	Center Table (For Doctor Lounge, Staff Lounge & Staff Room) Providing and supplying a center table of dimensions 500 mm (W) $\times$ 500 mm (D) $\times$ 400 mm (H), designed for durability and contemporary aesthetic appeal. The table top shall be made from 36 mm thick Medium Density Fibreboard (MDF) conforming to IS:12406, finished with decorative natural veneer and coated with a polyurethane (PU) protective layer offering a minimum scratch resistance rating of 2H. All exposed edges of the MDF shall be sealed with 2 mm thick PVC edge banding tape, while all unexposed edges shall be sealed with 0.6 mm PVC edge banding tape, both applied using hot-melt adhesive at 200°C using precision edge-banding machinery to ensure seamless finishing and long-term durability. The table structure shall include a box-type frame and legs made of stainless steel (grade SS 304), with each member measuring 55 mm $\times$ 55 mm and having a material thickness of 1.6 mm. The stainless steel frame shall be finely finished and corrosion-resistant to maintain structural integrity and aesthetics over time. The make of MDF board and veneer laminate shall be from approved brands such as Century, Action Tesa, Merino, or Greenlam, or as approved by the Engineer-in-Charge or Employer. All hardware, joinery, and finishes shall conform to specifications and be subject to approval by the Engineer-in-Charge The table shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified

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9.	Corner Table (For Doctor Lounge, Staff Lounge & Staff Room) Providing and supplying a corner table of dimensions 500 mm (W) × 500 mm (D) × 400 mm (H), designed with a compact yet robust structure for versatile placement. The tabletop shall be fabricated from 36 mm thick Medium Density Fibreboard (MDF) conforming to IS:12406 standards, finished with a natural veneer and a high-quality polyurethane (PU) coating that ensures a scratch resistance rating of not less than 2H. All exposed edges of the MDF shall be sealed with 2 mm thick PVC edge banding, while the unexposed edges shall be sealed with 0.6 mm PVC edge banding. Both edge bandings are to be applied using hot-melt adhesive at 200°C through specialized edge-banding machinery for a seamless and durable finish. The supporting frame and legs shall be of box-type construction made from stainless steel of grade SS 304, with members measuring 55 mm × 55 mm and having a thickness of 1.6 mm, providing excellent strength, stability, and corrosion resistance. The finish of the steel components shall be smooth and consistent, aligning with the overall aesthetic of the table. The MDF board and laminate shall be sourced from approved brands such as Century, Action Tesa, Merino, or Greenlam, or as approved by the Engineer-in-Charge or Employer. All hardware and finishes used shall meet quality standards and require final approval by the Engineer-in-Charge. The table shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified
10.	Steel Almirah Providing and placing a steel almirah of overall dimensions 916 mm (W) × 486 mm (D) × 1980 mm (H), constructed with a fully welded design using Cold Rolled Close Annealed (CRCA) 'D' grade high-yield strength steel sheets conforming to CRI of IS 513 (Part-1):2016. The almirah shall be equipped with four adjustable shelves, each made from 1.0 mm thick sheet, with the back panel and doors also fabricated from 1.0 mm thick CRCA steel. A full-height stiffener of 115 mm width and 0.8 mm thick sheet shall be welded internally to each door to ensure rigidity and durability. The unit shall incorporate a three-way locking mechanism operated by a Mazak handle, with shooting bolts for enhanced security. Each door shall be fitted with three hinges, made from 2 mm thick sheet for robust performance. The pedestal base shall provide a ground clearance of 125 mm (±5 mm) and be fitted with M10 screw-type levelers featuring hex plastic bases for stability on uneven surfaces. The shelves shall support a uniformly distributed load (UDL) of 80 kg and be mounted on height-adjustable slots for flexible storage options. All components shall be finished with epoxy polyester powder coating in a uniform layer of 50 microns (±10%), conforming to IS:13871. The finish shall withstand a salt spray test of over 1000 hours per IS:101, have a pencil scratch hardness of more than 2H, and show excellent adhesion as per DIN 53152 standards. Steel used shall be of approved make and the final product shall be subject to approval by the Engineer-in-Charge or Employer. The almirah shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified.

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11.	Almirah with Glass Shutter Supplying and fixing in position a modular, knock-down steel almirah with a total of 5 compartments formed by 4 shelves. The entire body, door frame, and shelves are made from 0.8 mm thick CRCA sheet conforming to IS: 513 CR2 (Cold Reduced Carbon Steel Sheets & Strips, Part 1: 2016), procured from approved manufacturers such as TATA Steel (Test Certificates available on request). Each shelf and door shall be provided with stiffeners to enhance strength and load-bearing capacity. The almirah is designed with clear glass shutters fitted securely within the steel door frames. The locking mechanism comprises a chrome-plated, three-way recessed, spring-loaded rectangular snap-shut handle with a duplicate key set. The hinges used are high-quality, auto-closing, CED-coated hinges from HETTICH, HAEFFLE, or approved equivalents, allowing smooth operation and proper alignment of doors. The construction is fully knock-down, enabling easy transport and on-site assembly. Each shelf shall be capable of supporting a uniformly distributed load (UDL) of 35 kg. The entire unit undergoes a 7-stage nano-technology-based pre-treatment process before finishing. It is epoxy-polyester powder coated using a fully automatic powder coating plant equipped with a GEMA™ spray booth and AkzoNobel™ powder to ensure a smooth, uniform, and corrosion-resistant finish with superior adhesion and durability. The absence of a pedestal at the base gives the almirah a clean, modern appearance while maximizing storage capacity. The product is subject to approval by the Engineer-in-Charge or Employer. The almirah shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified
12.	4-Door Personal Locker (PLU Locker) (For Staff room) Providing and fixing a four-door personal locker with external lock and key, having overall dimensions of 380 mm (W) x 485 mm (D) x 1880 mm (H). The locker body, doors, and shelves shall be fabricated from 0.8 mm thick mild steel (MS) sheet conforming to commercial quality CR-1, Grade 340 of IS 513:2008. The legs shall be made from 1.0 mm thick MS sheet of the same specification. Construction shall be of CO₂ welded type, ensuring structural stability and durability. Each compartment door shall be equipped with a full-length vertical stiffener and a lock box cover. Doors are mounted on two robust hinges to support repeated usage. Each of the four compartments is fitted with a Mazak (zinc alloy) cam lock and an aesthetically designed, snap-fit ABS plastic handle, which also incorporates a label holder. The door also includes a punched ventilation pattern to ensure air circulation within each compartment. The usable internal dimensions of each locker compartment are approximately 350 mm (W) x 450 mm (D) x 450 mm (H), while each door measures 350 mm (W) x 438 mm (H). All metal components shall be finished with a powder coating of 50–60 microns (±10 microns) in thickness, conforming to quality standards for durability and corrosion resistance. The locker unit is subject to approval by the Engineer-in-Charge or Employer. The Locker shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified

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13.	Examination Couch with Box (Treatment Room) Supply and installation of an examination couch with mattress having overall dimensions of 1957mm (L) x 625mm (W) x 808mm (H) (±5% engineering variation). The couch shall be equipped with a gas-lift assisted headrest, allowing continuous adjustment from 0° to 30° to accommodate various examination requirements. The upper section of the box shall measure 1220mm (L) x 460mm (W) x 630mm (H) (±5%) and incorporate three sliding drawers of approximate dimensions 320mm (L) x 430mm (W) x 75mm (H) for accessible storage. The lower section shall comprise three individual cabinets, each having an approximate internal size of 350mm (L) x 440mm (W) x 430mm (H) (±5%), complete with separate doors and individual locks. The lying surface shall have dimensions of 625mm width and 65mm thickness, constructed using PU moulded foam with a density of 50–55 kg/cu.m and 35mm thickness. The mattress shall extend slightly outward from the understructure to ensure a soft and patient-friendly edge from all sides. Seamless upholstery shall be provided to minimize microbial accumulation and enhance hygiene. The headrest section, measuring 625mm x 497mm, shall also be made from PU moulded foam of 50–55 density and 23mm thickness, shaped ergonomically for patient comfort. The understructure shall be fabricated from MS square tubes, designed to provide strength, visual appeal, and better access for practitioners. The couch shall include a CRCA sheet-based BP apparatus tray with a stainless steel handle of 10mm diameter and stainless steel hinges. The tray shall be concealed when not in use and capable of swiveling up to 180°. A stainless steel 304 ERW tube of 12.7mm diameter and 1.2mm thickness shall be provided at the rear of the headrest to mount a tissue roll, which shall function as a tissue roll holder. A single-step stool shall also be supplied, measuring 485mm (L) x 335mm (W) x 210mm (H), fabricated from 1.2mm thick ERW square tube. The top surface shall be fitted with a 3.0mm thick textured rubber mat (20mm x 20mm) for safe footing and user comfort. The entire metal structure shall undergo a nine-tank zinc phosphate pretreatment process, followed by powder coating with anti-microbial, bacteriostatic, and thermosetting epoxy polyester powder to prevent bacterial contamination. All welding shall be carried out using the CO₂ Argon process to ensure structural integrity. The design shall emphasize ease of operation, cleanliness, ergonomics, and aesthetics, with a widened platform (625mm) and an optimized height (808mm) to ensure better patient comfort and operational efficiency for doctors. The unit shall support a maximum patient load of 135 kg. The product shall be supplied in a knocked-down condition to minimize carbon emissions and facilitate safer transportation. It shall pass all relevant quality tests including load, cycle, and impact testing. The manufacturer must be ISO 9001, ISO 14001, ISO 45001, and ISO 13485:2016 certified. The couch shall be BIS certified/BIS Compliance and/or carry CE certification from a 4-digit notified body and/or US FDA approval. Final approval of the product shall be subject to the satisfaction of the Engineer-in-Charge/Employer.
14.	Curtain (For ICU) Providing and installation of hospital cubicle track system for ICU beds, designed in a "U" pattern, with all components and installation to be completed as per manufacturer's instructions and approved by the Engineer-in-Charge/Employer. The curtain track system shall be fabricated from corrosion-resistant aluminum alloy 6063-T-6, having a minimum tensile strength of 195 MPa and shear strength of 150 MPa. All aluminum components shall be powder coated with a minimum of 50-micron polyester coating in an approved shade, ensuring durability and resistance to environmental wear. The track shall comprise ceiling support units and wall support units. Ceiling suspenders shall consist of upper aluminum fixing plates of 50.4 mm diameter and 1.8 mm thickness, fixed securely to the ceiling with three raw plugs and screws per plate. The suspenders shall be made of aluminum pipe with a minimum diameter of 12.7 mm, with adjustable lengths tailored to accommodate ceiling and curtain height. Each cubicle shall be supported by a minimum of three suspenders to ensure

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	structural integrity. Wall support units shall be constructed from aluminum and anchored to the wall using raw plugs and screws.. The curtain track shall be made from aluminum alloy, having a cross-sectional size of 20.4 mm x 25 mm, with 1.6 mm thickness on the sides and 3.3 mm on the top. A removable curtain point shall be provided using galvanized steel to enable easy loading and unloading of the curtains. Smooth curtain movement shall be ensured using 7 mm diameter Teflon-coated plastic rollers, each fitted with 1.8 mm diameter, 30 mm long stainless steel (Grade 302) hooks. The track shall be bendable to a 300 mm radius to form a 90-degree jointless bend, allowing seamless coverage over the head and sides of the ICU bed in the required "U" configuration. The hospital curtains provided shall be of 7.5 feet overall height, fabricated from 100% polyester antimicrobial and flame-retardant fabric, with the upper 450 mm portion made of white nylon mesh to allow ventilation. The fabric shall be wrinkle-free, shrink-proof, anti-odor, stain-retardant, and water-repellent. Stainless steel grommets shall be fixed at 150 mm intervals along the top of the curtain for hanging. Curtain fabric shall be sized to match the track length with an additional 20% fullness for draping, and the height shall be adjusted to leave a 10-inch (approximately 250 mm) clearance from the floor. All edges of the fabric shall be hemmed for durability. All mild steel components shall be pre-treated and powder coated for rust protection. The curtain system shall allow smooth sliding functionality around the bed in a "U" pattern and shall be installed level and plumb, in accordance with the manufacturer's specifications and to the satisfaction of the Engineer-in-Charge/Employer. The manufacturer must be ISO 9001:2015 certified for Quality standard.
15.	Stainless Steel Dustbin (For Office) Providing and installation of stainless steel dustbin with lid and handle, suitable for office use, with overall dimensions of 10 inches in diameter and 14 inches in height, having a total capacity of 15 liters. The dustbin shall be fabricated from non-magnetic stainless steel of 202 grade, with a uniform wall thickness of 1.0 mm, ensuring durability and corrosion resistance in daily usage conditions. The design shall include a user-friendly lid for hygienic waste disposal and a convenient handle for portability. The dustbin shall be operated by a foot pedal (leg-operated mechanism) to allow hands-free use, promoting hygiene and ease of handling. The type and operation of the dustbin shall be subject to approval by the Engineer-in-Charge/Employer.
16.	Laboratory furniture Bench Wall side/Island Supply, installation and commissioning of laboratory furniture, including wall-side and island bench configurations, designed for optimal functionality, durability, and safety in a laboratory environment. The furniture system will be based on a C-frame design, constructed from robust, corrosion-resistant materials to ensure long-term performance. C-Frame System: All C-frames will be manufactured from hollow metal sections conforming to I.S. Code 7138:1973, with sheet metal components made of CRCA conforming to IS Code 513:1994. The C-frames will support suspended under-bench units and worktops, providing maximum flexibility and modularity. The frames will be constructed from rectangular pipes (60mm x 30mm, 2mm thick) without a front leg for increased knee space and uninterrupted movement. Adjustable feet (tolerance from -5mm to +20mm) will be included to accommodate uneven flooring. The design will prevent dust accumulation and microbial growth. Drainage gradient should be well adjusted throughout the length of table and should have horizontal supports for drainage systems. The structure should have a removable back panel to provide access for maintenance throughout the length of table. The C-frame shall also have skirting at back bottom side. It should be suitable for sitting and standing nominal heights of 750-900mm. (± 10% Variation) The nominal table depths should 750 mm to 850 mm (± 10% Engineering Variation) for wall side

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	tables and 1500mm to 1800 mm for Island Table, Length of table 1500 to 1800 mm, ($\pm 10\%$ Variation) with leg space, All frame-work is should be pre-treated with superior pure epoxy powder coated finish. The C-Frames should be for suspended storage cabinets or for cabinets that can slide through-and-through from one end of the workbench to the other through C-Frames. Horizontal Members: These will be made from 2mm thick rectangular pipes (60mmx30mmx2 mm), connecting C-frames with C-clamps. They will be constructed from CRCA MS with epoxy powder coating, determining the workbench width (750-800 mm, $\pm 10\%$ variation). Removable Back Panels: These panels will cover service lines, allowing easy maintenance access without disturbing equipment. They will be made of 1mm thick CRCA MS with epoxy powder coating. Cover Panels: Side, back, and filler panels will be made from 1.0 mm thick CRCA MS with epoxy powder coating. Uprights: Master uprights (300 x 150 x 1.2 mm, $\pm 10\%$ variation) will be made from 1.2mm thick CRCA MS with epoxy powder coating, featuring an openable door for maintenance and extending to the false ceiling. Vertical uprights will support GDS, electrical systems, shelves, and top units, constructed from 16 gauge CRCA formed steel with adjustable shelves. Shelf height should be adjusted with an increment of 1inch / 25mm. Upright should also provide support to Top Units for hanging thus eliminating the danger of fixing the Top Units on non-rigid partition wall / panels. Uprights should be supplied with adjustable feet from -5mm to +20mm. Welded Under-Bench Storage Cabinets: These independent units will have a flush face construction with SS-304 hinges and removable back panels to easily access the service lines running behind the cabinet benches. Drawers will be supported by ball slide suspensions, and doors will have sound dampening. Dimensions: W=750-900mm, D=530mm, H=635 mm ($\pm 10\%$ variation). Material: MS CRCA: IS – 513 (1994), with varying thicknesses and epoxy powder coating. Shelf should be eight bend panel with 20mm height. Doors should be easily removable and hinges should be easily replaceable. Knee space panel should be in 22 gauge construction. Handle: Anodized Aluminum Recessed-Type, CTC: 160.0mm and locking facility with 180° and 10 lever cam lock mechanism (except for sink and corner unit). Knuckle-butt type SS Hinge and SS 304. Shutter should be of twin-type construction with sound dampening effect using pro feel and should have provision of roller catch. Shutter cover should be equipped with bump on for sound dampening. Service Fittings and Accessories: Laboratory-grade fittings with color-coded service indexes as per DIN 12920. All fittings should be powder plated unless specified otherwise. Electrical Trunking: For housing electrical points, made from 1.0 mm thick CRCA MS with epoxy powder coating, available in single and double-sided configurations. The front surface that houses the electrical points should have a slope. Laboratory Sink and Accessories: Made up of 5 mm thick high density and elastic poly propylene with good resistance to organic solvents. Ceramic sinks (500mm x 400mm x 350 mm) and 3-way faucets of approved make. Reagent Shelves: Regent shelf size: 750mmW x415mm(D) x 750mmH. Two-tier shelves made from 2 mm thick CRCA MS Sheet, epoxy powder coated, with adjustable height Adequate stiffeners for designed capacity of 100 kg per reagent shelves per tier with zinc phosphate and epoxy powder coated to 60 to 80 micron's thickness to pass the required ASTM standard complete as per technical specification. The horizontal shelf have a provision for fixing the service panel to it. The service panels carry electrical switches and socket cut-outs. The structure of the unit is epoxy powder coated with powder coating thickness as 60-80 microns. Granite Worktops: 19mm (+/- 2mm) thick Jet Black Granite with chamfered and smoothened edges, polished bottom, and a V-groove to protect cabinets from coming in contact with the spillages. The overhang on the storage cabinet is 25 mm at the front side and 30 mm at the sides. The backing material used is a neoprene mat of 6 mm thickness.

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	Laboratory Overhead Cupboards: Modular storage cabinets (600mm x 350mm x 700mm) with metal shutters, glass inserts, and plastic recess handles. Scope of Work: - • Supply and Installation of Laboratory Workbenches, Storage units, Sink Unit Corner unit, including granite worktops and other supporting structures/hardware's based on the specified Make List. • Supply & Installation of all utility service outlets and accessory fittings, electrical receptacles, plumbing and electrical switches & fittings identified on drawings as mounted on the laboratory furniture. • Supply & Installation of all laboratory sinks, bottle traps, drain troughs etc. • Supply & Installation of service structures where specified and setting in place reagent shelves of the type shown in the drawings. • Removal of debris, dirt and rubbish accumulated as a result of installation/commissioning of the laboratory furniture and accessories and leaving the premises broom clean and orderly. • The bench shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 and ISO 13485:2016 certified
17.	Single bed with mattress (for Duty Room) Supply and installation of a single bed complete with mattress for use in the duty room. The bed shall have an overall size of 2150 mm (length) x 973 mm (depth) x 720 mm (height). The headboard panels shall be manufactured from 18 mm thick commercial ply board, finished with 1 mm thick laminate on both sides. All exposed edges shall be edge banded with 2 mm thick PVC edge banding to ensure durability and a clean finish. The bed leg frame structure shall consist of metal frames fabricated from mild steel (M.S.) box sections of size 50 x 25 mm with a thickness of 1.6 mm. Internal support pipes shall be made from 25 x 25 mm M.S. box sections with 1.6 mm thickness, while the headboard vertical pipes shall be made from 25 x 25 mm box sections in 1.2 mm thickness. The mattress holding bracket shall be fabricated using 1.2 mm thick CRCA sheet. The mattress frame platform shall be constructed from 18 mm thick commercial ply board finished with 1 mm laminate on both sides and edge-banded with 2 mm PVC edge banding. High-quality hardware shall be used throughout the construction, and the assembly shall follow a knock-down construction method to allow ease of transport and installation. The bed leg frame shall be powder-coated in the shade "MATT TAUPE WHITE", Ref. No. 9001904, and the mattress frame structure shall be powder-coated in the shade "EPP FR TEX. MILKY WHITE", Ref. No. 9003456, both applied to a thickness of 50 microns (±10 microns). All remaining metal parts shall be powder-coated in the shade "S/G CHARBROWN" to the same thickness. The bed shall be supplied along with a high-quality single mattress of size matching the bed frame, with a thickness of 10 cm or 12.5 cm as approved by the Engineer-in-Charge/Employer. The mattress shall feature a combination of layered foams engineered to provide optimal support and comfort. The topmost layer shall consist of convoluted foam to maintain airflow and deliver acupressure-like comfort to the body. The core of the mattress shall include bonded foam for firm support, and in the 12.5 cm (5") variant, a layer of softy foam in the middle shall offer enhanced comfort by providing indirect support to the reclining body. The complete unit—bed and mattress—shall be supplied and installed to the satisfaction of the Engineer-in-Charge/Employer. The bed shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified.

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18.	Reception Table Providing and placing a customized reception counter in a rectangular shape with dual-level tops, fabricated as per architect's drawing and finished in accordance with site guidelines and instructions from the Engineer-in-Charge/Employer. The entire understructure of the table shall be made using 25 mm thick pre-laminated marine plywood, reinforced with a mild steel (MS) pipe framework for structural strength and durability. The outer surfaces shall be clad with 12 mm thick Corian sheets, thermoformed to the desired shape using precision dyes and molds, seamlessly joined and polished to a smooth finish. The item shall include the cost of Corian cladding, 25 mm marine plywood, MS square pipe framework, all necessary hardware, integrated drawer units, shutter doors finished with laminated mica or approved veneers, locking mechanisms, and a footrest as per the design intent. All external surfaces shall be finished with 1 mm thick high-pressure laminate, and all exposed edges shall be sealed with 2 mm thick PVC edge banding. Inner surfaces shall be lined with 1 mm thick white laminate or as approved by the Engineer-in-Charge. The reception counter shall be equipped with six computer keyboard trays and six drawer cabinets, each fitted with a locking mechanism. Each cabinet shall consist of three drawers, with heights of 150 mm, 150 mm, and 350 mm respectively. The drawer units shall be 450 mm in width and 680 mm in height, constructed from 18 mm thick marine plywood, finished with 1 mm laminate on all external surfaces, and all edges sealed with 2 mm thick PVC edge banding. The internal surfaces of drawers shall be finished with white laminate, and each drawer shall operate on a pair of heavy-duty telescopic drawer sliders of approved make. A double front panel shall be provided for mounting electrical switches and sockets, ensuring proper utility integration. The working top shall be positioned at a height of 750 mm, while the counter top shall range from 1050 mm to 1200 mm in height. The depth of the working top shall be between 650 mm and 750 mm, as per the final layout. High-quality hardware shall be used throughout, including components such as roller slides, hinges, mini-fix fittings, dowels, handles, and screws from reputed manufacturers such as Hettich, Ebco, or equivalent, and as approved by the Engineer-in-Charge. All plywood and laminate materials shall be sourced from approved brands such as Century, Action Tesa, Greenply, or equivalent. The final design, finish, and color of the reception counter shall be approved by the Engineer-in-Charge/Employer prior to fabrication and installation. The table shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified.
19.	Reception/ Nurse station Chair Supply and installation of ergonomically designed reception or nurse station chair as per the following technical specifications and as approved by the Engineer-in-Charge/Employer. The seat shall be made of 1.2 ± 0.1 cm thick hot-pressed plywood, upholstered with high-quality fabric or synthetic leather and padded with moulded polyurethane foam. The backrest shall be fabricated from 1.0 cm thick hot-pressed plywood, similarly upholstered with replaceable covers in fabric or synthetic leather, and padded with moulded polyurethane foam. The polyurethane foam used shall have a density of 45 ± 2 kg/m³ and a hardness load of 16 ± 2 kgf as per IS:7888 under 25% compression. The seat shall have dimensions of 51.0 cm in width and 48.0 cm in depth, while the backrest shall measure 48.0 cm in width and 76.0 cm in height. The chair shall include moulded polyurethane armrests mounted on height-adjustable, drop-lift type M.S. tubular supports that are chrome plated. The armrests shall be height-adjustable in five steps up to 6.5 ± 0.5 cm. The chair mechanism shall provide advanced ergonomic features including 360° swivel capability, knee tilt synchro mechanism, tilt tension adjustment, single-point control, four-position locking with anti-shock functionality, and seat depth adjustment of 6.0 ± 0.5 cm lockable in six positions. The backrest shall incorporate a sliding up-and-down mechanism that allows vertical

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	adjustment in the range of 7.5 ± 0.5 cm, with locking capability at four positions to ensure optimal lumbar support. Pneumatic height adjustment shall be provided with a stroke of 9.0 ± 0.3 cm. The pedestal base shall be fabricated from 0.2 ± 0.02 cm thick hot rolled (HR) sheet, chrome plated, and equipped with an injection-moulded black polypropylene hub cap. The base shall have a pitch-centre diameter of 66.0 ± 0.5 cm, expanding to 76.0 ± 1.0 cm with castors. Twin-wheel castors shall be constructed from black nylon to ensure smooth mobility and floor protection. The overall dimensions of the chair shall be 76.0 cm in width and 76.0 cm in depth (as measured from the base). The overall height from the ground shall be adjustable from a minimum of 101.5 cm to a maximum of 117.5 cm. The seat height shall range from a minimum of 46.9 cm to a maximum of 55.9 cm. Dimensional tolerances shall be within ± 1 cm. All design, upholstery material, color, and finish shall be subject to approval by the Engineer-in-Charge/Employer prior to final supply and installation. The chair shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The design must also adhere to ergonomic standards as endorsed by the All India Occupational Therapists Association (AIOTA). The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified.
20.	Four-Seater Dining Table (For Pantry) Supply and installation of a four-seater dining table for the pantry, constructed with a robust frame made from Stainless Steel tubular sections of 304 grade. The tabletop shall be fabricated from a single piece of pre-polished 30 mm thick engineered stone, known for its high resistance to heat, staining, and scratching. The overall size of the tabletop shall be 1200 mm x 1200 mm and finished in a color approved by the Engineer-in-Charge/Employer. All open edges of the tabletop shall have 2 mm deep grooves and a beveled profile, with full round nosing to ensure safety, durability, and an aesthetically refined look. The supporting table frame shall measure 1150 mm x 1150 mm and be fabricated using a minimum 60 mm x 60 mm x 1.6 mm thick square section of Stainless Steel 304 grade. The frame shall include four legs and a central pedestal or additional support structure as necessary to ensure the table's stability and strength. The total height of the table shall be 750 mm from the ground to the tabletop. All joints in the stainless steel structure shall be welded with full contact using stainless steel welding rods and then buffed and polished to achieve a seamless and visually consistent finish. The engineered stone tabletop shall be securely fixed to the stainless steel frame using a suitable adhesive that ensures long-term bonding. Each leg shall be provided with an SS 304 base plate of size 80 mm x 80 mm x 8 mm thick to provide additional support and prevent direct contact with the floor, thus enhancing stability and durability. The final product, including design, color, and finish, shall be subject to approval by the Engineer-in-Charge/Employer prior to completion. The table shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified.

SN	Specification
21.	Dining Chair Providing and placing of dining chair, with seat and back made of injection-molded high-impact strength polypropylene polymer compound, specifically formulated with indoor-grade UV resistance for enhanced durability and longevity. The chair frame comprises a welded leg and tubular structure fabricated from Stainless Steel 202 grade tubes. These tubes are buff-polished to achieve a bright, shiny finish that complements the contemporary design of the chair. The tubular frame consists of two sizes: 2.52 ± 0.03 cm diameter with a wall thickness of 0.16 ± 0.0128 cm, and 3.5 ± 0.03 cm diameter with a wall thickness of 0.16 ± 0.0128 cm. The chair legs are fitted with shoes made of high-impact strength polypropylene polymer compound, also UV resistant, which are press-fitted to the tubular frame to ensure secure and stable placement on the floor. The overall height of the chair is 900 mm, with a seat height of 450 mm from the ground. The seat dimensions are 525 mm (width) x 532 mm (depth), and the backrest measures 516 mm (width) x 455 mm (height). All specifications, finishes, and final product aesthetics shall be as approved by the Engineer-in-Charge/Employer. The chair shall be manufactured by a BIFMA member/compliance company and must carry IGBC GreenPro program compliance certificate for environmental compliance within the relevant product category. The manufacturer should be ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified.

SECTION – VIII
FORMS AND DECLARATIONS

1. PERFORMANCE DECLARATION FORM

(To be submitted in official letterhead of the firm, including complete company name, physical address, telephone numbers, and other relevant contact details.)

Details of all works of similar class completed during the last seven years ending last day of the Month of August 2026

SN	Name of work with brief description	Work order number with date	Work order amount (Excl. GST)	Gross amount of work completed (Excl. GST)	Actual Date of completion
1					
2					
3					

Note: Copies of Work orders and Completion certificates issued by the Client/Authority concerned shall be submitted as proof of the same. Completion certificates for works issued by private parties shall be supported by TDS certificates.

Signature and seal of the bidder

2. Financial Statement

Name & Address of bidder:

Financial Year	Annual Turnover (In Rs.)
2022-2023	
2023-2024	
2024-2025	
Total annual turnover for the 3 financial years	
Average annual turnover for the 3 financial years	

Note: Enclose audited balance sheets, profit & loss statement and IT return for the above period duly certified by a Chartered Accountant as proof.

We hereby declare that the above Turnover figures are based on the audited financial statements of the firm.

**Signature and stamp of
Chartered Accountant
UDIN:**

Signature and stamp of the bidder

3. ACCEPTANCE FORM

(To be submitted in the letter pad of the firm indicating full name and address, telephone & fax numbers etc.)

From

To

Deputy Vice President (P&S)

HLL Lifecare Limited
(A Government of India
Enterprise), Hicare Division,
HLL Bhavan, #26/4,
Tambaram-Velachery Main Road,
Pallikaranai, Chennai – 600 100,
Tamil Nadu, India
Email: hcdemo@lifecarehll.com

Tender Ref. No:

We, the undersigned have examined the above mentioned TE document, including amendment/corrigendum No._____, dated_____ (if any), the receipt of which is hereby confirmed. We now offer to supply and deliver (Description of goods and services) in conformity with your above referred document, as shown in the price schedule(s), attached herewith and made part of this tender.

If our tender is accepted, we undertake to supply the goods and perform the services as mentioned above, in accordance with the delivery schedule specified in the List of Requirements.

We further confirm that, if our tender is accepted, we shall provide you with a performance security of required amount in an acceptable form in terms of GCC clause 5, read with modification, if any, in Section - IV – “Special Conditions of Contract”, for due performance of the contract.

We agree to keep our tender valid for acceptance as required in the ITB clause 8.5, or for subsequently extended period, if any, agreed to by us. We also accordingly confirm to abide by this tender up to the aforesaid period and this tender may be accepted any time before the expiry of the aforesaid period. We further confirm that, until a formal contract is executed, this tender read with your written acceptance thereof within the aforesaid period shall constitute a binding contract between us.

We further understand that you are not bound to accept the lowest or any tender you may receive against your above-referred tender enquiry.

We confirm that we do not stand deregistered/banned/blacklisted by any Govt. Authorities.

We confirm that we fully agree to the terms and conditions specified in above mentioned TE document, including amendment/ corrigendum if any

Yours faithfully,

SIGNATURE OF THE BIDDER WITH SEAL

4. COMPLETION PERIOD

(To be submitted in the letter pad of the firm indicating full name and address, telephone & fax numbers etc.)

_____ (Name of the Work)
provided by HLL Engineer-in-charge and each site shall be completed within a period of **120 Days** from the date of Letter of Intent/Work Order or Site Clearance (whichever is later), irrespective to the no. of sites awarded.

SIGNATURE OF THE BIDDER WITH SEAL

5. REQUISITION FORM FOR E-PAYMENT

Certified that I am having a Savings / Current Account in <Name of Bank> -----
----- at <Name of Branch>----- with <IFSC Code>

The Account Number is: _____

I wish to receive all payments in this account through NEFT and RTGS systems, as the case may be, for all payments relating to this work.

Name of Bidder

Place: _____

Date: _____

(Attach Scanned copy of Cancelled cheque of above bank)

SIGNATURE OF THE BIDDER WITH SEAL

6. SELF-DECLARATION NON-BLACK LISTED

(In company letterhead with sign & seal)

To,

Deputy Vice President (P&S)

HLL Lifecare Limited

(A Government of India Enterprise),

Hicare Division, HLL Bhavan,

#26/4, Tambaram-Velachery Main Road,

Pallikaranai, Chennai– 600100, Tamilnadu, India

Email: hcdcmo@lifecarehll.com

I/we hereby confirm that we have quoted for all Schedules in the Price Bid as mentioned in the Tender document.

I/we hereby confirm that I/we have **NOT BEEN BLACKLISTED** by any Central/State Government Departments or Central/State PSU's or local bodies or other Govt authorities.

I/we have not any record of poor performance such as abandoning the works, not properly completing the contract, inordinate delays in completion, litigation history, or financial failures etc.

If, at any stage, it is found to be incorrect, I / we understand that we will be disqualified from the tender.

SIGNATURE OF THE BIDDER WITH SEAL

7. DECLARATION FOR MAKE IN INDIA

(In company letterhead with sign & seal)

In line with Government Public Procurement Order No. P-45021/2/2017-BE-II dt. 15.06.2017, as amended from time to time and as applicable on the date of submission of tender, we hereby certify that we M/s_____ (supplier name) are local supplier meeting the requirement of minimum Local content (20% / 50%) as defined in above orders for the material against Tender No_____ Details of location at which local value addition will be made is as follows: -----

----- We also understand, false declarations will be in breach of the Code of Integrity under Rule 175(1)(i)(h) of the General Financial Rule for which for which a bidder or its successors can be debarred for up two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law.

SIGNATURE OF THE BIDDER WITH SEAL

8. SELF DECLARATION – COMPLIANCE TO RULE 144 (XI) OF GFR 2017

(In company letterhead with sign & seal)

We,

.....

.....

.....

(Include name and address of the bidder)

Hereby declare that we are eligible to bid for the tender:

(Include tender number and date)

As per the eligibility stipulated by Government Order no F.No.6/18/2019-PPD dated 23-July-2020 inclusive of the latest amendments regarding insertion of rule 144(Xi) in the General Financial Rules (GFR) 2017, issued by Ministry of Finance, Government of India.

We are aware that any bidder indenting to participate in this tender who is from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with Competent Authority as per the GO.

SIGNATURE OF THE BIDDER WITH SEAL

10. NO DEVIATION CERTIFICATE

To

Deputy Vice President (P&S)

HLL Lifecare Limited

(A Government of India Enterprise),

Hicare Division, HLL Bhavan,

#26/4, Tambaram-Velachery Main Road,

Pallikaranai, Chennai- 600100, Tamilnadu, India

Email: hcdemo@lifecarehll.com

Subject: No Deviation Certificate for _____

(Name of the Work)

Tender Ref No:

Dear Sir,

With reference to above this is to confirm that as per Tender conditions we have visited site before submission of our Offer and noted the job content and site condition etc. We also confirm that we have not changed/modified the above tender document and in case of observance of the same at any stage it shall be treated as null and void.

We hereby also confirm that we have not taken any deviation from Tender Clause together with other reference as enumerated in the above referred Notice Inviting Tender and we hereby convey our unconditional acceptance to all terms & conditions as stipulated in the Tender Document.

In the event of observance of any deviation in any part of our offer at a later date whether implicit or explicit, the deviations shall stand null and void.

Yours faithfully,

Date:

(Signature, name and designation
of the Authorized signatory)

Name and seal of Bidder

Note:

In case of Association, the Associate Bidder shall also submit the Form

11. CATEGORY DETAILS OF ORGANIZATION

(In the company letter with sign & seal)

SN	Description	Yes/No
1.	*Whether the organization belongs to the MSME category	
2.	*If yes whether the organization belongs to MSE category	
3.	*Whether the MSE organization belongs to SC/ST entrepreneur.	
4.	*Whether the MSE organization belongs to woman entrepreneur.	

*Kindly furnish the copies of documents supporting your above claim along with this Annexure duly filled.

*The Udyog Aadhar no of the bidder

(Self-attested copy of Udyog Aadhar / Udyam Registration certificate should be submitted along with the technical bid)

Date:

Signature of the Bidder:

Place:

Name with seal:

Designation:

Address:

12. BANKER'S CERTIFICATE

To
HLL LIFECARE LIMITED

This is to certify that to the best of our knowledge and information that M/s.....having marginally noted address, a Customer of our bank are/is respectable and is having an un-utilized Credit Limit of Rs. (Rupees.....).

This certificate is issued without any guarantee or responsibility on the bank or any of the officers.

Signature Name Designation

Email for Confirmation of Credit Limit:

Address of Bank for Confirmation:

BANK'S SEAL

NOTE:

- 1) Banker's certificates should be on letter head of the Bank, addressed to tendering authority issued after invitation of bid.
- 2) In case of partnership firm, certificate should include names of all partners as recorded with the bank.

13. SOLVENCY CERTIFICATE

(To be issued by a Nationalized Schedule Bank only)

Reference No:

Dt.

TO WHOMSOEVER IT MAY CONCERN

This is to certify that M/s. _____ having their office at _____ are a regular customer of our bank. They are solvent to an extent of Rs. _____ (Rupees _____ only). The conduct of their Account is good.

It is certified that this certificate is issued without any risk and responsibility on the part of this Bank or any of its officials in any respect whatsoever, more particularly either as guarantor or otherwise. This certificate is issued at the specific request of the customer.

(Signature, Name, Address, Mail-ID & Designation of issuing authority with Seal)

SECTION IX
MAKE/MODEL/HSN CODE OF EQUIPMENT
(In the company letter with sign & seal)

SN	Name of Equipment	Make	Model	HSN Code
1	TABLE For (Counselling Room)			
2	High Back Chair for (Counselling Room)			
3	Visitor CHAIR FOR (Counselling Room)			
4	Table for (Duty ROOM and Nurse Room)			
5	Chair for (Duty ROOM and Nurse Room)			
6	3 SEATER WAITING CHAIR			
7	Two Seater Sofa (Duty Room/Change Room)			
8	CENTER TABLE (Duty Room/Change Room)			
9	CORNER TABLE (Duty Room/Change Room)			
10	STEEL ALMIRAH			
11	ALMIRAH WITH GLASS SHUTTER (Counselling Room)			
12	4 DRAWER PLU LOCKER (Staff Room)			
13	EXAMINATION COUCH with BOX (Examination Room)			
14	U patter Curtain with railing for ICU BED			
15	Stainless steel Dustbin for Offices			
16	Laboratory furniture Bench Wall side			
17	Single Bed With mattress (Duty Room)			
18	Reception Table			
19	Reception/Nurse station Chair			
20	Dining Table for pantry			
21	Dining Chair			

SIGNATURE OF THE BIDDER WITH SEAL

SECTION – X

BANK GUARANTEE FORM FOR PERFORMANCE SECURITY

To

Deputy Vice President (P&S)

HLL Lifecare Limited

(A Government of India Enterprise),

Hicare Division, Central Marketing Office,

HLL Bhavan, #26/4,

Tambaram-Velachery Main Road,

Pallikaranai, Chennai – 600 100,

Tamilnadu, India

Email: hcdcmo@lifecarehll.com

WHEREAS _____ (Name and address of the supplier) (Hereinafter called “the supplier”) has undertaken, in pursuance of contract no _____ dated _____ to supply (description of goods and services) (herein after called “the contract”).

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial bank recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee;

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of _____ (Amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sums specified therein.

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid up to 36 (thirty Six) months from the date of Notification of Award i.e up to (indicate date)

.....
(Signature with date of the
authorized officer of the Bank)

.....
Name and designation of the officer

.....
. Seal, name & address of the Bank and address of
The Branch

SECTION – XI

MANUFACTURER'S/DISTRIBUTOR'S AUTHORISATION FORM

To

Deputy Vice President (P&S)

HLL Lifecare Limited

(A Government of India Enterprise),

Hicare Division, Central Marketing Office,

HLL Bhavan, #26/4,

Tambaram-Velachery Main Road,

Pallikaranai, Chennai – 600 100,

Tamilnadu, India

Email: hcdcmo@lifecarehll.com

Dear Sirs,

Ref. Your TE document No _____, dated _____

We, _____ who are proven and reputable manufacturers/distributor's of _____ (name and description of the goods offered in the tender) having factories at _____, hereby authorize Messrs _____ (name and address of the agent) to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred TE documents for the above goods manufactured by us.

We further confirm that no supplier or firm or individual other than Messrs.

_____ (name and address of the above agent) is authorized to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred TE documents for the above goods manufactured by us.

We also hereby extend our full warranty, CAMC as applicable as per clause 15 of the General Conditions of Contract, read with modification, if any, in the Special Conditions of Contract for the goods and services offered for supply by the above firm against this TE document.

Yours faithfully,

[Signature with date, name and designation] for
and on behalf of Messrs _____

[Name & address of the manufacturer/distributor]

Note: This letter of authorization should be on the letter head of the manufacturing firm and should be signed by a person competent and having the power of attorney to legally bind the manufacturer.

SECTION – XII
CONTRACT FORM - A

**CONTRACT FORM FOR SUPPLY, INSTALLATION, COMMISSIONING, HANDING
OVER, TRIAL RUN, TRAINING OF OPERATORS & WARRANTY OF GOODS**

THIS AGREEMENT made the day of, 20..... between (Name and Address of *Purchaser*) represented by the Deputy Vice President (P&S) (hereinafter “the *Purchaser*”) of one part and (Name and Address of Supplier) (hereinafter “the *Supplier*”) represented by (Name of the Authorized Signatory and Designation), Aged years, residing at (Full Residential Address of the Signatory) of the other part:

WHEREAS the *Purchaser* is desirous that certain Goods and ancillary services should be provided by the Supplier, viz., (Brief Description of Goods and Services) and _has accepted a bid by the Supplier for the supply of those goods and services in the sum of.....
(Contract Price in Words and Figures) (hereinafter “the Contract Price”).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and constructed as part of this Agreement, viz.:
 - (a) the Bid Form and Price Schedule submitted by the Bidder;
 - (b) the Schedule of Requirements;
 - (c) the Technical Specifications;
 - (d) the General Conditions of Contract;
 - (e) the Special Conditions of Contract; and
 - (f) the *Purchaser*’s Notification of Award
3. In consideration of the payments to be made by the *Purchaser* to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the *Purchaser* to provide the Goods and Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. The *Purchaser* hereby covenants to pay the Supplier in consideration of the provision of the Goods and Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

BRIEF PARTICULARS OF THE GOODS AND SERVICES WHICH SHALL BE SUPPORTED / PROVIDED BY THE SUPPLIER ARE:

Sl. No.	Description of Goods	Qty	Unit Price inRs.	GST Amt inRs.	Total Amt inRs.

Sl. No.	Description of Goods	Qty	Unit Price inRs.	GST Amt inRs.	Total Amt inRs.

Total Value in Rs. _____

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and constructed as part of this Agreement, RefNo. viz.:
 - (a) HLL Tender Ref. No. _____
 - (b) HLL Amendment/Corrigendum No. _____
 - (c) Supplier Bid Ref No. _____
 - (d) Minutes of Negotiation Meeting Dt. _____
 - (e) P.O. Ref No _____
3. **Delivery location:** _____.
4. **Completion Period:** 120 days from the date of order.
5. **Terms of Payment:** Payment shall be made in Indian Rupees as specified in the contract in the following manner:-

B) Payment Terms - Equipment

- a) 50% of supply value shall be released against supply and certificate for receipt of the item in good condition from the Hospital/purchaser.
- b) 45% payment shall be released against certificate of installation and commissioning certified by the Hospital Authorities/purchaser.
- c) Final 5% shall be released against submission of certificate issued by Hospital/purchaser certifying that the facility has been installed, commissioned and handed over and submission on Performance Security and other documents stated in this tender.
- d) Payment shall be made subject to recoveries, if any, by way of liquidated damages or any other charges as per terms & conditions of contract and upon the submission of the following documents:
 - i. supplier's invoice showing contract number, goods description, quantity, unit price and total amount;
 - ii. Completion Certificate duly certified by hospital/HLL authorities.

C) Payment Terms - Turnkey part (Civil & Electrical works)

- a) 5% amount of the Bill will be retained as retention money and will be released only after the Defect liability period of 36 months without any interest.

b) **Tax Deduction:** All statutory deductions like GST, Income Tax, Works Contract Tax, E.S.I., P.F. or any other government-imposed liabilities shall be borne by the Contractor (as applicable at the time of execution of job) and shall be deducted from each bill submitted by the Contractor.

6. **Warranty:** Warranty is one year will be effective from the date of installation, commissioning and acceptance. During warranty period 3 preventive maintenance shall be executed, once in every four months in a year.

7. **Performance Security:** The supplier shall submit performance security by way of security deposit or bank guarantee in the form prescribed for the 5% of the total value of the purchase order, valid upto sixty (60) days after the date of completion of all contractual obligations by the supplier, including the warranty obligations. Necessary preventive maintenance reports shall be submitted at the end of warranty period with working satisfactory certification from HLL/Hospital.

8. **Purchaser Rights:** Purchaser reserves all rights to cancel the purchase order issued by the purchaser at any time without assigning any reasons.

9. **Applicable Law**

The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force.

10. **Resolution of disputes**

If the parties fail to resolve their dispute or difference by such mutual consultations within twenty-one days of its occurrence the same shall be referred for arbitration to a Sole arbitrator to be appointed by the C&MD, of the Purchaser Arbitration shall be conducted as per the provisions of the Arbitration and Conciliation Act 1996 or any statutory modification or re-enactment thereof for the time being in force. The arbitrator shall give a reasoned award.

11. The award of the arbitrator shall be final and binding on the parties to this contract. The venue of arbitration shall be Thiruvananthapuram, Kerala, India and the language of the proceedings shall be English

12. Subject to above mentioned Arbitration Clause, any dispute or differences arising out of this Agreement shall fall under the exclusive jurisdiction of courts at Chennai.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the said (For the Purchaser)
(Signature, Name, Designation and Address with Office seal)
in the presence of.....

Signed, Sealed and Delivered by the said (For the Supplier)
(Signature, Name, Designation and Address with Office seal)
in the presence of

| 1) (Signature, Name and Address of witness)

| (Signature, Name and Address of witness

SECTION – XIII
PERFORMA OF CONSIGNEE RECEIPT CERTIFICATE
(To be given by consignee's authorized representative)

The following store (s) has/have been received in good condition:

- (i) Contract No & date : _____
- (ii) Supplier's Name : _____
- (iii) Consignee's Name & Address with
telephone No. & Fax No. : _____
- (iv) Name of the item supplied : _____
- (v) Quantity Supplied : _____
- (vi) Date of Receipt by the Consignee: _____
- (vii) Name and designation of Authorized
Representative of Consignee : _____
- (viii) Signature of Authorized
Representative of Consignee
with
date : _____
- (ix) Seal of the Consignee : _____

SECTION – XIV
PERFORMA OF FINAL ACCEPTANCE CERTIFICATE BY THE CONSIGNEE

Date _____

To

M/s _____

Subject: Certificate of commissioning of equipment/plant.

This is to certify that the equipment(s)/plant(s) as detailed below has/have been received in good conditions along with all the standard and special accessories and a set of spares (subject to remarks in Para no.02) in accordance with the contract/technical specifications. The same has been installed and commissioned.

- (a) Contract No _____ dated _____
- (b) Description of the equipment(s)/plants: _____
- (c) Equipment(s)/plant(s)nos.: _____
- (d) Quantity: _____
- (e) Bill of Loading/Air Way Bill/Railway Receipt/Goods Consignment Note no _____ dated _____
- (f) Name of the vessel/Transporter: _____
- (g) Name of the Consignee: _____
- (h) Date of commissioning and proving test: _____

Details of accessories/spares not yet supplied and recoveries to be made on that account.

Sl. Description of Item	Quantity	Amount to be recovered No.
-------------------------	----------	----------------------------

The proving test has been done to our entire satisfaction and operators have been trained to operate the equipment(s)/plant(s).

The supplier has fulfilled its contractual obligations satisfactorily ## or

The supplier has failed to fulfill its contractual obligations with regard to the following:

He has not adhered to the time schedule specified in the contract in dispatching the documents/drawings pursuant to 'Technical Specifications'.

He has not supervised the commissioning of the equipment(s)/plant(s) in time, i.e. within the period specified in the contract from date of intimation by the Purchaser in respect of the installation of the equipment(s)/plant(s).

The supplier as specified in the contract has not done training of personnel.

The extent of delay for each of the activities to be performed by the supplier in terms of the contract is

The amount of recovery on account of non-supply of accessories and spares is given under Parano.02.

The amount of recovery on account of failure of the supplier to meet his contractual obligations is _____ (here indicate the amount).

Signature. Name.

Designation with stamp.

Explanatory notes for filling up the certificate:

He has adhered to the time schedule specified in the contract in dispatching the documents/drawings pursuant to 'Technical Specification'.

He has supervised the commissioning of the equipment(s)/plant(s) in time, i.e. within the time specified in the contract from date of intimation by the Purchaser in respect of the installation of the equipment(s)/plant(s).

Training of personnel has been done by the supplier as specified in the contract.

In the event of documents/drawings having not been supplied or installation and commissioning of the equipment(s)/plant(s) having been delayed on account of the supplier, the extent of delay should always be mentioned.

SECTION XV

SITE DETAILS

SN	Site Name
1	RH Solan
2	CH Dehra
3	CH Poanta
4	CH Manali
5	Dr.RKGMC Hamirpur
6	RH Reckong Peo
7	CH Rohru
8	CH Tegubehar